

Data Warehousing Overview

CS245 Notes 12

Hector Garcia-Molina
Stanford University

Warehousing

- Growing industry: \$8 billion in 1998
- Range from desktop to huge:
 - ◆ Walmart: 900-CPU, 2,700 disk, 23TB Teradata system
- Lots of buzzwords, hype
 - ◆ slice & dice, rollup, MOLAP, pivot, ...

CS 245

Notes12

2

Outline

- What is a data warehouse?
- Why a warehouse?
- Models & operations
- Implementing a warehouse
- Future directions

CS 245

Notes12

3

What is a Warehouse?

- Collection of diverse data
 - ◆ subject oriented
 - ◆ aimed at executive, decision maker
 - ◆ often a copy of operational data
 - ◆ with value-added data (e.g., summaries, history)
 - ◆ integrated
 - ◆ time-varying
 - ◆ non-volatile



CS 245

Notes12

4

What is a Warehouse?

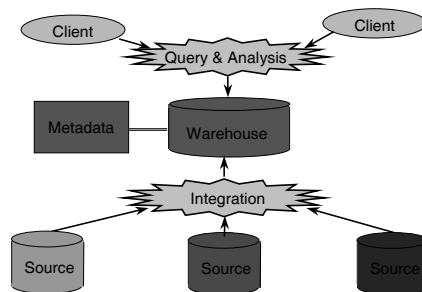
- Collection of tools
 - ◆ gathering data
 - ◆ cleansing, integrating, ...
 - ◆ querying, reporting, analysis
 - ◆ data mining
 - ◆ monitoring, administering warehouse

CS 245

Notes12

5

Warehouse Architecture



CS 245

Notes12

6

Motivating Examples

- Forecasting
- Comparing performance of units
- Monitoring, detecting fraud
- Visualization

CS 245

Notes12

7

Why a Warehouse?

- Two Approaches:
 - ◆ Query-Driven (Lazy)
 - ◆ Warehouse (Eager)

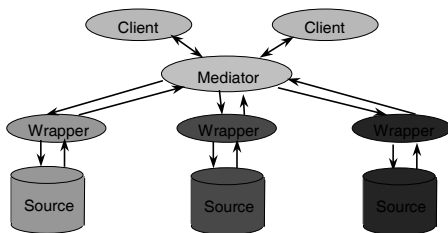


CS 245

Notes12

8

Query-Driven Approach



CS 245

Notes12

9

Advantages of Warehousing

- High query performance
- Queries not visible outside warehouse
- Local processing at sources unaffected
- Can operate when sources unavailable
- Can query data not stored in a DBMS
 - ◆ Modify, summarize (store aggregates)
 - ◆ Add historical information

CS 245

Notes12

10

Advantages of Query-Driven

- No need to copy data
 - ◆ less storage
 - ◆ no need to purchase data
- More up-to-date data
- Query needs can be unknown
- Only query interface needed at sources
- May be less draining on sources

CS 245

Notes12

11

OLTP vs. OLAP

- OLTP: On Line Transaction Processing
 - ◆ Describes processing at operational sites
- OLAP: On Line Analytical Processing
 - ◆ Describes processing at warehouse

CS 245

Notes12

12

OLTP vs. OLAP

OLTP

- Mostly updates
- Many small transactions
- Mb-Tb of data
- Raw data
- Clerical users
- Up-to-date data
- Consistency, recoverability critical

OLAP

- Mostly reads
- Queries long, complex
- Gb-Tb of data
- Summarized, consolidated data
- Decision-makers, analysts as users

CS 245

Notes12

13

Data Marts

- Smaller warehouses
- Spans part of organization
 - ◆ e.g., marketing (customers, products, sales)
- Do not require enterprise-wide consensus
 - ◆ but long term integration problems?

