## Zana Buçinca

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#### **Research Interests**

Human-AI Interaction; AI-Assisted Decision Making; Machine Learning; Responsible AI

#### Education

#### 2019 - Present Harvard University Cambridge, MA

PhD in Computer Science, GPA: 4.00/4.00

Thesis: Designing Value-Aligned Human-AI Interaction

#### 2016 – 2019 Koç University Istanbul, Turkey

MS in Computer Science and Engineering, *GPA*: 3.96/4.00 Thesis: Incorporating Affect Into Dialog Generation

#### 2012 – 2016 **Izmir Institute of Technology** *Izmir, Turkey*

BS in Computer Engineering, *GPA*: 3.89/4.00 Ranked 1<sup>st</sup> in the School of Engineering

Thesis: Motion Decomposition for Removing Obstacles in Images.

## Manuscripts Under Review

2024 Contrastive Explanations That Anticipate Human Misconceptions Can Improve Human Decision-Making Skills

**Zana Buçinca**, Siddharth Swaroop, Amanda E. Paluch, Finale Doshi-Velez, Krzysztof Z. Gajos. *26 pages, 2025 (under review – CHI).* 

- 2024 Personalising AI Assistance Based on Overreliance Rate in AI-Assisted Decision Making Siddharth Swaroop, **Zana Buçinca**, Finale Doshi-Velez, Krzysztof Z. Gajos. 20 pages, 2025 (under review IUI).
- 2024 Towards Optimizing Human-Centered Objectives in AI-Assisted Decision-Making With Offline Reinforcement Learning

**Zana Buçinca**, Siddharth Swaroop, Amanda E. Paluch, Susan A. Murphy, Krzysztof Z. Gajos. *25 pages, 2024 (under review – TOCHI)*.

2023 AHA!: Facilitating AI Impact Assessment by Generating Examples of Harms

**Zana Buçinca**, Chau Pham, Maurice Jakesch, Marco Ribeiro, Alexandra Olteanu, Saleema Amershi. 22 pages, 2024 (under review – TOCHI).

## Journal & Conference Publications

- Accuracy-Time Tradeoffs in AI-Assisted Decision Making under Time Pressure Siddharth Swaroop, **Zana Buçinca**, Krzysztof Z. Gajos, Finale Doshi-Velez 17 pages, In Proceedings of ACM Intelligent User Interfaces, IUI'24, 2024.
- How Different Groups Prioritize Ethical Values for Responsible AI
   Maurice Jakesch, Zana Buçinca, Saleema Amershi, Alexandra Olteanu.
   20 pages, 2022 ACM Conference on Fairness, Accountability, and Transparency (FAccT), 2022.
- 2021 To Trust or to Think: Cognitive Forcing Functions Can Reduce Overreliance on AI in AI-Assisted Decision-Making

**Zana Buçinca**, Maja B. Malaya, Krzysztof Z. Gajos. 21 pages, In Proceedings of ACM Human-Computer Interaction (CSCW), 2021.

- Proxy Tasks and Subjective Measures Can Be Misleading in Evaluating Explainable AI Systems

  Zana Buçinca\*, Phoebe Lin\*, Krzysztof Z. Gajos, Elena L. Glassman.

  11 pages, In Proceedings of ACM Intelligent User Interfaces, IUI'20, Cagliari, Italy, 2020 Best Paper Award

  T.
- AffectON: Incorporating Affect Into Dialog Generation
   Zana Buçinca, Engin Erzin, Yucel Yemez, Metin T. Sezgin
   13 pages, in IEEE Transactions on Affective Computing, 2020.
- Analysis of Engagement and User Experience with a Laughter Responsive Social Robot
  Berker B. Turker, **Zana Buçinca**, Engin Erzin, Yucel Yemez, Metin T. Sezgin
  5 pages, In Proceedings of Interspeech: Annual Conference of the International Speech Communication
  Association, 2017.
- 2017 Real Time Audiovisual Laughter Detection
  Berker B. Turker, **Zana Buçinca**, Metin T. Sezgin, Yucel Yemez, Engin Erzin

 $5\ pages,\ In\ 25 th\ IEEE\ Signal\ Processing\ and\ Communications\ Applications\ Conference,\ 2017.$ 

## Peer-reviewed Workshop Publications

- 2023 Adaptive Interventions for Both Accuracy and Time in AI-Assisted Human Decision Making Siddharth Swaroop, **Zana Buçinca**, Finale Doshi-Velez.

