

OBJECTIVE

As a skilled software developer, I aim to leverage my expertise in JavaScript, HTML, and CSS for building responsive web applications, along with Java for backend development and Python for data processing and automation. My proficiency in SQL enables efficient database management, and I use GitHub for version control in collaborative projects. I seek to contribute to innovative solutions while continuing to enhance my technical skills and make a positive impact on the team's success.

SOFT SKILLS

- Always eager to learn.
- Brilliant problem analysis.
- High level of attention to detail.
- Manage time efficiently.
- Great at communicating.
- Deadline driven.

TECHNICAL SKILLS

- Web Development: HTML, CSS, JavaScript.
- Programming Languages: Python, Java
- Database Management: SQL, MySQL
- UX/UI Design: Figma
- Version Control: GitHub

EXPERIENCE

August 2022 – February 2023 **Recruitment Resourcing Administrator (Compliance)**, Teleperformance SA, Cape Town

- Creating, developing, delivering and continually improving processes which demonstrate compliance across the business.
- Facilitating regular meetings to communicate regulatory, governing, client and company information, improvements, strategies, any issues faced and plans.
- Examining new ideas and highlighting these to key personnel and strive to continuously improve and deliver innovative solutions to the business.
- Working with the recruitment team to proactively manage, forward plan, prioritize, implement and schedule all business improvement projects efficiently and timely, ensuring that performance in every area meets client and company demands.
- Identify, report and record failures in accordance with contractual procedures, followed by investigating and resolving the underlying issues.
- Ensure the company complies with its outside regulatory requirements and internal policies.
- Ensure that the company functions in a legal and ethical manner while meeting its business goals.
- Proactively audit processes, practices and documents to identify weaknesses.
- Ensure that all internal as well as external recruitment audits are passed.

August 2021 – August 2022 **Operations Compliance Officer**, Teleperformance SA, Cape Town

- Conducting Covid 19 risk assessments and Covid 19 tracking to understand risk levels.
- Educating all new hire employees on not only our Global Essential Security Compliance Policies (GESCP), but also the impact on the organization if these policies aren't complied with.
- Responsible for ensuring that all GESCP breaches/Incidents are recorded and followed up with management so that remedial actions are taken.
- Responsible for reporting back to the business on current risk and compliance performance.
- Perform various administrative duties such as creating reports.
- Acts as contact person and liaison between department heads and senior management.
- Examining new ideas and highlighting these to key personnel and strive to continuously improve and deliver innovative solutions to the business.
- Analyzing the root cause of any existing risks, following through and ensuring a robust process is put in place to avoid or minimize any reoccurrence.

EDUCATION

January 2016 - December 2020

Matric Certificate, South Peninsula High, Cape Town

February 2023 - Current

Diploma in Applications Development, Cape Peninsula University of Technology

PORFOLIO

<https://zaid-xt.github.io/Personal-Portfolio/index.html>

Conditions:
This card has been issued by the
Department of Home Affairs in terms of the
Identification Act, Act 68 of 1997.
If found please return to the Department of Home Affairs
For enquiry or verification purposes contact 0800 11 11 11

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22 JAN 2019

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Ek sertifiseer dat hierdie dokument n ware uitruk / geskryf is vanaf 30
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oorpronklike wat deur my persoonlik besigtig is en dat volgens my
which was examined by me and that, from my observations, the
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original has not been altered in any way.

S. Steenberg

Date / Date: **31 JAN 2025**

CSC
STEENBERG

SOUTH AFRICAN POLICE SERVICE

Datum/Date Handtekening/Signature



REPUBLIC OF SOUTH AFRICA

National Senior Certificate

Awarded to

ZAID THEUNISSEN

Identity number 0203215040080

Exam number 1200099490199

Subject

Achievement

English Home Language

%

level

Afrikaans First Additional Language

65

5

Mathematics

72

6

Life Orientation

45

3

History

72

6

Life Sciences

76

6

Physical Sciences

49

3

SUID-AFRIKAANSE POSIESIEDIENS

31 JAN 2025

STEENBERG

SOUTH AFRICAN POLICE SERVICE

This candidate is awarded the National Senior Certificate and has met the minimum requirements for admission to bachelor's degree, diploma or higher certificate study as gazetted for admission to higher education, subject to the admission requirements of the higher education institution concerned.