CS 245

Notes12

14

Warehouse Models & Operators

- Data Models
 - ◆ relations
 - ◆ stars & snowflakes
 - ◆ cubes
- Operators
 - ◆ slice & dice
 - ◆ roll-up, drill down
 - ◆ pivoting
 - ◆ other

CS 245

Notes12

15

Star

product	prodid	name	price
	p1	bolt	10
	p2	nut	5

store	storeid	city
	c1	nyc
	c2	sfo
	c3	la

sale	orderid	date	custid	prodid	storeid	qty	amt
	o100	1/7/97	53	p1	c1	1	12
	o102	2/7/97	53	p2	c1	2	11
	105	3/8/97	111	p1	c3	5	50

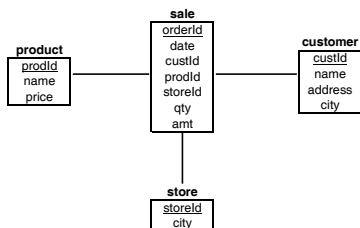
customer	custid	name	address	city
	53	joe	10 main	sfo
	81	fred	12 main	sfo
	111	sally	80 willow	la

CS 245

Notes12

16

Star Schema



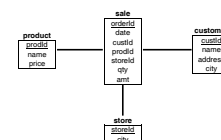
CS 245

Notes12

17

Terms

- Fact table
- Dimension tables
- Measures

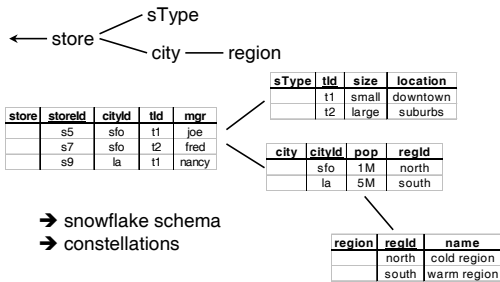


CS 245

Notes12

18

Dimension Hierarchies



CS 245

Notes12

19

Cube

Fact table view:

sale	prold	storeld	amt
	p1	c1	12
	p2	c1	11
	p1	c3	50
	p2	c2	8

Multi-dimensional cube:

	c1	c2	c3
p1	12		50
p2	11	8	

dimensions = 2

CS 245

Notes12

20

3-D Cube

Fact table view:

sale	prold	storeld	date	amt
	p1	c1	1	12
	p2	c1	1	11
	p1	c3	1	50
	p2	c2	1	8
	p1	c1	2	44
	p1	c2	2	4

Multi-dimensional cube:

		c1	c2	c3
day 2	p1	44		
	p2		8	
day 1	p1	12		50
	p2	11	8	

dimensions = 3

CS 245

Notes12

21

ROLAP vs. MOLAP

- ROLAP: Relational On-Line Analytical Processing
- MOLAP: Multi-Dimensional On-Line Analytical Processing

CS 245

Notes12

22

Aggregates

- Add up amounts for day 1
- In SQL: `SELECT sum(amt) FROM SALE WHERE date = 1`

sale	prold	storeld	date	amt
	p1	c1	1	12
	p2	c1	1	11
	p1	c3	1	50
	p2	c2	1	8
	p1	c1	2	44
	p1	c2	2	4

→ 81

CS 245

Notes12

23

Aggregates

- Add up amounts by day
- In SQL: `SELECT date, sum(amt) FROM SALE GROUP BY date`

sale	prold	storeld	date	amt
	p1	c1	1	12
	p2	c1	1	11
	p1	c3	1	50
	p2	c2	1	8
	p1	c1	2	44
	p1	c2	2	4

→

ans	date	sum
	1	81
	2	48

CS 245

Notes12

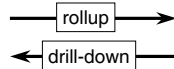
24

Another Example

- Add up amounts by day, product
- In SQL: `SELECT date, sum(amt) FROM SALE GROUP BY date, prodid`

sale	prodid	storeid	date	amt
	p1	c1	1	12
	p2	c1	1	11
	p1	c3	1	50
	p2	c2	1	8
	p1	c1	2	44
	p1	c2	2	4

sale	prodid	date	amt
	p1	1	62
	p2	1	19
	p1	2	48



CS 245

Notes12

25

Aggregates

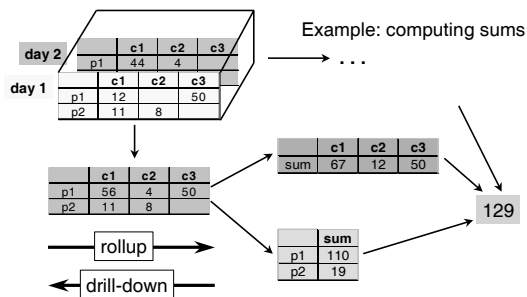
- Operators: sum, count, max, min, median, ave
- “Having” clause
- Using dimension hierarchy
 - ◆ average by region (within store)
 - ◆ maximum by month (within date)

