

# Software Design

www.cs.uoi.gr/~zarras/http://www.cs.uoi.gr/~zarras/se.htm

Slides material sources:

Software Engineering - Theory & Practice, S. L. Pfleeger Introduction to Software Engineering, I. Sommerville

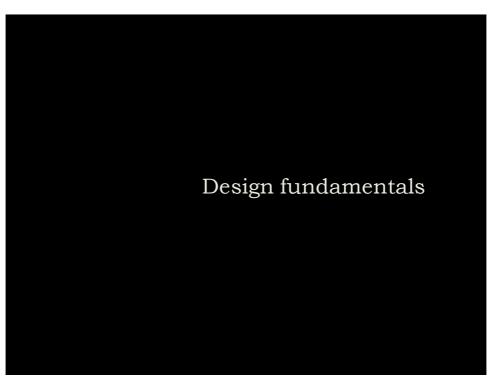
SWEBOK v3: IEEE Software Engineering Body of Knowledge

 $R.C.\ Martin, Agile\ Software\ Development,\ Principles,\ Patterns,\ and\ Practices,\ 2003$ 

GoF, Design Patterns: Elements of Reusable OO Software, 1995

M. Fowler. Patterns of Enterprise Application Architecture

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What is software design?

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# What is software design?

In the general sense, **design** can be viewed as a form of a problem solving process.

In the case of software the input of the design process is the requirements.

What are the basic steps of the design process?

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**Architectural design** (also referred to as high level design and top-level design) describes how software is organized into components.

**Detailed design** describes the desired behavior of these components.

# What is the outcome of the design process?

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# What is the outcome of the design process?

The output of these two processes is a set of models and artifacts that record the major decisions that have been taken, along with an explanation of the rationale for each nontrivial decision.

By recording the rationale, long-term maintainability of the software product is enhanced..

What makes a good design?

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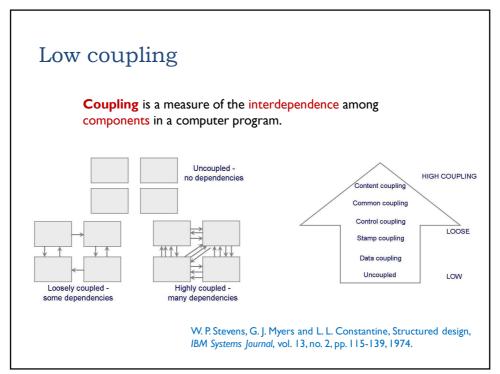
# Modularity & Decomposition

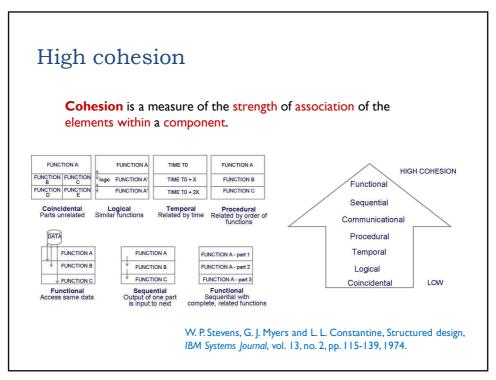
Decomposing and modularizing means that large software is divided into a number of smaller named components having well-defined interfaces that describe component interactions.

Usually the goal is to place different functionalities and responsibilities in different components.

## What makes a good split?

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# Abstraction, encapsulation & information hiding

**Abstraction** is generally defined as a view of an object that focuses on the information relevant to a particular purpose and ignores the remainder of the information.

**Encapsulation** and **information hiding** means grouping and packaging the internal details of an abstraction and making those details inaccessible to external entities.



D. L. Parnas, On the Criteria To Be Used in Decomposing Systems into Modules. *Communications of the ACM*. 15 (12): 1053–58, 1972.

# How do we assess the quality of a software design?

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# Software design quality



"...And that, in simple terms, is what's wrong with your software design."

Software design **reviews**, informal or formal techniques, to determine the quality of design artifacts.

Software **metrics** to quantify the assessment.

The CK metrics suite is a well known set of metrics for OO software.

## Coupling

Coupling Between Object classes (CBO) [Chidamber & Kemerer]

CBO(A) = number of classes used by A (inheritance is typically not counted)

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```
class Controller {
   private boolean alarm;
   private Bell b;
   private Light 1;
   public void confirmAlarm () {
    if (alarm == true) {
        if(b != null) b.ring();
        if(l!=null) l.open();
        alarm = false;
    } else
        System.out.println("False alarm !!");
   public void stopAlarm(){
     if(b != null) b.stop();
     if(l!=null) l.close();
                     CBO(Controller) = 2
                     COF(Controller, Bell, Light) = (2+0+0)/(3*2) =
```

## Cohesion

### Lack of Cohesion of Methods (LCOM)

LCOM [Chidamber & Kemerer]

Q set contains the pairs of class methods that use common attributes P set contains the pairs of class methods that don't use common attributes

```
\begin{split} LCOM(x) &= |P| - |Q| \; \alpha v \; |P| > |Q|, \\ LCOM(x) &= 0 \; \alpha v \; |P| <= |Q| \end{split}
```

## Cohesion

```
LCOM2(x) = I - Sum(ma<sub>i</sub>)/(m*a) [Henderson-Sellers, Constantine, Graham]

m = number of methods

a = number of attributes

ma<sub>i</sub> = number of methods that use a<sub>i</sub>, i=1, ..., a

maximum of ma<sub>i</sub> is m

LCOM2 the smaller the better.....

LCOM2 = I ?

LCOM2 = 0 ?
```

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```
m = 3, a = 4
ma_x = 2
ma_y = 2
ma_{width} = 3
ma_{height} = 3

LCOM2 = 1 - 10/12 = 1/6 = 0.166
```

# Class complexity

Weighted Methods per Class (WMC) [Chidamber & Kemerer]

```
WMC(A) = Sum(Ci), i=1, ... N methods
```

Ci = method i complexity

→ Ci can be measured in various ways:

```
Lines of Code (LOC)
```

McCabe (number of conditions +1)

if, for, while  $\rightarrow$  1 condition

Switch → transform to if conditions first because it depends on how switch is implemented...

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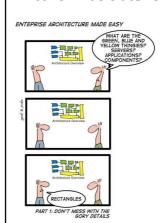
```
class Controller {
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   public void confirmAlarm () {
   if (alarm == true) {
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        if(l!=null) l.open();
        alarm = false;
    } else
        System.out.println("False alarm !!");
   public void stopAlarm(){
    if(b != null) b.stop();
    if(l!=null) l.close();
                    McCabe version of WMC(Controller) = 10
}
```



# What do we mean by software architecture?

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# What do we mean by software architecture?

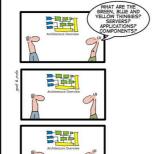


In its strict sense, a **software architecture** is the set of **structures** needed to reason about the system, which comprise software **elements**, **relations** among them, and **properties** of both.

