## Bakery Sales Prediction: Time Series & Demand Planning

[Team M]

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#### Motivation

**Goal:** Provide a recommendation for bakeries in demand forecasting and planning by

- a) Predicting total sales one <u>week</u> ahead
- b) Predicting individual daily sales of most popular items
- Large enterprises implement forecasting models for demand and logistics planning, but it is challenging for small businesses
- We are focusing on popular items that generate most of the revenue to increase operations efficiency
- Demand Forecasting can help to reduce food waste & improve financial and environmental sustainability



#### Data

#### Data:

- → 2 Bakeries (South and North France)
- → 4M rows of transactional data & covariates from 2018 to 2022
- → Each observation is a unique purchase with a timestamp
- → Items sharing one transaction\_id were purchased together

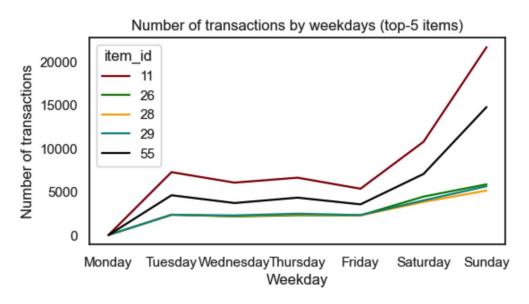
Covariates					
Variable	Meaning				
is_holiday	Holiday Flag				
holiday_id	Holiday Type				
temp	Air temperature				
cloud_cov	Cloud coverage				

Main Data						
Variable	Meaning					
item_id	Unique name of item					
transaction_id	Unique ID of transaction					
quantity	Continuous or discrete number of product sold					
price_ht	Total price for a item (including discounts, coupons)					
date	Date and time of an observation					

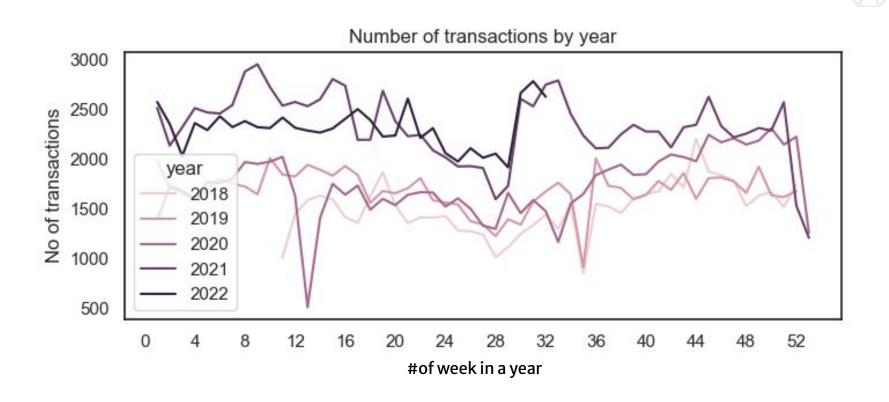


#### EDA – Overview

- 1. Analyzed the number of transactions by different measures
  - a. **COVID** year **didn't affect sales trend**, although there was a gap
  - b. Trend has been almost the same for all five years
  - c. Increase in sales in the last year
- 2. Identified 5 **key items** (out of 100+) for which we can make predictions
- 3. Trends in sales are the same for the most popular items
  - a. Some items are **seasonal**
  - b. Decided to exclude not popular items
- 4. Sales for some items depend on the **weather**

