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V5.0015062022V5.00221182022V

Silviu Banu / Gina Reghina
157 Ardgowan Road

SE61UZ



Bill date: **24 October 2023**

Account number:
1609 7088 476

Estimated meter reading used

Action required

Here to help
www.scottishpower.co.uk/contactus
0800 027 0072

Monday to Friday: 8.30am - 7pm
Saturday: Temporarily closed

Lost power? Call free: 105 (24hrs)

Your electricity bill for: 01 October 2023 - 24 October 2023

Your current tariff: Standard - Monthly bill

Your amount to pay

£42.78 in debit

Please pay by

28 October 2023

Your last meter readings

Electricity 24 Jan 2022 1678 (E)

Your last bill £0.00
You've paid £0.00
Your new costs **£42.78**

You can pay via
scottishpower.co.uk/myaccount,
YourEnergy App, our 24hr automated
payment line on **0800 001 5115** or by **Bank Giro**.

Keep your meter readings up to date via
scottishpower.co.uk/myaccount,
YourEnergy App or our free 24hr
automated service on **0800 027 8000**.

(A) = Actual | (E) = Estimated | (S) = Smart

! Please make your payment by the date shown above and update your meter readings. Avoid estimated readings - register for a smart meter at scottishpower.co.uk/booksmart

1 Could you pay less on a different ScottishPower tariff?

Your estimated annual cost (Personal Projection) on your current tariff is £284.96 for electricity.

We've looked at your current tariff to see if there's a cheaper one available with similar features.

	Features	Electricity
Our cheapest similar tariff	<ul style="list-style-type: none"> Offline Variable Monthly Standing Order 	Save £29.48 per year with Standard

You may also be able to save more with our cheapest overall tariff.

	Features	Electricity
Our cheapest overall tariff	<ul style="list-style-type: none"> Online Fixed Monthly Direct Debit 	Save £58.58 per year with Saver July 2021 FM1

Remember, you can move between our tariffs at any time without paying exit fees - simply visit scottishpower.co.uk or call 0800 027 0072. Subject to availability. Different terms & conditions may apply. *See section 2 for more details.

Your estimated annual cost is based on your annual consumption, current tariff prices, discounts and VAT (excluding your current balance). This will vary if our Standard tariff prices change. See overleaf for more information about your current tariff. **Remember, it might be worth thinking about switching your tariff or supplier.** No meter changes/costs will apply.

Thank you for being a ScottishPower customer

This is not a tax invoice

2 Other important information

About your tariff

Electricity

Tariff name	Standard
Payment method	Monthly bill
Tariff end date	Not applicable
Exit fee (if you switch supplier more than 49 days before the tariff end date)	Not applicable
Your estimated usage in the last 12 months	982 kWh

Compare your tariff

Scan this image to download your energy account details - you can use it to check you are on the best tariff for you.



Supply problems

Lost power?

Call free: 105 (24hrs)

3 How your energy adds up

Here's a breakdown of your payments and costs for this billing period.

	Credit	Debit
Your last bill		£0.00
Your balance carried forward		£0.00
Electricity costs	Credit	Debit
Meter number: 18K0167109		Smart actual read: 1540
Standard - Monthly bill		Estimated read: 1678
Units used		138 = 138 kWh
24 January 2023		
25 December 2023		
Unit rate		138 kWh x 17.660p
Standing Charge		61 days x 26.840p
Total electricity costs		£40.74
Summary	Credit	Debit
Total electricity costs		£40.74
VAT 5.00% on £40.74		£2.04
Total costs for this period		£42.78
Your balance carried forward		£0.00
Your amount to pay		£42.78

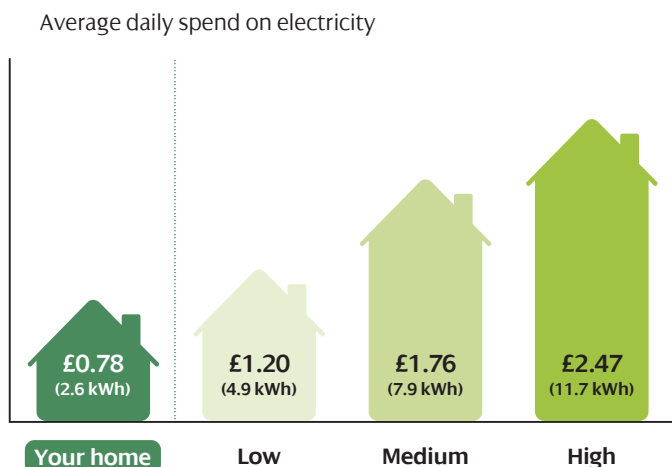
Meter type: Standard
Your electricity supply number:

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32	0000	0081	814

4 Helping you take more control of your energy

How much energy do you use in a day?