> P. Clements et al., Documenting Software Architectures: Views and Beyond, Pearson, 2010

# What do we mean by software architecture?

ENTEPRISE ARCHITECTURE MADE EASY



During the mid-1990s, however, software architecture **emerged** as **a broader discipline** that involved the study of software structures and architectures in a more generic way.

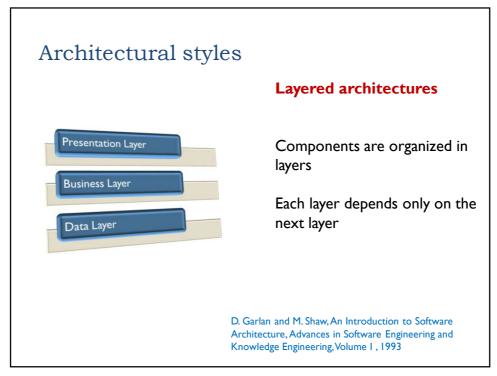
This gave rise to a number of interesting concepts about software design at different levels of abstraction.

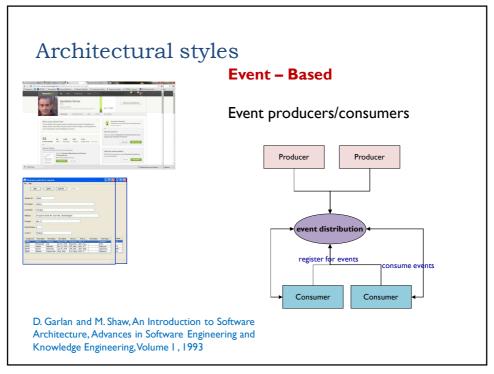
Some of these concepts can be useful during the architectural design (architectural styles) as well as during the detailed design (design patterns).

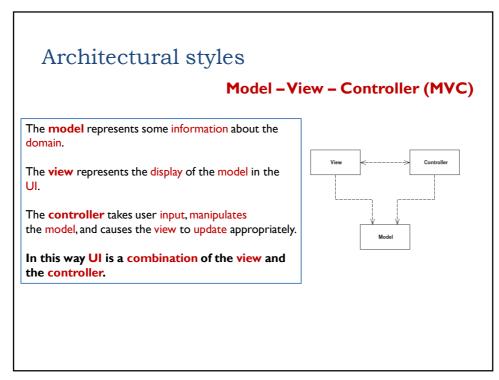
Interestingly, most of these **concepts** can be seen as attempts to **describe**, and thus **reuse**, **design knowledge**.

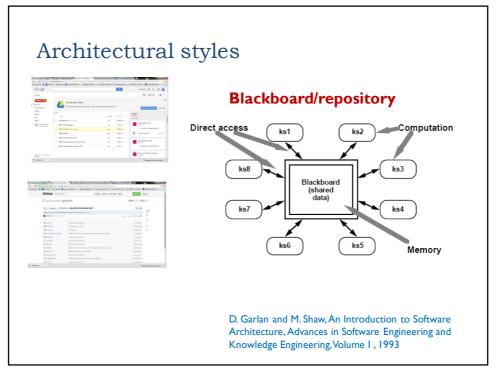
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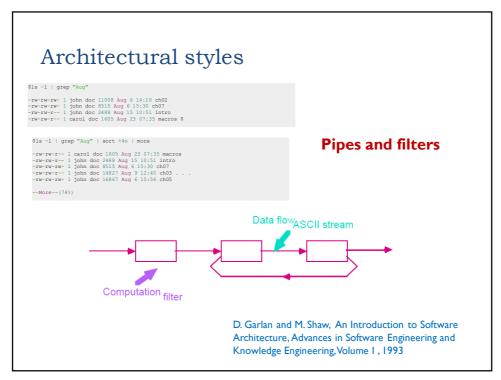


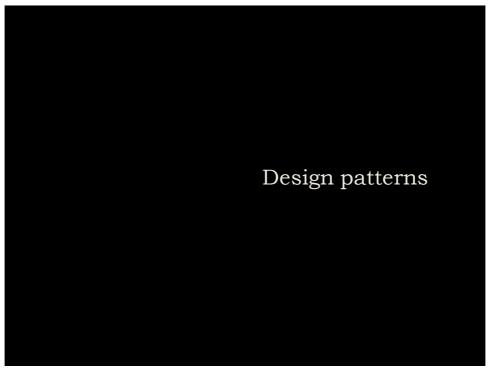












# Design patterns



## Christopher Alexander says,

"Each **pattern** describes a problem which occurs over and over again in our environment, and then describes the core of the solution to that problem, in such a way that you can use this solution a million times over, without ever doing it the same way twice"

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## **GoF Patterns**



## GoF say:

The design patterns are descriptions of communicating objects and classes that are customized to solve a general design problem in a particular context.

Design Patterns: Elements of Reusable Object Oriented Software," Gamma, Helm, Johnson, Vlissides, Addison-Wesley, 1995

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# Classification of GoF patterns

Creational	Structural	Behavioral
Factory Method	Adapter	Interpreter
Abstract Factory	Bridge	Template Method
Builder	Composite	Chain of
Prototype	Decorator	Responsibility
Singleton	Flyweight	Command
	Facade	Iterator
	Proxy	Mediator
	,	Memento
		Observer
		State
		Strategy
		Visitor



## **Parameterized Factory**

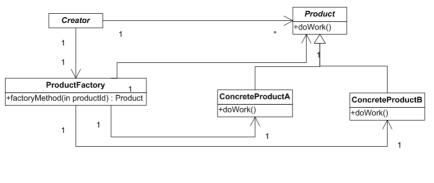
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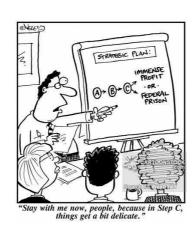
# Parameterized Factory

### **S**tructure

Parameterized factory. A variation of

factory method that lets us create multiple kinds of products without depending on their concrete classes. The factory method takes a parameter that identifies the kind of object to create, creates the object and returns it to the caller.





# Strategy

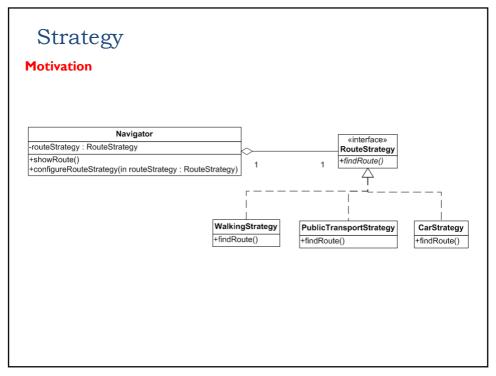
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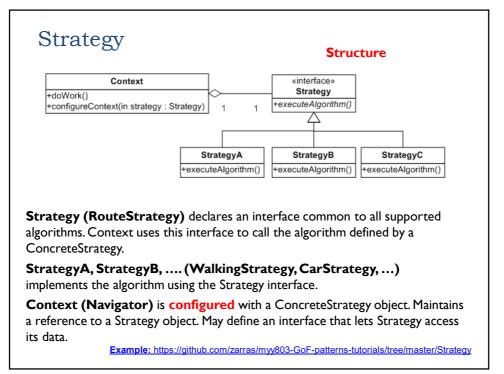
# Strategy

#### Intent

Define a family of algorithms, encapsulate each one, and make them interchangeable.