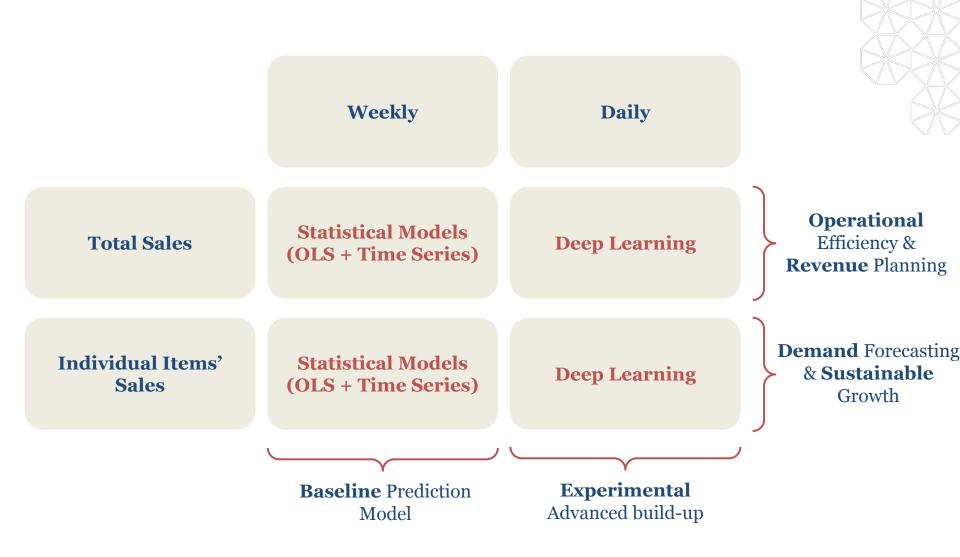


#### EDA – Historical transaction data

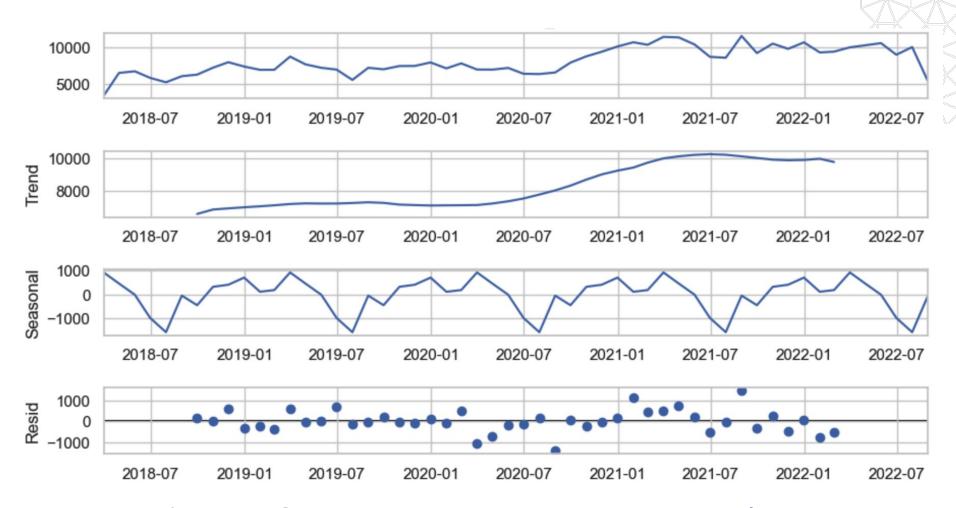


**Conclusions:** almost the same trends during observed years; gaps in COVID year; overall increase in sales in 2021 and 2022 years; increase in summer sales (week 28–32) in 2021 and 2022

### **Modeling Summary**



## Weekly Sales Model



There are **three** components we can use in our analysis:

**Trend** + **Seasonality** + **Error** 

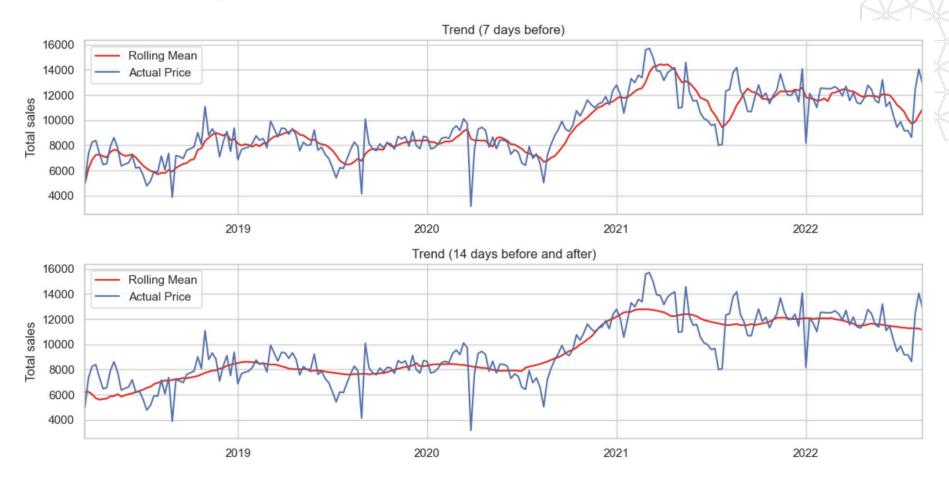
### Weekly Sales Model

$$Y_t = TR_t + Season_t + Z_t$$

- 1. Use **rolling mean** to predict trend of data **TR**t
  - a. Window = [t-14,t+14]
- Use dummy variables for months to add seasonal component Seasont using OLS
- 3. Add weather and holidays as dummy variables
- 4. Predict **residuals Z**t using autoregressive model

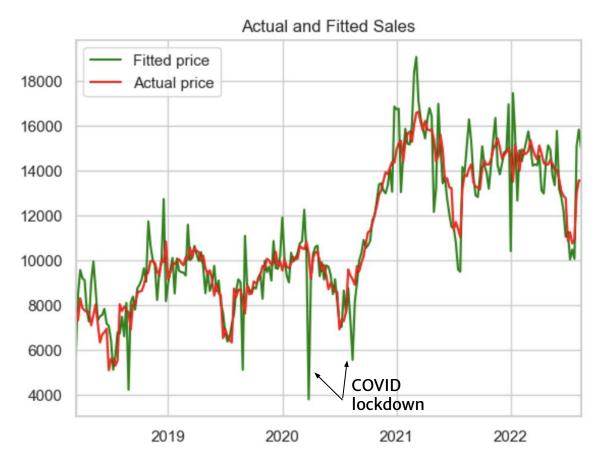
Main challenge is to work with **COVID data** that adds more **uncertainty** to the model prediction

### Weekly Sales Model - Trend



- → Using rolling mean to extract the trend component
- → Wider window allows to get a smoother trend compared to other methods we've tried

## Weekly Sales - Seasonality



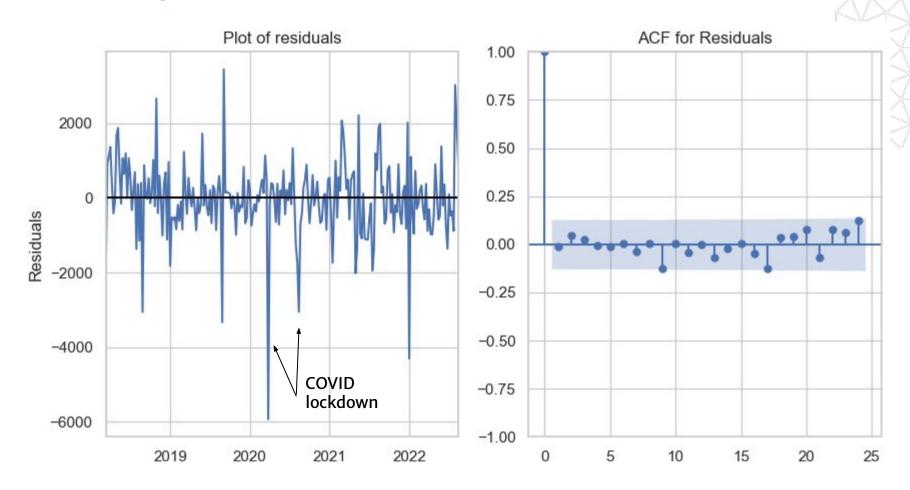
- → There is a **seasonal decrease** in sales every **July**
- → We can not predict lockdown spike based on seasonality only
- → Added holidays and weather to the model