  7 pages, 2023 Workshop on AI & HCI at ICML, 2023.
- 2022 Beyond End Predictions: Stop Putting Machine Learning First and Design Human-Centered AI for Decision Support

**Zana Buçinca**, Alexandra Chouldechova, Jennifer Wortman Vaughan, Krzysztof Z. Gajos. 4 pages, 2022 Human-Centered AI Workshop at NeurIPS, 2022.

## Research Experience

## Jul 2019 - Intelligent Interactive Systems Group, Harvard Unviersity Cambridge, MA

Present Research Assistant

- Developed a novel human-AI interaction model that optimizes human-centric objectives by providing adaptive decision support using reinforcement learning.
- Conducted research on developing mutual mental models of the task in human-AI decisionmaking.
- Designed and implemented interaction interventions to reduce overreliance on AI in AI-assisted decision-making. Evaluated the effectiveness of the interventions by designing and running large scale human experiments.
- Investigated the effect of task and measures in evaluating explainable AI systems by carefully designing and running large scale human experiments.

#### May 2022 - FATE, Microsoft Research New York, NY

Aug 2022 Research Intern

Mentors: Dr. Jennifer Wortman Vaughan & Dr. Alexandra Chouldechova

Performed research on designing human-centered AI-powered tools for decision support. Designed and implemented different forms of decision support and carried out large-scale human subjects experiments to evaluate them.

#### Jun 2021 - Sep Adaptive Interactive Systems, Microsoft Research Redmond, WA

2021 Research Intern

Mentors: Dr. Saleema Amershi, Dr. Alexandra Olteanu, Dr. Mario Tulio Ribeiro

Designed and implemented a sociotechnical approach for anticipating the consequences and harms of AI-infused systems prior to deployment.

### Sep 2016 – Mar Intelligent User Interfaces, Koç University Istanbul, Turkey

2019 Research Assistant

- Developed a novel affective dialog generation model by incorporating affective information during inference using state-of-the-art language models and Valence-Arousal-Dominance word space. Evaluated the generated language through user studies on MTurk via a custom user interface.
- Performed research on engagement analysis and improvement in human-robot interaction. Carried out experiments with human subjects and Furhat robotic head to measure the effect of laughter perception on engagement in human-robot interaction.
- Developed a real-time multimodal laughter detection module utilizing Kinect, accounting for both audio and visual channels.

### Sep 2015 - May Visual Intelligence Research Group, Izmir Institute of Technology Izmir, Turkey

2016 Undergrad Researcher

Worked on computer vision techniques to remove obstructions from images. Implemented a computational approach for background/foreground decomposition in images.

### Jun 2015 - Sep Artificial Intelligence and Robotics Lab, Polytechnic University of Milan Milan, Italy

2015 Visiting Researcher

Performed research on development of robots showing emotions by movement. Implemented a parametric model on a pet robot to express distinct emotions based on Laban Movement Analysis components (body, effort, shape, space).

## Teaching & Professional Experience

# Fall 2022 & 2023 Teaching fellow, Computational Science and Engineering Capstone Project, Harvard University

Mentored master students through the conceptualization and implementation of research projects related to the responsible development and deployment of machine learning tools.

#### Fall 2020 Teaching fellow, System Design Project, Harvard University

Co-taught and actively participated in the design of a course in which students worked together for a semester on a broad challenge to re-imagine civic engagement during and after the pandemic. In designing the course, we strove to provide students with a set of effective intellectual tools that would help them uncover and understand inequalities, link those inequalities to systemic problems, reason about how their own solutions might affect those inequalities, and anticipate and be accountable for unintended consequences.