Strategy lets the algorithm vary independently from clients that use it.





## Strategy

#### **Benefits**

- We can isolate Context from the implementation details of an algorithm.
- We can add new strategies without having to change Context.
- We can avoid complex conditionals that realize the alternative algorithms in Context.
- We can swap algorithms used inside a Context object at runtime.

#### Liabilities

- Specifying a common interface for different algorithms may not be easy.
- Strategies increase the number of objects in an application.

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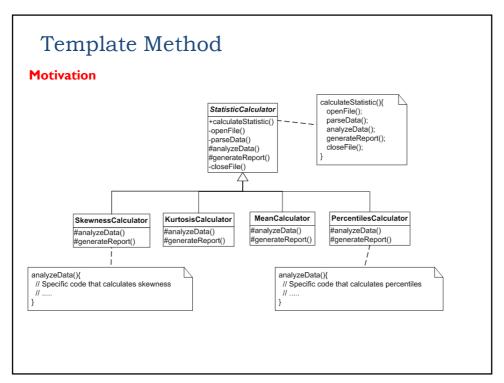


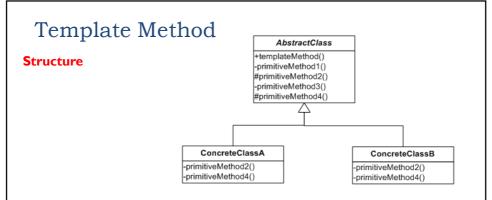
## Template Method

#### Intent

Define the skeleton of an algorithm in an <u>operation</u>, deferring some steps to <u>subclasses</u>. Template Method lets <u>subclasses</u> redefine certain steps of an algorithm <u>without changing the algorithm's structure</u>.

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AbstractClass (StatisticCalculator) defines abstract primitive operations that concrete subclasses define to implement steps of an algorithm. Implements a template method defining the skeleton of an algorithm.

The template method <u>calls primitive operations</u> as well as <u>abstract</u> <u>operations</u> defined in AbstractClass or those of other objects.

**ConcreteClass (KurtosisCalculator,...)** implements the primitive operations to carry out subclass-specific steps of the algorithm.

Example: https://github.com/zarras/myy803-GoF-patterns-tutorials/tree/master/TemplateMethod

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## Template Method

#### **Benefits**

Template methods are a fundamental technique for code reuse. They
are particularly important in class libraries, because they are the means for
factoring out common behavior and reduce duplication.

#### Liabilities

 To reuse an abstract class effectively, subclass writers must understand which operations are designed for overriding and how this should be done.



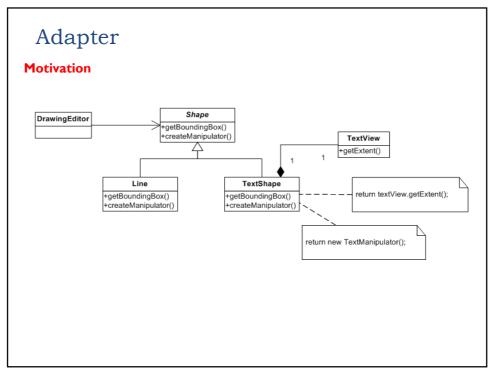
# **Adapter**

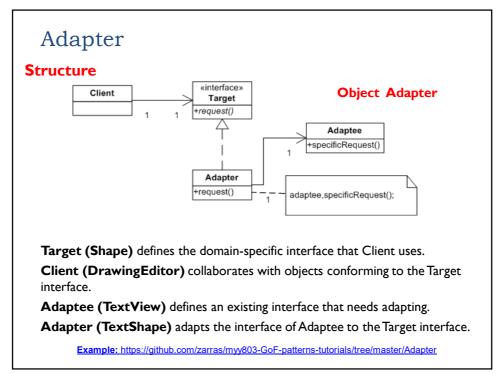
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# Adapter

#### Intent

Convert the interface of a class into another interface clients expect. Adapter lets classes work together that couldn't otherwise because of incompatible interfaces.

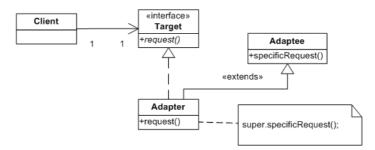




## Adapter

## **Structure**

### **Class Adapter**



**Target (Shape)** defines the domain-specific interface that Client uses.

**Client (DrawingEditor)** collaborates with objects conforming to the Target interface.

Adaptee (TextView) defines an existing interface that needs adapting.

Adapter (TextShape) adapts the interface of Adaptee to the Target interface.

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# Adapter

### **Benefits**

Adaptees added/used without changes to existing code.

### Liabilities

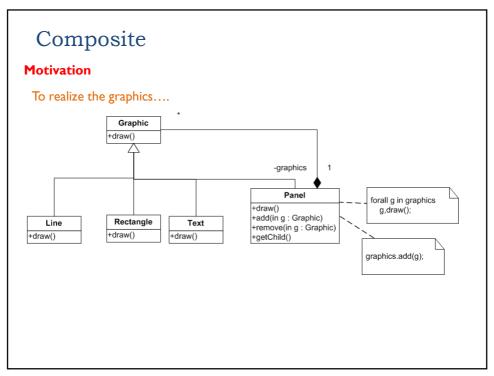
 The overall complexity of the code increases because we add new classes and a level of indirection.

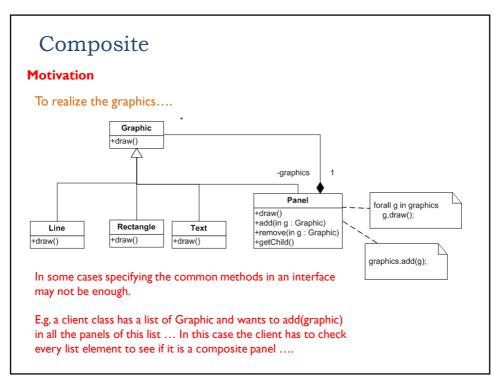


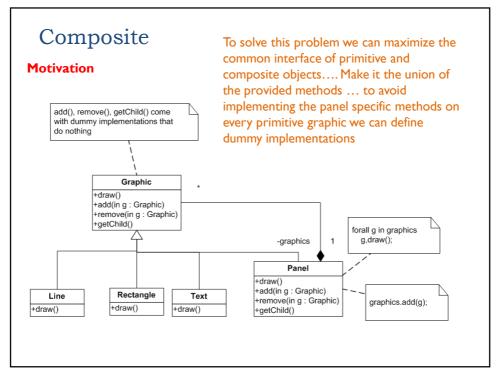
# Composite

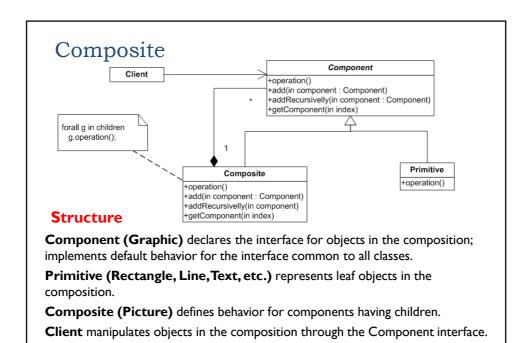
#### Intent

Compose objects into structures to represent part-whole hierarchies. Composite lets clients treat individual objects and compositions of objects uniformly.









