# Zayeem Zaki

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### **EDUCATION**

# The University of Toledo, Toledo, Ohio

Expected December 2025

Bachelor of Science, Computer Science, GPA: 3.7 / 4.0

- Honors: President's List (Fall 2021) and Dean's List (Spring 2022, Fall 2022 and Spring 2023, Summer 2024)
- Relevant Course Work: Data Structures and Algorithms, Object Oriented Programming, Software Engineering, Machine Learning, Database Management Systems, Operating Systems And Systems Programming, Programming Languages and Paradigms, Senior Design Project I, Theory of Computation.
- **YouTube Channel**: <u>AlgoAcez</u> Creating educational content on Data Structures and Algorithms, accumulating 1500+ views and 60+ subscribers

#### **PROJECTS**

## U-Eats GitHub | u-eats.com

Fall 2023

- Deployed an online-ordering restaurant website on AWS Amplify, resulting in a 25% increase in order efficiency and a 20% decrease in downtime.
- Integrated React.js and Node.js technologies, enhancing the website's performance by reducing loading times by 30% and increasing user interactivity by 40%.
- Implemented Stripe payment, leading to a 50% increase in secure and efficient online transactions.

### **Neuro-Transmitter GitHub**

Summer 2023

- Developed and deployed an iOS app for the University of Toledo (<u>Recommendation Letter</u>), enhancing research paper management and communication among doctors, leading to a 35% increase in user satisfaction and a 40% improvement in research efficiency, available unlisted on the <u>Apple App Store</u>.
- Strengthened security with Firebase Auth and Face ID integration, ensuring data protection and privacy, which led to a 50% decrease in security incidents.
- Enabled real-time chat threads, annotation features (highlighting text, adding comments, writing text on documents), and Text-to-Speech, fostering improved collaboration.

#### **EXPERIENCE**

# First Solar, Perrysburg Ohio

January 2024 – Present

IT Security intern GitHub

July 2024 - Present

- Developed a full-stack web application using Flask as the backend to automate CrowdStrike processes, significantly enhancing IT security operations and streamlining workflows.
- Improved and upgraded the Falcon Containment script, enabling efficient containment and release of multiple hosts with a single click, thereby strengthening organizational security measures.
- Created a Python script to identify and sort stale accounts by domain, inactivity period, and other key criteria, optimizing account management and operational efficiency.
- Automated the process of removing admin rights from specific users, bolstering security protocols and reducing the need for manual intervention.

IT Network Intern

April 2024 – June 2024

- Upgraded and configured 20+ switches to optimize network performance and reliability.
- Implemented new firewall rules to enhance network security and ensure 100% compliance with organizational policies and industry standards.
- Provisioned and configured 50+ servers to support various network services and applications, fostering scalability and resource efficiency.

# University of Toledo, Toledo Ohio

September 2021 - Present

#### **IT Student Tech**

- Successfully resolved over 100 IT-related challenges with an average solution time of less than 24 hours.
- Addressed issues like devices not powering on, water damage, hardware replacement, screen replacement, network connectivity problems, and virus infections.

### **SKILLS**

- **Programming Languages**: Python, Java, Swift, C++, C#, HTML, CSS, JavaScript, Rust
- Frameworks And Tools: Data Structures and Algorithms, Flask, Spring Boot, React, Node.js, AWS, AWS Amplify, Rest API, .Net, CrowdStrike, Rapid 7, Firebase, Swift UI, JavaFX, Python GUI, Stripe.
- Database: SQL, NoSQL, MySQL, Firestore