

LinA Wave 21 Questionnaire – ANUPoll 27 (October)

MODULE A – INTRODUCTION

MODULE B – ANUpoll

*(ALL)

COMPUTE Q1_ORDER DUMMY VARIABLE, RANDOM ASSIGNMENT

1. Normal code frame order [50%]
2. Reverse code frame order [50%]

*(ALL) [PROGRAMMER NOTE: Hide code 3 with 98 and 99 for online.]

Q1 Firstly, a general question about your views on living in Australia. All things considered, are you satisfied or dissatisfied with the way the country is heading?

(PROBE FOR VERY OR JUST)

(CODE FRAME ORDER BASED ON CURRENT INTERVIEWMODE AND Q1_ORDER)

1. Very satisfied
2. Satisfied
3. (Neither satisfied nor dissatisfied)
4. Dissatisfied
5. Very dissatisfied

98. (Don't know) / Not sure

99. (Refused) / Prefer not to say

*(ALL)

Q2 What do you think is the most important problem facing Australia today?

1. <text box>

98. (Don't know) / Not sure

99. (Refused) / Prefer not to say

*(Q2=1, GAVE MOST IMPORTANT PROBLEM)

Q3 And what do you think is the second most important problem facing Australia today?

1. <text box>

98. (Don't know) / Not sure

99. (Refused) / Prefer not to say

*(ALL)

Q4 If a federal election for the House of Representatives was held today, which one of the following parties would you vote for?

(READ OUT) (IF 'UNCOMMITTED', SAY: 'TO WHICH ONE OF THESE DO YOU HAVE A LEANING?')

1. Liberal
2. Nationals
3. Labor

4. Greens
6. Liberal National Party (LNP) [ONLY DISPLAY FOR P_STATE="QLD"]
5. Some other party (Please specify) <text box>

98. (Don't know) / Not sure
99. (Refused) / Prefer not to say

MODULE C – Government use of data

*(ALL)

COMPUTE Q5i_DUM DUMMY VARIABLE, RANDOM ASSIGNMENT

1. <blank> [50%]
2. <in universities> [25%]
3. <in the private sector> [25%]

*(ALL)

COMPUTE Q5ii_DUM DUMMY VARIABLE, RANDOM ASSIGNMENT

1. <Use the data within government> [50%]
2. <Share data across government departments> [25%]
3. <Combine data across a range of sources (also known as linked data or integrated data)> [25%]

*(ALL)

Q5 Governments across Australia collect a range of information on Australian residents. On the whole, do you think the Commonwealth Government should or should not be able to do the following?

[RANDOMISE A AND B ORDER AND RECORD IN VARIABLE]

- a) **Provide the data to researchers <insert Q5i_DUM> to research ways to improve outcomes for individuals and communities**
- b) **Provide the data to researchers <insert Q5i_DUM> to research ways to improve the delivery and targeting of government services**

[RANDOMISE C TO F ORDER AND RECORD IN VARIABLE]

- c) **<insert Q5ii_DUM> to evaluate the effectiveness of government programs**
- d) **<insert Q5ii_DUM> to target resources to those who need it most**
- e) **<insert Q5ii_DUM> to ensure residents aren't missing out on their entitlements**
- f) **<insert Q5ii_DUM> to ensure residents aren't claiming benefits they are not entitled to**

(READ OUT)

- 1 Definitely should be
- 2 Probably should be
- 3 Probably should not be
- 4 Definitely should not be

98. (Don't know) / Not sure
99. (Refused) / Prefer not to say

*(ALL)

Q6 Following are a number of statements about the Australian Government and the data it holds about Australian residents. To what extent do you agree or disagree that the Australian Government...?

[RANDOMISE ORDER AND RECORD IN VARIABLE]

- a) Could respond quickly and effectively to a data breach
- b) Has the ability to prevent data being hacked or leaked
- c) Can be trusted to use data responsibly
- d) Is open and honest about how data is collected, used and shared

(READ OUT)

1. Disagree strongly
 2. Disagree
 3. Neither agree nor disagree
 4. Agree
 5. Strongly agree
98. (Don't know) / Not sure
99. (Refused) / Prefer not to say

*(ALL)

Q7 Thinking about the data about you that the Australian Government might currently hold; such as your income tax data, social security records, or use of health services. Please rate your level of concern about the following:

[RANDOMISE ORDER AND RECORD IN VARIABLE]

- a) Accidental release of sensitive information
- b) Deliberate hacking of Government systems by a third party
- c) The data being used by the Australian Government to make unfair decisions
- d) The data being provided to academic researchers who may misuse the information
- e) The data being provided to consultants or private sector organisations who may misuse the information

(READ OUT)

1. Very concerned
 2. Concerned
 3. Only a little concerned
 4. Not really concerned at all
98. (Don't know) / Not sure
99. (Refused) / Prefer not to say

MODULE C – Private sector companies and individual use of their own data

*(ALL)

Q8 On a scale of 1 to 10, where 1 is no trust at all and 10 is trust completely, how much would you trust the following types of organisations to maintain the privacy of your data?

