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LU5 4QS




Get in touch with us

[eonnex.com/contact](https://eonnex.com/contact)

[hi@eonnex.com](mailto:hi@eonnex.com)

Your account number:

 A-35EBBB01

Bill Reference: 9236768 (14th June 2021)

## Your energy account

31st March 2021 - 12th June 2021

On 31st March 2021 your previous balance was - £179.28

### 1. We have charged you

Based on your meter readings.

Electricity	30th March 2021 - 4th May 2021	- £57.82
Gas	30th March 2021 - 4th May 2021	- £33.63

### 2. We have credited you

Gas	26th Nov. 2020 - 28th Nov. 2020	+ £7.42
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### 3. You have paid

Direct Debit collection	7th April 2021	+ £42.84
Direct Debit collection	7th June 2021	+ £42.84

On 12th June 2021 your new balance was - £177.63

### Your estimated annual cost

£416.67 a year for electricity

£249.04 a year for gas

This is an estimate based on your expected annual energy usage, and your current tariff rates, charges and discounts, including VAT. Actual bills will vary depending on your usage and tariff selection. More information about your current tariff can be found overleaf.

### Could you pay less?

*Remember - it might be worth thinking about switching your tariff or supplier.*

For your electricity (on meter point 1200051864351)

Good to know.

You're already on our cheapest tariff for your electricity usage. We'll let you know if this changes.

For your gas (on meter point 9098021604)

Good to know.

You're already on our cheapest tariff for your gas usage. We'll let you know if this changes.

## Your charges in detail

⚡ Electricity

Supply number

S

1

801

1

1200051864351

Supply Address: 6, Shaftesbury Road, Pegasus Court, London, N19 4QJ

Fix Online Exclusive v47 (30th Mar 2021 - 4th May 2021)

Energy Charges for Meter 19E5198088

30th Mar 20211044.0 Smart meter reading

31st Mar 20211059.3 Smart meter reading

28th Apr 20211334.1 Customer reading

30th Apr 20211380.9 Customer reading

5th May 20211380.9 Opening reading


Energy Used336.9 kWh @ 15.39p/kWh£51.83

Standing Charge36 days @ 9.00p/day£3.24

Subtotal of charges before VAT£55.07

VAT @ 5%£2.75

Total Electricity Charges£57.82


Gas

Meter Point Reference:
9098021604

Supply Address: 6, Shaftesbury Road, Pegasus Court, London, N19 4QJ

Fix Online Exclusive v47 (26th Nov 2020 - 28th Nov 2020)

Energy Charges for Meter G4K00286560101

26th Nov. 2020	16738.0	Customer reading	
29th Nov. 2020	16714.0	Customer reading	
Consumption	-24.0	Units (m <sup>3</sup> )	
Energy Used*	-267.9	kWh @ 2.74p/kWh	-£7.34
Standing Charge	3 days @ 9.00p/day		£0.27
Subtotal of charges before VAT			-£7.07
VAT @ 5%			-£0.35
Total Gas Charges			-£7.42

Total charges before VAT

Total VAT

Total charges for bill

£80.03

£4.00

£84.03

## Your electricity tariff

Prices do not include VAT unless otherwise noted.

Electricity	
Tariff Name	Fix Online Exclusive v47
Product Type	Fixed
Payment Method	Direct Debit
Unit Rate	15.39p/kWh
Standing Charge	9.00p/day (£32.85/year)
Price Guaranteed Until	24th Sept. 2021
Early Exit Fee	None
Estimated Annual Usage	2365.8 kWh

## Your gas tariff

Prices do not include VAT unless otherwise noted.

