After the ARF has updated the CC\_WRKCRD\_APPL table during an Outcome operation, the ARF sends a signal to Workflow that the work item should be released/completed

User

User clicks a hyperlink in their worklist or the Ops screens to open the ARF

Workflow retrieves the ‘stage’ and ‘next\_reader’ values from the CC\_WRKCRD\_APPL table during the ‘Get\_Status\_[step]’ steps in Workflow.

The value in ‘stage’ is the primary driving factor that determines which direction the Workflow takes.

e.g.

If stage = ‘ERR-A’ at the Get\_Status\_Read1 step, the workflow will proceed to WF\_NAME\_OPS\_INTV

As the user submits one of the Outcome buttons/forms on the ARF, the ‘stage’, ‘next\_reader’, and ‘reads\_completed’ values in the CC\_WRKCRD\_APPL table.

The meanings behind the various ‘stage’ values are located in the CC\_WRKCRD\_APPL\_STAGE table.

e.g.

stage = ‘ERR-A’ (data issue, send to assigned reader),

next\_reader = ‘jadie’,

reads\_completed = 1

ARF

Workflow

Banner – CC\_WRKCRD\_APPL