

BC95 UE Log Viewer User Guide

NB-IoT Module Series

Rev. BC95_UE_Log_Viewer_User_Guide_V1.0

Date: 2017-02-17



Our aim is to provide customers with timely and comprehensive service. For any assistance, please contact our company headquarters:

Quectel Wireless Solutions Co., Ltd.

Office 501, Building 13, No.99, Tianzhou Road, Shanghai, China, 200233

Tel: +86 21 5108 6236 Email: info@quectel.com

Or our local office. For more information, please visit:

http://www.quectel.com/support/salesupport.aspx

For technical support, or to report documentation errors, please visit:

http://www.quectel.com/support/techsupport.aspx

Or email to: Support@quectel.com

GENERAL NOTES

QUECTEL OFFERS THE INFORMATION AS A SERVICE TO ITS CUSTOMERS. THE INFORMATION PROVIDED IS BASED UPON CUSTOMERS' REQUIREMENTS. QUECTEL MAKES EVERY EFFORT TO ENSURE THE QUALITY OF THE INFORMATION IT MAKES AVAILABLE. QUECTEL DOES NOT MAKE ANY WARRANTY AS TO THE INFORMATION CONTAINED HEREIN, AND DOES NOT ACCEPT ANY LIABILITY FOR ANY INJURY, LOSS OR DAMAGE OF ANY KIND INCURRED BY USE OF OR RELIANCE UPON THE INFORMATION. ALL INFORMATION SUPPLIED HEREIN IS SUBJECT TO CHANGE WITHOUT PRIOR NOTICE.

COPYRIGHT

THE INFORMATION CONTAINED HERE IS PROPRIETARY TECHNICAL INFORMATION OF QUECTEL CO., LTD. TRANSMITTING, REPRODUCTION, DISSEMINATION AND EDITING OF THIS DOCUMENT AS WELL AS UTILIZATION OF THE CONTENT ARE FORBIDDEN WITHOUT PERMISSION. OFFENDERS WILL BE HELD LIABLE FOR PAYMENT OF DAMAGES. ALL RIGHTS ARE RESERVED IN THE EVENT OF A PATENT GRANT OR REGISTRATION OF A UTILITY MODEL OR DESIGN.

Copyright © Quectel Wireless Solutions Co., Ltd. 2017. All rights reserved.



About the Document

History

Revision	Date	Author	Description
1.0	2017-02-17	Donald TANG	Initial



Contents

Ab	out the	e Document	2	
Со	ntents		3	
		dex		
1	Intro	duction	5	
2	Tool Installation			
	2.1.	Microsoft .NET Framework Installation	6	
	2.2.	Microsoft Visual C++ 2015 Redistributable (x86) Installation	8	
	2.3.	UE Log Viewer Installation	9	
3	Use t	the Tool to View Log	14	



Figure Index

FIGURE 1: MICROSOFT .NET FRAMEWORK INSTALLATION PACKAGE	6
FIGURE 2: LICENSE AGREEMENT FOR MICROSOFT .NET FRAMEWORK INSTALLATION	6
FIGURE 3: MICROSOFT .NET FRAMEWORK IS INSTALLING	7
FIGURE 4: MICROSOFT .NET FRAMEWORK SUCCESSFULLY INSTALLED	7
FIGURE 5: INSTALLATION PACKAGE OF MICROSOFT VISUAL C++ 2015 REDISTRIBUTABLE (X86)	8
FIGURE 6: LICENSE AGREEMENT FOR MICROSOFT VISUAL C++ 2015 REDISTRIBUTABLE (X86)	
INSTALLATION	8
FIGURE 7: MICROSOFT VISUAL C++ 2015 REDISTRIBUTABLE (X86) IS INSTALLING	8
FIGURE 8: MICROSOFT VISUAL C++ 2015 REDISTRIBUTABLE (X86) SUCCESSFULLY INSTALLED	9
FIGURE 9: UE LOG VIEWER SETUP INTERFACE	9
FIGURE 10: INSTALLATION PATH AND TOOL USER SELECTION	10
FIGURE 11: CONFIRM INSTALLATION	
FIGURE 12: INSTALLING UE LOG VIEWER	
FIGURE 13: INSTALLATION COMPLETED	
FIGURE 14: UE LOG VIEWER DESKTOP ICON	12
FIGURE 15: "COULD NOT FIND MESSAGES.XML" ERROR	12
FIGURE 16: MESSAGES.XML UNDER EVK FOLDER	13
FIGURE 17: INTERFACE OF UE LOG VIEWER	14
FIGURE 18: SELECT SERIAL PORT	14
FIGURE 19: DEFAULT BAUD RATE	
FIGURE 20: PROTOCOL.BIN FILE	15
FIGURE 21: LOG INFORMATION AND SAVED PATH AFTER CONNECTION	15



