

EXPRESSPACE LIMITED
 35,
 Castlemilk Arcade,
 Glasgow,
 G45 9AA



Supply Address: 35, Castlemilk Arcade, Glasgow, G45 9AA

Find us on



Account number

1614 0031 613

Date **30 April 2024**
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Invoice number: **613003807520**

VAT number: **GB 659 3720 08L**

Your electricity bill, **estimated use**

Invoice period **27 March 2024-30 April 2024**. VAT on this invoice **£2.82**

You are on our **FOR BUSINESS VJ1 NOV 2026** product

Business account	Your account
<ul style="list-style-type: none"> ★ This amount is due for payment by 07 May 2024. Please pay £4562.24. Thank you. Important: we may apply fees if your bill is paid late. Please see the additional charges section enclosed. ★ We estimated your use for this bill. For a more accurate bill please submit your latest meter readings at scottishpower.co.uk/mymeterreads or by calling 0800 027 8000. ➔ Prices for customers have changed. We estimated your use before the change. ➔ This is a Climate Change Levy accounting document. ➔ Say goodbye to estimated bills - register for a smart meter: scottishpower.co.uk/smartbook 	Last invoice £5,503.07 (in debit)
	Payments £0.00
	Opening balance £5,503.07 (in debit)
	Charges this period
	Energy charges £56.35
	Government support† Not applicable
	Total climate change levy £0.00
	Sub total (before VAT) £56.35
	VAT at 5.00% On £56.35 £2.82
	Invoice total £59.17
	Current balance £5,562.24

- ➔ Why not use our online service? You can get a new or copy bill, update your meter readings or manage and view your payments. Just register at scottishpower.co.uk/smallbusiness.
- ➔ Our interactive phone service has the answers to the questions our business customers most often ask, such as CCL payments or VAT calculations. Just call us on 0345 058 0002.
- ➔ We can help you to keep your energy costs down. Simply go to scottishpower.co.uk/small-business/saving-energy for Energy Efficiency tips.

Important Contract Information

Fixed term period end date: 30th November 2026*

For Business tariffs include both fixed and variable cost elements within the standing charge and unit rates. You should keep in mind that the variable costs can rise or fall quarterly. If these variable costs change, your prices will be updated accordingly each quarter on the 1st January, 1st April, 1st July and 1st October. For information on the variable costs included in your prices, as well as details on the latest changes, please visit scottishpower.co.uk/forbusiness

*At ScottishPower we do not require customers to give us written notice of termination. For customers on a fixed term tariff, your contract will end on the day after your current contract end date unless you choose another contract with ScottishPower. If you do not choose another contract with ScottishPower or move supplier, we will move you to a default tariff.

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Energy charges this period

Electricity		
Standard Electricity	Meter number 4604P36833	
Start Reading	40026 Estimated 26 Mar 24	
End Reading	40027.80 Estimated 31 Mar 24	
Units used	1.80 = 1.80 KWh (kilowatt-hrs) used	
27/03/24 to 31/03/24	Consumption charge, 1.80 kWh x 31.540p =	£0.57
27/03/24 to 31/03/24	Standing charge, 5 days x 144.190p =	£7.21
Standard Electricity	Meter number 4604P36833	
Start Reading	40027.80 Estimated 31 Mar 24	
End Reading	40038 Estimated 30 Apr 24	
Units used	10.20 = 10.20 KWh (kilowatt-hrs) used	
01/04/24 to 30/04/24	Consumption charge, 10.20 kWh x 31.330p =	£3.20
01/04/24 to 30/04/24	Standing charge, 30 days x 151.240p =	£45.37
	Total electricity charges	£56.35
Total energy charges this period		£56.35

Government support†	
Not applicable	

Levies		
Climate change levy		
CCL Not applicable. Supply is small (deminimis).		
Total Levies		£0.00

VAT		
Vat at 5.00% on £56.35		£2.82
Total VAT		£2.82

Additional Charges

We may apply fees if your bill is paid late or if additional action is required.

- £10 Late payment fee if unpaid after 14 days
- £20 Additional fee if still unpaid after 28 days
- £42 Pass to debt collections agency / visiting your premises
- £209 if we were to apply for a warrant to enter your premises

†The Government has introduced various support schemes to help businesses at this time. Please visit scottishpower.co.uk/support-for-business for more information.

Other important information

Estimated reading?

This bill is based on an estimated reading. To ensure your account is accurate, please provide us with current meter readings at scottishpower.co.uk/mymeterreads or by calling our automated line anytime on **0800 027 8000**. We will send you a revised bill if necessary.

Complaints

We are confident we will resolve your query satisfactorily. If after contacting us you remain unhappy, please phone **0345 058 0002** and ask for our dedicated Customer Care Team. If your complaint is not resolved within 8 weeks, or you receive our Final Offer letter, you can take your complaint to the Energy Ombudsman. They are an independent service specialising in resolving customer complaints in an impartial way. You can contact them on 0330 440 1624 or enquiries@os-energy.org

Your supply

Your Electricity is delivered by **ScottishPower Energy Networks**. If there's a problem with **ScottishPower Energy Networks** equipment, call free on **105** (24 hours) or write to **ScottishPower Energy Networks, Customer Contact Team, SP Energy Networks, Strathkelvin House, Campsie Road, Kirkintilloch, G66 1RN**.

Special Needs

If you have special needs, register with us. Call 0800 027 1122. For example we can provide bills in large print, Braille or on audio tape.

Moving premises?

If you're moving premises, please contact us on **0345 058 0002** within 28 days of your move with the following information:

- Your move date
- Your future contact details
- Your final meter read
- Name and contact details for the future owner / occupier

You can also complete your move online by speaking to one of our agents online at scottishpower.co.uk/getintouch-sme

Energy Efficiency

We're committed to helping your business become more energy efficient - to help lower your costs and protect the planet. For energy saving tips for your business including advice tailored to your industry visit scottishpower.co.uk/small-business/saving-energy

Explanation of VAT and Climate Change Levy .

ScottishPower collect Climate Change Levy or CCL together with VAT from businesses on behalf of the Government. Climate Change Levy or VAT is charged depending on your average daily consumption.

If you are an electricity customer and you consume more than 33 units per day then you will be charged CCL or VAT at the full rate.

If your average daily consumption is below 33 units per day then CCL will not be charged in this period, however, VAT will be charged but at the lower rate.

Remember - Although CCL is charged on the basis of kWh consumed per day, this is averaged over the period of the bill. A business can be charged CCL for one bill and not for the next, should your consumption change etc.

For further details, why not ask your Accountant for more information.