Md Zawad Tanzim

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Career Summary

Software Engineer with full-stack development experience specializing in JavaScript, React, Node.js, and database-driven web applications. With a background in commercial banking and customer-facing roles, I bring strong problem-solving, communication, and analytical skills developed in high-pressure environments. Adept at building scalable, user-focused solutions, I am passionate about delivering innovative, high-quality code to drive Microsoft's mission of empowering users through technology. Committed to continuous learning and thriving in collaborative, fast-paced tech ecosystems.

Technical Skills

Languages: JavaScript, Python, SQL (SQLite, Postgres), HTML/CSS, OOP
Frameworks: React, Node.js, Express, Prisma
Developer Tools: Git, VS Code, Supabase, Figma

Projects

Grocery Buddy | *React, Node.js, Express, PostgreSQL, Prisma, Supabase, Socket.IO*
- Built a collaborative grocery list app with real-time group management and invitations
- Designed and implemented RESTful APIs, authentication, and storage using Supabase and Express
- Modeled complex relational data and managed migrations with Prisma ORM and PostgreSQL
- Integrated Socket.IO for instant updates and seamless group collaboration
- Developed a responsive React frontend with Vite, Axios, and custom CSS for a modern user experience

Movie Mate | *React, JavaScript, Movie API, Context API*
- Built a responsive movie app with React and JavaScript, fetching real-time data from a public movie API
- Implemented add/remove favorites functionality with global state management via React Context API
- Designed reusable components (MovieCard, NavBar) and custom CSS for a modern, user-friendly interface
- Enabled seamless navigation and dynamic content updates without page reloads
- Developed scalable frontend architecture using modular code structure, API integration, and stateful UI patterns

Experience

Relationship Banker   August 2024 – May 2025
Bank of America   *Queens, NYC*
- Built personalized financial solutions for 50+ clients daily by actively listening and tailoring product recommendations, achieving a 95% satisfaction rating
- Delivered seamless experiences by simplifying banking processes, supporting customer trust and loyalty through clear communication and solution-oriented service
- Maintained 100% accuracy across 1,000+ transactions monthly, demonstrating attention to detail and regulatory compliance under pressure

Shift Leader   Dec 2023 – July 2024
Popeyes   *Queens, NYC*
- Led a team in delivering fast-paced, high-quality service to over 300 customers daily, ensuring consistent hospitality aligned with company values
- Trained new team members and built a supportive work culture, emphasizing teamwork and inclusion to reduce turnover by 25%
- Personalized service interactions by anticipating customer needs and adapting solutions on the spot. Contributing to a 10% boost in loyalty metrics

Education

The Knowledge House | *Full-Stack Web Development Fellowship*   Bronx, NYC
Developed full-stack web applications using JavaScript, Express, and SQLite, focusing   *Mar 2025 – present*
on relational database design, RESTful APIs, and user authentication through real-world projects

Year UP United | *Banking & Customer Success Certification Program*   Manhattan, NYC
Developed skills in communication, business fundamentals, and banking operations for finance roles.   *2024*