Re: Fw: Do I have any dues?

Atiya Fasih <drafasih@gmail.com>

Wed 8/5/2020 10:35 AM

To: Khan, Zulfi <Zulfi.Khan@ttu.edu>

I am a previous resident of 3211. I checked the portal incidentally and found that we have 1115dollar dues. kindly note We paid the rent of the apartment on time, vacated the apartment on time, and provided the key on time. The Manager herself inspected the apartment a week ago before we left and she did not speak about anything wrong with our apartment.

We don't know still why you put these charges on us. First you took the whole month's rent and asked us to leave in the middle of the month. Basically ULOFT management and owners owe us 5 days of additional rent

Therefore, these charges are baseless, kindly remove them from our account.

We have made several calls but we have not received a reply. kindly reply.

Atiya

On Wed, Aug 5, 2020 at 12:24 PM Khan, Zulfi < Zulfi.Khan@ttu.edu wrote:

We don't know still why you put these charges on us. First you took the whole month's rent and asked us to leave in the middle of the month. Basically ULOFT management and owners owe us 5 days of additional rent.

We paid the rent of apartment on time, vacated the apartment on time, and provided the key on time. The Manager herself inspected the apartment a week ago before we left and she did not speak about anything wrong with our apartment.

Therefore, these charges are baseless, kindly remove them from our account.

We have made several calls but we have not received reply.

Zulfi.

From: Khan, Zulfi

Sent: Monday, August 3, 2020 10:52 AM

To: <u>uloftsapartments@emailrelay.com</u> < <u>uloftsapartments@emailrelay.com</u> >; ULofts Apartments <jevans@uloftsapartments.com>; uloftsapartments-27369-AA13224501-CU196607@emailrelay.com

<uloftsapartments-27369-AA13224501-CU196607@emailrelay.com>

Subject: Do I have any dues?

Good Morning,

I am a previous resident of 3211. My wife checked the portal and found that we have 1115dollar dues. Kindly note that we paid the rent of July on time, we left the apartment on 25 th July on time, we left the keys to department office (through window) before leaving and another key I gave personally to the apartment staff on Monday 27th July.

I have called several times and left messages but I have not received any reply. Kindly reply.

Zulfiqar Ali Khan.