

Md. Zaid

Software QA Engineer | Automation Tester

Noida Sectors -16

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SUMMARY

Detail-oriented QA professional with over 3 years of experience in test automation and software testing. Adept at designing, developing, and maintaining automated end-to-end test suites for web and mobile applications. Expertise in **API testing**, **Java** (Postman, RestAssured), **test automation** frameworks **JavaScript**, **Cypress**, **JavaScript**, **TypeScript**, and **CI/CD** integration **Jenkins**, **GitHub** Actions. Proficient in performance testing **k6**, **LoadRunner**, **SQL queries** for database validation, and **functional/non-functional testing**. Passionate about continuous improvement and ensuring seamless system performance.

◆ **Enhanced Testing Efficiency:** Increased software testing efficiency by 30% using automated scripts.

◆ **Project Coordination Success:** Successfully coordinated 10+ projects, aligning cross-functional teams for testing.

EXPERIENCE

Havelock Island Beach Resort Pvt Ltd |Noida , India

Quality Analyst | 08/2023 - 02/2025

Project: Ecommerce CRM | **Client name:** Ajay Kumar |**Link:**

<https://www.havelockislandbeachresort.com> |**Duration:** 08/2023 - 12/2023

Project Description: This is for a resort that specializes in hospitality and resort management, located on Havelock Island, which is part of the Andaman and Nicobar Islands in India. The resort offers vacation packages, accommodation options, and various leisure activities to tourists visiting the area, especially those seeking a peaceful getaway with natural beauty, beaches, and marine activities.

- Designed, developed, and executed **automated test suites** for an E-Commerce CRM platform using **Playwright** with **JavaScript**.
- **API testing** performed using **Postman** and **Playwright's API testing** feature to validate backend services and ensure reliability.
- Conducted **performance testing** of APIs with **k6**, validating scalability and system load performance.
- Collaborated with cross-functional teams to identify and resolve defects, ensuring smooth integration between **front-end and back-end systems**, and optimizing user experience.

Project: Magucho | **Client name:** Gul Panag |**Link:**

<https://www.magucho.com> |**Duration:** 01/2024 - 05/2024

Project Description: The website is an e-commerce platform that offers curated lifestyle products, including fashion, accessories, and personal care items, providing a

SKILLS

Manual Testing ,LLM, Automation Testing ,Performance Testing, Functional Testing , Non-functional Testing, API testing, Database Testing,Regression Testing,UAT,Playwright

LANGUAGES & Tools

Javascript,Selenium,Postman,LoadRunner,Jmeter,Git,Jira,Clickup,Redmine,TestRail

seamless shopping experience for its customers.

- Developed comprehensive **test plans** and **cases** for seamless user experiences on **Magucho's** platform.
- Leveraged **Large Language Models (LLMs)** to design efficient test scenarios and enhance coverage.
- Implemented **automated regression testing** using **Selenium** to reduce manual testing efforts and increase test coverage.
- Integrated **automated tests** into the **CI/CD pipeline** using **GitHub Actions**, ensuring consistent test execution with each new deployment.

Project: Pre Impact | **Client name:** Andrey Felipe Burrell | **Link:**

<https://preimpact.org> | **Duration:** 06/2024 - 10/2024

Project Description: *The website focuses on promoting sustainability and social impact initiatives. It provides a platform that offers resources, tools, and support for individuals and organizations aiming to adopt sustainable practices and contribute to positive environmental and social change. The site likely focuses on creating awareness and offering solutions to address global sustainability challenges.*

- Led **functional** and **integration testing** efforts for sustainability standards platform, ensuring accurate data processing and reporting using **Postman** for API validation.
- Utilized **JIRA** for defect tracking and collaborated closely with developers to address issues promptly, ensuring timely resolutions and smooth project progress.
- Conducted **performance testing** with **k6** to assess system responsiveness and validate scalability under different load conditions, ensuring optimal user experience.
- **Designed, developed, and maintained automated end-to-end test suites** to validate complex workflows for web and mobile applications, leveraging tools such as **Selenium**, **Playwright**, and **Cypress**.