CS 245

Notes12

26

Cube Aggregation

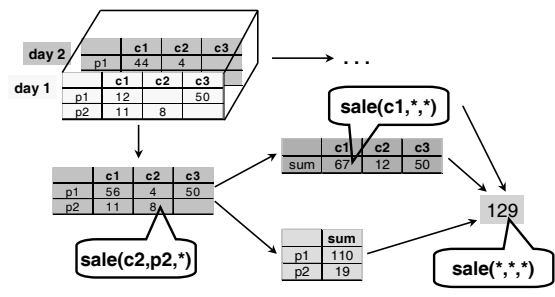


CS 245

Notes12

27

Cube Operators

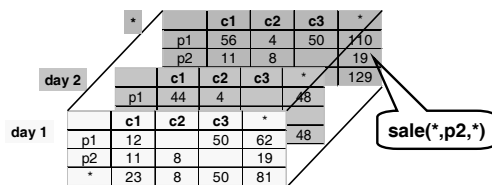


CS 245

Notes12

28

Extended Cube

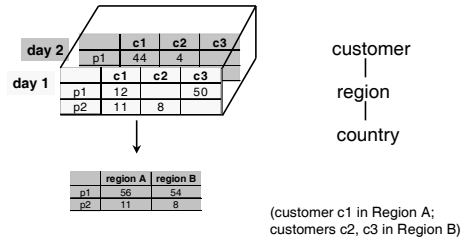


CS 245

Notes12

29

Aggregation Using Hierarchies



CS 245

Notes12

30

Pivoting

Fact table view:

sale	prodid	storeid	date	amt
	p1	c1	1	12
	p2	c1	1	11
	p1	c3	1	50
	p2	c2	1	8
	p1	c1	2	44
	p1	c2	2	4

Multi-dimensional cube:

	prodid	storeid	date	amt
day 2	p1	c1	1	12
	p2	c1	1	11
	p1	c3	1	50
day 1	p2	c2	1	8
	p1	c1	2	44
	p1	c2	2	4

	prodid	storeid	date	amt
day 2	p1	c1	1	12
	p2	c1	1	11
day 1	p1	c3	1	50
	p2	c2	1	8
day 2	p1	c1	2	44
	p1	c2	2	4

CS 245

Notes12

31

Query & Analysis Tools

- Query Building
- Report Writers (comparisons, growth, graphs,...)
- Spreadsheet Systems
- Web Interfaces
- Data Mining

CS 245

Notes12

32

Other Operations

- Time functions
 - ◆ e.g., time average
- Computed Attributes
 - ◆ e.g., commission = sales * rate
- Text Queries
 - ◆ e.g., find documents with words X AND B
 - ◆ e.g., rank documents by frequency of words X, Y, Z

CS 245

Notes12

33

Data Mining

- Decision Trees
- Clustering
- Association Rules

CS 245

Notes12

34

Decision Trees

Example:

- Conducted survey to see what customers were interested in new model car
- Want to select customers for advertising campaign

sale	custid	car	age	city	newCar
	c1	taurus	27	sf	yes
	c2	van	35	la	yes
	c3	van	40	sf	yes
	c4	taurus	22	sf	yes
	c5	merc	50	la	no
	c6	taurus	25	la	no