Example: https://github.com/zarras/myy803-GoF-patterns-tutorials/tree/master/Composite

## Composite

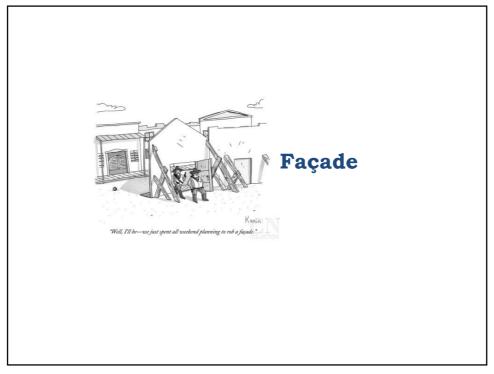
### **Benefits**

- Makes the clients simple. Clients can treat composite structures and individual objects uniformly.
- Makes it easier to add new kinds of components. Newly defined Composite or Leaf subclasses work automatically with existing structures and client code.

### Liabilities

 Can make your design too general. The disadvantage of making it easy to add new components is that it makes it harder to restrict the components of a composite.

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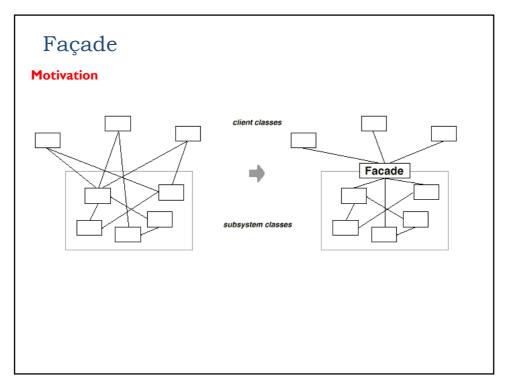


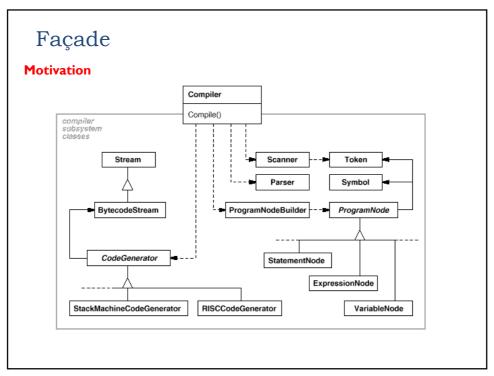
# Façade

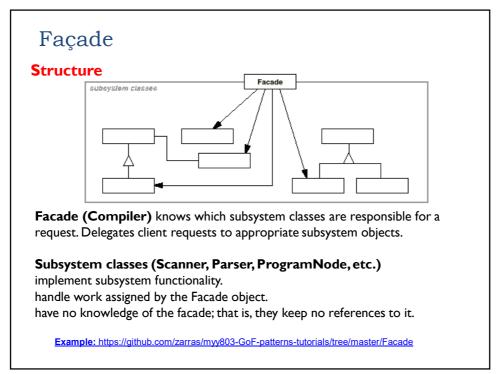
### Intent

Provide a unified interface to a set of interfaces in a subsystem. Facade defines a higher-level interface that makes the subsystem easier to use.

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### Facade

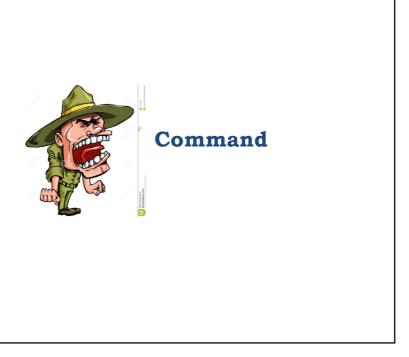
#### **Benefits**

- Façade shields clients from subsystem components, thereby reducing the number of objects that clients deal with and making the subsystem easier to use.
- Façade doesn't prevent applications from using subsystem classes if they need to.

#### Liabilities

■ Façade can be become a God (complex) class.

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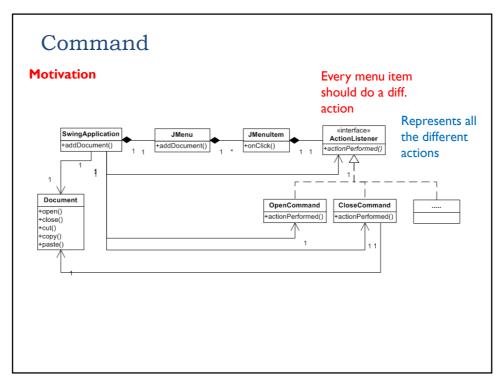


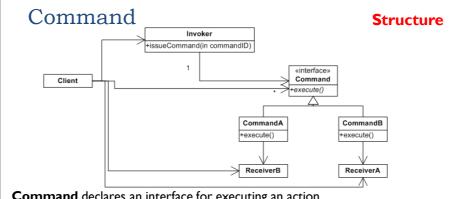
### Command

#### Intent

Encapsulate an action as an object, thereby letting you parameterize clients with different actions, queue or log actions, and support undoable/redoable actions.

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**Command** declares an interface for executing an action.

ConcreteCommand (PasteCommand, OpenCommand) defines a binding between a Receiver object and an action. implements Execute by invoking the corresponding operation(s) on Receiver.

Client (Application) creates a ConcreteCommand object and sets its receiver.

Invoker (JMenuItem) asks the command to carry out the request.

Receiver (Document, Application) knows how to perform the operations associated with carrying out a request. Any class may serve as a Receiver.

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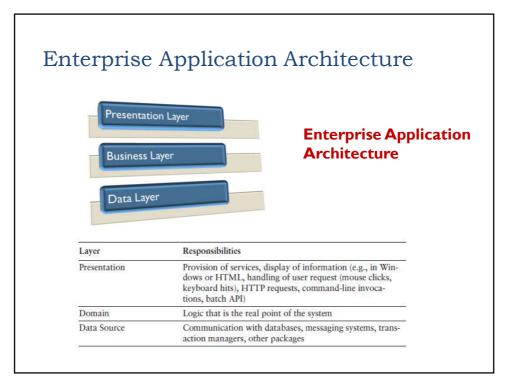
### Command

- Command decouples the object that invokes the operation from the one that knows how to perform it.
- We can assemble commands into a composite command, queue or log commands
- It's easy to add new Commands because you don't have to change existing classes.