Project: Beyond Himalayas | **Client name:** Stanzzin Namgyal | **Link:**

<https://www.beyondhimalayas.co> | **Duration:** 11/2024 - 02/2025

Project Description: *Beyond Himalayas is a travel booking platform that specializes in adventure and cultural tours in the Himalayan region. The platform offers users the ability to browse and book travel packages, with a focus on providing unique, immersive experiences in scenic and remote areas of the Himalayas.*

- **Designed and executed test strategies** for Beyond Himalayas travel booking platform, focusing on **user interface (UI)** and **functionality testing** using **Selenium** and **Cypress** for automated end-to-end testing.
- Performed **cross-browser** and **cross-device testing** to ensure consistent performance across various platforms, leveraging **BrowserStack** for compatibility testing.
- Collaborated with the **development team** to implement improvements based on **user feedback** and **testing outcomes**, optimizing the platform's functionality and enhancing the overall user experience.

Alliance Web Solution Pvt Ltd | Noida , India

Quality Analyst | 01/2022 - 06/2023

Project: Matrimonial CRM | **Client name:** Jatwani's Golden Matrimonial Services | **Link:** <https://www.goldenmatrimonial.com> | **Duration:** 01/2022 - 04/2022

Project Description: Golden Matrimonial CRM is an online platform designed to facilitate matchmaking services, offering features like user registration, profile management, and payment gateway integration. The CRM helps manage client interactions and services related to matrimonial matchmaking, ensuring a seamless experience for users.

- Executed **functional, regression, and API testing** for the Matrimonial CRM platform, validating key features such as **user registration, profile management, and payment gateway integration** using Postman for API testing.
- **Validated database entries** with **SQL queries**, ensuring data consistency and performing root cause analysis on identified issues to improve system stability and integrity.
- Collaborated with product owners and development teams to define **testing strategies**, ensuring alignment with business objectives and testing scope. Utilized Redmine for **defect tracking** and effective **issue resolution**.

Project: Reckeweg India – Homeopathic E-Commerce Platform | **Client name:** Dr. Roshanlal Aggarwal and Sons Pvt Ltd. | **Link:** <https://www.reckeweg-india.com> | **Duration:** 05/2022 - 08/2022

Project Description: Reckeweg India is an e-commerce platform specializing in the sale of homeopathic medicines and wellness products. The platform provides a seamless shopping experience with features like product search, cart management, and secure payment gateway integration, enabling users to easily browse and purchase products online.

- Developed and executed **test cases** for **functional and regression testing** of the e-commerce platform, focusing on product search, cart functionality, and payment gateway integration.
- Conducted **API testing** to validate backend services, ensuring accurate data handling and seamless integration between platform components.
- Performed **load testing** using LoadRunner, identifying performance bottlenecks and ensuring the platform's ability to handle heavy traffic without compromising user experience.

Project: Museo Camera: E-Commerce Platform | **Client name:** Aditya Arya. | **Link:** <https://www.museocamera.org> | **Duration:** 09/2022 - 12/2022

Project Description: Museo Camera is an e-commerce platform dedicated to photography enthusiasts, offering a wide range of products, including cameras, lenses, and accessories. The platform features an intuitive interface for browsing, purchasing, and managing photography gear, providing a seamless shopping experience for users.

- Designed and developed automated **test suites** using **JavaScript** and **Playwright** for **UI/UX and functional testing** of the CMS Pages Admin Panel, validating content management features across

- multiple browsers and devices.
- Conducted **load testing** using **Load runner** to assess system performance under high traffic conditions, ensuring the platform's ability to scale effectively.
- Managed defect tracking and executed **regression testing** to ensure system stability after updates and bug fixes.

Project: Blox | **Client name:**Aditya Jhaveri| **Link:** <https://blox.xyz> |**Duration:**
01/2023 - 06/2023

Project Description: Blox is a home-buying platform that streamlines the process of finding, buying, and financing real estate. The platform offers users an intuitive interface to browse property listings, access detailed information, and complete transactions, simplifying the home-buying journey.

- Designed and executed end-to-end automated test cases for the Blox Home Buying platform using **Selenium** and **Postman**, focusing on user authentication, property listings, and transaction workflows.
- Performed **API testing** using **Rest Assured** to validate backend services, ensuring secure data transmission and reliable API responses.
- Conducted performance testing using **k6** and integrated automated test suites within **GitHub Actions CI/CD** pipelines for continuous testing.

EDUCATION

Galaxy Global Group of Institutions ,Kurukshetra- India
Bachelor of Computer Applications
08/2018 - 05/2021

Maharshi Vishwamitra Mahavidyalaya ,Bihar- India

Higher Secondary
06/2016 - 05/2018

Bihar Public School ,Bihar- India

Matriculation
06/2016 - 05/2018

Declaration:I hereby declare that all the information provided above is true to the best of my knowledge and belief.

Md.Zaid