



TELEKOM BILL

Customer Name : MASTURA BINTI ABDUL AZIZ

Credit Limit: RM 447.00

Account No

Bill Date

Payment Due Date

Bill No

Deposit (RM)

1002722187

10 JUL 2013

09 AUG 2013

000261910053

0.00

ACCOUNT SUMMARY

Previous Charge	RM	Current Charge	RM
Previous Balance	301.40	Recurring Charges	149.00
Payment - Thank You	-301.00	Usage Charges	0.85
		Service Tax (6%)	0.05
Total Amount Outstanding		Total Current Charges	149.90
		Total Amount	150.30
		Rounding Amount	0.00
		Total Amount to be Paid	150.30

You have outstanding due. Please settle the dues immediately to avoid any service interruption.
For the current charges, kindly remit them before or on the due date stated on your bill.

For payment via post, please attach this slip with crossed cheque payable to 'Telekom Malaysia Berhad' and state account no with total payment at the back of the cheque.

PAYMENT SLIP

MASTURA BINTI ABDUL AZIZ
34-3 FLR -
JLN AMANSIARA 2/5
TAMAN AMANSIARA
68100 BATU CAVES
SELANGOR

Account No	1002722187
Bill No	000261910053
Bill Date	10 JUL 2013
Revenue Code	751
Total Amount Due	RM 150.30
Paid Amount	RM
Bank/Cheque No	

R40 10
OFF

BT:CP



ACCOUNT NO: 1002722187

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BILL PAYMENT

Bills should be paid promptly by the stipulated date as to avoid unnecessary interruption/disconnection. Late payment will result in temporary service disconnection and a fee of **RM10.00** will be charged for reconnection for each service.

PAYMENT METHODS**INTERNET**

- | | | |
|-------------------------------------------------------------------------------------|---------------------------------------------------------------------------------|-------------------------------------------------------------------------------|
| • myUniFi https://occ.unifi.my | • MyTM https://mytm.tm.com.my | • Alliance Bank |
| • Ambank
https://ambank.ambank.com.my | • Bank Muamalat
www.muamalat.com.my | • www.alliancebank.com.my |
| • CIMB www.cimbclicks.com.my | • Hong Leong Bank www.hlb.com.my | • Bank Rakyat www.irakyat.com.my |
| • Maybank www.maybank2u.com.my | • MBF Cards www.mbfcards.com | • HSBC www.hsbc.com.my |
| • Public Bank www.pbebank.com.my | • RHB www.rhb.com.my | • Pos Malaysia www.posonline.com.my |
| | | • UOB https://payonline.uob.com.my |

AUTOPAY

- | | | |
|-------------------------------------|--------------------------------------|-----------------------------------------------------------------------|
| • Credit Card (Visa and MasterCard) | • Charge Card (AMEX and Diners Club) | • Register at https://occ.unifi.my |
| *Note: Locally Issued | | |

COUNTER

- | | |
|-------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------|
| • TMpoint | – Cash, Kiosk, Credit Card or selected Debit Card |
| | – Cheque, Bank Draft or Money Order (payable to Telekom Malaysia Berhad). |
| • TM Authorised Dealer (TAD) | – Cash or Credit Card |
| • POS Malaysia | – Cash or Cheque (payable to POS Malaysia Berhad) at selected Pos outlet only (payment at POS mini is not applicable) |
| • Banks (Ambank, Bank Simpanan Nasional, Bank Rakyat, RHB - Sabah and Sarawak only) | – Cash, Credit Card or selected Debit Card |

ATM

- | | | |
|-------------------|---------------|--------------------------|
| • Ambank | • Bank Rakyat | • Bank Simpanan Nasional |
| • Hong Leong Bank | • Maybank | • Public Bank |
| • RHB | | |

PHONE BANKING

- | | | |
|-------------------|-----------|-------|
| • Hong Leong Bank | • Maybank | • MBF |
| • RHB | | |

MOBILE

- | | |
|----------|-------|
| • Ambank | • RHB |
|----------|-------|

TERMINAL

- | | |
|-----------|--------|
| • CIMB M1 | • Epay |
|-----------|--------|

MAIL

Mail a crossed cheque made payable to "Telekom Malaysia Berhad" enclosed with the payment slip. Do not mail any cash payment. No receipt will be issued. Proof of postage is not proof of receipt. Payment should be addressed to:

PENINSULAR MALAYSIA

TELEKOM MALAYSIA BERHAD
Peti Surat 13232
50804 Kuala Lumpur

SABAH (Including WP Labuan)

TMpoint Sadong Jaya
Telekom Sales & Services Sdn Bhd
88672 Kota Kinabalu
Sabah

SARAWAK

TMpoint Batu Lintang
Telekom Sales & Services Sdn Bhd
Jalan Batu Lintang
93200 Kuching, Sarawak

ATTENTION

1. This bill is final and authorised by Finance Division, TM as the total amount due.
2. For any billing enquiries/disputes, kindly contact TM UniFi Centre at 1-300-88-1221 before the due date of this bill.
3. Only payment made before the stipulated date will be credited in this bill. Otherwise, it will be credited in the next bill.