#### Coefficients from OLS fit

Month	Coefficient
Feb	471.7
March	898.1
April	1453.8
May	1025.6
June	203.9
<u>July</u>	<u>-1409.5</u>
August	689.6
September	172.9
October	609.3
November	819.1
December	543.2
Holiday	31.2
Temp	-32.5

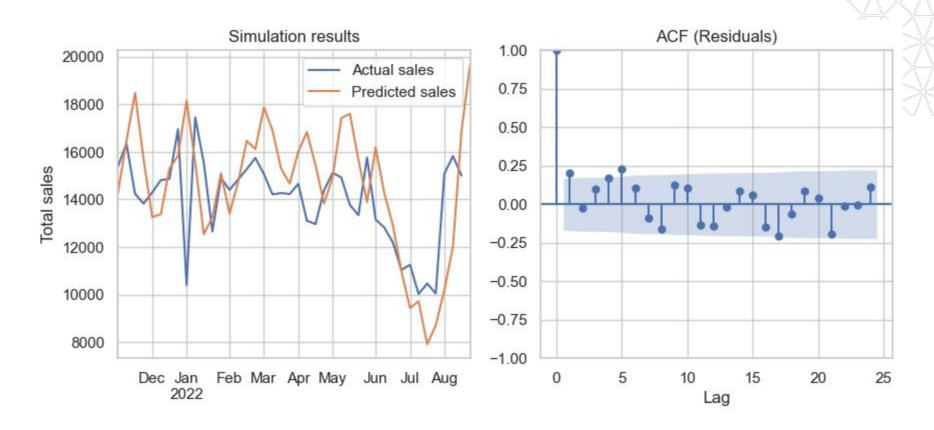
R<sup>2</sup>: 0.25

### Weekly Sales - Modeled Residuals



- → Noticeable COVID and unpredicted events
- → **Residuals** can be modeled as a Time Series **AR(1)** process
- Centered around zero

## Weekly Sales - Backtesting\*



- → Starting with first 190 weeks **predict the next observation** t+1
- → **Update** trend, model weights and data
- → Starting with first 191 weeks **predict the next observation** t+2

→ ...

