



RIGHT TO WITHDRAW FROM THE CONTRACT

A declaration of withdrawal from the contract

A consumer who has concluded a distance or off-premises contract may withdraw from it within 14 days without giving any reason and without incurring costs. To meet this deadline, it is enough to send a statement before its expiry.

In the event of exercising the right to withdraw from the contract, the consumer bears the direct costs of returning the Product. Please attach a declaration of withdrawal from the contract (if not previously delivered) and the account number to which the store is to return the payment to the return shipment.

Returns

The consumer may withdraw from the contract by submitting a declaration of withdrawal to the entrepreneur, which can be obtained at info@bbdental.shop

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The entrepreneur is obliged to immediately, no later than within 14 days from the date of receipt of the consumer's statement on withdrawal from the contract, return to the consumer all payments made by him, including the costs of delivering the goods. The entrepreneur shall refund the payment using the same method of payment as used by the consumer, unless the consumer has expressly agreed to a different method of return that does not involve any costs for him. If the entrepreneur has not offered to pick up the item from the consumer himself, he may withhold the reimbursement of payments received from the consumer until he receives the item back or the consumer provides proof of its return, whichever occurs first.

Returned goods

The returned goods must be in an unchanged condition, unless the change was necessary within the limits of ordinary management. In connection with the above, the consumer is entitled, for example, to unpack the goods, remove the protective films and check the efficiency of the device.

Return address:

Pawel Zimny – Dental Supplies
Olszówka 36,
43-309 Bielsko-Biała,
Poland