

Zach Moore

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📍 Columbus, OH

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🌐 <https://github.com/zachmoore223>

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🧠 Technical and Transferable Skills

Java • React • JavaScript • Spring JPA • Spring Boot • Spring MVC • REST API • AWS
JSON • HTML • HTML5 • XML • CSS • GIT • MVC • Gradle • MySQL • SQL
Thymeleaf • TypeScript • Hibernate • Node.js • Agile/Scrum • IntelliJ IDEA
OOP (Object Oriented Programming) • TDD (Test Driven Development)

📁 Projects

HydroHomie

Java, React, Spring Boot, JSON, Javascript, HTML, CSS, REST API

- Developed and deployed an innovative single-page web design using React, showcasing a seamless and intuitive user interface
- Empowered users to curate their own personalized collection of plants from a self-crafted plant API, providing them with a unique and tailored experience
- Facilitated the creation of customized watering schedules for each plant in the user's collection, offering a comprehensive solution to effectively manage and maintain optimal plant care.

WeatherApp

React, JSON, Javascript, HTML, CSS, REST API

- Engineered and executed a captivating single-page web design utilizing React and seamlessly integrating a weather API to showcase real-time, hourly, and daily forecasts for carefully curated cities.
- Provided users with a dynamic and informative weather experience, delivering up-to-the-minute weather data and empowering them to make informed decisions based on accurate and comprehensive forecasts for their selected cities.

Virtual Pet API

Java, Spring Boot, JSON, Javascript, Thymeleaf, HTML, CSS, REST API

- Utilized a comprehensive stack of cutting-edge technologies, including Java, Spring Boot, JSON, Javascript, Thymeleaf, HTML, CSS, and REST API, to architect and develop a robust virtual pet application.
- Collaborated within a dynamic team of three members, successfully delivering the project within a tight timeframe of two weeks, showcasing exceptional teamwork and efficient coordination.
- Implemented a versatile and user-friendly interface, allowing users to effortlessly create and manage multiple virtual pet shelters, providing a nurturing environment for numerous virtual pets. Users could then perform various actions, such as "feed," to ensure the well-being and happiness of their virtual pets, enhancing the interactive and immersive experience.

🎓 Education

Software Development Certificate
We Can Code IT

01/2023 – 04/2023 | Columbus

Professional Experience

Warehouse Associate

03/2022 – 11/2022 | Columbus

Rogue Fitness

- Achieved and consistently upheld a remarkable production rate of over 90% in the bumper section of the warehouse
- Demonstrated exceptional commitment to quality by ensuring a weekly packing accuracy rate of 95% or higher
- Demonstrated utmost professionalism and reliability with a flawless attendance record, exhibiting zero instances of unexcused absences or tardiness

Bodily Injury Adjuster

05/2021 – 11/2021 | Columbus

Progressive

- Consistently achieved an impressive average closing rate of two weeks for non-injury claims and two months for injury claims, demonstrating exceptional efficiency and effectiveness in claims management
- Effectively handled an average caseload of 50 claims, implementing a systematic diary and priority system for each claim, ensuring optimal organization and timely resolution
- Delivered outstanding customer service by promptly returning voicemails within an average timeframe of under 12 hours, while consistently receiving a minimum of five positive surveys each month, indicative of high levels of customer satisfaction.

Connected Auto Pilot Test and Claims Adjuster

05/2019 – 05/2020 | Columbus

Progressive

- Conducted comprehensive testing of cutting-edge software designed specifically for connected auto applications, enabling claims adjusters to streamline their processes and enhance efficiency
- Consistently delivered detailed weekly reports, offering valuable feedback and insights on the performance and usability of the connected auto application, contributing to ongoing improvements and optimization
- Efficiently managed a substantial caseload, averaging 75 claims from 20 different states with a diverse range of auto claims laws, effectively navigating complex jurisdictional requirements and ensuring seamless claims processing across multiple locations.

Claims Adjuster Trainee

12/2018 – 05/2019 | Columbus

Progressive

- Consistently held monthly closure rate of 75% of total losses with a 2 week average
- Effectively handled an average caseload of 50 claims, implementing a systematic diary and priority system for each claim, ensuring optimal organization and timely resolution
- Delivered outstanding customer service by promptly returning voicemails within an average timeframe of under 12 hours, while consistently receiving a minimum of five positive surveys each month, indicative of high levels of customer satisfaction.

Sales Associate

06/2015 – 12/2018 | Columbus

Aflac

- Consistently achieved a high-volume prospecting rate, actively engaging with and reaching out to an impressive range of 30 to 40 businesses on a daily basis, resulting in a substantial average appointment rate of 3 to 5 appointments secured per day
- Efficiently oversaw the management of business accounts and invoices for a diverse portfolio of over 25 accounts, encompassing an average workforce of 8 employees per account, ensuring accurate and timely financial transactions and fostering strong client relationships
- Sustained a strong level of customer satisfaction by skillfully handling claims through both online and in-person interactions, consistently providing prompt and effective resolution, and maintaining a positive and proactive approach to customer service.