

v6.6_ZINV_0919_30062023

Mr B S Dubb
GREEN GABLES
FOXGLOVE LANE
NEWCASTLE
ST5 4BY



Account number:
1610 8823 158

✓ Smart meter
reading used

✓ No action required

Here to help
[scottishpower.co.uk/
getintouch](https://scottishpower.co.uk/getintouch)
0345 270 0700

Monday to Friday: 9am - 5pm

Lost power? Call free: 105 (24hrs)

Statement date: 03 July 2023

Supply address: GREEN GABLES, FOXGLOVE LANE, NEWCASTLE, ST5 4BY

Your electricity statement for: 21 May 2023 - 16 June 2023

Your current tariff: Standard Online - Monthly Direct Debit

Your account balance

£1,081.17 in credit

Your monthly payment

£560.73

Your last meter readings

Electricity 16 Jun 23 16455 (S)

Starting balance (credit)	£632.79
Total costs	£112.35
You've paid	£560.73

Your next payment will be collected on 01 August 2023. **Important:** if we're unable to collect your payment when it's due, we may apply a £5 administration fee as per our T&Cs.

(A) = Actual | (E) = Estimated | (S) = Smart



Your meter readings are up to date.

Could you pay less on a different ScottishPower tariff?

Your estimated annual cost on your current tariff is £2,045.56 for electricity. You can use this information to help you budget and to compare and switch tariffs with confidence.

You may be able to save more with our cheapest overall tariff.

	Features	Electricity	
Our cheapest overall tariff	<ul style="list-style-type: none">✓ Online✓ Variable✓ Monthly Direct Debit	Good news! You're already on our cheapest overall tariff	If this changes, we'll let you know on your next bill or statement

You can view our range of tariffs at scottishpower.co.uk/myaccount. Subject to availability. Different terms & conditions may apply. *See page 2 for more details.

Your estimated annual costs are based on your annual consumption, applicable tariff prices, and VAT (excludes your current balance). This will vary if your tariff prices or energy use changes. Details about your current tariff can be found overleaf. **Don't forget to think about switching your tariff or supplier.**

Thank you for being a ScottishPower customer

This is not a tax invoice

About your tariff

Electricity

Tariff name	Standard Online
Payment method	Monthly Direct Debit
Tariff end date	Not applicable
Exit fee (if you switch supplier more than 49 days before the tariff end date)	Not applicable
Your actual usage in the last 12 months	6,227 kWh

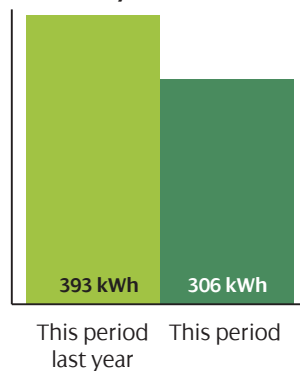
Compare your tariff

Scan this image to download your energy account details - you can use it to check you are on the best tariff for you.



Your energy use for this period

Electricity (kWh)



An estimated read may have been used to calculate your energy use. For more information visit scottishpower.co.uk/getintouch

How your energy adds up

Here's a breakdown of your payments and costs for this billing period.

	Credit	Debit
Your starting balance was	£632.79	
Electricity costs	Credit	Debit
Meter number: 19K0307815		
Standard Online - Monthly Direct Debit		
20 May 2023	Smart actual read: 16149	
16 Jun 2023	Smart actual read: 16455	
Electricity units used	306 = 306 kWh	
Unit rate	306 kWh x 31.248p	£95.62
Standing Charge	27 days x 51.390p	£13.88
Total electricity costs		£109.50
Discounts	Credit	Debit
DD bonus discount	£2.50	
Total discounts	£2.50	
What you've paid	Credit	Debit
03 Jul 2023	Payment	£560.73
Total paid	£560.73	
Summary	Credit	Debit
Total electricity costs		£109.50
Less total discounts	£2.50	
VAT 5.00% on £107.00		£5.35
Total costs for this period		£112.35
Your starting balance	£632.79	
Total payments for this period	£560.73	
Your new account balance is	£1,081.17	

HM Government is no longer providing an Energy Price Guarantee (EPG) discount to your gas and/or electricity prices. This change took effect from 1st July 2023. Please note, you may still see a saving applied to your account if your bill covers a period before the EPG discount no longer applied.

