Zaki Bushiri

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EDUCATION

University of South Carolina   Columbia, SC
B.S. Computer Information Systems, Minor in Business   May 2029

EXPERIENCE

Goodyear   Columbia, SC
Automotive Technician   June 2025 - August 2025
- Diagnosed and resolved 50+ automotive technical issues weekly, achieving 100% success rate on first-time repairs.
- Communicated complex automotive diagnoses to 20+ customers daily, resulting in customer satisfaction.
- Coordinated with 7-person repair team to complete 10+ vehicle projects daily, reducing average turnaround time by 85%

DICKS Sporting Goods   Columbia, SC
Sales Associate   Nov 2025 - Present

- Utilized POS systems and inventory management tools to process 20+ transactions daily with 95% accuracy rate
- Analyzed customer purchase history and preferences to recommend products, achieving 50% upsell success rate
- Streamlined inventory restocking process with team, reducing product placement time by 30% during peak hours

SKILLS

Languages: Java, JavaScript
Web Development: HTML/CSS
Tools: Microsoft Office 365, VScode, Git