\*MAPE: 13%

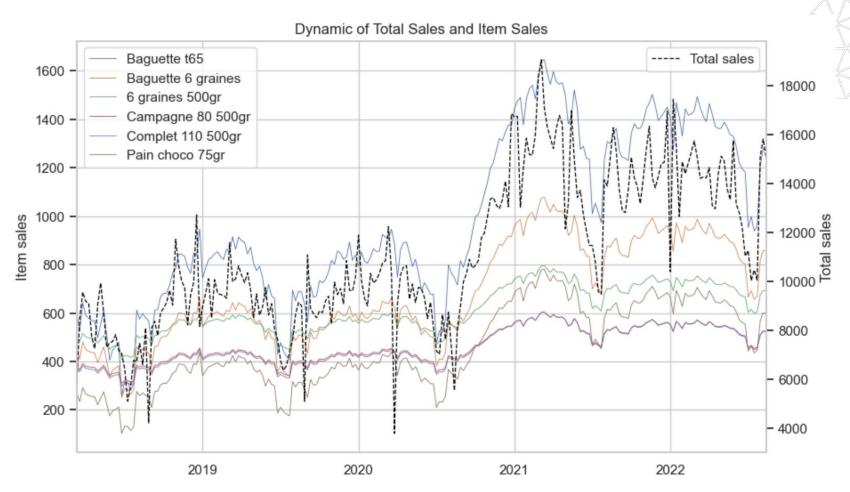
## From Total Sales to Individual Items

$$X_{it} = \alpha_0 + \beta Y_t + Z_t$$

Where X is individual item's sales and Y is a modeled total sales value

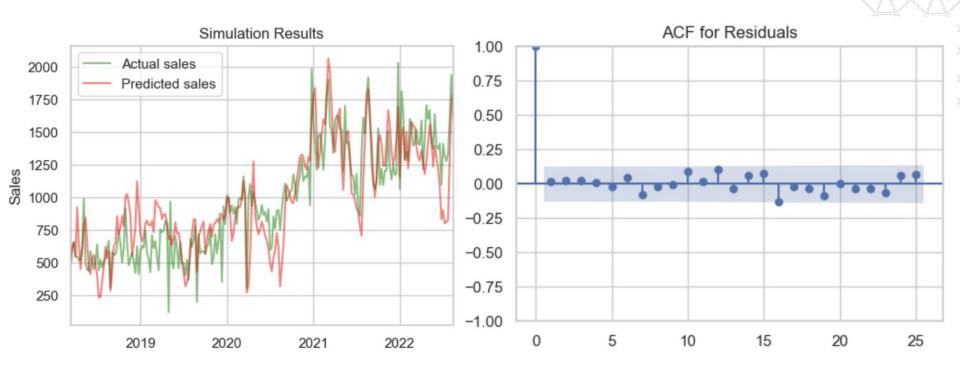
- → Predict individual item's sales based on total sales value
- → Using total sales predictions we can estimate individual item's contribution

#### Individual Items\*



- → Trend of individual items is very similar to the trend for total sales for the most popular items
- → We can use similar models for total sales and individual items

### Predicting La Baguette - Weeks



- → Backtesting model for La Baguette starting from 2018
- → Usually sales increase before and after the holidays (Christmas 2022 spike was not predicted)

### Daily Total Sales



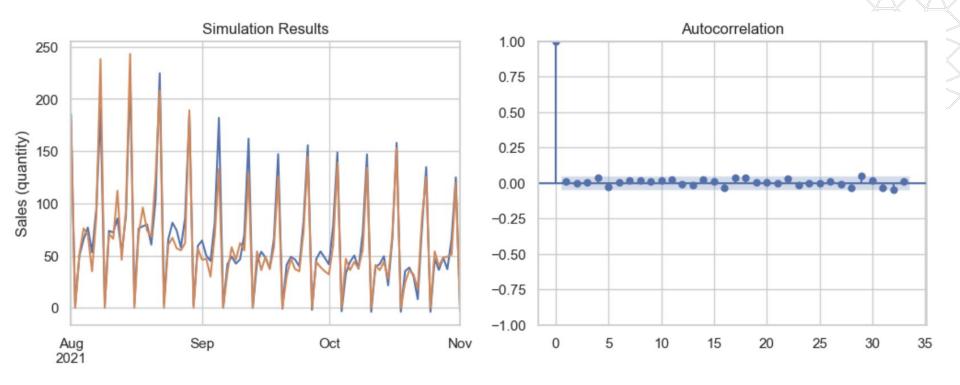
$$Y_t = TR_t + Season_t + Z_t$$

- 1. Use **rolling mean** to predict trend of data **TR**<sub>t</sub>\*
- Use dummy variables for days to add seasonal component Seasont using OLS\*
- 3. Predict **residuals Z**t using autoregressive seasonal model (SARIMAX)

\*R<sup>2</sup>: 0.88. Coefficients are signifi with a=0.01



## Fitting La Baguette - Daily



- → From EDA we know that bakery is closed on Monday and peak sales are on weekends
- → Same pattern for every week (except holidays)
- → Now **seasonal** covariates are **days of the week**

#### Limitations

- External factors our model is trained to ignore the dip due to COVID-19, we can not predict some events like festivals and concerts in the area
- Outliers we are able to accurately predict individual daily sales of the most popular items, but for less frequently purchased items our model is not appropriate
  - E.g. we are not able to accurately predict Christmas cakes

