



TELEKOM BILL

Customer Name : MASTURA BINTI ABDUL AZIZ

Account No	Bill Date	Payment Due Date	Bill No	Deposit (RM)
1002722187	10 FEB 2012	11 MAR 2012	000049129828	0.00

ACCOUNT SUMMARY

Previous Charge	RM	Current Charge	RM
Previous Balance	189.10	Recurring Charges	149.00
		Usage Charges	12.70
		Service Tax (6%)	0.76
Total Amount Outstanding	189.10	Total Current Charges	162.46
		Total Amount	351.56
		Rounding Amount	-0.01
		Total Amount to be Paid	351.55

You have outstanding due. Please settle the dues immediately to avoid any service interruption.
For the current charges, kindly remit them before or on the due date stated on your bill.
Please be advised that Telco & Post is not TM authorized payment channel. TM are not responsible if payment made at Telco & Post was not updated. Please refer to back page of the bill for authorized TM Payment Channel

For payment via post, please attach this slip with crossed cheque payable to 'Telekom Malaysia Berhad' and state account no with total payment at the back of the cheque.

PAYMENT SLIP

MASTURA BINTI ABDUL AZIZ
34-3 FLR -
JLN AMANSIARA 2/5
TAMAN AMANSIARA
68100 BATU CAVES
SELANGOR

Account No	1002722187
Bill No	000049129828
Bill Date	10 FEB 2012
Revenue Code	751
Total Amount Due	RM 351.55
Paid Amount	RM
Bank/Cheque No	

R40 OFF 10

BT:CP

**BILL PAYMENT**

Bills should be paid promptly by the stipulated date as to avoid unnecessary interruption/disconnection. Late payment will result in temporary service disconnection and a fee of **RM10.00** will be charged for reconnection for each service.

PAYMENT METHODS**COUNTER**

- TMpoint
 - Kiosk, Cash, Credit Card or selected Debit Card
 - Cheque, Bank Draft or Money Order (payable to Telekom Malaysia Berhad).
- POS Malaysia
 - Cash or Cheque (payable to POS Malaysia Berhad) at selected Pos outlet only (payment at POS mini is not applicable)
- Banks (Bank Simpanan Nasional, Bank Rakyat, EON Bank, Maybank)
 - Cash, Credit Card or selected Debit Card

AUTOPAY

- Credit Card (Visa and MasterCard)
*Note: Locally Issued

ATM

- | | | |
|-----------|---------------|--------------------------|
| • Ambank | • Bank Rakyat | • Bank Simpanan Nasional |
| • Maybank | • Public Bank | • RHB Bank |

INTERNET

- | | | |
|--|---|---|
| • myUniFi di https://occ.unifi.my | • https://ambank.amonline.com.my | • www.eonbank.com.my |
| • www.hlb.com.my | • www.i-muamalat.com.my | • www.irakyat.com.my |
| • www.maybank2u.com.my | • www.mbfcards.com | • https://payonline.uob.com.my |
| • www.pbebank.com.my | • www.posonline.com.my | • www.rhb.com.my |

PHONE

- | | | |
|-------|-----------|---------------|
| • MBF | • Maybank | • Public Bank |
|-------|-----------|---------------|

TERMINAL

- CIMB M1

MAIL

Mail a crossed cheque made payable to "**Telekom Malaysia Berhad**" enclosed with the payment slip. Do not mail any cash payment. No receipt will be issued. Proof of postage is not proof of receipt. Payment should be addressed to:

SEMENANJUNG MALAYSIA
TELEKOM MALAYSIA BERHAD
Peti Surat 13232
50804 Kuala Lumpur

SABAH (Termasuk WP Labuan)
TMpoint Sadong Jaya
Telekom Sales & Services Sdn Bhd
88672 Kota Kinabalu
Sabah

SARAWAK
TMpoint Batu Lintang
Telekom Sales & Services Sdn Bhd
Jalan Batu Lintang
93200 Kuching, Sarawak

SERVICE TAX

In accordance with the Budget 2011 announcement, effective 1 January 2011, 6% service tax will be imposed on all telecommunication charges except for customers in Langkawi, WP Labuan, Tioman and Free Trade Zones.

ATTENTION

1. This bill is final and authorised by Finance Division, TM as the total amount due.
2. For any billing enquiries/disputes, kindly contact TM UniFi Centre at 1-300-88-1221 before the due date of this bill.
3. Only payment made before the stipulated date will be credited in this bill. Otherwise, it will be credited in the next bill.

