



TELEKOM BILL

Customer Name : MASTURA BINTI ABDUL AZIZ

Account No

1002722187

Bill Date

10 APR 2013

Payment Due Date

10 MAY 2013

Bill No

000210732319

Deposit (RM)

0.00

ACCOUNT SUMMARY

Previous Charge	RM	Current Charge	RM
Previous Balance	302.80	Recurring Charges	149.00
Payment - Thank You	-153.65	Usage Charges	1.65
		Service Tax (6%)	0.10
Total Amount Outstanding		Total Current Charges	150.75
		Total Amount	299.90
		Rounding Amount	0.00
		Total Amount to be Paid	299.90

You have outstanding due. Please settle the dues immediately to avoid any service interruption.
For the current charges, kindly remit them before or on the due date stated on your bill.

For payment via post, please attach this slip with crossed cheque payable to 'Telekom Malaysia Berhad' and state account no with total payment at the back of the cheque.

PAYMENT SLIP

MASTURA BINTI ABDUL AZIZ
34-3 FLR -
JLN AMANSIARA 2/5
TAMAN AMANSIARA
68100 BATU CAVES
SELANGOR

Account No	1002722187
Bill No	000210732319
Bill Date	10 APR 2013
Revenue Code	751
Total Amount Due	RM 299.90
Paid Amount	RM
Bank/Cheque No	

R40 10
OFF

BT:CP

**BILL PAYMENT**

Bills should be paid promptly by the stipulated date as to avoid unnecessary interruption/disconnection. Late payment will result in temporary service disconnection and a fee of **RM10.00** will be charged for reconnection for each service.

PAYMENT METHODS**COUNTER**

- TMpoint
 - Kiosk, Cash, Credit Card or selected Debit Card
 - Cheque, Bank Draft or Money Order (payable to Telekom Malaysia Berhad).
- POS Malaysia
 - Cash or Cheque (payable to POS Malaysia Berhad) at selected Pos outlet only (payment at POS mini is not applicable)
- Banks (Bank Simpanan Nasional, Bank Rakyat)
 - Cash, Credit Card or selected Debit Card

AUTOPAY

- Credit Card (Visa and MasterCard)
- *Note: Locally Issued

ATM

- | | | |
|-----------|---------------|--------------------------|
| • Ambank | • Bank Rakyat | • Bank Simpanan Nasional |
| • Maybank | • Public Bank | • RHB Bank |

INTERNET

- | | | |
|--|---|---|
| • myUniFi di https://occ.unifi.my | • https://ambank.amonline.com.my | • www.eonbank.com.my |
| • www.hlb.com.my | • www.i-muamalat.com.my | • www.irakyat.com.my |
| • www.maybank2u.com.my | • www.mbfcards.com | • https://payonline.uob.com.my |
| • www.pbebank.com.my | • www.posonline.com.my | • www.rhb.com.my |
| • www.hsbc.com.my | • www.cimbclicks.com.my | |

PHONE

- | | | |
|-------|-----------|---------------|
| • MBF | • Maybank | • Public Bank |
|-------|-----------|---------------|

TERMINAL

- | | |
|-----------|--------|
| • CIMB M1 | • Epay |
|-----------|--------|

MAIL

Mail a crossed cheque made payable to "**Telekom Malaysia Berhad**" enclosed with the payment slip. Do not mail any cash payment. No receipt will be issued. Proof of postage is not proof of receipt. Payment should be addressed to:

SEMENANJUNG MALAYSIA
 TELEKOM MALAYSIA BERHAD
 Peti Surat 13232
 50804 Kuala Lumpur

SABAH (Termasuk WP Labuan)
 TMpoint Sadong Jaya
 Telekom Sales & Services Sdn Bhd
 88672 Kota Kinabalu
 Sabah

SARAWAK
 TMpoint Batu Lintang
 Telekom Sales & Services Sdn Bhd
 Jalan Batu Lintang
 93200 Kuching, Sarawak

ATTENTION

1. This bill is final and authorised by Finance Division, TM as the total amount due.
2. For any billing enquiries/disputes, kindly contact TM UniFi Centre at 1-300-88-1221 before the due date of this bill.
3. Only payment made before the stipulated date will be credited in this bill. Otherwise, it will be credited in the next bill.

ENQUIRY / CHANGE OF BILLING ADDRESS

Contact us at our TM UniFi Centre:

1. Product and Service Enquiries 1-300-88-1222: Operating hours Monday-Friday (9AM - 9PM), Saturday (10AM-6:30PM)
2. Account Management & Billing 1-300-88-1221: Operating hours Monday-Sunday (9:00AM-10:30PM)
3. Technical Enquiries 1-300-88-1221: Operating hours 24/7. Or you may e-mail us at: unifi@tm.com.my



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TM REWARDS:

Membership No: 70205012. Total points as at 18-12-2012: 2040.