Your average daily spend, based on your energy use and tariff, is shown below. To help you understand what type of energy user you are, we've also shown the equivalent daily spend for Ofgem's typical low, medium and high energy users. Figures include VAT at 5%.



Here's some typical examples of how energy is used each day:

1. Tumble Dryer
One hour cycle:
28p (1.5kWh)



2. Washing Machine
One wash:
13p (0.7kWh)
(40° cycle)



3. Dishwasher
One load:
23p (1.25kWh)
(65° cycle)



4. Mobile devices
12 hour overnight charge:
1p (0.06kWh)



5. Laptop
Two hours use:
2p (0.09kWh)



6. Games Console
Two hours play:
5p (0.28kWh)



Note: Costs shown are based on an **average of our Standard tariff quarterly cash/cheque** unit rates for Single Rate electricity and include VAT at 5%. Energy use figures were provided by ONZO who undertook appliance research in May 2016 (onzo.com).

Energy Efficiency Advice line

For energy saving advice, please visit scottishpower.co.uk or call **0800 332233**. Lines open Monday to Friday 8.30am - 4.45pm.

5 Making life easier for you

Download the free YourEnergy App

Manage your account and more with our
YourEnergy App.



6 Ways to pay

You can pay your bill easily via scottishpower.co.uk/myaccount, YourEnergy App, our 24 hour automated payment line on 0800 001 5115 or by Bank Giro. We accept Visa Debit, Maestro, Solo, Visa Credit and Electron payments.

Banking Direct

Please advise your Bank or Building Society to pay to **sort code 83-07-06; account number for Domestic & Microbusiness is 00674713/account number for Large Business is 00693882**. You'll need to give them your **customer account number** shown below.

Post Office



You can pay by cash at any Post Office, however they no longer accept cheques. If you wish to pay by cheque, please make it payable to 'ScottishPower' and send it to ScottishPower Group, Payment Collection Centre, PO Box 4740, Worthing BN11 9LT.

At a Bank



Fill in the Bank Giro slip below and take it to the bank with your payment. Cheques should be made payable to 'ScottishPower'. Write your name, address and 11 digit account number on the back. You may have to pay a charge.

Paypoint



Please take your bill with the bar coded payment slip to any PayPoint outlet (cash payments only).

By Post



Along with your cheque made payable to 'ScottishPower', please send the Bank Giro slip to ScottishPower Group, Payment Collection Centre, PO Box 4740, Worthing BN11 9LT. Please DO NOT send cash through the post.

Other payment options

If you're not able to pay this now there may be other payment options that suit you, for example you could add your account balance onto a Direct Debit plan or prepayment meter so that you can pay it off over a longer period. Alternatively, you could choose a weekly or monthly repayment plan. Please call us on **0800 027 0072** for more information.



Electricity Account

Bank Giro Credit



Amount due
No fee payable at PO counter

158
208

Reference (Account number)

16097088476

Credit account number

584 0651

£42.78

24

Signature

Date

Cashier's stamp
and initials

Owner Occupier
41 PAVILIONS COURT
4 COOKS ROAD
LONDON
E15 2QU

RBS Collection Account

84-06-51



6332265160970884766

CASH

CHEQUES

£

Please do not write or mark below this line or fold this counterfoil

160970884760 V4245840651 000042781 74 X

IMPORTANT

Coronavirus (COVID-19) information for ScottishPower Domestic & Small Business customers

We're here to help

To find out how we can support you during this challenging time, please visit scottishpower.co.uk. You'll find the latest information relating to COVID-19 and how we can help you manage your energy bills.

Register online

Now more than ever it's important to **register online** so we can keep you updated via email and SMS. Available 24/7, online services give you the ability to manage your bill, make and amend regular payments and provide meter readings. Domestic customers can also renew or change their tariff. Both domestic and small business customers can register for online services at scottishpower.co.uk/register

Keep your meter readings up to date

Until restrictions are fully removed across the UK, to guarantee the safety of our customers and employees we won't be able to visit your property to collect meter readings. It's now even more important to keep your account up to date by providing regular meter readings using the ScottishPower app or website.

Boiler Breakdown | Plumbing Drains & Electric | Appliance Care | EV Charging | Smart Thermostat

If you have a plumbing, drains or electrics emergency or a problem with your boiler, heating or hot water that is covered by your policy or plan, or any other enquiry relating to these products; then you can continue to phone the contact numbers provided, where we continue to provide a full service to our customers. We are now recommencing installations of Electric Vehicle chargers and Smart Thermostats, in line with the government directions for each region, beginning with England. If you are waiting for installation, we'll be in touch as soon as we are able with an installation date.