[RANDOMISE ORDER AND RECORD IN VARIABLE]

- a) The Commonwealth Government in general
- b) The State / Territory Government where you live
- c) Banks and other financial institutions
- d) Social media companies (for example Facebook, Twitter, Google)
- e) Universities and other academic institutions
- f) Telecommunications companies
- g) Companies that you use to make purchases online
- h) The Australian Bureau of Statistics

(READ OUT)

1. No trust at all
- 2.
- 3.
- 4.
- 5.
- 6.
- 7.

- 8.
- 9.
- 10. Trust completely

- 98. (Don't know) / Not sure
- 99. (Refused) / Prefer not to say

*(ALL)

Q9_INTRO This next section is about the introduction of a Consumer Data Right. Firstly, there will be some information about the Consumer Data Right and then some questions about it.

*(ALL)

COMPUTE Q9_DUM DUMMY VARIABLE, RANDOM ASSIGNMENT

- 1. Neutral framing [50%]
- 2. Loss avoidance framing [25%]
- 3. Gain framing [25%]

*(Q9_DUM=1, NEUTRAL FRAMING)

Q9a The Australian Government is introducing a Consumer Data Right that aims to give people the right to safely access certain data about them held by businesses. The right will allow people to access data about themselves in a readily usable form and will also allow consumers better access to information on the products available to them.

[DISPLAY IF INTERVIEWMODE=WEB: You can find out more information here:

<https://treasury.gov.au/consumer-data-right/>] [PROGRAMMER NOTE: Record clicks per record in the data.]

- 1. Continue

*(Q9_DUM=2, LOSS AVOIDANCE FRAMING)

Q9b Australians lose a lot of money each year by not switching to products that are better suited to their individual needs. The Australian Government is introducing a Consumer Data Right that aims to give people the right to safely access certain data about them held by businesses. The right will allow people to access data about themselves in a readily usable form and will also allow consumers better access to information on the products available to them.

[DISPLAY IF INTERVIEWMODE=WEB: You can find out more information here:

<https://treasury.gov.au/consumer-data-right/>] [PROGRAMMER NOTE: Record clicks per record in the data.]

- 1. Continue

*(Q9_DUM=3, GAIN FRAMING)

Q9c Australians could save a lot of money each year by switching to products that are better suited to their individual needs. The Australian Government is introducing a Consumer Data Right that aims to give people the right to safely access certain data about them held by businesses. The right will allow people to access data about themselves in a readily usable form and will also allow consumers better access to information on the products available to them.

[DISPLAY IF INTERVIEWMODE=WEB: You can find out more information here:

<https://treasury.gov.au/consumer-data-right/>] [PROGRAMMER NOTE: Record clicks per record in the data.]

- 1. Continue

[TIMESTAMP]

*(ALL)

Q10 Over the next 12 months, how likely are you to undertake the following actions:

[RANDOMISE ORDER AND RECORD IN VARIABLE]

- a) Find out more information about the Consumer Data Right and how it might benefit you or your family
- b) Request access to your own data from a commercial company
- c) Attempt to use data about you to try and obtain a better product
- d) Reduce the amount of information you provide online to reduce the risk of others getting access to your data

(READ OUT)

1. Very likely
2. Likely
3. (Neither likely nor unlikely)
4. Unlikely
5. Very unlikely

98. (Don't know) / Not sure

99. (Refused) / Prefer not to say

[TIMESTAMP]

*(ALL)

COMPUTE **MODULE** DUMMY VARIABLE, RANDOM ASSIGNMENT

1. Ask Module D [50%]
2. Ask Module E [50%]

MODULE D – My Health Record

*(MODULE=1, ASK MODULE D)

HEALTH_INTRO Now for some questions about the health system.

*(MODULE=1, ASK MODULE D)

COMPUTE **Q11_DUM** DUMMY VARIABLE, RANDOM ASSIGNMENT

1. <blank> [33%]
2. <This can help you get the right treatment to improve your health outcomes.> [33%]
3. <This can help you avoid getting the wrong treatment and potentially make your health worse.> [33%]

*(MODULE=1, ASK MODULE D)

Q11 My Health Record is an online summary of your key health information.