1 Introduction

This document mainly introduces how to use UE Log Viewer tool to view log via debug port for Quectel BC95 module.





2 Tool Installation

Customers need to install "Microsoft .NET Framework" (4.5 version or later) and "Microsoft Visual C++ 2015 Redistributable (x86)" on PC before installing the UE Log Viewer.

2.1. Microsoft .NET Framework Installation

1. Double-click *microsoft.net framework 4.5.exe* to install Microsoft .NET Framework.

R microsoft.net framework 4.5.exe

Figure 1: Microsoft .NET Framework Installation Package

2. Wait until the following window comes up, and then click "I have read and accept the license terms" and "Install" as shown below.

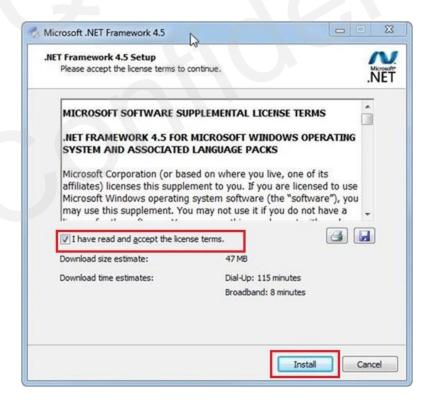


Figure 2: License Agreement for Microsoft .NET Framework Installation



3. Please wait for the program to install.

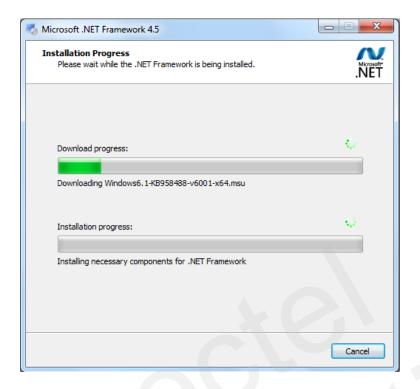


Figure 3: Microsoft .NET Framework is Installing

4. Click "Finish" to accomplish installation.



Figure 4: Microsoft .NET Framework Successfully Installed



2.2. Microsoft Visual C++ 2015 Redistributable (x86) Installation

1. Double-click *vc_redist.x86.exe* to install Microsoft Visual C++ 2015 Redistributable (x86).

∰ vc_redist.x86.exe

Figure 5: Installation Package of Microsoft Visual C++ 2015 Redistributable (x86)

2. Wait until the following window comes up, and then click "I Agree to the license terms and conditions" and "Install" as shown below.

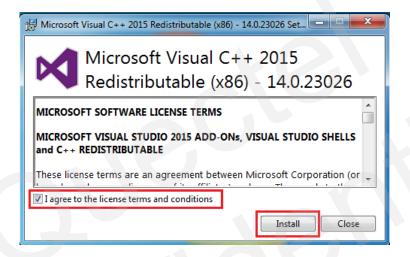


Figure 6: License Agreement for Microsoft Visual C++ 2015 Redistributable (x86) Installation

