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## **Personal Highlights**

- ❖ BSc (Hons) Computer Science student at Liverpool John Moores University, Qatar with over Four years of experience in web app, cross-platform mobile app, and software development, database management, technical support, digital marketing, graphic designing, and project management.
- \* Experienced in business application development using Power Apps, Power Automate, SharePoint, and Power BI, and web application development skills in XHTML, DHTML, PHP, JS ES6+, iQuery, AJAX, ReactJS, MeteorJS, ASP.NET MVC, C#, RESTful Web Services & APIs, JSON, XML, JSP, JSF, Servlets, WordPress, Joomla, Drupal, Single Page Applications, Auth0, LAMP/XAMPP, Chrome extensions, and Client-Side & Server-Side Applications.
- Skilled in cross-platform mobile app development such as Flutter, Dart, and software development including OOP, data structures, and algorithms with skills in Java, Haskell, Python, and HOPE, and command-line scripting including PowerShell, CMD, and SSH.
- Proficient in web server management and administration with Apache HTTP Server and Microsoft IIS including installation procedures and applications deployment, and configuring web hosting, DNS, and SSL certificates, Git distributed version control system.
- Skilled in relational and non-relational database management including design, implementation. administration, backups, reports, data interpretation, visualization, analytics, queries, functions, procedures, triggers, views, etc. with skills in PL/SQL, SQL, and NoSQL.
- \* Experienced in prototyping, wireframing, cross-browser compatible, responsive web and mobile app UI/UX with knowledge in web content accessibility guidelines, and skilled in multimedia and graphic designing including editing photos, videos, and audios.
- Excellent problem-solver with skills in unit testing, debugging, refactoring codes, automation testing, issue tracking tools, and helpdesk support for software and hardware issues, and proficient in virtualized computing architectures including OS virtualization with Windows, Windows Server, Linux distros, and macOS.
- Experienced in digital marketing including social media campaigns and strategy, email marketing, branding, and designing promotional materials and captivating content for brands.
- \* Excellent researcher with skills in writing technical reports including functional requirement documents and specifications, use-cases, sequence, activity, class, and flow charts/diagrams.
- Proficient in project leadership and management including coordinating activities, tracking progress against milestones, working closely with clients, facilitating communications, assigning tasks to designated groups/persons, with experience using Scrum and Agile methodologies.
- Self-initiative, hardworking, and effective team player with strong interpersonal, organizational, and time management skills, carrying out multiple tasks and consistently meeting deadlines.

### **Academic Qualifications**

Liverpool John Moores University..... FHEQ Level 5 (80%), 2020 - Present

BSc (Hons) Computer Science

CGPA (3.96 & 4.0), 2013 - 2016

College of the North Atlantic - Qatar...... Advanced Diploma in Information Systems -Software and Web Developer

### **Language Competence**

English and Malayalam: Fluent (IELTS Score - Academic Band 6.5)

Arabic and Hindi: Reading and Writing (Intermediate)

# **Training / Workshops**

Present | LinkedIn Learning courses in Cloud Computing, Cybersecurity, and Data Analytics

2020 | Microsoft PowerApps Essential Training (Advanced), LinkedIn Learning & NASBA

2020 | Microsoft PowerApps Essential Training (Basics), LinkedIn Learning & NASBA

2020 | Content Marketing: Social Media, LinkedIn Learning

2019 | Arabic Language Course Level 2A, Abdullah Bin Zaid Al Mahmoud Islamic Cultural Center

2017 | Leadership - Qatar LeaderShape Institute, Hamad Bin Khalifa University

2016 | Managing Teams Effectively, Outreach Workshop by Josoor Institute

2016 | LEGO MINDSTORMS™ Robotics Training, CNA-Q, and Maersk Oil Qatar

2016 | Peer Tutoring Training Program, CNA-Q

2015 | From Student to Corporate Leader, Toastmasters Intl

2014 | Leadership Program, QAPCO and QCCD

2014 | Ethical Business and Business Simulation Game, Bedaya Center and Shell Plc

# **Research Projects / Publications**

Present | Development of a Model for Adopting AI in Learning Management Systems 2014 | iPads as Learning Tools in Education

### **Academic Awards / Honors**

Student Representative - Liverpool John Moores University | OUC, Qatar

Academic Excellence and Achievement in Entrepreneurship - ORYX GTL.

President's Award for Academic Excellence in IT - Software Program - ORYX GTL.

