

## **MyNextLevel**

### **User and Task Analysis**

#### **Stakeholders:**

Providers

Parents

Users of the Application (12-21 years old who has chronic conditions)

#### **User Groups:**

12 - 17 years old users (Gigi 13)

18 - 21 years old users (JP 21)

Parents (Claira 37)

#### **Tasks: Gigi**

Wants to sign up for the app

Needs parental verification code to sign up

Wants to learn more about her diabetes condition

Wants to learn about her limitations in sports and other activities

Wants to learn more about her medication options

Wants to use the app to remind her of upcoming appointments

Wants to use the app to remind her to take her medication

Wants to add her mother and father as parental controls on the app

Wants to add personal info to the patient page, including name, age, birthday, height, weight, conditions, medications, emergency contacts and more

Wants to set up reminders for her medication refills

#### **Tasks: JP**

Wants to sign up for the app

Wants to add personal info to the patient page, including name, age, birthday, height, weight, conditions, medications, emergency contacts and more

Wants to set up medication reminders

Wants to set up medication refill reminders

Wants to find local resources to help with his diabetes

Wants to update his list of primary care physicians

Wants to update his insurance information

Wants to learn more about his diagnosis

Wants to learn the proper way to take his medication

Wants to learn how to control his condition in his daily environment

#### **Tasks: Claira**

Wants to set up an account for her and her son (5)

Wants to learn more about her son's diagnosis of diabetes

Wants to find local resources to help her understand his diagnosis

Wants to update his patient page with all of his up to date information, medication and allergies

Wants to add emergency contact information, aside for herself

Wants to set up medication reminders

Wants to set up medication refill reminders

Wants to update the pharmacy used

Wants to use the app to report any issues

Wants to set up doctor appointment reminders and updates