Zayeem Zaki

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www.github.com/zayeemZaki | https://zayeemzaki.github.io/my-portfolio/

EDUCATION

The University of Toledo, Toledo, Ohio   *Expected December 2025*
Bachelor of Science, Computer Science, GPA: 3.7
- **Honors and Awards**: President's List *(Fall 2021)* and Dean's List *(Spring 2022, Fall 2022 and Spring 2023)*
- **Relevant Course Work**: Data Structure, Object Oriented Programming, Intro to Computer Science, Digital Logic Design, Signals and System, Data Communication, Computer Architecture and Organization

PROJECTS

U-Eats GitHub | u-eats.com   *Fall 2023*
- Deployed an online-ordering restaurant website on AWS amplify Dec 2023.
- Integrated React.js and Node.js technologies to enhance the website's performance, as evidenced by improved loading times and interactivity.
- Implemented Stripe payment for secure and efficient online transactions.

NeuroTransmitter GitHub | Acceptance letter   *Summer 2023*
- Developed an iOS app for the University of Toledo, combining Swift UI and UI Kit to improve research paper management, enhance doctor communication, and boost user satisfaction and efficiency.
- Strengthened security with Firebase Auth, Face ID integration, ensuring data protection and privacy.
- Enabled real-time chat threads, annotation features like highlighting text, adding comments to the document, writing text on the document and Text-to-Speech, fostering improved collaboration and research progress.

EXPERIENCE

First Solar, Perrysburg Ohio   *January 2024-Present*
Networking Intern   *April 2024 - Present*
- Upgrading and configuring switches to optimize network performance and reliability.
- Implementing new firewall rules to enhance network security and ensure compliance with organizational policies and industry standards.
- Provisioning and configuring servers to support various network services and applications, fostering scalability and resource efficiency.

Service Desk Intern   *January 2024–March 2024*
- Orchestrated the imaging of 500+ laptops for new hires and refresh cycles, seamlessly integrating devices into the domain and transitioning them to Active Directory (AD).
- Proficiently addressed IT-related tickets, resolving technical issues for employees in a timely manner to ensure uninterrupted workflow.
- Streamlined ticket management processes by routing over 1000 tickets to respective departments, optimizing operational efficiency and customer service delivery.

University of Toledo, Toledo Ohio   *September 2021- Present*
Technician, Information Technology
- Successfully resolved over 100 IT-related challenges with an average solution time of less than 24 hours.
- Addressed issues like devices not powering on, water damage, hardware replacement, screen replacement, network connectivity problems, and virus infections.

SKILLS

- **Programming Languages**: Python, Java, Swift, C++, C#, HTML, CSS, JavaScript
- **Frameworks And Tools**: Spring Boot, Swift UI, JavaFX, Python GUI, Firebase, Visual Studio Code, Xcode, MS Office, Eclipse, React, Node.js, Stripe, PyCharm, Linux, AWS, AWS amplify, Rest API
- **Database**: SQL, NoSQL, MySQL, Firestore

LEADERSHIP

Hotel Shefaf   *January 2021 – July 2021*
General Manager
- Led a 50-member team to orchestrate daily hotel operations, encompassing guest services, housekeeping, maintenance, and food and beverage.
- Achieved a 15% increase in revenue through enhanced guest satisfaction and elevated occupancy rates by 20%.