First Place Twice in CNA-Q Skills Competition 2015-2016 for Website Designing & Programming. Numerous Awards from CNA-Q and MES School for Academic and Co-curricular activities.

## **Software Expertise**

App Development & DevOps........ Flutter, Power Apps, WordPress, Drupal, Joomla, WIMP/XAMPP, Blogger, Azure, DigitalOcean, AWS, GoDaddy, Cloudflare, GitHub, Wix, JetBrains IntelliJ IDEA, Visual Studio & Code, Cloud9, Git, GitLab, OpenProject, MantisBT

Database, PostgreSQL, Firebase Cloud & Firestore, MongoDB, Tableau, Power BI, SharePoint Designer

Virtualization & Automation.......... VMware Workstation, VirtualBox, Citrix, Power Automate

Desktop, LambdaTest, BrowserStack

IT Management & Collaboration...... Google Workspace & Office 365 Suite Administration,

Slack, Odoo, Freshdesk, Teams, ClickUp, Clubhouse,

ClassLink OneSync & LaunchPad

Creative Apps & Digital Marketing.... Draw.io, Bootstrap Studio, Balsamiq, Dreamweaver, Adobe

XD, ProtoPie, Photoshop, Illustrator, InDesign, Premiere Pro, After Effects, Facebook Ads, Mautic, MailChimp,

Hootsuite, Later, Google Analytics, Woobox

## **Professional Experience**

## IT Business Analyst (Contractor), Qatar Foundation (2019 - 2021)

- Designed and developed 16+ responsive Power Apps applications using SharePoint and SQL Server data sources, with features such as bulk file upload, data validation, excel file generation, multi-user approval workflow, etc.
- Administered portal including configuring DNS, SSL certificates, and SharePoint integrations, and performed database management including SSIS workflows and SQL queries.
- Handled all aspects of project planning & development with Agile SDLC methodologies.
- Developed PowerApps Portal, performed UAT and QAT testing, and applied bug fixes.
- Created Microsoft Power BI and Tableau admin dashboards for visualizing data from APIs and multiple databases hosted in SQL Server Data Warehouses.
- Created technical documents, performed user acceptance testing to validate software with business requirements, and executed automated RPA testing using Microsoft UI flows.
- Created detailed business analysis outlining IT infrastructure and operations requirements, problems, opportunities, recommendations, and solutions.

# Digital Marketing & Technical Manager, Allied Advertising Group (2017 - 2019)

- Installed Odoo and Mautic open-source software using LAMP Stack with Ubuntu Droplets on DigitalOcean, and managed Nginx and Apache web servers via SSH clients.
- Created forms using Woobox and Wishpond, dynamic websites hosted on GitHub & Wix, HTML marketing emails, games using DHTML, and added API and plugins like Facebook chat.
- Optimized website for SEO and performance, and cross-browser compatibility.
- Troubleshot software, hardware, and network issues, configured wireless scanning and printing, and administered user accounts using AWS, Microsoft Admin Center, and G Suite.
- Created portfolio reports for both internal and corporate partners visualizing their app's performance and user's statistics by analyzing app analytics from Google Play and iTunes Admin Console, and Firebase Analytics.
- Managed Facebook page, Instagram, and Twitter accounts, designed posts using Adobe apps, published online marketing campaigns and monitored performance using analytical tools.

## Web Developer, Wish2Learn (2016 - 2017)

- Developed websites using PHP, WordPress, Drupal, ASP.NET, & SQL Server.
- Configured dev environments, GIT repositories, project management, and ticketing systems.
- Enabled compression, browser caching, resource optimization, etc. to speed up websites.

### Peer Tutor (Part-time), CNA-Q (2014 - 2016)

• Tutored students for software, database, web development, and mathematics-related topics.

## **Voluntary Experience**

### Participant & Member

Participated in National Robot Olympiad 2016. Member of Toastmasters Club, Best Buddies, iScribe Club, etc. carrying out various leadership roles (President, VP, and Student Editor, etc.)

### **Project Manager - Web Developer Capstone, CNA-Q (2016)**

- Managed a team of 19+ members consisting of Technical, QA, Database, and UI/UX teams.
- Discussed project deliverables and ensured project specifications and deadlines are met.

## Special Events Coordinator - Student's Representative Council, CNA-Q (2014 - 2015)

- Worked with a team of 22+ students consisting of PR, Sports Coordinators, & Treasurers, etc.
- Organized various social events and activities to enhance student life.

### **Hobbies**

Programming, Painting, Gaming, Martial Arts (Karate), Gardening, Volunteering