







#### WSDM 2023 Tutorial

# Knowledge-Augmented Methods for Natural Language Processing

Chenguang Zhu<sup>1</sup>, Yichong Xu<sup>1</sup>, Xiang Ren<sup>2</sup>, Bill Yuchen Lin<sup>3</sup>, Meng Jiang<sup>4</sup>, Wenhao Yu<sup>4</sup>

<sup>1</sup>Microsoft Cognitive Services Research <sup>2</sup>University of Southern California <sup>3</sup>Allen Institute for Al <sup>4</sup>University of Notre Dame

#### Presenters





Chenguang Zhu
Principal Research
Manager
Microsoft Cognitive
Services Research



Yichong Xu
Senior Researcher
Microsoft Cognitive
Services Research



Xiang Ren
Assistant Professor
Dept. of Computer
Science
University of
Southern California



**Bill Yuchen Lin**Young Investigator
Allen Institute for Al



Assistant Professor
Dept. of Computer
Science and
Engineering
University of Notre
Dame

**Meng Jiang** 



Wenhao Yu
Ph.D. candidate
Dept. of Computer
Science and
Engineering
University of Notre
Dame

## Disclaimer: This tutorial is our own opinions



- Not Microsoft's, USC's, Allen Institute of Al's or Univ. of Notre Dame's
- To access mentioned models + datasets, please refer to corresponding licensing information
- We're not promoting the use of any particular model and/or datasets
- There are slides / figures borrowed from respective papers
- This tutorial is by no means exhaustive: we've tried our best to include relevant materials

#### How to access tutorial materials



 Detailed information about our tutorial can be found at: <a href="https://www.wsdm-conference.org/2023/program/tutorials">https://www.wsdm-conference.org/2023/program/tutorials</a>



Talk slides are at:

https://github.com/zcgzcgzcg1/WSDM2023 Knowledge NLP Tutorial/



#### What is this tutorial about?



- How to fuse knowledge and common sense into natural language processing
- Knowledge in natural language understanding (NLU)
  - Natural language inference, sentence classification, sequence labeling, etc.
- Knowledge in natural language generation (NLG)
  - Text summarization, dialogue response generation, story generation, etc.
- Commonsense reasoning
  - Commonsense Q&A, commonsense generation

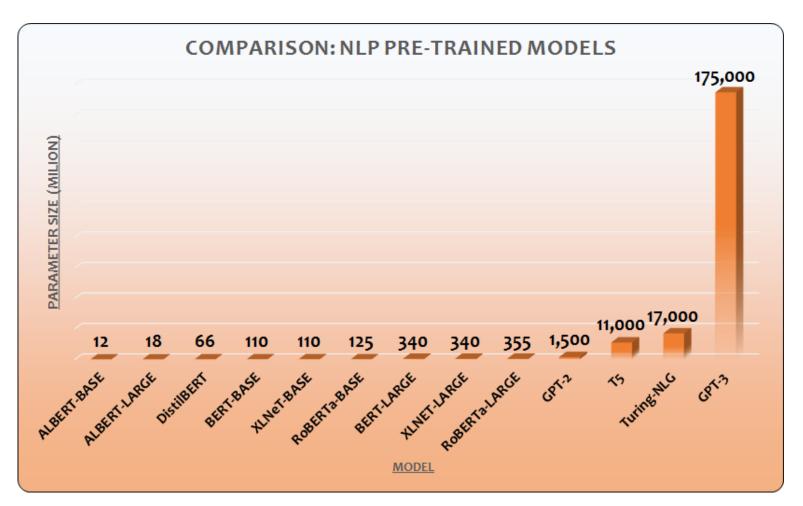
## Schedule



Local time (GMT+8)	Content	Presenter
08:30-08:45	Motivation and Introduction of Knowledge in NLP	Chenguang Zhu
08:45-09:35	Knowledge in Natural Language Understanding	Yichong Xu
09:35-10:00	Knowledge in Natural Language Generation	Wenhao Yu / Meng Jiang
10:00-10:30	Coffee Break	
10:30-10:55	Knowledge in Natural Language Generation	Wenhao Yu / Meng Jiang
10:55-11:45	Commonsense Knowledge and Reasoning for NLP	Yuchen Lin / Xiang Ren
11:45-12:00	Summary and Future Direction	Meng Jiang / Xiang Ren

### Where is NLP heading?





- Large, Huge, Gigantic Language models
- Training cost affordable only by few large companies
- Even fine-tuning is impossible for a majority of researchers and practitioners
- Does model size solve everything?
  - Unfortunately, no
- Then why are we doing it?





## Integration of External Knowledge

#### Knowledge in NLP





A language model (LM) learns how to express

I go school to to want.



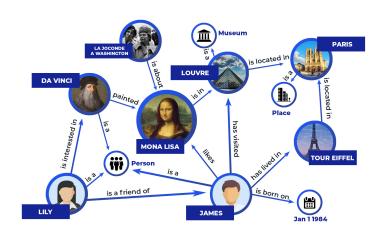
I want to go to school.



Knowledge indicates what to express

Q: Where is the painting **Mona Lisa**?

A: It is in Louvre, Paris.



#### Knowledge sources



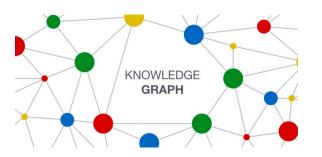
#### **Structured**

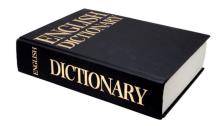
- Knowledge graph: A meta-representation of knowledge, common sense, entities, relations
- Dictionary: explanation of words and phrases

#### <u>Unstructured</u>

- **Text data**: Knowledge from data without a predefined format, e.g., documents, emails
- Large language models, e.g., ChatGPT

Knowledge is any external information absent from the input but helpful for generating the output











• Step 1: **Ground** language into related knowledge

• Step 2: **Represent** knowledge

• Step 3: Fuse knowledge representation into language model



- Ground language into related knowledge
  - String matching, NER, Entity linking, information retrieval
  - Identify concepts and relations in the knowledge source

The **pen** is on the **desk**.



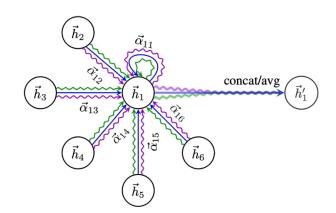
- Represent knowledge
  - Concept names

Description of concepts

Graph embeddings

Desk

**Desk**: A table, frame, or case, now usually with a flat top, for writers and readers. It often has a drawer or repository underneath.





- Fuse knowledge representation into language model
  - Concatenate concept names/descriptions into input

The pen is on the desk. [SEP] desk: a table, ...

Append/add concept embeddings into input embeddings

• Attention Graph embedding of pen Graph embedding of desk

