Zachariah L Flanagan

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2415 Camellia Ln NE
Apt 1211
Atlanta, GA 30324-6231

178 Baker Britt Road
Thomaston, GA 30286-2759

OBJECTIVE   A position where I can prove my worth and have a opportunity to gain experience and succeed

EDUCATION

GEORGIA SOUTHERN UNIVERSITY

Bachelor of Science in Information Technology,
Second Discipline in Information Systems
Concentration in Networking,
Graduation Date: December 2014

RELEVANT EXPERIENCE

Dec 2016 – Oct 2017

Accenture, Atlanta, GA

Oracle Database Administration

Application Development Analyst

- Support Oracle systems including patching, cloning, upgrading reporting, and documenting technical processes
- Trained and took ownership of all IAM, OAM, OIM, & IDM apps and equipped to handle issues regarding Identity Management

Jan 2015 – Nov 2016

Application Development Associate

- Oracle Apps DBA providing support for users, databases, and applications including EBS & OBIEE
- Perform RMAN backup for monthly tech refreshes between environments
- Performed Oracle database upgrades in test and prod env for OBIEE, SOA, BI Apps

Jan 2013 – Dec 2014

Georgia Southern University, Statesboro, GA

Technical Support, Business & Finance

- Manage ticketing system by prioritizing requests, completing tasks independently, and assigning specialty tickets to qualified personnel
- Perform diagnostics and hands-on repairs on tech equipment, Windows/Linux operating systems, and apps

July 2008 - June 2010

SouthCrest Bank, Thomaston, GA

Night Operator, Operations

- Responsible for importing and exporting data into the banking application suite
- Database back-up to tape on AS400 and catalogue of daily banking transactions

INTERNSHIPS

Fall 2013

ResNet, Statesboro, GA

- Provide first tier networking and other technical support for students on-campus
- General IT support for major on-campus events i.e. sporting events, commencement ceremonies, and registration

Summer 2012

Flint Fox International, Warner Robins, GA

- Introduction to ERP systems through Microsoft Dynamics AX, NAV, & CRM

TECHNICAL EXPERTISE

- Skilled in Database Administration, Oracle Applications, computer maintenance, CISCO Networking, SQL, Windows and Linux OS, as well as helpdesk support, computer repair, and customer service

ORGANIZATIONS

- **Alpha Sigma Phi,** *Treasurer*, Statesboro, GA Aug 2012 – Oct 2014
  Founding Father of Georgia Southern Eta Mu chapter
- **Eagle Scout, Troop 25,** Thomaston, GA Feb 2008
- **Youth Leadership Upson,** Thomaston, GA 2009