

# Zaid Al-Faddagh

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## Executive Summary

MBA candidate in Data Analytics with strong experience in data management, workflow automation, and business intelligence. Skilled in SQL, Tableau, and R, with a proven track record of improving data accuracy, optimizing reporting processes, and delivering actionable insights for decision-making.

## Technical Skills

SQL | Excel | Power BI | Tableau | R | Data Cleaning | Predictive Modeling | Salesforce CRM | Microsoft Office Suite | Data Visualization | ETL Processes | Communication | Teamwork | Problem Solving | Outlook | Troubleshooting | Databases | Statistics | SDLC | ETL Processes

## Work Experience

- **Graduate Assistant, Enrollment**

Saint Leo University

Aug 2023 – Present

- Guided over 2,000 students through the admissions process, reducing document submission delays by 18% and boosting applicant satisfaction.
- Improved student records accuracy by 12% by designing and implementing automated data validation rules, streamlining administrative efficiency and communication.
- Strengthened enrollment outcomes by contributing to the success of 6+ high-impact campus events, driving higher attendance and deeper engagement among prospective and admitted students.

- **Engineer Intern**

Catalyst Investment Management

Jul 2021 – Sep 2021

- Assisted in developing and testing simulation models for solar power plants, gaining hands-on experience with quantitative analysis and improving the accuracy of preliminary energy estimates by ~10%.
- Supported energy audits and regulatory compliance reviews for projects totaling 50+ MW, streamlining reporting by contributing to standardized data templates and enhancing data clarity for investment teams.

## Education

- **Master of Business Administration in Data Analytics** - Saint Leo University | May 2023 – Expected Dec 2025
- **Bachelor of Science in Electrical Power and Energy Engineering** - Princess Sumaya University for Technology | Oct 2017 - Feb 2022

## Certifications

- **Google Data Analytics Professional Certificate** – Coursera, Sep 2025
- **McKinsey Forward Program** - McKinsey & Co., Nov 2023