

# Jonathon Zayas

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## EDUCATION

**Florida State University, Tallahassee, FL**

**May 2019**

Bachelor of Science in Information Technology: **GPA: 3.8** Cumulative: **GPA: 3.4**

## PROFESSIONAL EXPERIENCE

**FSU College of Communication and Information, Tallahassee, FL**

**September 2018 - Present**

*Associate System Administrator Intern*

- Create and develop VMs using Hyper-V for a variety of purposes such as file servers, inventory asset tracking, web servers, VM host servers, and more
- Documenting and developing a new asset tracking system called Lansweeper that administers 1000+ assets for FSU's College of Communication and Information
- General system administration duties, network and physical infrastructure setup and maintenance, hardware and software provisioning deployment and management of virtual and cloud-hosted applications and servers

**FSU College of Communication and Information, Tallahassee, FL**

**December 2017 - Present**

*IT Help Desk Technician*

- Responsible for administering the College's computer labs with a total of 1000+ assets and 2000+ users
- Providing high standard technical support while paying strict attention to detail using a ticketing system
- Developing technical documentation procedures for Apple hardware and software for training and reference
- Leading & training numerous employees in problem-solving, troubleshooting, and customer service

## LEADERSHIP EXPERIENCE & PROJECTS

**Students & Technology in Academia, Research, and Service (STARS) Alliance**

**August 2018 - Present**

*Selected Member*

- Deliver outreach to K-12 students to recruit future STEM leaders across Florida
- Facilitated partnerships with technology companies/local leaders to host workshops for FSU students
- Lead training sessions and efforts to develop technology skills on campus with FSU students and off campus
- President of the student organization Community Outreach Group, a university-wide organization spearheaded by STARS Alliance

**FSU/Codes**

**May 2018 - July 2018**

*Co-Lead*

- Lead a team of four colleagues that met weekly to designate tasks, design a curriculum and marketing scheme, and accomplished goals
- Reached out to local libraries to collaborate and host coding workshops targeted to inspire youth
- Taught three coding workshops with 20 participants at each for those of non-majors of Information Technology & Computer Science

**Munki**

**January 2018 - April 2018**

*Self-initiated Project*

- Took initiative to learn Munki, a terminal-based tool to monitor two Mac computer labs
- Inspired to better our imaging process, I learned about Net installations and made a net boot server using Apple's server app

## SKILLS

**Developing Experience:** Bash, Python, C, Java HTML, CSS, JavaScript, XML, PHP, and Android Studio

**Databases:** MySQL, Microsoft SQL Server and R

**Operating Systems:** Linux/Ubuntu/Kali, Mac OS 9+, and Windows 7+

**Version Control Systems:** GitHub and Bitbucket