#### Liabilities

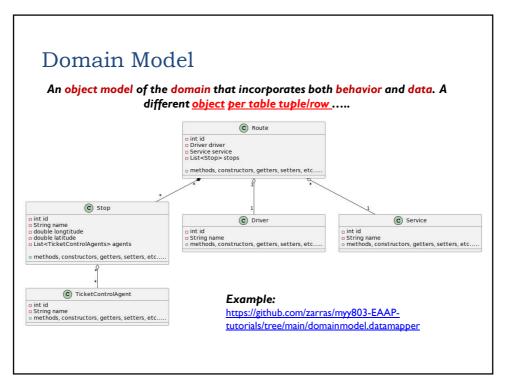
- The code may become more complicated since you're introducing a new layer between invokers and receivers.
- Specifying a common interface for different commands may not be





### **Business logic patterns**

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### Domain Model

An object model of the domain that incorporates both behavior and data.

At its worst business logic can be very complex.

Rules and logic describe many different cases and slants of behavior, and it's this complexity that objects were designed to deal with.

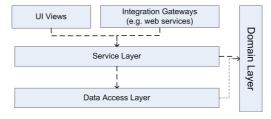
A **Domain Model** creates a web of interconnected objects, where each object represents some **meaningful concept**.

Good for real world complex business logic.

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### Service Layer

Defines an application's boundary with a layer of services that establishes a set of available operations and coordinates the application's response in each operation.



Enterprise applications typically require different kinds of interfaces to the data: HTML, REST, others.

Despite their different purposes, these interfaces often need common interactions with the application to access and manipulate its data and invoke its business logic.

Encoding the logic of the interactions separately in each interface causes a lot of duplication.

If an application has or will have to support different types of clients with different interfacing requirements.

Patterns for mapping the domain model to the database schema

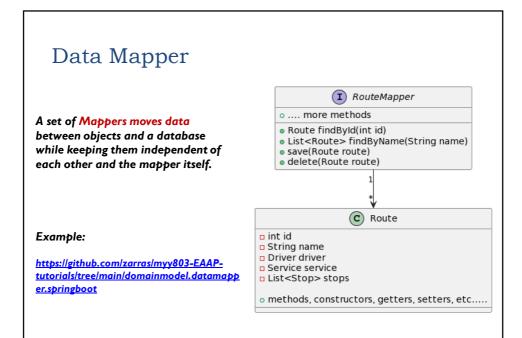
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### **ORM**

Mapping objects to database relations and vice versa is called Object-Relational Mapping (ORM).

The **KEY IDEA** is that

- ightarrow we have a DB **relation/table** in the Data layer per **class** of objects in the Domain layer and
- → each **object** is stored as a **table row**



### Data Mapper

Also known as Repository, Data Access Object (DAO)

A set of Mappers moves data between objects and a database while keeping them independent of each other and the mapper itself.

The Data Mapper is a layer of software that separates the in-memory objects from the database. Its responsibility is to transfer data between the two and also to isolate them from each other.

With Data Mapper the in-memory objects needn't know even that there's a database present.

Fits well with Domain Model.

### **Identity Field**

Saves a database ID field in an object to maintain identity between an inmemory object and a table row.

#### Intent

Reading data from a database is all very well, but in order to write data back you need to tie the database to the in-memory object system.

In essence, *Identity Field* is mind-numbingly simple. All you do is store the primary key of the relational database table in the object's fields.



#### Example:

https://github.com/zarras/myy803-EAAP-tutorials/tree/main/foreignkey.mapping

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### Foreign Key Mapping

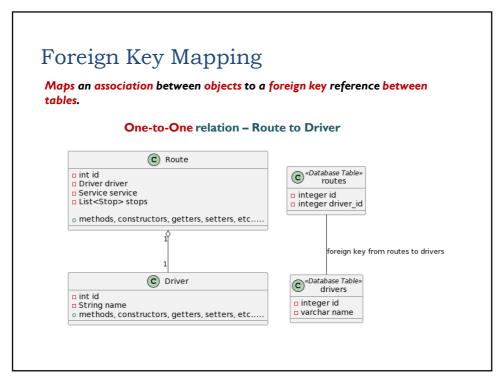
Maps an association between objects to a foreign key reference between tables.

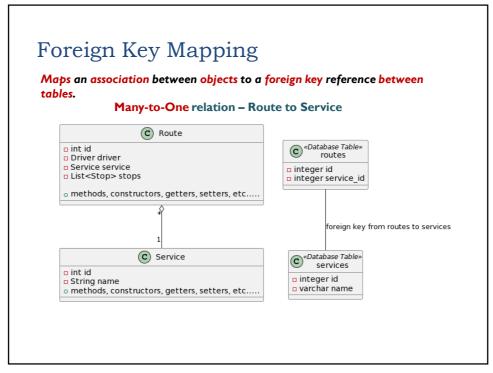
Objects can refer to each other directly by object references. To save these objects to a database, it's vital to save these references.

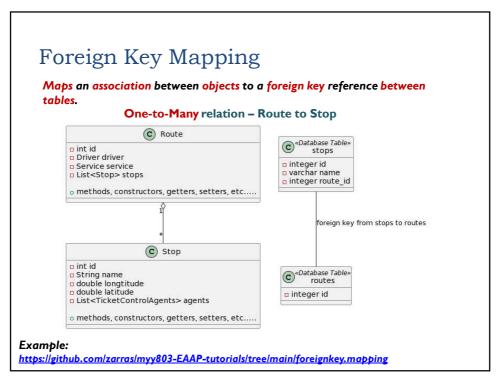
A Foreign Key Mapping maps an object reference to a foreign key in the database.

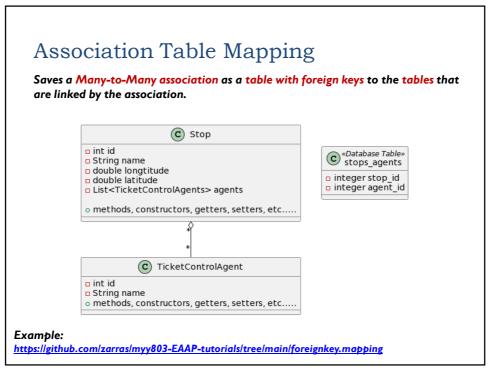
#### Example:

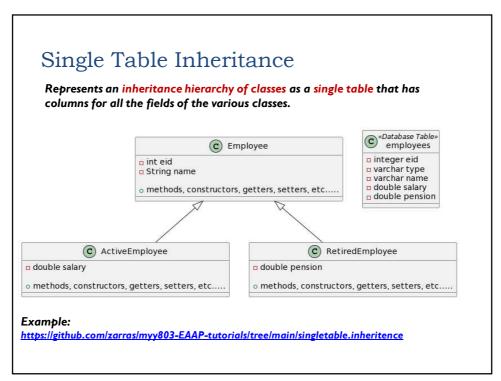
https://github.com/zarras/myy803-EAAP-tutorials/tree/main/foreignkey.mapping







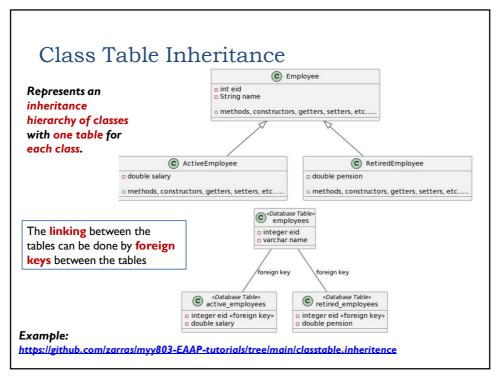




### Single Table Inheritance

There's only a single table to worry about on the database. There are no joins in retrieving data. Any refactoring that pushes fields up or down the hierarchy doesn't change the DB.