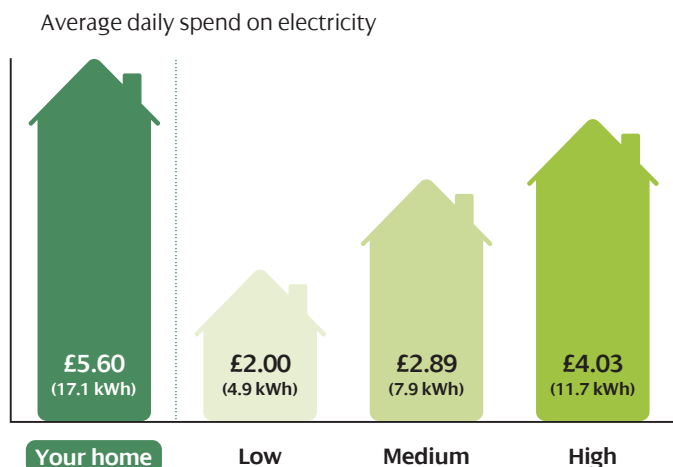
Meter type: Standard
Your electricity supply number:

S	01	801	001
14	1461	0530	001

Staying on top of your energy costs

How much energy do you use in a day?

Your average daily spend, based on your energy use and tariff, is shown below. To help you understand what type of energy user you are, we've also shown the equivalent daily spend for Ofgem's typical low, medium and high energy users. Figures include VAT at 5%.



Some top tips to help reduce your energy costs

Cool wash clothes

You can save around **£34** a year by using your washing machine at 30°C rather than at higher temperatures and reducing your washing machine use by one run per week for a year. Your clothes will still be clean and fresh without the added pressure on your pocket and the planet.

Don't use the tumble dryer

Using the washing line or an indoor clothes airer is better for your bills and the planet. In fact, it can save you around **£70** a year.

Fit an aerator to your kitchen tap

It reduces the amount of water coming out without impacting your ability to wash or rinse. It could save you around **£30** a year.

Savings information source: Energy Savings Trust March 2023 energysavingtrust.org.uk/hub/quick-tips-to-save-energy

Interested in discovering more energy saving tips?

Our energy efficiency guide provides a range of easy and affordable tips to help reduce your energy use and save money. Find out more at scottishpower.co.uk/energy-efficiency or call our Energy Efficiency advice line free on **0800 332233**.

Control at your fingertips

Download the free ScottishPower App

Manage your account and more on the go with our ScottishPower App



Try our Direct Debit Manager tool

A simple way to control your payments and make sure you're paying enough for your energy. Available in our ScottishPower App and your online account.



IMPORTANT

We're here to help

We know this is still a challenging time for many households and that the cost-of-living crisis continues to impact many of our customers. We offer help and advice on actions that you can take to help manage your energy costs at scottishpower.co.uk/affordability. You'll also find details of independent organisations that may be able to help if you're struggling to pay your bills. If you think you'll struggle to pay your energy bill, please get in touch as soon as possible so we can discuss options with you.

We want to help you lower your energy use

Our energy efficiency guide at scottishpower.co.uk/energy-efficiency provides a range of easy and affordable tips to help reduce your energy use which isn't just good for you, it's good for the planet too. For example, turning your heating down by one degree could save you **£145 per year***. And, just by shortening a shower to 4 minutes, a typical household could save **£95 per year***.

*Source: energysavingtrust.org.uk

Need additional support to help manage your energy account?

Our **Priority Services Register** offers a range of services at no additional charge, if you're eligible. For example, we can send communications in alternative formats, provide help with your meter readings, and carry out free gas safety checks. To find out more, visit scottishpower.co.uk/psr

If you need help or advice why not chat to us at scottishpower.co.uk/livechat - it's one of the fastest ways to get in touch with us.



We're founding members of Energy UK's Vulnerability Commitment, which aims to provide focused support for vulnerable households.