## Sep 2016 - Jan **Teaching assistant, Koç University**

2019

- Fall 2018, Course: Structure and Interpretation of Computer Programs
- Spring 2018, Course: Mobile Device Programming
- Fall 2017, Course: Programming Language Concepts
- Spring 2017, Course: Data Structures and Algorithms
- Fall 2016, Course: Artificial Intelligence

Responsibilities included: leading discussion or laboratory sections, holding office hours, conceptualizing and crafting assignments, grading exams and assignments.

## Recognition, Awards & Scholarships

#### 2025 Siebel Scholar

Grant awarded for academic excellence and demonstrated leadership

#### 2024 Rising Star in AI – University of Michigan

Recognized by University of Michigan's Artificial Intelligence Laboratory

#### 2024 Rising Star in MS&E — Stanford

Recognized by Stanford's Management Science and Engineering Department

#### NextProf Nexus – UMich, UC Berkeley, Georgia Tech

Selected to attend NextProf, a program designed to prepare diverse and promising faculty candidates for the academic job market.

#### 2024 **Top 10 Most Inspiring Women in STEM** (Kosovo)

Recognized by UNDP Kosovo.

#### 2022 - 2023 **IBM PhD Fellowship Recipient**

#### 2023, 2024 Outstanding Reviewer

Special recognition for outstanding reviews at CHI 2023, CHI 2024, UIST 2024.

#### 2020 Best Paper Award

#1 paper at ACM Intelligent User Interfaces conference (acceptance rate: 23.6%).

#### 2020 NSF Travel Award Recipient

Merit based travel grant awarded by NSF to attend ACM IUI Conference (canceled due to COVID-19).

#### 2020 CRA-W Grad Cohort Scholarship Recipient

(canceled due to COVID-19).

#### 2017 ISCA Travel Award Recipient

Merit based travel grant awarded by International Speech Communication Association to attend the Interspeech Conference.

2016 - 2018	Koç University MS Fellowship  Excellence fellowship awarded by Koc University to only one applicant per year.
2012 - 2016	High Honor Student  Graduated with the highest GPA in the School of Engineering.
2016	GBYF (Young Brains New Ideas) Second Place Award  My undergrad thesis won the 2nd place in a competition amongst 250 theses in Izmir.
2012 - 2016	Turkish Scholarship  Excellence scholarship awarded by the Turkish government to international students.
	Talks, Guest Lectures & Panels
May 2024	Value-Aligned Human-AI Interaction  University of Washington — HCI Seminar
May 2024	Value-Aligned Human-AI Interaction  CHI — Doctoral Consortium
May 2024	Value-Aligned Human-AI Interaction  MIT CSAIL — Visualization Group
Mar 2024	Value-Aligned Human-AI Interaction $IBM-Design\ for\ AI$
Feb 2024	Value-Aligned Human-AI Interaction Nokia Bell Labs — Responsible AI Series
Feb 2024	Offline Reinforcement Learning for Adaptive Support in AI-Assisted Decision-Making Northeastern University — Human-Centered AI Group
Feb 2024	Value-Aligned Human-AI Interaction  Northeastern University — HCI Guest Lecture
Nov 2023	Value-Aligned Human-AI Interaction  Harvard University — Recompute
Sep 2023	Adaptive Support in AI-Assisted Decision-Making  University of Michigan — Data Science for Dynamic Intervention Decision Making Center
Jun 2023	Value-Aligned Human-AI Interaction Federal Aviation Administration
Jul 2022	Designing Cognition-Cognizant AI for Decision-Making Support Wellesley College

