Letter Received from ULOFT

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Mon 8/31/2020 9:07 PM

To: Student Legal Services <studentlegalservices@ttu.edu>; Simpson, Amber <ambesimp@ttu.edu>; Atiya Fasih <drafasih@gmail.com>

3 attachments (1,020 KB)

Page1.jpg; Page 2.jpg; Page 3.jpg;

Dear Amber Simson-Good Evening,

I am attaching the letter received from ULOFT. I have following concerns:

For painting they charged us twice, once one-bedroom paint and then full paint one-bedroom apartment. But we already complained about the stains when we got th apartment.

Before leaving we removed all trash, but they charged us for trash. In picture they showed two bags of trash and charged for five bags.

Dresser, blind and chair were in a functional state as we received at the time of moving in time. Did not show any picture of dresser, blind and chair

Carpet and painting were in the same state as we received at moved in time. We mention it in the move in checklist.

They took full month rent and asked us to leave 5 days before the month ends in the middle of the semester.

The important thing is that we got the apartment from a different manager. Now they removed the old management and have appointed new management. Old management did not hold us responsible for the problems caused by old tenenant and that's why they provided us the form to fill the problems which we noticed when we rented the apartment.

This new management does not, in principle, holds the right to charge us anything about the problems we mentioned in the list which we submitted when we rented the apartment.

Kindly ask them to remove any charges on us otherwise we would ask the TTU Housing to remove the campus housing status of ULOFT aprtment on th efollowing grounds:

1. Every year increase in rent

- 2. Get the whole month's rent but ask the tennants to leave in the middle of the month
- 3. Ask the students to leave in the middle of the semester which causes metal stress to the students
- 4. They have lead pipes in the building and lead is the number one cause of cancer in USA
- 5. Their water tastes bad.
- 6. Their cleaning system is not good.

Zulfiqar Ali Khan