

**From:** Farah Tazeen  
**Sent:** Friday, October 23, 2020 3:48 PM  
**To:** infotocollector@procollect.com  
**Cc:** Zulfi Khan; Atiya Fasih  
**Subject:** Letter received (Account #: 41976-001-2457155) customer # 3211

ProCollect Incorporated

To whom it may concern,

I received a letter from your company. I want to dispute the charges \$11,22.74 mentioned in the letter dated Oct. 5th. I want know the reason for these charges provide this information in writing. I need more details about your client's application/claims in writing.

I have spoken to your staff Edwards twice for this letter since I got it in the mail on October 6th and asked her to put it into dispute the amount \$11,22.74. I spoke to her on October 20 th and then again on October 22, 2020. Your company keeps calling me without giving us any details of these charges in black and white. I need that information in writing why your client is charging this amount and no payment until then. I have the right to know what are these charges for and are these charges even justified all in writing. Stop calling me these charges are in dispute it's against federal law.

Thank you  
Farah Tazeen  
Sent from my iPhone

*Farah Tazeen*