

Risk Identification Checklist

Risk identification checklists can be helpful when identifying potential risk areas. The following table from Barry Boehm's "Software Risk Management: Principles and Practices" is a listing of the top 10 risks likely to result in a software development project's failure. Included with each risk is a collection of questions that may be asked to simulate discussion, and probe for and identify potential project risks.

1. Personnel shortfalls

- a. Are the required staff/skills available for the project time frame?
- b. Do the people have the right combination of skills?
- c. Are enough people available?
- d. Is the staff committed for the entire duration of the project?
- e. Will some project staff members be working only part time on this project?
- f. Does the staff have the right expectations about the job at hand?
- g. Have the staff members received necessary training or is training planned and scheduled?
- h. Will turnover among staff members be low enough to allow continuity?
- i. Does the estimated staffing profile seem reasonable given current organization resource availability?

2. Unrealistic schedules and budgets

- a. Were all product components estimated?
- b. Were all tasks performed during standard development included in the schedule?
- c. Were all supporting tasks for the development effort estimated?
- d. Were all affected groups involved in their estimates and have they agreed and committed to them?
- e. Does the work seem doable in the schedule and effort bid?
- f. Is the man month (hours per month) bid reasonable and for the organization?
- g. Has adequate ramp up time been provided for staffing the effort and for the staff to come up to speed on the project?
- h. Is the budgeted cost schedule possible given current resource availability?
- i. Have all dependencies between tasks been identified and included in schedule?
- j. Have all dependencies between affected project groups been identified (horizontal schedule integration) and included in the schedule?

3. Developing the wrong functions and properties

- a. Are the requirements for the system documented?
- b. Are the requirements for the system clear and understandable?
- c. Is there a history of misinterpretation or miscommunication between developers and those defining product requirements?
- d. Are the requirements stable?
- e. Is there a history of volatility in product requirements?
- f. Do requirements have a history of changing after product release to test?

- 4. Developing the wrong user interface**
 - a. Has the user interface been prototyped and tested on sample user groups?
 - b. Have surveys on user needs and expectations been performed?
 - c. Have user mental models been examined and analyzed in relationship to the user interface?
 - d. Are user interface goals defined and documented?
 - e. Have user work scenarios been defined and analyzed in terms of interface goals?
- 5. Gold plating**
 - a. Is there a history of unneeded functionality being added during project development?
- 6. Continuing stream of requirements changes**
 - a. Are the requirements for the project well defined and baselined?
 - b. Are there known change requests that are pending?
 - c. Has past history with customer shown that requirements change often?
 - d. Are there existing products on the market with similar functionality that can be used to help baseline or establish firm requirements?
 - e. Have market surveys defining desired user functionality been performed?
 - f. Does the team have a good understanding of what the customer/user wants in the system?
- 7. Shortfalls in externally furnished components**
 - a. Are there any delivery risks identified with projects to which this one is dependent?
 - b. Are there any technology or functionality risks identified with the projects to which this one is dependent?
- 8. Shortfalls in externally performed tasks**
 - a. Is this project or any of its tasks dependent upon the completion of external project development efforts?
 - b. Are layered products necessary to support functionality readily available?
- 9. Real-time performance shortfalls**
 - a. Have requirements for system response to user functions been defined?
 - b. Have requirements for data storage been defined?
 - c. Have requirements for memory usage been defined?
 - d. Have processing speeds for system performance been defined?
 - e. Have message processing or data throughput requirements been defined?
 - f. Have user support (number of) requirements been defined?
- 10. Straining computer-science capabilities**
 - a. Has the system or type of system been accomplished before by the organization?
 - b. Can current processing capabilities support performance requirements?
 - c. Is the computer technology necessary to support required functionality readily available?
 - d. Are the programming languages familiar and known to staff?
 - e. Is the computer architecture (OS, layered products, etc.) familiar and known to the staff?