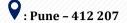# PANKAJ ZAGIAN

Certified Azure Administration & DevOps Professional

Accomplished IT Professional with nearly 10 years of overall experience in Linux and relevant experience 5+years in managing AWS, Azure services with end-to-end Data Pipeline Development and Delivery Management using Azure technologies for multiple clients, targeting next level opportunities in DevOps & Cloud Engineering with an organization of high repute across IT industry for mutual growth preferably in Pune or Noida

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🔗 : Pankaj-Zagian-LinkedIn

Profile Summary

- Result-oriented professional expertise in executing **IT Infrastructure & IT Governance & IT Security Operations;** skilled in complying to regulatory requirements; budget & quality parameters with capabilities in managing large teams
- Resourceful in **delivering IT Infrastructure Solutions/Services** (from scratch to implementation) including, **Networking, large offshore & onshore Public Cloud Platform, System and Security Projects** & **Business Continuity Planning** with clear escalation process defined
- Delivered large-scale, complex programs with a focus on **technology transformation**; collaborated with leadership teams to evaluate technology challenges; **revamped IT Service Management methodologies** to ensure improved focus on functional expertise and delivery of business-critical services
- **Innovation-focused change agent & a strategic planner**, with strong experience in hybrid & public cloud design on AWS; planning cloud assessment & designing workload migration strategy to on-prem & public cloud
- **Extensive experience** in running successful method-oriented **Upgradation, Transition & Transformation, Technical Project Management and Cloud Solution Architecture, System Administration, IT Infra Operations, Cloud Administration** and taking initiatives for business excellence through process improvement
- **Unique blend of leadership skills** wherein leading end-to-end **delivery management** and ensuring effective management of various resources to client requirements; capabilities in optimizing / process performance and efficiencies
- **Acting as an escalation gate & focal point to resolve critical issues** of Projects & Programs; expert in mapping client's requirements, custom designing solutions & troubleshooting for complex *Information Systems Management*
- **Proven capability to build strong relationship across stakeholder** groups with the expertise to effectively influence and communicate across various business lines of Clients and Internal

Core Competencies

IT Infrastructure (Azure & DevOps)	Solution Delivery and Strategy	Cloud Adoption & Migration
Team Building & Leadership	Reqirements & Procedure Design	Incident & Problem Management
Solution Installation & Configuration	Stakeholder Management	Technical & Solution Consulting
DevOps Pipeline Build & Management	Agile Methodologies	Backup & Disaster Recovery Planning

Technical Skills

Public Cloud Platform	**: Azure Service - Virtual machines, Azure Kubernetes service**
Operating Systems	**: Red Hat Linux 6,7,8**
Source Code Management Tools	**: Git, AWS Code Commit**
Build/Library Management Tools	**: Understanding of Ansible**
Infrastructure as Code Tools	**: Terraform,**
Container Orchestration Tool	**: Kubernetes**
Containerization Tools	**: Docker**

Continuous Integration Tool	**: Jenkins**
Monitoring Tools	**: AWS Cloud Watch, AWS CloudTrail, Nagios, Netcool, Zabbix & Prometheus**

Work Experience

Since Apr'20 with UBS India Pvt. Ltd. as Authorized Officer – DevOps Engineer

Jun'18 – Mar'20 with Ivitesse Technologies as Senior Linux Engineer

Aug'16 – Jun'18 with Softenger as Senior Linux Engineer

Sep'15 – Aug'16 with Cybage Software as Senior Linux Engineer

Jun'13 – Sep'15 with Softenger as System Engineer

Key Result Areas:

- Showcasing excellence in supporting services like Azure Virtual machines, Azure storage and responsible for System design, API Design / Management & Azure Service
- Troubleshooting Azure migrated virtual machines and providing solutions to mitigate the recurring issues.
- **Experience with Kubernetes administration. Azure Kubernetes (AKS), Understanding of EKS, understanding of Service Mesh or Istio. Knowledge of Jfrog, Sonar cloud, CICD pipeline.**
- Kubernetes experience with packaging tools like Helm charts.
- Spearheading the development & implementation of procedures for system troubleshooting and maintenance
- Establishing milestones for necessary contributions from departments and developing processes to facilitate their collaboration
- Extending assistance to the other department engineers in creating practical demonstrations of proposed solutions
- Working with Business Analysts and End Users to define system requirements; coordinating with the Functional Testers to ensure accuracy and solution integrity
- Evolving solution best-fit technologies and solutioning strategies to maximize success of the project that may include decisions like buy vs build or reuse existing components/libraries
- Contributing in deep technical architectural & solutioning discussions and design exercises to optimize customer and partner integrations
- Maintaining healthy business relations with clients and ensured high customer satisfaction metrics by achieving delivery & service quality norms
- Implement Test driven development while developing pipeline
- Ensuring that enterprise solution spanned the customer's business processes; designing innovative solutions that maximized the use of standard product capabilities to meet customer objectives
- Contributing to the business & technology vision and direction by influencing strategies & monitoring execution of major technology initiatives
- Coordinating with team members for system design, integration and application maintenance; cooperating with other teams across the organization for efficient work progress
- Driving optimization of the enterprise application portfolio around public & private landing zones, using a target state architecture for infrastructure and application patterns focused on microservices and cloud-native deployments
- Analyzing business requirements by partnering with key stakeholders across the organization to develop solutions for IT needs
- Managing cloud infrastructure requirements for deploying products & services in cloud along with change management, risk management, resource/skills management POC

Academic Details & Certifications

MCA, from please mention institute name in 2013

BCA, from please mention institute name in 2009

AZ 104 - Azure Administrator Associate I472-4045 - Valid till 4-Nov-2023

AZ 400 - Microsoft DevOps Engineer Expert -I472-4043 - Valid till 4-Nov-2023

AWS Certified Solutions Architect ID- 367458418 - Valid till Dec 2022 and ITIL Certified