ENQUIRY / CHANGE OF BILLING ADDRESS

Contact us at our TM UniFi Centre:

1. Product and Service Enquiries 1-300-88-1222: Operating hours Monday-Friday (9AM - 9PM), Saturday (10AM-6:30PM)
2. Account Management & Billing 1-300-88-1221: Operating hours Monday-Sunday (9:00AM-10:30PM)
3. Technical Enquiries 1-300-88-1221: Operating hours 24/7. Or you may e-mail us at: unifi@tm.com.my



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TM REWARDS:

Membership No: 70205012. Total points as at 18-05-2013: 2339.
For details, visit www.tm.com.my

ACCOUNT DETAIL**PAYMENTS**

Date	Description	Amount (RM)
07/06/2013	Payment - CITIBANK ONLINE	-151.00
03/07/2013	Payment - CITIBANK ONLINE	-150.00

TOTAL**-301.00****RECURRING CHARGES STATEMENT**

Description	Gross (RM)	Discount (RM)	Amount (RM)
Residential High Speed Internet : masaziz82@unifi	149.00	0.00	149.00
TOTAL	149.00	0.00	149.00

USAGE STATEMENT

Description	Amount (RM)
Voice	
NATIONAL - To Mobile	0.85
TOTAL	0.85

SERVICE TAX (6%)

Description	Total Taxable (RM)	Amount (RM)
Total tax	0.85	0.05
		0.05

SERVICE DETAIL**Residential High Speed Internet****SERVICE NO. :** masaziz82@unifi**RECURRING CHARGES**

Item	Start Date	End Date	Gross (RM)	Discount (RM)	Amount (RM)
VIP5 (24 Months Contract) Monthly Fee	10/07/2013	09/08/2013	149.00	0.00	149.00
TOTAL			149.00	0.00	149.00

SERVICE TOTAL **149.00****Residential Voice****SERVICE NO. :** 03-61273600**USAGE CHARGES****NATIONAL****To Mobile**



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Date	Time	Number	Location	Duration	Gross (RM)	Discount (RM)	Amount (RM)
10/06/2013	21:05:13	60102203917	MOBILE 010	00:00:02	0.05	0.00	0.05
10/06/2013	21:08:03	60102203917	MOBILE 010	00:00:02	0.05	0.00	0.05
14/06/2013	20:36:23	60102203917	MOBILE 010	00:00:45	0.10	0.00	0.10
21/06/2013	18:56:13	60102203917	MOBILE 010	00:00:40	0.10	0.00	0.10
24/06/2013	10:33:33	60126097821	MOBILE 012	00:01:42	0.20	0.00	0.20
24/06/2013	13:45:33	60126097821	MOBILE 012	00:00:19	0.05	0.00	0.05
03/07/2013	18:08:07	60102203917	MOBILE 010	00:01:28	0.15	0.00	0.15
05/07/2013	20:47:47	60102203917	MOBILE 010	00:01:04	0.15	0.00	0.15
TOTAL					0.85	0.00	0.85

USAGE TOTAL **0.85**

SERVICE TAX (6%)

Description	Total Taxable (RM)	Amount (RM)
Total tax	0.85	0.05
		0.05
SERVICE TOTAL		0.90



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STATEMENT OF OUTSTANDING

STATEMENT DATE : 10 JUL 2013

ACCOUNT NO : 1002722187

Bill No	Bill Date	Bill Amt (RM)	Payment (RM)	Adjustment (RM)	Outstanding (RM)
000245067046	10/06/2013	150.40	-150.00	0.00	0.40
TOTAL OUTSTANDING					0.40

**ANNOUNCEMENT****PENYATAAN PRIVASI TM**

Dalam usaha memastikan pematuhan kepada Akta Perlindungan Data Peribadi 2010 (APDP), TM telah mewujudkan satu dasar perlindungan data peribadi yang akan mengawal penggunaan dan perlindungan data peribadi anda sebagai pelanggan TM. Untuk mengetahui dasar tersebut secara terperinci, sila rujuk Penyataan Privasi TM di <http://www.tm.com.my>, yang mana tertakluk kepada perubahan dari masa ke semasa oleh TM. Anda juga boleh menghubungi Pusat Panggilan TM di talian 100 untuk mendapatkan Penyataan Privasi tersebut.

TM'S PRIVACY STATEMENT

In its effort to ensure compliance to the Personal Data Protection Act 2010 (PDPA), TM has put in place a personal data protection policy which shall govern the use and protection of your personal data as TM's customer. For details of the policy, please refer to TM's Privacy Statement at <http://www.tm.com.my>, which may be reviewed by TM from time to time. You may also contact TM Contact Centre at 100 to obtain the Privacy Statement.

RESET PASSWORD

Dear Valued Customer,

We wish to highlight that TM UniFi customers also get to enjoy TM WiFi, UniFi e-mail, UniFi Infoblast, Online Guard Plus, iShield Plus services.

We would like to advise customers to regularly reset their passwords to protect their accounts against password security threats.

For further assistance, please do not hesitate to email unifi@tm.com.my.

FIND OUT MORE ABOUT UniFi

For more information on UniFi and how it can benefit you, feel free to browse the TM UniFi website at www.tm.com.my, visit your nearest TMpoint, call the TM UniFi Centre at 1-300-88-1222 or drop us an email at unifi@tm.com.my.

ENJOY YOUR UniFi PACKAGE!

For Residential Customers

- Download large data files in seconds or a matter of minutes!
- Watch your favourite programmes anytime at your own convenience and put the TV back in your control!
- FREE! unlimited calls to TM fixed lines nationwide, 24x7!

For Business Customers

- Unlimited uploads and downloads at high speeds!
- Faster connectivity with your customers locally and globally!
- Increase profitability with enhanced business productivity and lowered costs!

New IVR system for UniFi Contact Centre

We will be launching its new IVR system for UniFi Contact Centre soon to serve you better. You will only need to key in your UniFi phone to experience our self-service assistance. Should you still need further assistance, our customer service representative will be glad to assist.