PRINCE NCUBE

[Phone] | [Email] | [Address]

PROFESSIONAL SUMMARY

Results-driven IT professional with comprehensive expertise in system administration, software development, and IT support. Proven record of collaborating effectively with remote and onsite teams to deliver impactful solutions. Skilled in leading IT training, optimizing user engagement, and enhancing cybersecurity practices.

EDUCATION

- Harvard CS50 Online, React Native Developer, 01/2020 – 02/2020
- Udemy Online, Web Developer Courses: React Certification, Laravel Certification, 2018-2020
- Google Scholarship, Android Mobile Developer, 2017 - 2018
- NCC Education, Diploma in Computing Level 5, 2013 - 2016
- CompTIA A+ Certification, Expected 08/2024

TECHNICAL SKILLS

IT Support & System Administration: Microsoft Exchange, Active Directory, Windows & macOS troubleshooting
Frontend Development: React.js, Next.js, Redux, JavaScript (ES6+), Tailwind CSS, Bootstrap, Material UI
Backend Development: Node.js, Express.js, Firebase, MongoDB, PHP (Laravel)

PROFESSIONAL EXPERIENCE

IT Support/Team Leader
Chislehurst Healthcare | Onsite (07/2023 - Present)
- Provided first-line technical support, efficiently resolving 95% of hardware/software issues
- Managed Microsoft Exchange, adding/removing users and troubleshooting email-related concerns
- Led IT training sessions for new employees
- Advised 100+ team members on cybersecurity best practices
- Created and maintained detailed inventory of 300+ company devices

Full Stack JavaScript Developer, Multiple Projects
Intercom Staffing / UpMySalary | Remote work USA (02/2021 - 04/2023)
- Collaborated with remote team to develop web applications
- Led UI/UX improvements, increasing user engagement by 30%
- Implemented unit testing, reducing bugs by 25%