

Zachariah L Flanagan

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OBJECTIVE

To secure a job with a prospering company where I can apply my talents to advance my career and make the company more successful.

EDUCATION

GEORGIA SOUTHERN UNIVERSITY

Bachelor of Science in Information Technology,
Second Discipline in Information Systems with SAP
Concentration in Networking,
Graduation Date: December 2014
Cumulative GPA: 3.30

- **Georgia Southern University Study Abroad Program,**
Montepulciano, Italy, *Student*, May 2013 - June 2013
Wonderful opportunity to experience other cultures along with learning self-sufficiency in a foreign country.
- **Applicable Classes:** VMware, SAP, Java, Network Arch with emphasis in Cisco Routing.
- **Dean's List:** Fall 2010, Spring 2014
- **President's List:** Spring 2011
- **Hope Scholarship:** Fall 2010-Spring 2014

RELEVANT EXPERIENCE

Accenture, Atlanta, GA

Application Development Analyst

(Oracle Apps DBA)

Dec 2016 – Present

- Continuing support of Fed Project 1 Oracle systems from previous role maintaining databases for Federal Project 1 with tasks that include patching, maintenance, cloning, reports, and patching Oracle apps
- Rolled on Fed Project 2 to develop new skills in SOA, ODI, SSO, & IAM

Application Development Associate

Jan 2015 – Nov 2016

- Shadowed on Fed Project 1 to learn basics of Oracle Databases & EBS, BIA apps
- Joined Fed Project 1 full time as Oracle Apps DBA providing support for cloning, backups, patching and upgrades

Georgia Southern University, Statesboro, GA

Technical Support, Business & Finance and ResNet Internship

Jan 2013 – Dec 2014

- Manage ticketing system by prioritizing requests, completing tasks personally, and assigning specialty tickets to qualified personnel
- Perform diagnostics and repairs on tech equipment, operating systems, and apps
- Provide first tier networking support
- General IT support for major on-campus events i.e. sporting events, commencement ceremonies, and registration

Flint Fox International, Warner Robins, GA

June 2012

Intern

- Introduction to ERP through Microsoft Dynamics AX, NAV, & CRM
- Responsible for the training materials of Flint Fox's Advanced Pricing Configuration on Microsoft Dynamics ERP Platform

SouthCrest Bank, Thomaston, GA

Night Operator, Operations

July 2008 - June 2010

- Responsible for importing and exporting data into the banking application suite
- Database back-up and catalogue of daily banking transactions
- Successfully trained multiple employee to fill my role when I left for university

TECHNICAL EXPERTISE

- Skilled in Database Administration, Oracle Applications, computer maintenance, CISCO Networking, SQL, Windows and Linux OS, as well as computer repair and customer service

ORGANIZATIONS

- **Alpha Sigma Phi, Treasurer,** Statesboro, GA
Founding Father of Georgia Southern Eta Mu chapter

Aug 2012 - Oct 2014

- **Phi Eta Sigma National Honor Society,** Georgia Southern University
- **Eagle Scout, Troop 25 -** Thomaston, GA
- **Youth Leadership Upson,** Thomaston, GA

April 2011

Feb 2008

2009