



Zaid Khaled Mohsen

Baghdad | +9647840400234 | zalshwka@gmail.com

Profile Summary

Energetic and goal-oriented professional with a strong background in technology and business support, now transitioning into hospitality management. Over 2 years of experience in fast-paced environments requiring organization, problem-solving, customer service, and leadership. Known for strong communication skills, adaptability, and attention to detail.

Skills

- Team Management & Delegation
- Customer Service & Conflict Resolution
- Time & Resource Management
- Business Operations Support
- Adaptability under Pressure
- Multilingual Communication (Arabic, English, German)

Work Experience

Laptop Trading & Developer Support - Dubai

Jan 2023 - Mar 2024

- Managed day-to-day operations of a small business including inventory, sales, and customer service.
- Supported developers in creating applications, demonstrating strong communication and problem-solving skills.
- Coordinated logistics, handled client requests, and resolved issues quickly and effectively.

Hackathon Winner - Dubai

Dec 2022

Zaid Khaled Mohsen

Baghdad | +9647840400234 | zalshwka@gmail.com

- Worked with a diverse team under pressure to create a useful app within 10 hours.
- Delivered a presentation to a professional jury, showcasing communication and organizational skills.

Languages

- Arabic (Advanced)
- English (Advanced)
- German (Advanced)

Education

- Bachelor's Degree in Software Engineering

Certificates

- Work Experience Certificate as Full Stack Web Developer