Need a more advanced model to improve predictions

**Solution: Neural Networks** 



#### First model: Prophet

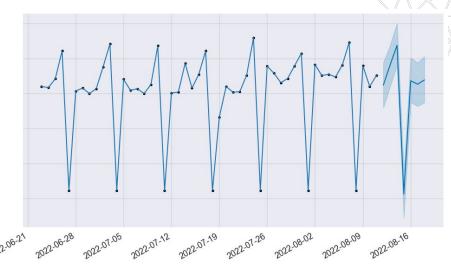
#### The model

$$y_t = g(t) + s(t) + h(t) + arepsilon_t,$$

g(t): piecewise-linear trend

s(t): seasonal patterns

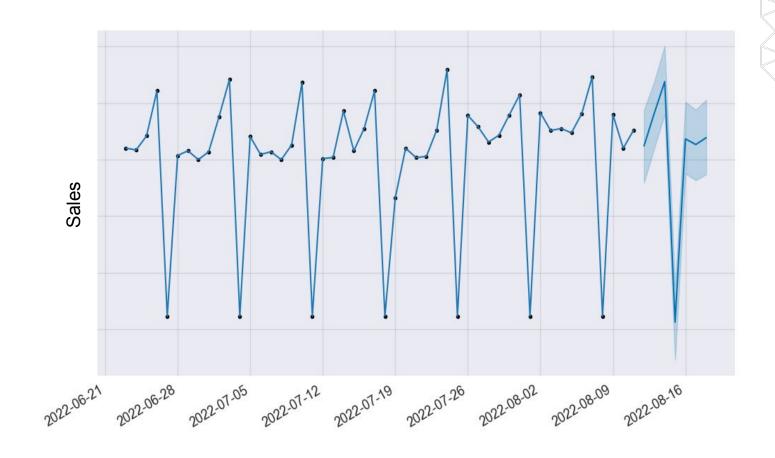
h(t): holiday effects



7 day forecast for item 'Baguette' of shop #1



### First model: Prophet



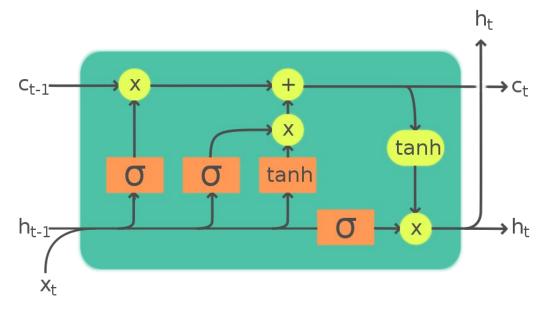


# Second model: Long Short Term Memory (LSTM)

- LSTM is a type of recurrent neural network designed to handle the vanishing gradient problem in sequential data.
- Use a specialized architecture that includes memory cells, input gates, forget gates, and output gates to selectively retain or discard information over time.
- Used in time series prediction to model the underlying patterns and dependencies in sequential data.
- Can make predictions on new data by feeding it a sequence of past observations and generating a forecast for the next value in the sequence.



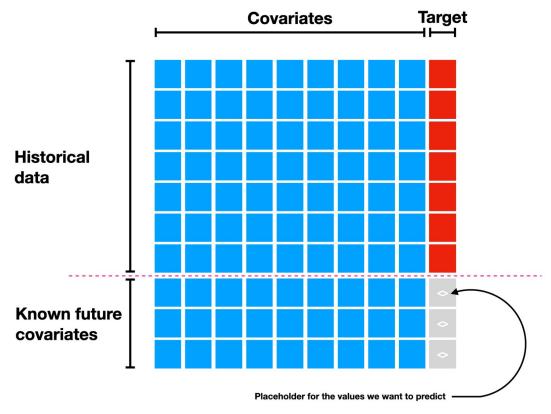
## Long Short Term Memory (LSTM)



Legend: Layer ComponentwiseCopy Concatenate

Guillaume Chevalier from https://commons.wikimedia.org/wiki/File:The\_LSTM\_Cell.svg





Formatting the data



We trained the model on one of the two shops, filtered on the top 10 selling items.

	weekday	day_of_month	month	year	 quantity
2018-03-08	-0.0015	-0.87	-1.02	-1.36	 1.47
	•••				 
2022-07-29	0.499	1.51	0.15	1.64	 -0.94

The dataframe of input covariates (date information, calendar and weather data) along with the target column (quantity).

