Jonathon Zayas

(904) 930-1412 • zayajf@outlook.com • linkedin.com/in/jonathon-zayas/ • zayajf.github.io/zayajf/

EDUCATION

Florida State University, Tallahassee, FL   **May 2019**
Bachelor of Science in Information Technology: **GPA: 3.8**   Cumulative: **GPA: 3.4**

PROFESSIONAL EXPERIENCE

FSU College of Communication and Information, Tallahassee, FL   **September 2018 - Present**
Associate System Administrator Intern
- Create and develop VMs using Hyper-V for a variety of purposes such as file servers, inventory asset tracking, web servers, VM host servers, and more
- Documenting and developing a new asset tracking system called Lansweeper that administers 1000+ assets for FSU's College of Communication and Information
- General system administration duties, network and physical infrastructure setup and maintenance, hardware and software provisioning deployment and management of virtual and cloud-hosted applications and servers

FSU College of Communication and Information, Tallahassee, FL   **December 2017 - Present**
IT Help Desk Technician
- Responsible for administering the College's computer labs with a total of 1000+ assets and 2000+ users
- Providing high standard technical support while paying strict attention to detail using a ticketing system
- Developing technical documentation procedures for Apple hardware and software for training and reference
- Leading & training numerous employees in problem-solving, troubleshooting, and customer service

LEADERSHIP EXPERIENCE & PROJECTS

Students & Technology in Academia, Research, and Service (STARS) Alliance   **August 2018 - Present**
Selected Member
- Deliver outreach to K-12 students to recruit future STEM leaders across Florida
- Facilitated partnerships with technology companies/local leaders to host workshops for FSU students
- Lead training sessions and efforts to develop technology skills on campus with FSU students and off campus
- President of the student organization Community Outreach Group, a university-wide organization spearheaded by STARS Alliance

FSU/Codes   **May 2018 - July 2018**
Co-Lead
- Lead a team of four colleagues that met weekly to designate tasks, design a curriculum and marketing scheme, and accomplished goals
- Reached out to local libraries to collaborate and host coding workshops targeted to inspire youth
- Taught three coding workshops with 20 participants at each for those of non-majors of Information Technology & Computer Science

Munki   **January 2018 - April 2018**
Self-initiated Project
- Took initiative to learn Munki, a terminal-based tool to monitor two Mac computer labs
- Inspired to better our imaging process, I learned about Net installations and made a net boot server using Apple's server app

SKILLS

Developing Experience: Bash, Python, C, Java HTML, CSS, JavaScript, XML, PHP, and Android Studio
Databases: MySQL, Microsoft SQL Server and R
Operating Systems: Linux/Ubuntu/Kali, Mac OS 9+, and Windows 7+
Version Control Systems: GitHub and Bitbucket