

PRINCE NCUBE

[Phone] | [Email] | [Address]

PROFESSIONAL SUMMARY

Results-driven IT professional with comprehensive expertise in system administration, software development, and IT support. Proven record of collaborating effectively with remote and onsite teams to deliver impactful solutions. Skilled in leading IT training, optimizing user engagement, and enhancing cybersecurity practices.

EDUCATION

- Harvard CS50 Online, React Native Developer, 01/2020 – 02/2020
- Udemy Online, Web Developer Courses: React Certification, Laravel Certification, 2018-2020
- Google Scholarship, Android Mobile Developer, 2017 - 2018
- NCC Education, Diploma in Computing Level 5, 2013 - 2016
- CompTIA A+ Certification, Expected 08/2024

TECHNICAL SKILLS

IT Support & System Administration: Microsoft Exchange, Active Directory, Windows & macOS troubleshooting

Networking & Security: Network configuration, cybersecurity awareness, data protection policies

Frontend Development: React.js, Next.js, Redux, JavaScript (ES6+), Tailwind CSS, Bootstrap, Material UI

Backend Development: Node.js, Express.js, Firebase, MongoDB, PHP (Laravel)

Development Tools: GitHub, Heroku, Vercel, Webpack, Babel

Testing & Optimization: Unit Testing (Jest, React Testing Library), Lighthouse Performance Audits

PROFESSIONAL EXPERIENCE

IT Support/Team Leader

Chislehurst Healthcare | Onsite (07/2023 - Present)

- Provided first-line technical support, efficiently resolving 95% of hardware/software issues
- Managed Microsoft Exchange, adding/removing users and troubleshooting email-related concerns
- Led IT training sessions for new employees, ensuring proficient use of company systems
- Advised 100+ team members on cybersecurity best practices and monitored data protection policies
- Created and maintained detailed inventory of 300+ company devices
- Took on leadership responsibilities, assisting other departments as required

Full Stack JavaScript Developer, Multiple Projects

Intercom Staffing / UpMySalary | Remote work USA (02/2021 - 04/2023)

- Collaborated with remote team to develop web applications using React.js and Next.js
- Served as the go-to developer for React.js debugging and implementation best practices
- Developed e-commerce solutions leveraging Firebase for secure authentication and database management
- Led UI/UX improvements, increasing user engagement by 30% and improving Lighthouse scores
- Implemented unit testing to enhance application stability and maintainability, reducing bugs by 25%

Full Stack Developer

We Are Rush | Remote Volunteer Work (03/2020-01/2021)

- Assisted in setting up and maintaining IT infrastructure for a digital vaccination certificate project
- Provided training on IT tools and security practices