Data has been normalized with standard scaling for both the input and target.

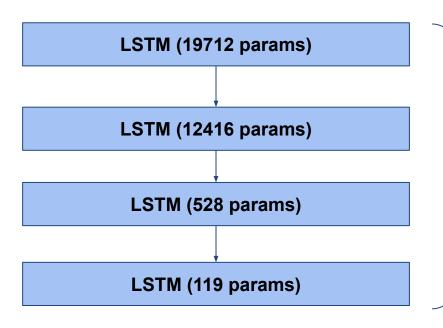


We trained the model on one of the two shops, filtered on the top 10 selling items.

	weekday	day_of_week	day_of_month	month	year	calendar_embedding	temp_min	temp_max	rain	wind	cloud_cov	quantity
2018-03-08	-0.000150	-0.000150	-0.876583	-1.023898	-1.361219	-0.158539	-1.082799	-0.833544	0.529138	2.085198	-0.407358	1.470600
2018-03-09	0.499906	0.499906	-0.762724	-1.023898	-1.361219	-0.158539	-1.082799	-0.833544	0.029604	-0.569900	1.099230	-1.773285
2018-03-10	0.999963	0.999963	-0.648865	-1.023898	-1.361219	-0.158539	-0.168775	-0.423348	0.386414	0.567999	0.784811	-1.773285
2018-03-11	1.500019	1.500019	-0.535006	-1.023898	-1.361219	-0.158539	0.196834	-0.013153	3.407407	-0.064167	0.326285	-1.773285
2018-03-19	-1.500318	-1.500318	0.375864	-1.023898	-1.361219	-0.158539	-2.362431	-1.790666	-0.446143	0.188699	0.186543	-1.773285
2022-07-25	-1.500318	-1.500318	1.059017	0.162280	1.641031	-0.158539	1.659271	1.354166	-0.469930	2.085198	-0.071105	-1.773285
2022-07-26	-1.000262	-1.000262	1.172876	0.162280	1.641031	-0.158539	1.110857	0.807238	-0.446143	0.188699	0.304450	-1.773285
2022-07-27	-0.500206	-0.500206	1.286735	0.162280	1.641031	-0.158539	0.196834	1.217434	-0.469930	-0.569900	-1.267641	-0.942658
2022-07-28	-0.000150	-0.000150	1.400594	0.162280	1.641031	-0.158539	0.562443	1.490898	-0.469930	-0.064167	-0.547099	-1.773285
2022-07-29	0.499906	0.499906	1.514453	0.162280	1.641031	-0.158539	1.293662	1.764361	-0.469930	-1.075633	-0.101673	-0.942658

The dataframe of input covariates (date information, calendar and weather data) along with the target column (quantity). Data has been normalized with standard scaling for both the input and target.





