

Zainab Melhem

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Education

Bachelor of Science in Computer Science

- Texas State University, San Marcos

December 2018

Full Stack Developer Certification

- freecodecamp.org

June 2018

Technical Skills

- Languages – C++, Python, JavaScript, CSS/HTML
- Operating Systems – Linux/UNIX, IOS, Windows
- IDEs – Code Blocks, Xcode, Atom
- Other Skills – fluent in Arabic, quick learner, strong people and leadership skills

Work Experience

- Santa Rita's Cantina (*Hostess*) 10/28/2013 – 12/14/2014
 - Handle multiple tasks at once
 - Detect certain moods of customers and ensure that everyone is satisfied with their experience
 - Developed strong relationships with supervisors and co-workers
- Starbucks (*Barista*) 6/1/15- 4/1/16
 - Communicate effectively with coworkers to get things done efficiently
 - Manage and prioritize multiple tasks, while making sure to help customers in a timely manner
 - Utilize problem solving skills to resolve customer concerns
 - Build rapport with customers, making their experiences positive
 - Familiarized with the POS computer system
- Thundercloud Subs (*Sandwich Maker*) 1/5/16-Current
 - Manage a team of 5 to 6 people in a hectic environment
 - Worked with Excel spreadsheets