When you have a My Health Record, your health information can be viewed securely online, from anywhere, at any time – even if you move or travel interstate. You can access your health information from any computer or device that's connected to the internet.

You can choose to share your health information with the healthcare providers involved in your care.

Whether you're visiting a GP for a regular check-up, or in an emergency room following an accident and are unable to talk, healthcare providers involved in your care can access important health information, such as:

- allergies
- medicines you are taking
- medical conditions you have been diagnosed with
- pathology test results like blood tests.

<INSERT Q11_DUM>

You don't need to be sick to benefit from having a My Health Record. It's a convenient way to record and track your health information over time.

This year, you will get a My Health Record unless you tell the Government you don't want one. You need to indicate you don't want one by 15 November 2018.

[DISPLAY IF INTERVIEWMODE=WEB: More detailed information about the My Health Record and the opt out process can be found on:

<https://www.myhealthrecord.gov.au/for-you-your-family/what-is-my-health-record>] [PROGRAMMER

NOTE: Record clicks per record in the data.]

[DISPLAY IF INTERVIEWMODE=PHONE: (My Health Record help line: 1800 723 471)]

Are you happy to have a My Health Record or will you opt out?

1. I don't want a My Health Record and will opt out
2. I want a My Health Record
3. I am undecided

98. (Don't know) / Not sure

99. (Refused) / Prefer not to say

*(Q11>1, WOULD NOT OPT OUT FROM MY HEALTH RECORD)

Q11a We are interested in whether you would be likely to consent to adding your My Health Record to survey information collected as part of a university study. This is a purely hypothetical question. We will **not** access your My Health Record or add it to survey information no matter which answer you give.

Imagine you had taken part in a survey for a university and they requested to link your survey responses to your My Health Record data, which is held by the Australian Digital Health Agency.

In order to locate and link your health data to the survey information, the Australian Digital Health Agency would need to send your personal information including name, address, sex, and date of birth, to an independent research contractor.

Once the data from your My Health Record were added to survey responses, all your personal information would be removed so that your answers and health information were anonymous.

Hypothetically, would you give permission for the Australian Digital Health Agency to pass your personal information on to a research contractor conducting the linkage?

Please note that this is a hypothetical question – we are not seeking consent to link survey information to your My Health Record.

1. I would give consent
2. I would not consent

98. (Don't know) / Not sure

99. (Refused) / Prefer not to say

*(Q11=1, WOULD OPT OUT FROM MY HEALTH RECORD)

Q11b We are interested in whether you would be likely to consent to adding similar data collected through a My Health Record to survey information collected as part of a university study. This is a purely hypothetical question. We will **not** access your My Health Record or add it to survey information no matter which answer you give.

Imagine you had taken part in a survey for a university and they requested to link your survey responses to your My Health Record data, which is held by the Australian Digital Health Agency.

In order to locate and link your health data to the survey information, the Australian Digital Health Agency would need to send your personal information including name, address, sex, and date of birth, to an independent research contractor.

Once your health data were added to survey responses, all your personal information would be removed so that your answers and health information were anonymous.

Hypothetically, would you give permission for the Australian Digital Health Agency to pass your personal information on to a research contractor conducting the linkage?

Please note that this is a hypothetical question – we are not seeking consent to link survey information to your My Health Record.

1. I would give consent
2. I would not consent

98. (Don't know) / Not sure

99. (Refused) / Prefer not to say

*(MODULE=1, ASK MODULE D)

Q12 How well do you think you understand what would happen with your data, if you allowed researchers in the hypothetical university study to link it to records in your My Health Record?

(READ OUT)

1. I do not understand at all
2. I understand somewhat
3. I mostly understand
4. I completely understand

98. (Don't know) / Not sure

99. (Refused) / Prefer not to say

*(MODULE=1, ASK MODULE D)

Q13 Please specify whether you think each of the following statements regarding the hypothetical university study is true or false based on the information you heard / were shown.

[RANDOMISE ORDER AND RECORD IN VARIABLE]

- a) The Digital Health Agency will combine the information they have with your answers to this hypothetical university study
- b) Researchers using the data will only have access to anonymous data
- c) The combined data can be used by the Digital Health Agency to check up on you
- d) The Digital Health Agency will send the research contractor information they have about you
- e) Your name, address, sex, and date of birth will be saved with the linked data
- f) Researchers will send your name, address, sex, and date of birth to to an independent research contractor

1. True
2. False

98. (Don't know) / Not sure

99. (Refused) / Prefer not to say

*(MODULE=1, ASK MODULE D)

Q14 We are interested in how confident people are when making a decision to give researchers permission to add data held by the Digital Health Agency to the answers in the hypothetical university study.

