

Jorge Saleme

Software Engineer Student

Hello, I'm currently studying Video Game Development at Amerike University in Guadalajara. I'm passionate about learning new technologies and constantly applying and improving my skills through hands-on projects and teamwork.



Work Experience

alorica

Support Agent

2023-2024

Provided support through mail for track and trace cases, assisting customers with delivery updates and issue resolution in a clear and timely manner.

Teleperformance

Customer Experience

2021-2022

Handled incoming customer calls to make, modify, and cancel car rental reservations. Provided detailed information about services, pricing, and availability across the U.S. and Canada. Maintained high customer satisfaction through effective communication, attention to detail, and adherence to company protocols.

Teleperformance

Sales Agent

2017-2018

Provided customer service and sales support in a high-volume call center environment. Assisted clients with mobile plans, billing questions, and device upgrades. Developed strong communication skills, learned to manage customer expectations, and solved issues efficiently under pressure.

Education

- Amerike University

Skills

C++



C#



UIX



Contact Info

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<https://portfoliozarek.netlify.app>