



## CS 250 Agile Team Charter

### SNHU Travel Customer Expansion

Item	Response
<b>Business Case/Vision</b> (value to attain)	We want to help SNHU Travel expand their customer base by helping them provide trendy, niche vacation packages.
<b>Mission Statement</b> (result to accomplish)	Build a travel site that offers customers trendy, niche vacation packages at a great price
<b>Project Team</b> (team members and roles)	Amanda: Client Christy: Product Owner Ron: Scrum Master Brian: Tester Nicky: Developer Zach: Developer
<b>Success Criteria</b>	Start date: 1/16/2023 Expected completion date: 2/20/2023 Final deliverable: <ul style="list-style-type: none"><li>• A travel website that customers can use to purchase travel packages.</li></ul> Key project objectives: <ul style="list-style-type: none"><li>• Customer base has grown in the United States</li><li>• Website offers niche, trendy vacation packages</li><li>• Website is completed within 5 weeks</li></ul>
<b>Key Project Risks</b>	The biggest risk we have is the timeline. We have a 5 week deadline because that is when people typically begin thinking about vacation for the year.  There are also many unknowns from an IT perspective. Do they already have a website? Are we adding additional features to an existing product? If not, we need to figure out the technologies and software we want to use.
<b>Rules of Behavior</b> (values and principles)	<ol style="list-style-type: none"><li>1. We always treat each other with respect</li><li>2. As a team we agree to help each other</li><li>3. Provide constructive criticism when applicable</li><li>4. We win and lose together as a team, not individuals</li><li>5. We hold each other accountable</li><li>6. We have fun</li><li>7. We will not talk over another person when they are speaking</li><li>8. We make decisions about the project as a team.</li></ol>



<b>Communication Guidelines</b> (scrum events and rules)	<ol style="list-style-type: none"><li>1. We will have a daily scrum at 9AM each workday</li><li>2. We will attend all scrum ceremonies (given life exceptions)</li><li>3. We will make sure that our scrum board is up to date before the daily scrum.</li><li>4. Everyone is expected to be on camera for scrum events if meeting virtually</li><li>5. If a meeting is to be cancelled the PO will send out communication at their earliest convenience</li><li>6. Everyone will be on time to scrum events</li></ol>
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