Parameters in total: 32,775

**Training dataset:** 10k

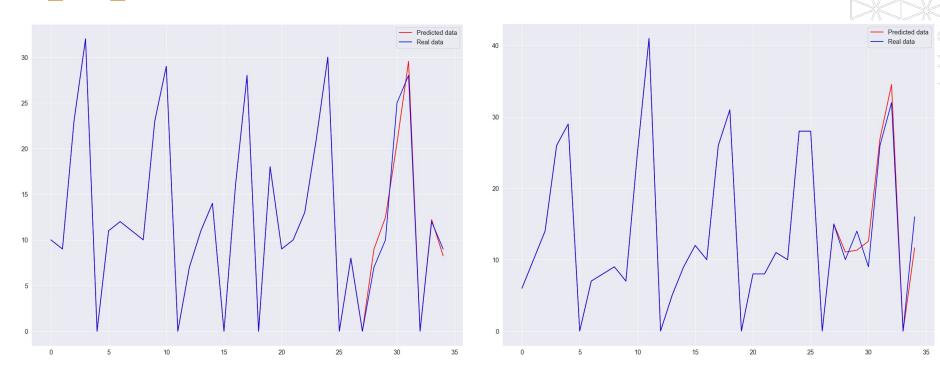
samples

Epoches: 50

Batch size: 64



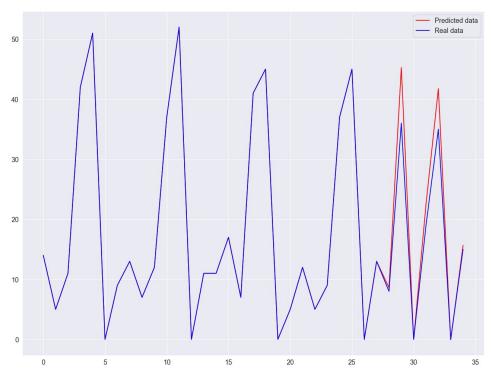
# Using LSTM to forecast daily less popular item demand



Forecasted data on the test set from shop # 1. MAPE: 29%, MAE: 4.5



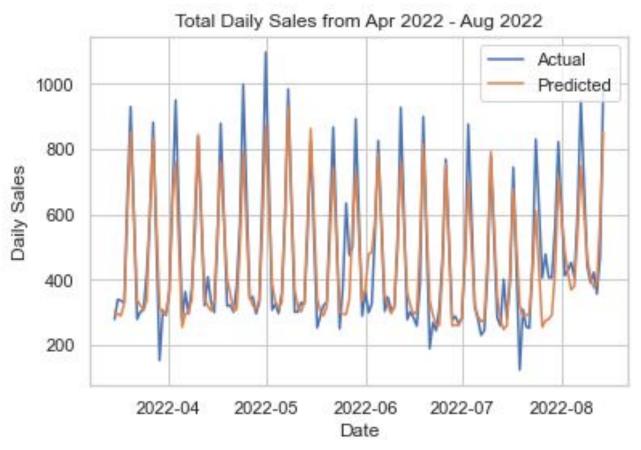
# Using LSTM to forecast daily less popular item demand



Forecasted data from shop #2. Evaluation results on all of the data of the shop: MAPE: 28%, MAE: 4.3



### Long Short Term Memory (LSTM)

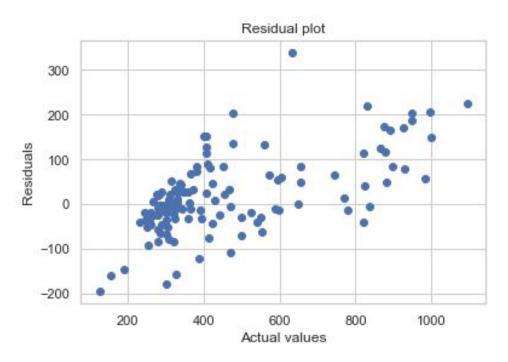


RMSE: 87.03

MAPE:14.87%



## Long Short Term Memory (LSTM)



#### Clear heteroskedasticity - but centered around 0

- extreme events harder to predict
- model overpredicts smaller values and underpredicts larger values



#### Less Successful Models

#### ARIMA – MA(1), AR(2), mentioned in last presentation

- limited capacity to model complex nonlinear relationships in the data, such as those with long-term dependencies and nonlinear trends
- They are often only suitable for modeling linear relationships and stationary time series
- Not appropriate for daily sales data that can exhibit seasonal, trend, and irregular patterns.

#### Different trends

- Worse predictive power
- Less smooth



#### Conclusion

- Survey data suggests employees have a forecasting accuracy of 60-70%
- Our weekly models have accuracy ~87%
- Our daily models have accuracy ~ 85%
- Best performing models can reach 99% but these require multiple days and \$\$\$ to train
- Statistical models highly interpretable and generalizable however:
  - LSTM models have better accuracy for daily sales predictions
  - Doesn't give multivariate output need to create a new model for each item or shop
  - LSTM are better for scaling