Fields are sometimes relevant and sometimes not, which can be confusing. Columns used only by some subclasses lead to wasted space in the database. The single table may end up being too large.



### Class Table Inheritance

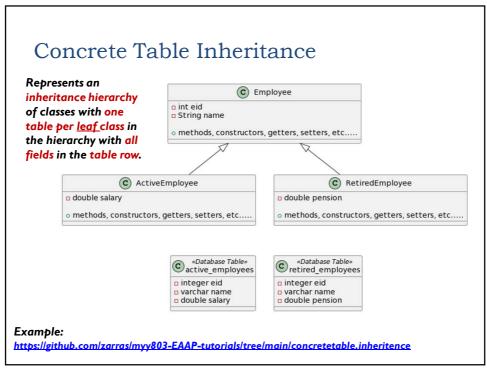
Represents an inheritance hierarchy of classes with one table for each class.

All columns are relevant for every row so tables are easier to understand and don't waste space.

The relationship between the domain model and the database is straightforward.

Need to touch multiple tables to load an object, which means a join or multiple queries and sewing in memory.

Any refactoring of fields up or down the hierarchy causes database changes.



### Concrete Table Inheritance

Represents an inheritance hierarchy of classes with one table per <u>leaf</u> class in the hierarchy with all fields in the table row.

Each table is self-contained and has no irrelevant fields.

There are no joins to do when reading the data from the concrete mappers.

Each table is accessed only when that class is accessed, which can spread the access load.

Redundancy in the data

With fields are pushed up or down the hierarchy, you don't have to alter the table definitions.

If a superclass field changes, you need to change each table.

### **Presentation logic patterns**

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### Model View Controller

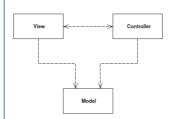
Splits user interface interaction into three distinct roles.

The **model** is an object that represents some information about the domain.

The **view** represents the display of the model in the UI.

The **controller** takes user input, manipulates the model, and causes the view to update appropriately.

In this way **UI** is a combination of the view and the controller.



The separation of presentation and model is one of the most important design principles in software, and the only time we shouldn't follow it is in very simple systems where the model has no real behavior in it anyway.

#### Example:

 $\underline{https://github.com/zarras/myy803-EAAP-tutorials/tree/main/mvc.controller.templateengine}$ 

### Page Controller

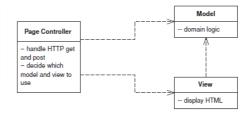
An object that handles a request for a specific page or action on a Web site.

The basic idea behind a **Page Controller** is to have one module on the Web server act as the controller for each page on the Web site.

In practice, it doesn't work out to exactly one module per page, since you may get a different page depending on dynamic information.

More strictly, the **controllers** tie in to **each action**, which may be clicking a link or a button.

Page Controller works particularly well in a site where most of the controller navigational logic is pretty simple.



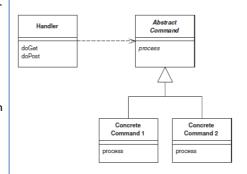
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### Front Controller

A controller that handles all requests for a Web site.

A Front Controller handles all calls for a Web site, and is usually structured in two parts: A Web handler and a command hierarchy.

The Web handler is the object that actually receives post or get requests from the Web server. It pulls just enough information from the URL and the request to decide what kind of action to initiate and then delegates to a command to carry out the action



Front Controller works particularly well in a site where the controller navigational logic is more complex.

### Template View

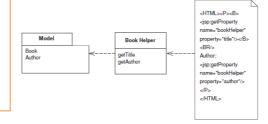
Renders information into HTML by embedding markers in an HTML page.

The basic idea of Template View is to embed markers into a static HTML page when it's written.

When the page is used to service a request, the markers are replaced by the results of some computation, such as a database query.

The strength of Template View is that it allows you to compose the content of the page by looking at the page structure.

But they are not easy to use with complex generation logic and they are not easy to test.



#### Example:

 $\underline{https://github.com/zarras/myy803-EAAP-tutorials/tree/main/mvc.controller.templateengine}$ 

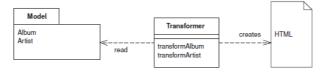
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### Transform View

A module that processes domain data element by element and transforms it into HTML.

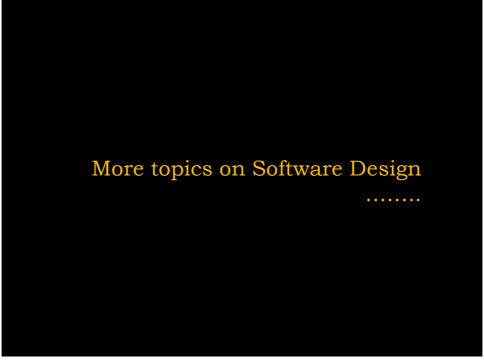
The basic notion of Transform View is writing a program that looks at domainoriented data and converts it to HTML.

The program walks the structure of the domain data and, as it recognizes each form of domain data, it writes out the particular piece of HTML for it.



TransformView does not mix HTML with view generation logic and is easier to test

However, several people may prefer to have everything embedded in one module.



### Cohesion

```
LCOM3 = (m - Sum(ma<sub>i</sub>)/a) / (m - I) [Henderson-Sellers, Constantine, Graham]

the smaller the better.....

= 0 perfect

= I bad

> I dead attributes

LCOM3 = 0 ??

why dead attributes if LCOM3 > I ?
```

m = 3, a = 4

 $ma_x = 2$ 

 $ma_y = 2$ 

 $ma_{width} = 3$ 

 $ma_{height} = 3$ 

LCOM3 = (3-10/4)/(3-1) = 0.25

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### Class complexity

Request For a Class (RFC) [Chidamber & Kemerer]

RFC(A) = M + R

M = number of class methods

R = number of methods called by the class methods (with each method counts once if called multiple times

→ Usually we only count methods of the same project – we do not consider standard API calls and so on.