Gas	
Tariff Name	Fix Online Exclusive v47
Product Type	Fixed
Payment Method	Direct Debit
Unit Rate	2.74p/kWh
Standing Charge	9.00p/day (£32.85/year)
Price Guaranteed Until	24th Sept. 2021
Early Exit Fee	None
Estimated Annual Usage*	7460 kWh


\* Your energy usage is calculated from your gas consumption using a standard industry formula:

Units Consumed (Cubic Metres)  
 × Volume Correction (for temperature & pressure)  
 × Calorific Value (energy in each m<sup>3</sup> of gas)  
 ÷ 3.6 (convert from joules)  
 >> Usage (in kWh)

For you:  
 $-24.0 \times 1.02264 \times 39.3^{\dagger} \div 3.6 = -267.9$

<sup>†</sup> Average calorific value shown to one decimal place

## Your charges in detail

 Gas	Meter Point Reference:	9098021604
Supply Address: 6, Shaftesbury Road, Pegasus Court, London, N19 4QJ		
Fix Online Exclusive v47 (30th Mar 2021 - 4th May 2021)		
Energy Charges for Meter E6E00616782010		
30th March 2021	551.0 Smart meter reading	
31st March 2021	556.0 Smart meter reading	
28th April 2021	632.0 Smart meter reading	
30th April 2021	640.0 Smart meter reading	
5th May 2021	646.0 Opening reading	
Consumption	95.0 Units (m <sup>3</sup> )	
Energy Used*	1050.9 kWh @ 2.74p/kWh	£28.79
Standing Charge	36 days @ 9.00p/day	£3.24
Subtotal of charges before VAT		£32.03
VAT @ 5%		£1.60
Total Gas Charges		£33.63
Total charges before VAT		£80.03
Total VAT		£4.00
Total charges for bill		£84.03

## Your gas tariff

Prices do not include VAT unless otherwise noted.

Gas	
Tariff Name	Fix Online Exclusive v47
Product Type	Fixed
Payment Method	Direct Debit
Unit Rate	2.74p/kWh
Standing Charge	9.00p/day (£32.85/year)
Price Guaranteed Until	24th Sept. 2021
Early Exit Fee	None
Estimated Annual Usage*	7460 kWh

\* Your energy usage is calculated from your gas consumption using a standard industry formula:

Units Consumed (Cubic Metres)  
× Volume Correction (for temperature & pressure)  
× Calorific Value (energy in each m<sup>3</sup> of gas)  
÷ 3.6 (convert from joules)  
>> Usage (in kWh)

For you:  
 $95.0 \times 1.02264 \times 38.9^{\dagger} \div 3.6 = 1050.9$

<sup>†</sup> Average calorific value shown to one decimal place

## Contacting us

Contact us by email or Facebook Messenger and get a response within hours. Of course, if you need to you can also get a hold of us on the phone, or even by post.

Email: [hi@eonnnext.com](mailto:hi@eonnnext.com)

Facebook: [m.me/eonnnext](https://m.me/eonnnext)

Phone: 0808 501 5200

Trading office: Floors 5-7, Rutland Centre, Halford Street, Leicester, LE1 1TQ

Please don't hesitate to contact us if you've any questions, comments, or complaints.

## How much did you use?

Your average electricity usage during this bill period was 9.36 kWh/day.

Your average gas usage during this bill period was 20.08 kWh/day.

Please visit our website for advice on how to save energy in your home.

## Advice and complaints

Contact Citizens Advice if you need help with an energy problem - for example with your bills or meters, or if you're struggling to pay for the energy you use. They're the official source of free and independent energy advice and support.

Go to: [citizensadvice.org.uk/energy](https://citizensadvice.org.uk/energy) or call their consumer service on 03444 111 444 Mon to Fri, 9am-5pm

If you feel that our service has not met your expectations, please get in touch so we can put things right:

First: Contact our team.

Then: If an adviser is not able to resolve your query, you can ask for it to be escalated to a specialist or team leader as appropriate.

Finally: If you're still not happy with our decision, you can contact our Operations Manager for an independent review, and you will receive a reply within 5 working days.

If you have followed the above steps, but your complaint remains unresolved after 8 weeks you can contact the Ombudsman Service: Energy on 0330 440 1624 or [www.ombudsman-services.org/sectors/energy](https://www.ombudsman-services.org/sectors/energy). This is a free and independent service whose decisions we must abide by.

You can read our complaints policy on our website.