With effect from July 2021

M. S. LAKOMETS

Chief Executive Officer

210 6989 3193 D



This certificate is issued without alterations or erasure of any kind



UMALUSI



Council for Quality Assurance in
General and Further Education and Training
South Africa

2332453

(See reverse for more information)



Cape Peninsula University of Technology

Academic Transcript

Issuing Institution : CAPE PENINSULA UNIVERSITY OF TECHNOLOGY

Name : THEUNISSEN ZAID

Student Number : 221084142

Identity Number : 0203215040080

Date Of Birth : 21-MAR-2002

Year : 2023 DIP: ICT IN APPLICATIONS DEVELOPMENT

National Qualification ID : 94939 Credit : 360

National Level : NQF EXIT LEVEL 6 (06)

Qualifier : INFO & COM TECHN IN APPLICATIONS DEVELOPMENT

YEAR (JAN-NOV)

APPLICATIONS DEVELOPMENT FOUNDATIONS 1	69 PASS
BUSINESS PRACTICE 1	72 PASS
COMMUNICATIONS NETWORKS FOUNDATIONS 1	80 PASS WITH DISTINCTION
ICT FUNDAMENTALS 1	80 PASS WITH DISTINCTION
MULTIMEDIA FOUNDATIONS 1	79 PASS WITH DISTINCTION
PROFESSIONAL COMMUNICATIONS 1	84 PASS WITH DISTINCTION
PROGRAMMING 1	81 PASS WITH DISTINCTION
PROJECT 1	82 PASS WITH DISTINCTION

National Level	National Credit
05	20.00
05	10.00
05	20.00
05	15.00
05	20.00
05	10.00
05	15.00
05	10.00

Year : 2024 DIP: ICT IN APPLICATIONS DEVELOPMENT

National Qualification ID : 94939 Credit : 360

National Level : NQF EXIT LEVEL 6 (06)

Qualifier : INFO & COM TECHN IN APPLICATIONS DEVELOPMENT

YEAR (JAN-NOV)

APPLICATIONS DEVELOPMENT FUNDAMENTALS 2	75 PASS WITH DISTINCTION
APPLICATIONS DEVELOPMENT PRACTICE 2	70 PASS
APPLICATIONS DEVELOPMENT THEORY 2	68 PASS
COMMUNICATIONS NETWORKS FUNDAMENTALS 2	90 PASS WITH DISTINCTION
ICT ELECTIVES 2	71 PASS
INFORMATION MANAGEMENT 2	68 PASS
INFORMATION SYSTEMS 2	75 PASS WITH DISTINCTION
MULTIMEDIA APPLICATIONS FUNDAMENTALS 2	80 PASS WITH DISTINCTION
PROFESSIONAL COMMUNICATIONS 2	73 PASS
PROJECT 2	65 PASS

National Level	National Credit
06	10.00
06	20.00
06	10.00
06	10.00
06	10.00
06	15.00
06	10.00
06	10.00
06	15.00
06	10.00
06	10.00
06	15.00

Year : 2025 DIP: ICT IN APPLICATIONS DEVELOPMENT

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ASSESSMENT & GRADUATION
CENTRE
CAPE TOWN CAMPUS

27 January 2025
 Cape Peninsula
University of Technology

ADMINISTRATOR



Cape Peninsula University of Technology

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YEAR (JAN-NOV)

APPLICATIONS DEVELOPMENT PRACTICE 3

APPLICATIONS DEVELOPMENT THEORY 3

ICT ELECTIVES 3

INFORMATION SYSTEMS 3

PROFESSIONAL PRACTICE 3

PROJECT MANAGEMENT 3

PROJECT PRESENTATION 3

PROJECT 3

NO RESULT

	National Level	National Credit
APPLICATIONS DEVELOPMENT PRACTICE	07	07
APPLICATIONS DEVELOPMENT THEORY	07	07
ICT ELECTIVES	06	06
INFORMATION SYSTEMS	06	06
PROFESSIONAL PRACTICE	06	06
PROJECT MANAGEMENT	07	07
PROJECT PRESENTATION	07	07
PROJECT	06	06

07-FEB-2025

*National Level Key

15 - NQF EXIT LEVEL 5

16 - NQF EXIT LEVEL 6

17 - NQF EXIT LEVEL 7

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CAPE TOWN CAMPUS

27 January 2025

Cape Peninsula
University of Technology

ADMINISTRATOR

