

Maintenance console menus

Active IQ Unified Manager

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Maintenance console menus

The maintenance console consists of different menus that enable you to maintain and manage special features and configuration settings of the Unified Manager server.

Depending on the operating system on which you have installed Unified Manager, the maintenance console consists of the following menus:

- Upgrade Unified Manager (VMware only)
- Network Configuration (VMware only)
- System Configuration (VMware only)
- · Support/ Diagnostics
- · Reset Server Certificate
- · External Data Provider
- · Performance Polling Interval Configuration

Network Configuration menu

The Network Configuration menu enables you to manage the network settings. You should use this menu when the Unified Manager user interface is not available.



This menu is not available if Unified Manager is installed on Red Hat Enterprise Linux, CentOS, or on Microsoft Windows.

The following menu choices are available.

Display IP Address Settings

Displays the current network settings for the virtual appliance, including the IP address, network, broadcast address, netmask, gateway, and DNS servers.

Change IP Address Settings

Enables you to change any of the network settings for the virtual appliance, including the IP address, netmask, gateway, or DNS servers. If you switch your network settings from DHCP to static networking using the maintenance console, you cannot edit the host name. You must select **Commit Changes** for the changes to take place.

Display Domain Name Search Settings

Displays the domain name search list used for resolving host names.

Change Domain Name Search Settings

Enables you to change the domain names for which you want to search when resolving host names. You must select **Commit Changes** for the changes to take place.

Display Static Routes

Displays the current static network routes.

Change Static Routes

Enables you to add or delete static network routes. You must select **Commit Changes** for the changes to take place.

Add Route

Enables you to add a static route.

Delete Route

Enables you to delete a static route.

Back

Takes you back to the **Main Menu**.

Exit

Exits the maintenance console.

Disable Network Interface

Disables any available network interfaces. If only one network interface is available, you cannot disable it. You must select **Commit Changes** for the changes to take place.

Enable Network Interface

Enables available network interfaces. You must select **Commit Changes** for the changes to take place.

Commit Changes

Applies any changes made to the network settings for the virtual appliance. You must select this option to enact any changes made, or the changes do not occur.

· Ping a Host

Pings a target host to confirm IP address changes or DNS configurations.

Restore to Default Settings

Resets all settings to the factory default. You must select Commit Changes for the changes to take place.

Back

Takes you back to the Main Menu.

• Exit

Exits the maintenance console.

System Configuration menu

The System Configuration menu enables you to manage your virtual appliance by

providing various options, such as viewing the server status, and rebooting and shutting down the virtual machine.



When Unified Manager is installed on a Linux or Microsoft Windows system, only the "Restore from a Unified Manager Backup" option is available from this menu.

The following menu choices are available:

Display Server Status

Displays the current server status. Status options include Running and Not Running.

If the server is not running, you might need to contact technical support.

Reboot Virtual Machine

Reboots the virtual machine, stopping all services. After rebooting, the virtual machine and services restart.

Shut Down Virtual Machine

Shuts down the virtual machine, stopping all services.

You can select this option only from the virtual machine console.

Change < logged in user > User Password

Changes the password of the user that is currently logged in, which can only be the maintenance user.

Increase Data Disk Size

Increases the size of the data disk (disk 3) in the virtual machine.

Increase Swap Disk Size

Increases the size of the swap disk (disk 2) in the virtual machine.

Change Time Zone

Changes the time zone to your location.

Change NTP Server

Changes the NTP Server settings, such as IP address or fully qualified domain name (FQDN).

Change NTP Service

Switches between the ntp and systemd-timesyncd services.

Restore from a Unified Manager Backup

Restores the Unified Manager database and configuration settings from a previously backed up version.

Reset Server Certificate

Resets the server security certificate.

Change hostname

Changes the name of the host on which the virtual appliance is installed.

Back

Exits the System Configuration menu and returns to the Main Menu.

Exit

Exits the maintenance console menu.

Support and Diagnostics menu

The Support and Diagnostics menu enables you to generate a support bundle that you can send to technical support for troubleshooting assistance.

The following menu options are available:

Generate Light Support Bundle

Enables you to produce a lightweight support bundle that contains just 30 days of logs and configuration database records — it excludes performance data, acquisition recording files, and server heap dump.

Generate Support Bundle

Enables you to create a full support bundle (7-Zip file) containing diagnostic information in the diagnostic user's home directory. If your system is connected to the internet you can also upload the support bundle to NetApp.

The file includes information generated by an AutoSupport message, the contents of the Unified Manager database, detailed data about the Unified Manager server internals, and verbose-level logs not normally included in AutoSupport messages or in the lightweight support bundle.

Additional menu options

The following menu options enable you to perform various administrative tasks on the Unified Manager server.

The following menu choices are available:

Reset Server Certificate

Regenerates the HTTPS server certificate.

You can regenerate the server certificate in the Unified Manager GUI by clicking **General > HTTPS Certificates > Regenerate HTTPS Certificate**.

Disable SAML authentication

Disables SAML authentication so that the identity provider (IdP) no longer provides sign-on authentication for users accessing the Unified Manager GUI. This console option is typically used when an issue with the

IdP server or SAML configuration blocks users from accessing the Unified Manager GUI.

External Data Provider

Provides options for connecting Unified Manager to an external data provider. After you establish the connection, performance data is sent to an external server so that storage performance experts can chart the performance metrics using third-party software. The following options are displayed:

- Display Server Configuration--Displays the current connection and configuration settings for an external data provider.
- Add / Modify Server Connection--Enables you to enter new connection settings for an external data provider, or change existing settings.
- Modify Server Configuration--Enables you to enter new configuration settings for an external data provider, or change existing settings.
- **Delete Server Connection-**-Deletes the connection to an external data provider.

After the connection is deleted, Unified Manager loses its connection to the external server.

Performance Polling Interval Configuration

Provides an option for configuring how frequently Unified Manager collects performance statistical data from clusters. The default collection interval is 5 minutes.

You can change this interval to 10 or 15 minutes if you find that collections from large clusters are not completing on time.

View/Change Application Ports

Provides an option to change the default ports that Unified Manager uses for HTTP and HTTPS protocols, if required for security. The default ports are 80 for HTTP and 443 for HTTPS.

Exit

Exits the maintenance console menu.

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