# Zayeem Zaki

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#### **EDUCATION**

### The University of Toledo, Toledo, Ohio

Expected December 2025

Bachelor of Science, Computer Science, GPA: 3.6 / 4.0

YouTube Channel: <u>AlgoAcez</u> – Creating educational content on **Data Structures and Algorithms**, accumulating **1800+ views** and **80+ subscribers**

#### **EXPERIENCE**

CCC intelligent Solutions, Chicago Illinois

May 19 - Present

# Software Engineer intern

- Building a **Spring Boot** FIR application at CCC Intelligent Solutions that reduces a **2-week** manual process to **2 seconds** through automation and scalable backend services.
- Created a mini Node.js service for Puppeteer-based PDF generation and deployed it using Docker, improving form rendering accuracy by 90% in a Spring Boot + Vue.is app.
- Built 160+ custom HTML forms with inline styles, collaborating with stakeholders to gather form data, and optimized them for dynamic PDF generation and internal use.
- Fixed UI issues and enhanced responsiveness using Vue 3, reducing layout bugs by 70%.
- Developed reusable common-ui components for CCC's **flagship product**, reducing front-end development effort by over **3x**.

# First Solar, Perrysburg Ohio

January 2024 – December 2024

#### **IT Security Intern**

- Developed a full-stack web application using Flask and Python to automate CrowdStrike processes, resulting in a 30% reduction in IT security operation time and a 25% improvement in workflow efficiency.
- Improved and upgraded the CrowdStrike Containment script, enabling **efficient containment** and **release of multiple hosts with a single click**, which strengthened organizational security measures by **40**%.
- Created a Python script to identify and sort stale accounts using domain and inactivity period analysis, resulting in a 50% improvement in account management efficiency.
- **Automated** the **removal of admin rights** using CrowdStrike's Real-Time Response APIs, bolstering security protocols and reducing manual intervention by **60%**.

#### **IT Network Intern**

- Upgraded and configured 20+ switches to optimize network performance and reliability.
- Provisioned and configured 50+ servers to support various network services, fostering scalability.

#### University of Toledo, Toledo Ohio

September 2021- Present

#### **Peer Mentor**

Mentored **30+** students in foundational programming concepts and **Object-Oriented Programming principles**, improving their coding proficiency by 30% based on assignment scores.

Provided detailed feedback on 5+ projects, fostering problem-solving skills.

#### **PROJECTS**

#### **U-Eats** GitHub | u-eats.com

Fall 2023

- Deployed an online-ordering restaurant website on **AWS Amplify**, resulting in a **25%** increase in order efficiency and a **20%** decrease in downtime.
- Integrated React.js and Node.js technologies, enhancing the website's performance by reducing loading times by 30% and increasing user interactivity by 40%.
- Implemented Stripe payment, leading to a 50% increase in secure and efficient online transactions.

#### **Neuro-Transmitter** GitHub

Summer 2023

- Deployed an iOS app for the University of Toledo (<u>Recommendation Letter</u>), enhancing research paper management and communication among doctors, available unlisted on the <u>Apple App Store</u>.
- Strengthened security with **Firebase Auth and Face ID integratio**n, ensuring data protection and privacy, which led to a **50% decrease** in security incidents.
- Enabled real-time chat threads, annotation features (highlighting text, adding comments, writing text on documents), and Text-to-Speech, resulting in a **35% reduction** in task completion time.

# **SKILLS**

- **Programming Languages**: Python, Java, Swift, C++, HTML, CSS, JavaScript
- Frameworks and Tools: Data Structures and Algorithms, Flask, Spring Boot, React, Vue, Node.js, AWS Amplify, Rest API, .Net, CrowdStrike, Rapid 7, Firebase, Stripe
- Database: SQL, NoSQL, MySQL, Firestore