3. Please wait for the program to install.

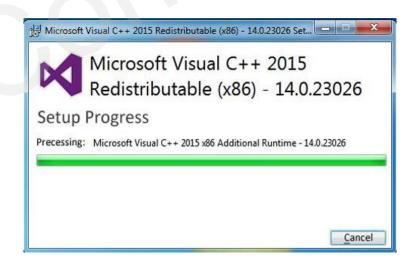


Figure 7: Microsoft Visual C++ 2015 Redistributable (x86) is Installing



4. Click "Close" to accomplish installation.

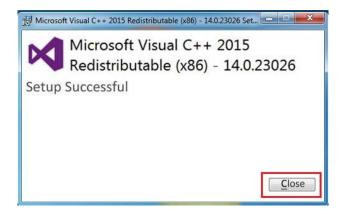


Figure 8: Microsoft Visual C++ 2015 Redistributable (x86) Successfully Installed

2.3. UE Log Viewer Installation

Step 1: Double-click the installation package, and then the installation interface shown as below will pop up. Click "**Next**".

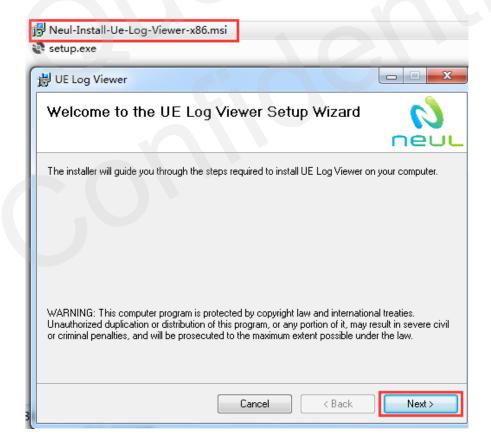


Figure 9: UE Log Viewer Setup Interface



Step 2: Select the installation path and user. Then click "Next".

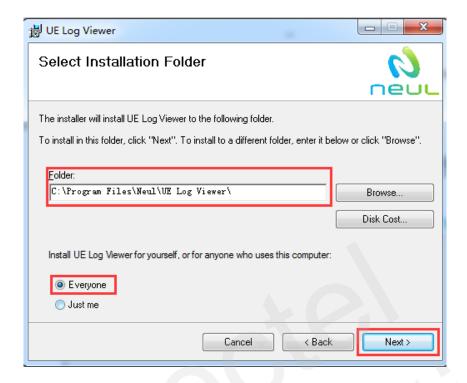


Figure 10: Installation Path and Tool User Selection

Step 3: Click "Next" to start the installation.

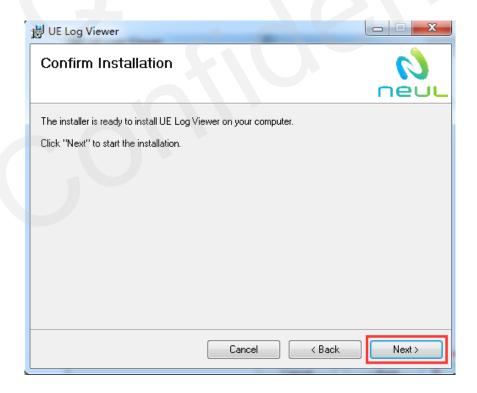


Figure 11: Confirm Installation



Step 4: Please wait during the installation.

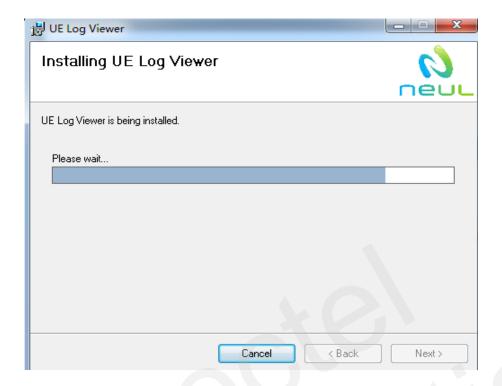


Figure 12: Installing UE Log Viewer

Step 5: Click "Close" to finish the installation.

