

Zafran Ullah

DevOps Engineer

DevOps Engineer with 9 years of professional experience including 6 years specializing in DevOps and Cloud Engineering with proven expertise in managing multi-cloud environments across Azure, AWS and VMware

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📍 Pakistan

in linkedin.com/in/zafranullah

SKILLS

Azure

VMware

AWS

Kubernetes

Hyper-V

Terraform

Jenkins

Veeam

Ansible

Docker

Github Actions

DNS

Git

Python

C#

Gitlab

Bash

Powershell

IBM MQ

ELK

Grafana

CERTIFICATIONS

Microsoft Certified:
Azure Fundamentals

Github Foundations
Certified

Google IT Support
Professional Certified

IBM Applied DevOps
Engineering
Professional Certified

WORK EXPERIENCE

DevOps Engineer

Ace Micro Pvt Ltd

01/2023 - Present

Islamabad

- Reduced server provisioning time by 70% by automating over 100 Linux and Windows builds across production, dev and QA environments using Terraform, Ansible, and GitLab CI/CD.
- Optimized system performance and monitoring in hybrid environments using Azure Monitor, and AWS CloudWatch, enabling faster issue resolution and reduced downtime.
- Designed and automated API and UI test cases using Python, Pytest, and Selenium, enhancing test coverage and reducing manual QA efforts by 60%.

Cloud Infrastructure Engineer

National Transmission and Dispatch Company (NTDC)

01/2022 - 01/2023

Lahore

- Led Office Automation Project, Integrating AD, DNS, CA, Microsoft Exchange 2019, DFS, SCCM & SCSM.
- Deployed and managed web servers (Apache, Tomcat, IIS) on Docker, Vagrant, Hyper-V & VMware. Hosted web applications built with JSP, ASP.NET, PHP, and Laravel, leveraging a microservices architecture.
- Maintained 99.99% uptime for SAN/NAS backups and improved incident response by 60% through Huawei firewalls, LibreNMS & Nagios monitoring, and VPN infrastructure supporting 300+ remote users.

System Administrator

National Telecommunication Corporation (NTC)

11/2019 - 12/2021

Islamabad

- Managed over 500+ Virtual Machines on VMware virtualization (vCenter Server, and ESXi) and Cloud infrastructure.
- Administered Linux (Red Hat RHEL, LEAPP, Satellite) and Windows Server environments, managing IIS configuration and maintenance for over 300 servers to ensure high availability.
- Managing Email Services for 12000+ users via Zimbra Collaboration Suite & Microsoft Exchange.

Assistant Manager IT

Pakistan Telecommunication Corporation Ltd (PTCL)

08/2017 - 11/2019

Peshawar

- Delivered end-to-end IT support by managing Windows server & Linux servers, Active Directory, Exchange and VMware/Hyper-V resolving escalated technical issues.
- Managed server logs, upgrades, backups, configurations, security, and patch testing to resolve issues, ensure stability, and document operational changes.
- Provided customer support using ServiceNow, Jira, and Remote Desktop.

EDUCATION

Bachelor of Science in Computer Systems Engineering

University of Engineering and Technology, Peshawar

2012 - 2016