Mar 2022	What is Explainable AI?  Workshop on AI organized by MITxHarvard Women in AI for high-school students
Nov 2021	Designing Cognition-Cognizant AI for Decision-Making Support  McGill University – Department of Psychology
Oct 2021	Designing Cognition-Cognizant AI for Decision-Making Support  Cornell University – Information Science Seminar
Oct 2021	How to succeed in AI? – Motivational Speaker Workshop on AI for young women organized by IPKO Foundation, Kosovo
Feb 2021	Young Scientists Interview Series  MITxHarvard Women in AI
Jan 2021	Panelist at Career Paths Panel  Harvard WECode 2021 High School Conference
	Students Mentored
2024 -	Yiko Li, Graduate student at Harvard
2023 -	Nadine Han, Undergraduate student at Harvard
2023	Kim Llajaruna, Graduate student at Harvard
2022 - 23	Emilia Mazzolenis, Graduate student at Harvard
2022	Christina Xiao, Undergraduate student at Harvard
2022	Ryan Kim, Undergraduate student at Harvard
2021	Susannah Su, Undergraduate student at Harvard
2020 - 21	Xincheng Tan, Undergraduate student at Harvard
2020	Maja B. Malaya, Visiting student at Harvard from Lodz University of Technology in Poland
2017	Çisem Altan, Undergraduate student at Koç University
2017	Ilayda Zengin, Undergraduate student at Koç University
	Outreach & Service
2024	Workshop Organizer

Co-organized a workshop in Trust and Reliance in Human-AI Workflows (TREW) at CHI. chitrew.github.io

#### **Workshop Organizer** 2022, 2023

Co-organized a workshop in Trust and Reliance in AI-Human Teams (TRAIT) at the most prominent conference in Human-Computer Interactions (CHI). chi-trait.github.io

#### 2021- **Program Committee Member**

FAccT'24 Conference on Fairness, Accountability, and Transparency (ACM FAccT).

Workshop on Explainable AI at IJCAI'24 (XAI 2024).

FAccT'23 Conference on Fairness, Accountability, and Transparency (ACM FAccT).

Workshop on AI & HCI at ICML'23 (AI & HCI 2023).

Workshop on Explainable AI at IJCAI'23 (XAI 2023).

WWW'23 Crowdsourcing and Human Computation Track.

Workshop on Human-Centered AI (HCAI) at NeurIPS'22.

Workshop on Transparency and Explanations in Smart Systems (TEXSS) at IUI'22.

#### 2020- Reviewer

CSCW (2020, 2021, 2022, 2023), CHI (2021, 2022, 2023, 2024), IUI (2022), TOCHI(2022), TiiS (2022), IEEE TAC (2021)

## 2022 Organizer of the AI-assisted decision-making colloquium at Harvard

Organized a colloquium on AI-assisted decision-making at Harvard. The aim was to provide a forum for Harvard researchers with diverse backgrounds, ranging from machine learning to HCI, visualization, and psychology, that had either worked or were interested in the space of AI-assisted decision-making to share their findings and insights on how to design, build, and evaluate AI that complements human decision-making.

#### 2020 - Mentor - WiSTEM Harvard

I mentor undergraduate Harvard women that want to pursue careers in STEM. The mission of WiSTEM (Women in Science, Technology, Engineering, and Mathematics) is to create and maintain an environment that fosters the growth and development of women students in the science, technology, engineering, and mathematics community at Harvard College through mentorship.

#### 2020 Founder of HCI Reading Group for Undergrads at Harvard

I organized and led a weekly reading group on Human-Computer Interaction topics at Harvard. I aimed to foster interest about the field for undergrads with varying levels of exposure to HCI.

#### 2017- Founder of Kosovo Association for Women in Tech

I organize talks and workshops to foster young women in Kosovo pursue careers in technology.

#### 2014-2016 Trainer at CoderDojo

Taught young people (age 7-17) how to code (2 hours per week).

## **Technical Strengths**

#### **Programming languages**

Multi-paradigm: Python, Julia; Object-oriented: Java, C++, Scala; Web development; Data analysis: R

#### Frameworks

Deep Learning: Pytorch and Knet; Parallel Programming: CUDA, OpenMP, MPI; Computer Vision: OpenCV; Computer Graphics: OpenGL

## Languages

Albanian (native), English (fluent), Turkish (fluent), Spanish (intermediate), Italian (intermediate), German (basic)