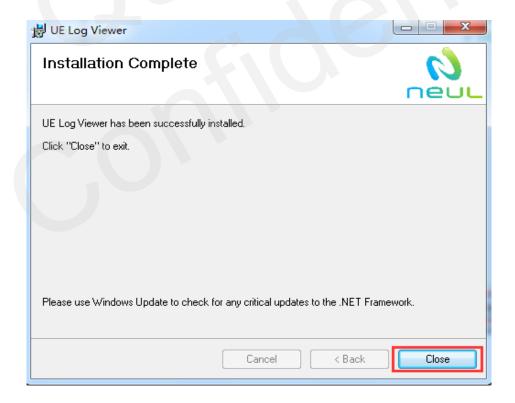


Figure 13: Installation Completed



Step 6: After installation, the following icon will be shown on the desktop.



Figure 14: UE Log Viewer Desktop Icon

Step 7: Double-click the icon to open the tool. There will be an error shown as below, because of the lack of the *messages.xml*.

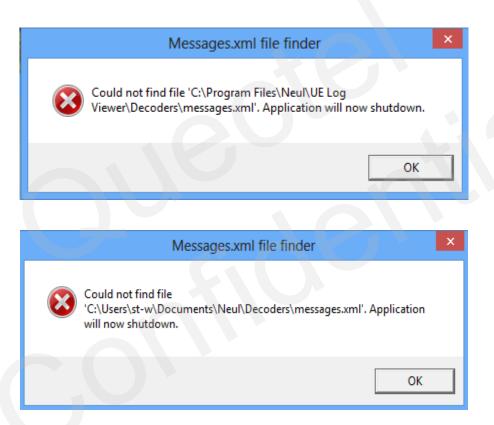


Figure 15: "Could not Find Messages.xml" Error

Step 8: If you are using a firmware version prior to V100R100C10B650SP8, and a tool version prior to V2.14.0.30846, please copy the *messages.xml*, which is available under the *evk* folder in the installation package, to *C:\Program Files\Neul\UE Log Viewer\Decoders* directory. If the firmware version is V100R100C10B650SP8 or later, and the tool version is V2.14.0.30846 or later, please copy the *messages.xml*, which is available under the *evk* folder in the installation package, to the *C:\Users\xxxx\Documents\Weul\Decoders* directory. Then the tool can be opened successfully.





Figure 16: messages.xml under evk Folder





3 Use the Tool to View Log

This chapter mainly introduces how to use the UE Log Viewer tool to view log.

Step 1: Open the tool, and then you will enter the tool interface shown as below.

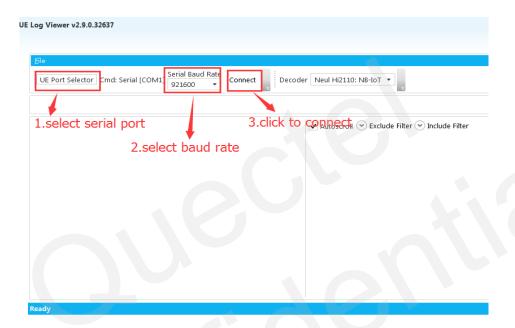


Figure 17: Interface of UE Log Viewer

Step 2: Select the serial port through the drop-down list of "**UE Port Selector**". "**Dbg**" stands for the debug port.

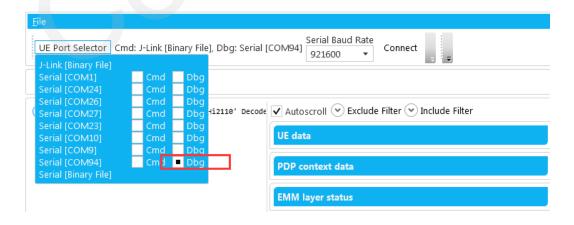


Figure 18: Select Serial Port



Step 3: The default baud rate is 921600. Please note that the log can be seen only at this baud rate.

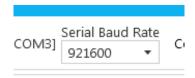


Figure 19: Default Baud Rate

Step 4: Click "**Connect**" pop-up dialog box, select the *protocol.bin* file in *evk* folder, and then you will be able to watch the log information, and the log will be automatically saved in the following path. Please note that the module should be powered on before connection.



Figure 20: protocol.bin File



Figure 21: Log Information and Saved Path after Connection