Jorge Zarek Saleme Gómez

+52~332~794~0741~|jorge.saleme
77@gmail.com | linkedin.com/in/jorge-zarek github.com/zarek
21 | portfoliozarek.netlify.app | Zapopan, Jalisco, México

SUMMARY

Computer Science student at Amerike Guadalajara with 1 year of programming experience in C#, C++, and Unity. Currently learning JavaScript, HTML, and CSS for frontend development. Active GitHub user with portfolio showcasing development projects. Seeking entry-level Frontend Developer position to apply technical skills and continue learning in real-world projects.

EDUCATION

Amerike Universidad

Guadalajara, México Aug. 2023 – Present

Bachelor of Computer Science

- Third semester student focused on software development
- Relevant coursework: Data Structures, Object-Oriented Programming, Web Development

Projects

Personal Portfolio Website | HTML, CSS, JavaScript, Figma

2024

- Designed and developed responsive portfolio website to showcase programming projects
- Used Figma for UI/UX design before implementation
- Deployed on Netlify with continuous deployment from GitHub
- Implemented interactive features using JavaScript

Work Experience

Customer Service Representative

2023

 $Teleperformance\ (teleperformance.com)$

 $Zapopan,\ Jalisco$

- Developed strong communication and problem-solving skills in fast-paced environment
- Worked with international teams to resolve technical issues for clients
- Gained experience with CRM systems and ticketing platforms

Customer Support Agent

2022

Alorica (alorica.com)

Zapopan, Jalisco

- Provided technical support and troubleshooting assistance to English-speaking customers
- Developed ability to explain complex technical concepts in simple terms
- Maintained high customer satisfaction ratings while meeting productivity targets

TECHNICAL SKILLS

Programming Languages: C#, C++, JavaScript (learning), HTML, CSS

Development Tools: Unity, Visual Studio, VS Code, Git/GitHub

Design Tools: Figma

Currently Learning: React.js, Frontend Development, Web Technologies

Languages: Spanish (Native), English (Professional)