

Zack Kinsman

 zackkinsman@gmail.com

 Dartmouth, NS

PROFILE

Multidisciplinary professional with experience across **construction, public service, hospitality, and technology**. Known for adaptability, team leadership, and problem-solving in both independent and collaborative roles. Brings strong technical fluency, hands-on operational skills, and customer service excellence — ideal for positions requiring a reliable, well-rounded contributor.

PROFESSIONAL EXPERIENCE

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| 07/2024 – 10/2024
Dartmouth, NS, Canada | Seasonal Utility Operater
<i>Halifax Regional Municipality</i> <ul style="list-style-type: none">• Maintained and prepared baseball fields and recreational grounds, ensuring safe and optimal conditions for community use.• Performed general maintenance tasks, including landscaping, equipment operation, and facility repairs.• Worked independently and collaboratively to meet seasonal deadlines and maintain high-quality public spaces. |
| 04/2023 – 05/2024
HRM, Canada | Web & Software Developer
<i>Freelance Projects</i> <ul style="list-style-type: none">• Created operational tools like HRM Route App (for bin route optimization).• Developed static websites and AI chatbot integrations to assist nonprofits and student projects.• Worked with enterprise grade office suite management tools. |
| 11/2020 – 09/2022
East Hants, NS, Canada | Refrigeration Plant Operator
<i>East Hants Sportsplex</i> <ul style="list-style-type: none">• Managed facility maintenance for high-traffic sports venues, ensuring a safe and welcoming environment for guests.• Spearheaded seasonal operations, including snow removal and landscaping, demonstrating reliability under diverse conditions.• Operated Zamboni machines to maintain ice rinks for sports and events, ensuring optimal conditions for users.• Conducted building maintenance and plant operations, including monitoring and troubleshooting mechanical systems to ensure functionality and safety. |
| 07/2020 – 03/2021
HRM, Canada | Carpenter
<i>Centaur Products, Lindsay Construction, Bryan Rockett LTD</i> <ul style="list-style-type: none">• Installed roofing, gym floors, and stadium seating across commercial sites.• Residential construction• Operated tools, followed site safety protocols, and supported project timelines. |
| 05/2012 – 02/2024
HRM, Canada | Bartender & Server Roles
<i>The Keg, Glen Arbour, Waterfront Warehouse, Cunard Centre</i> <ul style="list-style-type: none">• Provided high-volume bar service and dining support.• Specialized in cocktail creation, customer interaction, and solo shift management.• High quality customer service. |

EDUCATION

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| 09/2024 – 05/2025
Halifax, NS, Canada | Programming for AI
<i>Nova Scotia Community College</i> <ul style="list-style-type: none">• Studied AI fundamentals including machine learning, neural networks, and natural language processing |
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- Built and deployed AI models using Python, PyTorch, and OpenAI tools
- Integrated APIs and created conversational AI applications for real-world use cases
- Completed capstone project leading a 5-person team in developing a chatbot-based sales tool

09/2022 – 05/2024
Halifax, NS, Canada

IT-Programming

Nova Scotia Community College

- Gained experience in web development (HTML/CSS, JavaScript, React, Flask) and database management (PostgreSQL, SQLite)
- Designed and developed full-stack applications with real-time interaction and cloud deployment
- Practiced Agile methodology and version control using Git/GitHub
- Created multiple portfolio projects demonstrating user-focused design and data-driven functionality

09/2018 – 05/2020
Dartmouth, Canada

Carpentry

Nova Scotia Community College

- Trained in residential and commercial construction principles, blueprint reading, and materials handling
- Gained hands-on experience with framing, finishing, and structural safety standards
- Applied building code regulations and project safety practices in workshop and field environments
- Developed skills in teamwork, problem solving, and adherence to trade compliance standards

CORE COMPETENCIES

Project Coordination and Implementation

- Support for construction, software, and operational projects through stakeholder communication, task management, and deadline-driven execution.
- Skilled with project management platforms including Jira, Trello, and Asana (Agile workflows and task tracking).
- Proficient with Microsoft Office Suite (Excel, Word, Outlook, Teams) and Google Workspace (Docs, Sheets, Drive, Meet) for documentation, scheduling, and collaboration.

Facility and Grounds Maintenance

- Experience operating power tools (saws, drills, sanders), hand tools, and landscaping equipment for site upkeep and construction.
- Proficient with snow removal and grounds equipment, including ride-on mowers, tractors, and salters.
- Basic HVAC, lighting, and infrastructure maintenance capabilities.

Customer Service and Hospitality

- Delivered high-volume service in hospitality environments, including event coordination, POS management, and client relations.
- Hands-on experience with hospitality POS systems, inventory management software, and financial transaction reporting.

Software and Web Development

- Full-stack development expertise using Python, JavaScript, HTML/CSS, and SQL/TSQL.
- Framework and API integration experience with Flask, React, Node.js, and OpenAI API.
- Database management skills with PostgreSQL, SQLite, and MariaDB using tools like DBeaver, pgAdmin, and SSMS.
- Cloud deployment experience on Azure, Google Cloud Platform, Render, and Railway.
- Version control proficiency with Git and GitHub for collaborative software development.

Problem-Solving and Team Leadership

- Strong adaptability to dynamic environments, leading collaborative teams to meet high-quality operational standards.
- Practical experience combining technical skills, service operations, and management tools to solve complex challenges and drive continuous improvement.