



YOUR NAME HERE!  
HOUSE NUMBER  
LEEDS  
WEST YORKSHIRE  
YOUR POSTCODE!



# Your electricity bill – actual

Please pay £99.62 – to reach us by 25 Mar 2024

Pay by this date and you'll benefit from our PromptPay discount on your next bill

## Before this bill

Your previous bill	£66.09 <small>in debit</small>
What you paid	£66.09
Balance after your last payment	£0.00

## This bill

Balance brought forward	£0.00
Electricity you've used this period	£91.79
Your Prompt Pay discount	£3.58 <small>credit</small>
VAT at 5%	£4.41
Total to pay	£99.62

For further details please turn over →

## Contact us

Avoid estimated bills when you manage your account online at

@ britishgas.co.uk/bill

Or for enquiries call us on

📞 0800 048 0101

Mon - Fri, 8am - 8pm, Sat, 8am - 6pm.

Please have your meter reading handy

Customer reference number  
4478 7369 5488

Bill date:  
21 February 2024  
Bill period:  
25 Feb 24 – 03 Mar 24 Copy as requested  
Supply address:  
86 EDLESTONE ROAD,  
CREWE, CW8 1AB

You're on our Standard Tariff.

## Message board

If you would like to view your previous bills, visit [britishgas.co.uk/copybill](https://britishgas.co.uk/copybill) and you will be able to access your energy account(s) when it suits you.

## Ways to pay your bill

When paying you need your customer reference number which is 4478 7369 5488.  
Please allow 3 working days for your payment to clear at a bank or Post Office and 5 working days if you pay by post.



### Switch to Direct Debit

It's easy, convenient and saves you money.

Call us on 0800 048 0101 to spread your payments over the year, or pay your bill in full each quarter.



### Credit/Debit card, by phone or online

Call us on 0800 294 4464 or visit [britishgas.co.uk/paymybill](https://britishgas.co.uk/paymybill)



### SMS

Call us on 0800 048 0202 to register.



### Internet or phone banking

Pay directly to our account number 71584685 and sort code 40-05-30.



### At the Post Office

Take your bill or payment card, fill in this payment slip and make your cheque payable to "Post Office Ltd".



### By PayPoint

Take your whole bill and pay by cash.



### At any bank or by post

Make cheques payable to "British Gas Trading Ltd" and write your customer reference number on the back. Take your cheque with this completed payment slip to the bank, or send them to British Gas, Payment Area 55, Camberley, GU95 1AB. Please don't send cash in the post. Some banks charge for this service.

What you paid – thank you

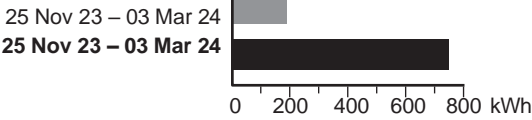
Online Credit/Debit Card Payment	26 Jan 2024	£66.09
Total payments		£66.09

Electricity you've used

Meter number: <b>UL78K45223</b>		
25 Nov 22	<b>08666</b>	Actual – we read your meter
3 Mar 23	<b>09414</b>	Actual – you gave us your meter reading
= <b>748.00 kWh used over 99 days (actual)</b>		
First 136 kWh × 24.041p		£32.70
Next 612 kWh × 9.655p		£59.09
Cost of electricity used this period		<b>£91.79</b>
Total cost of electricity used		<b>£91.79</b>

Your consumption

Electricity usage comparison (including estimated readings)



From **04 Mar 2023** to **03 Mar 2024**, you used **2,758 kWh** of electricity. If you continue to use energy at the same rate over the next 12 months, we estimate your cost will be **£397.19**.

(Based on the following tariff breakdown).

Period	Your tariff	Projected cost
04 Mar 23 – 03 Mar 24	Standard Tariff	£397.19
		<b>£397.19</b>

For FAQs please go to [Britishgas.co.uk/HelpAndAdvice](https://www.britishgas.co.uk/HelpAndAdvice)

Other contact details

- Write to British Gas PO BOX 3055, Eastbourne BN21 9FE
- All Central Heating enquiries: 0845 950 0400

Electrical emergency or powercut?

- Call **0800 056 8090** (24 hours)

Your electricity distributor is:  
CE Electric (Yorkshire area), PO BOX 161, 161 Gelderd Road, Leeds, LS1 1QZ

Your electricity supply number

S	01	801	100
	23	5232	2634 910

Accuread read your meter.  
**xxxx xxxx** Pricing Area

Complaint relating to your energy account?

**Step 1** Please contact us on 0800 072 8631, go to [www.britishgas.co.uk/mycomplaint](https://www.britishgas.co.uk/mycomplaint), or write to British Gas Customer Solutions Team, PO BOX 3054, Eastbourne BN21 9FD. We will do all we can to resolve your issue straight away.

**Step 2** If you remain dissatisfied, please write to: Adele Barker, Customer Service Director, British Gas, PO BOX 3054, Eastbourne BN21 9FD.

If following steps 1 and 2 your are dissatisfied you may contact the Energy Ombudsman on 0845 055 0760 (Textphone 18001 0845 051 1513), or via [www.energy-ombudsman.org.uk](https://www.energy-ombudsman.org.uk). The Ombudsman offers a free, independent service where customer and supplier cannot reach final resolution. Their final decision is binding on the energy supplier, not the customer.

Advice?

Consumer Direct, the Government's helpline for consumer advice, offers clear, practical and impartial help and advice. You can call on 0845 04 05 06 or go to [www.consumerdirect.gov.uk](https://www.consumerdirect.gov.uk)

To get a large print, talking or braille bill or to join our Home Energy Care register call 0800 072 8625 (Textphone 18001 0800 072 8626)

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\*Call free from BT Calling Plan. Mobiles and other providers' charges may vary. Your calls may be monitored and/or recorded for quality and compliance purposes.

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Cashiers stamp and initials

Signature

Date

/ /

Reference (customer account number)

4478 7369 5488

Credit account number

143 7536

Amount due

no fee payable at P.O. counter

£ 92.62

Cheque acceptable at a Post Office

Barcode

9826 1388 9085 0018 1165 761

Signature

Date

/ /

43-06-53

HSBC Head Office Collection Account

Total cash

Cheques

£

Please do not write in the area below or fold this voucher

Printed by Communisis

Trans cash

British Gas

bank giro credit

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