ENQUIRY / CHANGE OF BILLING ADDRESS

Contact us at our TM UniFi Centre:

1. General Enquiries 1-300-88-1222: Operating hours Monday-Friday (9AM - 9PM), Saturday (10AM-6:30PM)
2. Account Management & Billing 1-300-88-1221: Operating hours Monday-Sunday (9:00AM-10:30PM)
3. Technical Enquiries 1-300-88-1221: Operating hours 24/7

Or you may e-mail us at: unifi@tm.com.my

**ACCOUNT DETAIL****RECURRING CHARGES STATEMENT**

Description	Gross (RM)	Discount (RM)	Amount (RM)
Residential High Speed Internet : masaziz82@unifi	149.00	0.00	149.00
TOTAL	149.00	0.00	149.00

USAGE STATEMENT

Description	Amount (RM)
Voice	
NATIONAL - To Mobile	12.70
TOTAL	12.70

SERVICE TAX (6%)

Description	Total Taxable (RM)	Amount (RM)
Total tax	12.70	0.76
		0.76

SERVICE DETAIL**Residential High Speed Internet**

SERVICE NO. : masaziz82@unifi
RECURRING CHARGES

Item	Start Date	End Date	Gross (RM)	Discount (RM)	Amount (RM)
VIP5 (24 Months Contract) Monthly Fee	10/02/2012	09/03/2012	149.00	0.00	149.00
TOTAL			149.00	0.00	149.00

TOTAL **149.00**

Residential Voice

SERVICE NO. : 03-61273600
USAGE CHARGES

Item	Amount (RM)
Voice	
NATIONAL - To Mobile	12.70
TOTAL	12.70

SERVICE TAX (6%)



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Description	Total Taxable (RM)	Amount (RM)
Total tax	12.70	0.76
		0.76
TOTAL		13.46



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STATEMENT OF OUTSTANDING

STATEMENT DATE : 10 FEB 2012

ACCOUNT NO : 1002722187

Bill No	Bill Date	Bill Amt (RM)	Payment (RM)	Adjustment (RM)	Outstanding (RM)
000042494872	10/01/2012	189.10	0.00	0.00	189.10
TOTAL OUTSTANDING					189.10

ANNOUNCEMENT**RESET PASSWORD**

Dear Valued Customer,
We wish to highlight that TM UniFi customers also get to enjoy TM WiFi, UniFi e-mail, UniFi Infoblast, Online Guard Plus, iShield Plus services.
We would like to advise customers to regularly reset their passwords to protect their accounts against password security threats.
For further assistance, please do not hesitate to email unifi@tm.com.my.

FIND OUT MORE ABOUT UniFi

For more information on UniFi and how it can benefit you, feel free to browse the TM UniFi website at www.tm.com.my, visit your nearest TMpoint, call the TM UniFi Centre at 1-300-88-1222 or drop us an email at unifi@tm.com.my.

ENJOY YOUR UniFi PACKAGE!**For Residential Customers**

- Download large data files in seconds or a matter of minutes!
- Watch your favourite programmes anytime at your own convenience and put the TV back in your control!
- FREE! unlimited calls to TM fixed lines nationwide, 24x7!

For Business Customers

- Unlimited uploads and downloads at high speeds!
- Faster connectivity with your customers locally and globally!
- Increase profitability with enhanced business productivity and lowered costs!

SERVICE TAX

Please be informed that in accordance with the Budget 2011 announcement, a service tax is charged at 6% on all taxable services, effective 1 January 2011.

FAULTY UniFi DECT PHONE

Please be informed that effective 30 September 2011, customers are able to replace their faulty UniFi Dect Phones by purchasing new ones from selected TMpoint outlets if their Dect Phones are no longer under warranty or if the warranty is void due to customer's negligence. If the faulty Dect Phones are still under warranty, customers are encouraged to report the fault by calling TM UniFi Center at 1-300-88-1221, so that proper action can be taken by our team to repair the Dect Phone on-site.

UniFi TERMINATION

Please be informed that customers who wish to terminate their UniFi subscription can do so at selected TMpoint outlets. Customers need not return any of the Customer Premise Equipment (CPE) when terminating the service since it is considered customer-owned. The CPE given to Residential customers are Dect Phone, Residential Gateway and Set-Top-Box whereas the CPE given to Business customers are Dect Phone, Business Gateway and Analogue Telephone Adaptor (if applicable). TM will only collect the Broadband Termination Unit (BTU) which was placed at customer's premise during installation. The BTU will be collected according to the appointment made at TMpoint when customers request for termination. Please note that customers are not advised to bring their CPE/BTU to TMpoint when requesting for termination.



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