For details, visit www.tm.com.my**ACCOUNT DETAIL****PAYMENTS**

Date	Description	Amount (RM)
08/03/2013	Payment - CITIBANK ONLINE	-153.65

TOTAL -153.65
RECURRING CHARGES STATEMENT

Description	Gross (RM)	Discount (RM)	Amount (RM)
Residential High Speed Internet : masaziz82@unifi	149.00	0.00	149.00
TOTAL	149.00	0.00	149.00

USAGE STATEMENT

Description	Amount (RM)
Voice	
NATIONAL - To Mobile	1.65
TOTAL	1.65

SERVICE TAX (6%)

Description	Total Taxable (RM)	Amount (RM)
Total tax	1.65	0.10
		0.10

SERVICE DETAIL**Residential High Speed Internet****SERVICE NO.** : masaziz82@unifi**RECURRING CHARGES**

Item	Start Date	End Date	Gross (RM)	Discount (RM)	Amount (RM)
VIP5 (24 Months Contract) Monthly Fee	10/04/2013	09/05/2013	149.00	0.00	149.00
TOTAL			149.00	0.00	149.00

SERVICE TOTAL **149.00**



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Residential Voice**SERVICE NO. : 03-61273600****USAGE CHARGES****NATIONAL****To Mobile**

Date	Time	Number	Location	Duration	Gross (RM)	Discount (RM)	Amount (RM)
11/03/2013	18:14:23	60102203917	MOBILE 010	00:00:15	0.05	0.00	0.05
11/03/2013	20:57:46	60102203917	MOBILE 010	00:00:22	0.05	0.00	0.05
12/03/2013	19:32:03	60102203917	MOBILE 010	00:00:43	0.10	0.00	0.10
13/03/2013	20:58:29	60102203917	MOBILE 010	00:00:24	0.05	0.00	0.05
19/03/2013	19:43:08	60102203917	MOBILE 010	00:00:02	0.05	0.00	0.05
19/03/2013	19:54:54	60102203917	MOBILE 010	00:00:52	0.10	0.00	0.10
21/03/2013	16:56:25	60126097821	MOBILE 012	00:00:02	0.05	0.00	0.05
21/03/2013	16:57:00	60122866541	MOBILE 012	00:01:14	0.15	0.00	0.15
25/03/2013	19:07:45	60102203917	MOBILE 010	00:00:04	0.05	0.00	0.05
25/03/2013	19:28:06	60102203917	MOBILE 010	00:05:06	0.55	0.00	0.55
27/03/2013	21:35:17	60102203917	MOBILE 010	00:02:36	0.30	0.00	0.30
28/03/2013	19:01:04	60102203917	MOBILE 010	00:00:03	0.05	0.00	0.05
09/04/2013	20:24:53	60102203917	MOBILE 010	00:00:35	0.10	0.00	0.10
TOTAL					1.65	0.00	1.65

USAGE TOTAL **1.65****SERVICE TAX (6%)**

Description	Total Taxable (RM)	Amount (RM)
Total tax	1.65	0.10
		0.10
SERVICE TOTAL		1.75



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STATEMENT OF OUTSTANDING

STATEMENT DATE : 10 APR 2013

ACCOUNT NO : 1002722187

Bill No	Bill Date	Bill Amt (RM)	Payment (RM)	Adjustment (RM)	Outstanding (RM)
000194474375	10/03/2013	149.15	0.00	0.00	149.15
TOTAL OUTSTANDING					149.15

**ANNOUNCEMENT****RESET PASSWORD**

Dear Valued Customer,

We wish to highlight that TM UniFi customers also get to enjoy TM WiFi, UniFi e-mail, UniFi Infoblast, Online Guard Plus, iShield Plus services.

We would like to advise customers to regularly reset their passwords to protect their accounts against password security threats.

For further assistance, please do not hesitate to email unifi@tm.com.my.

FIND OUT MORE ABOUT UniFi

For more information on UniFi and how it can benefit you, feel free to browse the TM UniFi website at www.tm.com.my, visit your nearest TMpoint, call the TM UniFi Centre at 1-300-88-1222 or drop us an email at unifi@tm.com.my.

ENJOY YOUR UniFi PACKAGE!

For Residential Customers

- Download large data files in seconds or a matter of minutes!
- Watch your favourite programmes anytime at your own convenience and put the TV back in your control!
- FREE! unlimited calls to TM fixed lines nationwide, 24x7!

For Business Customers

- Unlimited uploads and downloads at high speeds!
- Faster connectivity with your customers locally and globally!
- Increase profitability with enhanced business productivity and lowered costs!

New IVR system for UniFi Contact Centre

We will be launching its new IVR system for UniFi Contact Centre soon to serve you better. You will only need to key in your UniFi phone to experience our self-service assistance. Should you still need further assistance, our customer service representative will be glad to assist.