Zachary Ruiz

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Education

BS, MECHANICAL ENGINEERING — June 2020
University of California, Davis — *Davis, CA*
- Dean's List, 7 Quarters — GPA: 3.9/4.0
- Tau Beta Pi Honor Society member

Technical Skills

- Microsoft Endpoint Manager
- Azure AD Hybrid Deployment
- Basic Cisco networking, IPS, ISE
- PowerShell automation
- Windows, Mac, and Linux administration
- VMWare, Hyper-V virtualization
- Docker containers
- Graylog SIEM

Certifications

- OnBase Certified System Administrator
- MS AZ-104, MS-700, and SC-300

Work Experience

INFORMATION TECHNOLOGY TECHNICIAN II — Nov. 2020 - Present
Dublin San Ramon Services District — *Dublin, CA*
- Migrate workstation management to Microsoft Endpoint Manager (Intune)
- Implement and maintain password manager, SIEM, and remote support software
- Lead initiative to plan and execute server patching and upgrade maintenance windows
- Assist analysts with network, application, M365, and infrastructure tasks
- Wrote and presented "Free and Open Source Software: The Future of IT Tooling and Beyond" at MISAC 2022 conference in Monterey, CA

SENIOR STUDENT SERVICE ANALYST — Feb. 2017 - Jul. 2020
UC Davis Letters and Science IT — *Davis, CA*
- Diagnosed and repaired staff and faculty computers using ITSM software and scripts
- Created PowerShell scripts that increased efficiency in routine tasks for the team
- Trained new team members on internal procedures and participated in hiring interviews
- Received high customer satisfaction survey results and team recognition awards

Activities

QUALITY CONTROL CAPTAIN — Jun. 2018 - Jun. 2020
Concrete Canoe at UC Davis — *Davis, CA*
- Summarized and enforced ASTM design regulations for the project
- Oversaw canoe construction with other captains, managing up to 25 volunteers
- Examined and measured final product to confirm standards have been met
- Designed and 3D printed custom depth gauges for layer thickness measurements
- Presented ideas for design improvement to other team members based on updated rules