### Reuse vs complexity

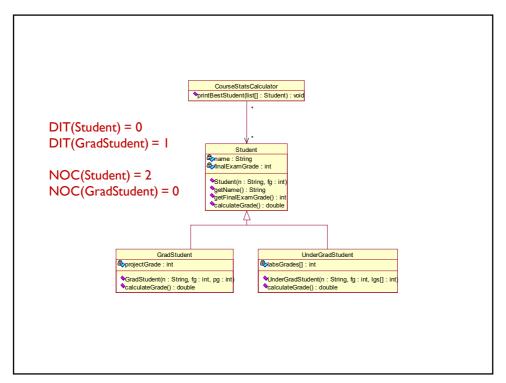
Depth of Inheritance Tree (DIT) [Chidamber & Kemerer]

DIT(A) = depth of A in the tree

Number of Children (NOC) [Chidamber & Kemerer]

NOC(A) = number of subclasses A has

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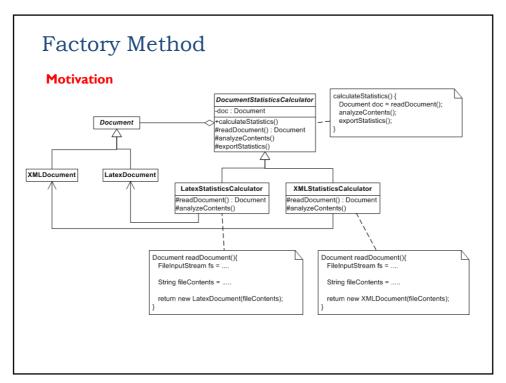


### Factory Method

#### Intent

Factory Method lets a class defer instantiation of the objects it needs to its subclasses.

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### Factory Method

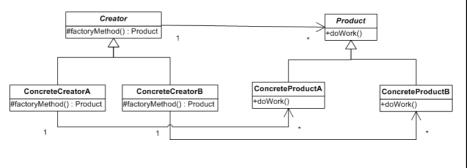
#### **Structure**

**Product (Document)** defines the interface of objects the factory method creates.

**ConcreteProduct (LatexDocument)** implements the Product interface.

**Creator (DocumentStatisticsCalculator)** declares the factory method, which returns an object of type Product; may call the factory method to create a Product object.

**ConcreteCreator (LatexStatisticsCalculator)** overrides the factory method to return an instance of a ConcreteProduct.



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### Factory Method

#### **Benefits**

- We avoid tight coupling between the Creator and the concrete Product objects.
- We keep the Product object creation code in one place.
- We can introduce new types of products into the program without changing Creator code.

### **Liabilities**

We need to add several small subclasses to implement the pattern.



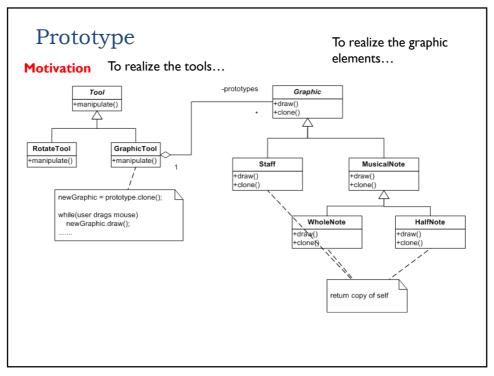
### **Prototype**

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### Prototype

#### Intent

**Specify** the kinds of objects to create using a prototypical instance, and create new objects by copying this prototype.



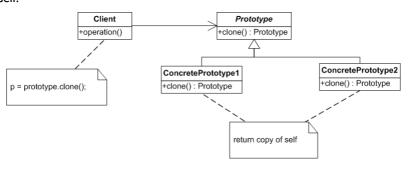
### Prototype

#### **S**tructure

Prototype (Graphic) declares an interface for cloning itself.

**ConcretePrototype (Staff, WholeNote, HalfNote)** implements an operation for cloning itself.

**Client (GraphicTool)** creates a new object by asking a prototype to clone itself.



### Prototype

#### **Benefits**

- We can create objects without coupling to their concrete classes. So, we can easily parameterize the creating objects with different classes of prototypical objects.
- We can get rid of repeated initialization code in favor of cloning prebuilt prototypes and produce complex objects more conveniently.

#### Liabilities

Cloning complex objects can be tricky. Shallow vs deep copies, circular dependencies, ....

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Singleton

### Singleton

#### Intent

Ensure a class only has **one instance**, and provide a **global point of access** to it.

z8

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### Singleton

#### **Motivation**

It's important for some classes to have exactly one instance.

Although there can be many printers in a system, there should be only one printer spooler.

There should be only one file system and one window manager.

An accounting system will be dedicated to serving one company.

How do we ensure that a class has only one instance and that the instance is easily accessible?

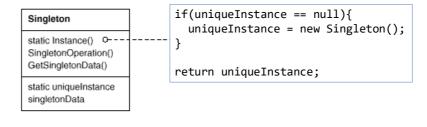
A nice solution is to make the class itself responsible for keeping track of its sole instance.

### Διαφάνεια 131

ok this means that there may be subclasses which put their instances in the same z8 superclass static member variable zarras; 20/4/2018

### Singleton

#### **Structure**



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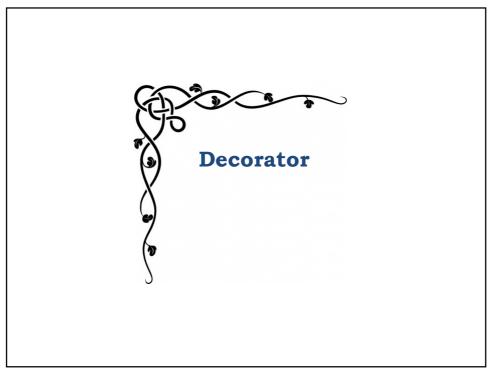
### Singleton

#### **Benefits**

- Guarantees that a class has only a single object.
- Provides a global access point to that object.

#### **Liabilities**

- Mixing object management with object behavior in one class.
- A global unique object can make debugging and unit testing difficult; singleton objects cannot be easily mocked.

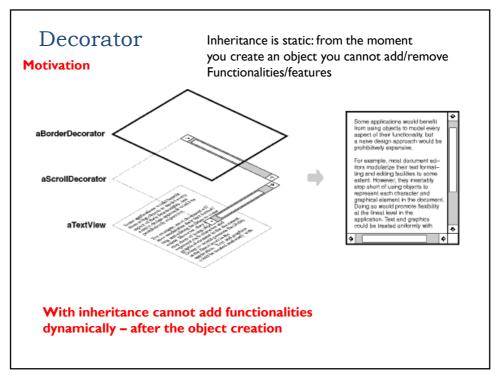


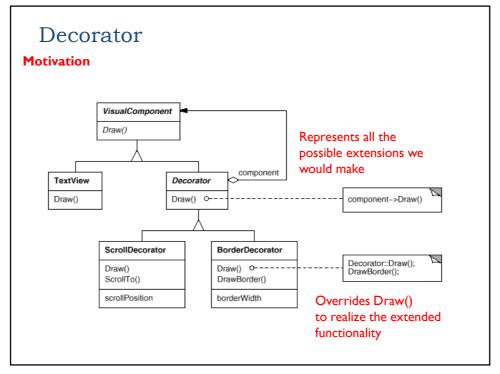
### Decorator

#### Intent

Decorators provide a flexible **alternative to subclassing** for extending functionality.

