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PROFESSIONAL SUMMARY

Dynamic and results-driven ICT Specialist with expertise in MERN stack development and network engineering. Skilled in designing and implementing scalable web applications, optimizing IT infrastructure, and ensuring seamless connectivity. Adept at problem-solving, collaborating with cross-functional teams, and staying updated with emerging technologies to deliver innovative solutions. Strong communicator with a passion for leveraging technology to drive efficiency and performance.

WORK EXPERIENCE

ICT Specialist & infrastructure
Delta engineering & consultant ltd   Feb 2024 – 2025

▪ Designed, implemented, and maintained ICT infrastructure, including network systems, servers, and cloud solutions.
▪ Provided technical support for hardware, software, and enterprise applications, ensuring smooth IT operations.
▪ Managed system security by configuring firewalls, endpoint protection, and implementing cybersecurity best practices.
▪ Monitored IT systems, analyzed performance issues, and troubleshot connectivity and software-related problems.
▪ Handled IT asset management, including procurement, deployment, and maintenance of ICT equipment.
▪ Assisted in the setup and management of enterprise cloud-based services for scalability and efficiency.
▪ Conducted regular system updates, patches, and data backups to enhance security and disaster recovery.
▪ Supported database management and user access control to ensure data integrity and confidentiality.
▪ Collaborated with cross-functional teams to optimize ICT strategies and improve business operations.
▪ Created technical documentation, user guides, and IT policies for internal use and compliance.

ICT & Web Developer Internship   Apr 2022 – Oct 2023
Razor Tech• UGANDA

• Developed and maintained responsive web applications using the MERN stack (MongoDB, Express.js, React, Node.js).
• Designed and optimized databases, ensuring efficient data storage and retrieval.
• Implemented authentication, API integrations, and security best practices in web applications.
• Provided IT support, troubleshooting network and system issues for clients and internal teams.
• Managed cloud-based hosting, deployment, and server configurations.

- Ensured website performance, security, and cross-browser compatibility.
- Conducted regular system updates, backups, and technical documentation.

EDUCATION

High School Certificate   2017
Salaaxudiin Primary and Secondary School
Bachelor of Information Technology   Dec 2023
Cavendish University Uganda • Kampala, Uganda
Front End Web Developer   Apr 2024
Udacity
Google IT Support Professional Certificate   Aug 2022
Google
Meta Front-End Developer   Oct 2024
Meta
Google UX Design   Nov 2024
Google

SKILLS

MERN Stack Development:

- ✓ MongoDB: Proficient in designing scalable databases, creating complex queries, and using Mongoose for object modeling and validation.
- ✓ Express.js: Expertise in building and managing RESTful APIs, implementing middleware, and integrating third-party services.
- ✓ React: Skilled in creating dynamic, responsive user interfaces, optimizing performance with React hooks, and managing state with Redux.
- ✓ Node.js: Extensive experience in server-side development, building scalable APIs, handling asynchronous operations, and managing the backend architecture.

Database Management:

- ✓ MySQL: Strong experience with relational database design, query optimization, and schema management. Expertise in performing database migrations, indexing, and writing complex SQL queries.
- ✓ Mongoose: Efficient in integrating MongoDB with Node.js applications, ensuring optimal schema design, data validation, and managing CRUD operations.
- ✓ Database Optimization: Focus on improving query performance, reducing latency, and scaling databases effectively for high-traffic applications.

Networking:

- ✓ LAN/WAN Configuration: Configuration and troubleshooting of local and wide area networks, ensuring connectivity and data flow across systems.
- ✓ Routing & Switching: In-depth understanding of TCP/IP, OSPF, BGP, and configuring routers and switches for optimal network performance.

- ✓ VPNs: Setup and maintenance of secure VPNs, providing secure remote access to network resources.
- ✓ Network Security: Expertise in securing networks with firewalls, IDS/IPS systems, and implementing ACLs (Access Control Lists) to protect sensitive data.
- ✓ Network Troubleshooting: Analyzing and resolving network issues related to latency, connectivity, and performance bottlenecks.

Version Control:

- ✓ Git: Expert in version control practices, including branching, merging, and resolving conflicts.
- ✓ GitHub/GitLab: Managing repositories, handling pull requests, and collaborating on projects using GitHub/GitLab in team environments.

PROFESSIONAL CREDENTIALS

Google IT Support Professional Certificate
Google via Coursera | **Earned:** August 25, 2022
View Certificate

Meta Front-End Developer
Meta via Coursera | Earned: October 23, 2024
View Certificate

Google UX Design
Google via Coursera | Earned: November 27, 2024
View Certificate

Front-End Web Developer Nanodegree
Udacity | Earned: April 2024
View Certificate