






ZACH BRIGGS

FULL STACK SOFTWARE DEVELOPER

"Zach has definitely been one of my star students, probably one of the best that I have tutored so far. He has a great deal of patience, and a very independent mindset when it comes to solving issues within his code... Not only that, he is also great to work with, as his optimistic and joyful personality will be a great addition to any team."
Shreyansh Kumar, Tutor at CareerFoundry

CONTACT

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SKILLS & EXPERTISE



Front End

- HTML | CSS | JavaScript
- React | React Native | Angular
- Node.js



Back End

- MongoDB
- MySQL | NoSQL | PostgreSQL
- Express.js



Other

- Cloud Computing Services
- Git and Version Control
- Test Driven Development
- Agile Methodology & SCRUM
- Testing and Debugging

EDUCATION & CERTIFICATIONS



CareerFoundry

Full Stack Immersion
Front End Development



Calhoun University

Computer Information Systems



SUMMARY

Full stack software developer with a proactive and empathetic mindset, looking to seamlessly collaborate with a team of passionate engineers to build highly scalable platforms utilizing both front-end and back-end technologies. Ability and willingness to innovate and learn new technologies, with a high value of continuous improvement, as well as a quick learner who's passionate about development.



WORK HISTORY

→ WHOLE FOODS 2020 - 2022

Specialty Associate Team Lead Chattanooga, TN

- Successfully trained and mentored 6+ co-workers in all aspects of the specialty department, resulting in a 10% reduction in errors.
- Inventory control of \$100K+ in stock; responsible for ordering products based on sales to maintain optimal levels.
- Served as liaison between upper management and specialty associates; communicated updates and changes while maintaining an open door policy to ensure concerns were heard, leading to a 10% increase in employee satisfaction scores.

→ OFFBEAT COFFEE 2018 - 2020

Assistant Manager Huntsville, AL

- Successfully maintained quality control by dialing in coffee every morning and ensuring water quality standards were met.
- Trained new hires on coffee brewing techniques, customer service best practices, and product knowledge.
- Provided excellent customer service by brewing customer's desired coffees and addressing complaints in a timely manner.

→ ALCHEMY LLC 2015 - 2018

Manager Huntsville, AL

- Ordered and managed inventory of coffee and other necessary supplies while counting money and opening/closing the store.
- Successfully provided feedback to upper management on areas of improvement for the store, which led to a 5% increase in sales.
- Managed a team of 5 customer service representatives to provide quality control and ensure positive customer experiences.

→ RED GAP COMMUNICATIONS 2006 - 2009

IT Technician Florence, AL

- Successfully troubleshoot and resolved over 500 customer IT issues, averaging 4.5/5 on customer satisfaction surveys.
- Reduced average resolution time for Level 1 support tickets by 20%, from 2 hours to 1 hour and 40 minutes.
- Solved over 500 customer IT issues, averaging 2.5 issues per day.



PROJECTS

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