



## Zayed University, United Arab Emirates

Table for User Statistics

Total Users	Engaged Users	New Users	Respon- sive Count	Live Chat Count	No Answer	Right Answer	Wrong Answer
18	4	14		3	5	24	0

Table for Repeated Interacted Users Data

Serial No	User Email	Bot Interaction	Date Time
1	ansariakramoabaid@gmail.com	5	2022-05-01 00:00:00
2	deptnew@gmail.com	5	2022-05-01 00:00:00
3	temp_new_user@gmail.com	4	2022-05-01 00:00:00
4	vikramansari@gmail.com	2	2022-05-01 00:00:00
5	zaheer_shaikh@gmail.com	2	2022-05-01 00:00:00
6	saalem@gmail.com	2	2022-05-01 00:00:00
7	sohail@gmail.com	1	2022-05-01 00:00:00
8	SSSSSSSSSSSS@gmail.com	1	2022-05-01 00:00:00
9	logupdate@gmail.com	1	2022-05-01 00:00:00
10	new_check@gmail.com	1	2022-05-01 00:00:00
11	ansariashazan@gmail.com	1	2022-05-01 00:00:00
12	ansarinew@gmail.com	1	2022-05-01 00:00:00
13	ansarishazan@gmail.com	1	2022-05-01 00:00:00
14	akramoabaid@gmail.com	1	2022-05-01 00:00:00
15	zaheer@gmail.com	1	2022-05-01 00:00:00

Table for Busiest period of the Chatbot

Serial No	Department	Count	Time Period
1	CALL_CENTER	22	2022-05-01 00:00:00
2	GENERAL	6	2022-05-01 00:00:00
3	GREETINGS	1	2022-05-01 00:00:00