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Final-Year Computer Science Student | IT Support & Networking

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PROFESSIONAL SUMMARY

Final-year Computer Science student specializing in Cybersecurity with a minor in Data Analytics. Currently preparing for CompTIA Network + and CompTIA Security+ . Hands-on experience in network troubleshooting, system administration (Windows/Linux), and cybersecurity tools. Passionate about delivering efficient IT support and ensuring system security. Skilled in WordPress web development.

EDUCATION

Bachelor of Science (Hons) in Computer Science (Final Year)

My-Uni University

✓ **Specialization:** Cybersecurity & Networking

✓ **Expected Graduation:** June 2025

✓ **Relevant Coursework:** Network Security, Digital Forensics, IT Support, Linux

Administration

✓ **CGPA:** 78.2

My-High secondary School

✓ **Class 12** (2019 – 2020)

- **Majors:** Physics, Economics, Mathematics, Computer Studies
- **Percentage:** 78%

✓ **Class 10** (2015 – 2018)

- **Percentage:** 79%

CERTIFICATIONS

✓ **CompTIA Network+** (Expected: May 2025)

✓ **CompTIA Security+** (Expected: may 2025)

TECHNICAL SKILLS

✓ **Networking:** TCP/IP, DNS, DHCP, VPN, VLAN, Firewalls

✓ **IT Support & Troubleshooting:** Windows, Linux (Bash scripting), Hardware & Software

installation



Cybersecurity: *Network scanning, basic penetration testing, security assessments*

- ✓ **Operating Systems:** Windows, Linux (Ubuntu, Kali)
- ✓ **Cloud Technologies:** AWS (basic), Virtual Machines, Hosting & DNS Management
- ✓ **Programming Languages:** Python, R, C, C++, JavaScript
- ✓ **Data Analysis & Visualization:** Tableau, Power BI, Excel/Google Sheets, SQL
- ✓ **Databases:** MySQL
- ✓ **Web Development:** HTML, CSS, JavaScript, WordPress, Blogger

WORK EXPERIENCE

IT Support & Web Maintenance (Freelance) (July 2023 – Jan 2024)

- Provided **technical support** for website hosting, DNS configuration, and server troubleshooting.
- Assisted clients in **basic IT setup, software installation, and resolving connectivity issues**.
- Maintained **WordPress CMS & security protocols** for small business websites.

Data Analyst Intern – Edudite Educational Consultancy, India (Nov 2023 – Nov 2024)

- Provided **technical support** in data analysis projects.
- Assisted in **hardware and software troubleshooting** for office systems.
- Helped configure **network settings and security protocols**.

Virtual IT Intern – Smartlife Foundation (July 2024 – Aug 2024)

- Analyzed large datasets and optimized IT support processes.
- Assisted in **website performance improvement & security testing**.

PROJECTS

WiFi Troubleshooting & Performance Analysis Tool (June 2024)

- Developed a **Python-based tool** to analyze WiFi performance and detect connectivity issues.
- Implemented **network scanning and signal strength analysis** for improved troubleshooting.

Basic Network Scanning & Security Assessment Tool (March 2024)

- Built a **Python-based security tool** using Nmap to scan networks and identify vulnerabilities.
- Provided insights on **open ports, misconfigurations, and potential security risks**.

Hilal Tours and Travel Website – Web Maintenance & Hosting (Feb 2025)

- Managed a **WordPress-based website**, troubleshooting hosting and **DNS configuration issues**.
- Achieved **99% SEO score** and improved website uptime.

Google Data Analytics & IT Support Project (Dec 2023)

- Conducted **data analysis using Python & SQL** to generate business insights.
- Provided **technical support** for database management & troubleshooting performance issues.

LANGUAGES

✓ **English:** C1 (Advanced)

✓ **Arabic:** B1 (Intermediate)

INTERESTS

- **IT Support & Helpdesk Troubleshooting**
- **Networking & Cybersecurity** (Firewall configurations, VPNs, Network Scanning)
- **Cloud Technologies & Infrastructure** (AWS, Azure basics)
- **Linux System Administration** (Bash scripting, server management)
- **Blogging & Tech Documentation** (Writing about cybersecurity & networking)

ONLINE COURSES

✓ **Linux Foundation - edX** (Linux system administration & troubleshooting)

✓ **Open Source Networking - edX** (Network security & configurations)

✓ **IT Fundamentals - Coursera** (Hardware, networking, OS basics)

✓ **CompTIA Security+ Prep (Ongoing)** (Security protocols, risk management)

✓ **Network+ Training (Completed)** (Networking fundamentals & troubleshooting)