

Mohammad Zaid Pathan

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Brief Overview

Enthusiastic and driven student currently pursuing a 2-year diploma in *Computer System Technician - Software Support* at Mohawk College, with an impressive GPA of 80.7%. Proficient in programming, software development, web technologies, and database management, complemented by strong communication and analytical skills. Completed foundational and advanced courses such as **Programming Fundamentals, Java, .NET, HTML & CSS, Database Theory, and Software Quality & Testing**. Currently acquiring hands-on expertise in **Data Structures & Algorithms, Cloud Computing, and Project Management**.

Additionally, completed a short-term **Application Developer Diploma** in India, gaining a well-rounded understanding of fundamental programming languages and software tools. Adept at problem-solving, team collaboration, and delivering quality results. Actively seeking opportunities to apply technical knowledge and contribute effectively in the IT industry as a fresher.

Experience

Supervisor, Grocery Department at No-Frills, Waterdown ON

(Currently Working)

- Oversee daily operations of the grocery department, ensuring smooth and efficient functioning.
- Manage a team of clerks, providing guidance, training, and support to enhance performance.
- Optimize inventory levels and monitor stock rotation to minimize wastage and ensure product freshness.
- Implement strategies to enhance customer satisfaction, including resolving escalated issues and ensuring product availability.
- Coordinate with other departments to maintain a cohesive store environment and uphold company standards.
- Continuously assess and improve processes to streamline operations and maximize productivity

Education

Diploma in Computer System Technician(Software Support) – Mohawk College (Sept 2023 – April 2025)

- Pursuing a 2-year diploma in **Computer System Technician - Software Support** at Mohawk College (Current GPA: 80.7%).
- Programs of Studies: Programming in Java and .NET | Web Development (Client & Server Side) | Database Theory | Software Quality & Testing | Data Structures & Algorithms | Project Management | Cloud Computing.
- Projects: Built a dynamic web application for employee management using HTML, CSS, JavaScript, and SQL.

Short Term Diploma Course in Application Developer – Information Technology Centre(ITC)

- Completed a short-term **Application Developer Diploma** in India.
- Programs of Studies: Fundamentals of Programming Languages (Java, Python) | Web Development Basics (HTML, CSS, JavaScript) | Database Management Basics | Introduction to Software Tools and Practices.

Skills & Abilities

- **Programming Languages:** Proficient in Java, and Python.
- **Web Development:** Skilled in HTML, CSS, JavaScript; experience with client-side and server-side web programming.
- **Database Management:** Knowledge of SQL, MySQL, and database theory; experience with CRUD operations.
- **Software Development Tools:** Familiarity with .NET Framework, Cloud Computing concepts, and software development practices.
- **Testing & Quality Assurance:** Understanding of software quality and testing processes.
- **Problem-Solving & Analytical Thinking:** Adept at solving complex problems and analyzing technical requirements.
- **Project Management:** Exposure to IT project management principles and techniques.
- **Communication Skills:** Effective written and verbal communication honed through coursework and collaborative projects.
- **Adaptability:** Quick learner with the ability to grasp new technologies and tools.