**Client Brief Report**

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# Introduction

This Client Breif Report will outline what the client wants to be designed for this website. The purpose of the website and what should be in the design of the site.

# Client Requirements

The requirements of the website is to keep track of communications that outside clients have with the organization. To keep track of calls. If a person, has a call, about information, or a product. The person can be routed to the particular department. Also the system, has to keep track of follow up calls, if a client, has multiple qureires, for this department, product or service. The system, also will allow members of the organization, to login into the system, using their login details. Also the system must allow the users of this system, to update, add, events, for the contact system for this organization. The system will have a database, as a backend application, to be able to be updated, and modified by th user of this organization. The information should be able to be updated, and each communication needs to be tracked, using a tracking id, or tracking call number, via the operator, for follow up calls, and resolutions of inquiries, information, or resolving problems.