... lets us attach new behaviors/features to objects by placing these objects inside special wrapper objects that contain the new behaviors/features.





### Decorator

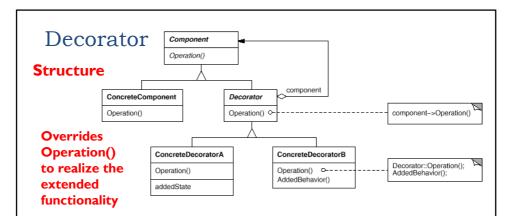
#### Intent

Decorators provide a flexible **alternative to subclassing** for extending functionality.

#### **Applicability**

- to add responsibilities to individual objects dynamically.
- when extension by subclassing is impractical. Sometimes a large number of independent extensions are possible and would produce an explosion of subclasses to support every combination.
- When a class definition may be hidden or otherwise unavailable for subclassing.

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**Component (VisualComponent)** defines the interface for objects that can have responsibilities added to them dynamically.

**ConcreteComponent (TextView)** defines a class of objects to which additional responsibilities can be attached.

**Decorator** maintains a reference to a Component object and defines an interface that conforms to Component's interface.

**ConcreteDecorator (BorderDecorator, ScrollDecorator)** adds responsibilities to the component.

### Decorator

#### **Benefits**

- More flexibility than static inheritance. The Decorator pattern provides a
  more flexible way to add responsibilities to objects than can be had with
  static (multiple) inheritance.
  - With decorators, responsibilities can be added and removed at runtime simply by placing objects inside decorators.
  - In contrast, inheritance requires creating a new class for each additional responsibility (and combinations of responsibilities). This gives rise to many classes and increases the complexity of a system.
- Also avoids feature-laden classes high up in the hierarchy.
  - Instead of trying to support all foreseeable features in a complex, customizable class, we can define a simple class and add functionality incrementally with Decorator objects.

#### Liabilities

 Lots of small objects. Although these systems are easy to customize by those who understand them, they can be hard to learn and debug.

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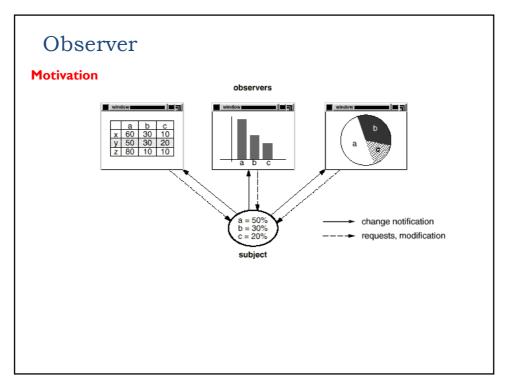
**Observer** 

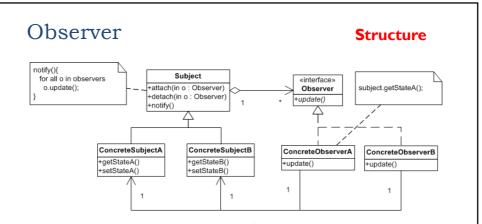
### Observer

#### Intent

Define a **one-to-many association** between objects so that when one object **changes state**, all its **dependents** are **notified** and updated automatically.

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**Subject** knows its observers. **Any number of Observer objects** may observe a Subject object. Subject Provides an **interface** for **attaching** and **detaching** Observer objects. **Observer** defines an **updating interface** for objects that should be notified of changes in a subject.

**ConcreteSubject** stores state of interest to ConcreteObserver objects. Sends a notification to its observers when its state changes.

**ConcreteObserver** maintains a reference to a ConcreteSubject object. Stores state that should stay consistent with the subject's. Implements the Observer updating interface to keep its state consistent with the subject's.

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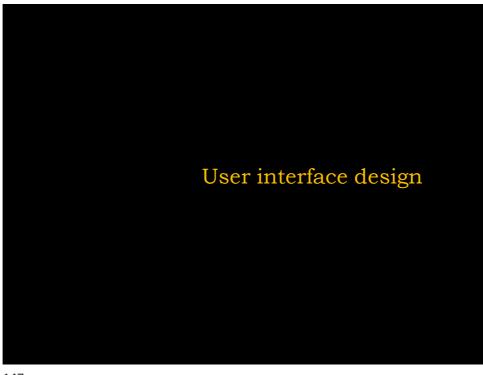
### Observer

#### **Benefits**

- The coupling between subjects and observers is abstract and minimal.
- We can introduce new Observer classes without having to change the Subject class.
- We can establish relations between objects at runtime.

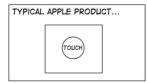
#### **Liabilities**

Unexpected/unwanted notifications.



What are the fundamental UI design principles?

### UI design principles



### Learnability.

The software should be easy to learn so that the user can rapidly start working with the software.



#### User familiarity.

The interface should use terms and concepts drawn from the experiences of the people who will use the software.



The interface should be consistent so that comparable operations are activated in the same way.

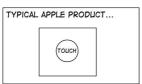


#### Minimal surprise.

The behavior of software should not surprise users.

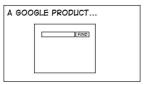
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### UI modalities



### Recoverability.

The interface should provide mechanisms allowing users to recover from errors.



#### User guidance.

The interface should give meaningful feedback when errors occur and provide context-related help to users.

# YOUR COMPANY'S APP... FIRST NAME TYPE CP. TYPE

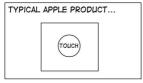
### User diversity.

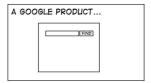
The interface should provide appropriate interaction mechanisms for diverse types of users and for users with different capabilities (blind, poor eyesight, deaf, colorblind, etc.).

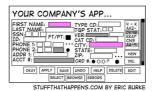
## How should the user interact with the software?

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### **UI** modalities







### Question-answer.

The interaction is essentially restricted to a single question-answer exchange between the user and the software.

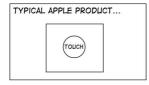
### Direct manipulation.

Users interact with objects on the computer screen. Direct manipulation often includes a pointing device (such as a mouse, trackball, or a finger on touch screens) that manipulates an object and invokes actions that specify what is to be done with that object.

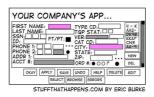
#### Menu selection.

The user selects a command from a menu list of commands.

### UI modalities



# A GOOGLE PRODUCT...



#### Form fill-in.

The user fills in the fields of a form. Sometimes fields include menus, in which case the form has action buttons for the user to initiate action.

### Command language.

The user issues a command and provides related parameters to direct the software what to do.

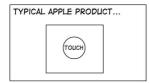
### Natural language.

The user issues a command in natural language. That is, the natural language is a front end to a command language and is parsed and translated into software commands.

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How should information from the software be presented to the user?

### UI information presentation



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Limit the number of colors used.

Use color change to show the change of software status.

Use color-coding to support the user's task.

Use color-coding in a thoughtful and consistent way.

Use colors to facilitate access for people with color blindness or color deficiency (e.g., use the change of color saturation and color brightness, try to avoid green and red combinations).

Don't depend on color alone to convey important information to users with different capabilities.