How confident are you in the (hypothetical) decision you made?

(READ OUT)

1. Very confident in my decision
2. Confident in my decision
3. Somewhat confident in my decision
4. Not confident in my decision

98. (Don't know) / Not sure

99. (Refused) / Prefer not to say

*(MODULE=1, ASK MODULE D)

Q15 Was the amount of information presented on data linking too much, too little, or about right?

(READ OUT)

1. Too much information presented
2. Too little information presented
3. Amount of information was about right

98. (Don't know) / Not sure

99. (Refused) / Prefer not to say

MODULE E – UBI and Universal Credits Program

*(MODULE=2, ASK MODULE E)

UC_INTRO Now for some questions about income and the finance system.

*(MODULE=2, ASK MODULE E)

COMPUTE **E_ORDER** DUMMY VARIABLE, RANDOM ASSIGNMENT

1. Q16/17 then Q18/19 [50%]
2. Q18/19 then Q16/17 [50%]

*(MODULE=2, ASK MODULE E)

Q16 Some countries are currently talking about introducing a basic income scheme. In a moment you will be asked whether you are against or in favour of this scheme. First, here are some more details about the scheme.

A basic income scheme includes all of the following:

- The government pays everyone a monthly income to cover essential living costs
- It replaces many other social benefits
- The purpose is to guarantee everyone a minimum standard of living
- Everyone receives the same amount regardless of whether or not they are working
- People also keep the money they earn from work or other sources
- This scheme is paid for by taxes

Overall, would you be against or in favour of having this scheme in Australia?

(READ OUT)

1. Strongly against
2. Against
3. In favour
4. Strongly in favour

98. (Don't know) / Not sure

99. (Refused) / Prefer not to say

*(MODULE=2, ASK MODULE E)

Q17 We are interested in whether there are aspects of the scheme you are particularly for or against. Can you please indicate your level of support for each of the options:

- a) The government pays everyone a monthly income to cover essential living costs
- b) It replaces many other social benefits
- c) The purpose is to guarantee everyone a minimum standard of living
- d) Everyone receives the same amount regardless of whether or not they are working
- e) People also keep the money they earn from work or other sources
- f) This scheme is paid for by taxes

(READ OUT)

1. Strongly against
2. Against
3. In favour
4. Strongly in favour

98. (Don't know) / Not sure

99. (Refused) / Prefer not to say

*(MODULE=2, ASK MODULE E)

Q18 Some people have suggested simplifying the social security system through what is called a Universal Credit program. In a moment you will be asked whether you are against or in favour of such a program. First, here are some more details about the program.

In an Australian context, a Universal Credit Program would involve all of the following:

- Replacing all benefits received by those of working age with a single payment (this would include payments for the unemployed, caring payments, disability support payments, and rental assistance)
- Varying a person's payment based on their earnings in the previous month
- Paying income support recipients monthly rather than fortnightly
- Continuing to pay some income support to people on low-wages (in-work benefits)
- A 'Claimant Commitment' where recipients set out the details of the work-related actions they will take
- Sanctions or fines applied to those who aren't deemed to be meeting their commitments
- Variation in the work-related requirements based on disability, ill-health, and caring responsibilities

Overall, would you be against or in favour of having this scheme in Australia?

(READ OUT)

1. Strongly against
2. Against
3. In favour
4. Strongly in favour

98. (Don't know) / Not sure

99. (Refused) / Prefer not to say

*(MODULE=2, ASK MODULE E)

Q19 We are interested in whether there are aspects of the scheme you are particularly for or against. Can you please indicate your level of support for each of the options:

- a) Replacing all benefits received by those of working age with a single payment (this would include payments for the unemployed, caring payments, disability support payments, and rental assistance)
- b) Varying a person's payment based on their earnings in the previous month
- c) Paying income support recipients monthly rather than fortnightly
- d) Continuing to pay some income support to people on low-wages (in-work benefits)
- e) A 'Claimant Commitment' where recipients set out the details of the work-related actions they will take
- f) Sanctions or fines applied to those who aren't deemed to be meeting their commitments
- g) Variation in the work-related requirements based on disability, ill-health, and caring responsibilities

(READ OUT)

- 1. Strongly against
 - 2. Against
 - 3. In favour
 - 4. Strongly in favour
98. (Don't know) / Not sure
99. (Refused) / Prefer not to say