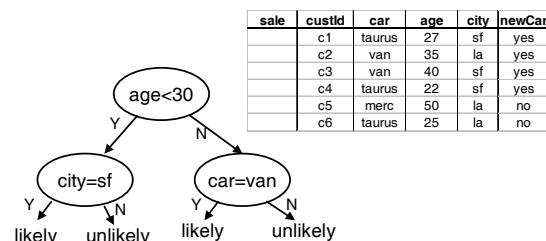
training set

CS 245

Notes12

35

One Possibility

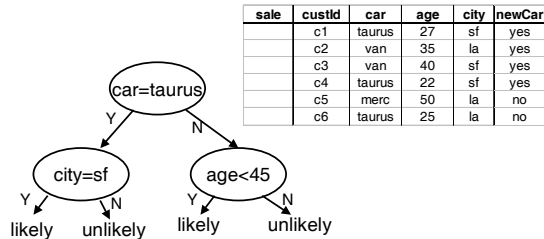


CS 245

Notes12

36

Another Possibility



CS 245

Notes12

37

Issues

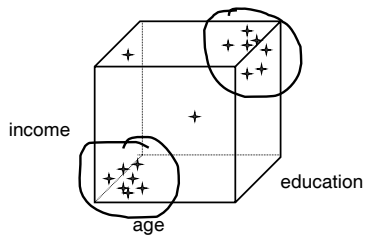
- Decision tree cannot be “too deep”
 - would not have statistically significant amounts of data for lower decisions
- Need to select tree that most reliably predicts outcomes

CS 245

Notes12

38

Clustering



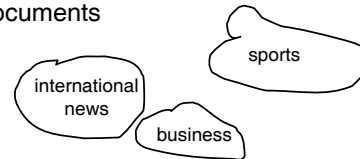
CS 245

Notes12

39

Another Example: Text

- Each document is a vector
 - ◆ e.g., <100110...> contains words 1,4,5,...
- Clusters contain “similar” documents
- Useful for understanding, searching documents



CS 245

Notes12

40

Issues

- Given desired number of clusters?
- Finding “best” clusters
- Are clusters semantically meaningful?
 - ◆ e.g., “yuppies” cluster?
- Using clusters for disk storage

CS 245

Notes12

41

Association Rule Mining

sales records:

transaction id	customer id	products bought
tran1	cust33	p2, p5, p8
tran2	cust45	p5, p8, p11
tran3	cust12	p1, p9
tran4	cust40	p5, p8, p11
tran5	cust12	p2, p9
tran6	cust12	p9

market-basket data

- Trend: Products p5, p8 often bought together
- Trend: Customer 12 likes product p9

CS 245

Notes12

42

Association Rule

- **Rule:** $\{p_1, p_3, p_8\}$
- **Support:** number of baskets where these products appear
- **High-support set:** support \geq threshold s
- **Problem:** find all high support sets

CS 245

Notes12

43

Finding High-Support Pairs

- Baskets(basket, item)
- ```
SELECT I.item, J.item, COUNT(I.basket)
FROM Baskets I, Baskets J
WHERE I.basket = J.basket AND
 I.item < J.item
GROUP BY I.item, J.item
HAVING COUNT(I.basket) >= s;
```

WHY?

CS 245

Notes12

44

## Example

| basket | item |
|--------|------|
| t1     | p2   |
| t1     | p5   |
| t1     | p8   |
| t2     | p5   |
| t2     | p8   |
| t2     | p11  |
| ...    | ...  |

| basket | item1 | item2 |
|--------|-------|-------|
| t1     | p2    | p5    |
| t1     | p2    | p8    |
| t1     | p5    | p8    |
| t2     | p5    | p8    |
| t2     | p5    | p11   |
| t2     | p8    | p11   |
| ...    | ...   | ...   |

check if count  $\geq s$

CS 245

Notes12

45

## Issues

- Performance for size 2 rules

| basket | item |
|--------|------|
| t1     | p2   |
| t1     | p5   |
| t1     | p8   |
| t2     | p5   |
| t2     | p8   |
| t2     | p11  |
| ...    | ...  |

big

| basket | item1 | item2 |
|--------|-------|-------|
| t1     | p2    | p5    |
| t1     | p2    | p8    |
| t1     | p5    | p8    |
| t2     | p5    | p8    |
| t2     | p5    | p11   |
| t2     | p8    | p11   |
| ...    | ...   | ...   |

even bigger!

- Performance for size  $k$  rules

CS 245

Notes12

46

## Implementing a Warehouse

- **Monitoring:** Sending data from sources
- **Integrating:** Loading, cleansing,...
- **Processing:** Query processing, indexing, ...
- **Managing:** Metadata, Design, ...

CS 245

Notes12

47

## Monitoring

- Source Types: relational, flat file, IMS, VSAM, IDMS, WWW, news-wire, ...
- Incremental vs. Refresh

| customer | id  | name  | address   | city |
|----------|-----|-------|-----------|------|
|          | 53  | joe   | 10 main   | sfo  |
|          | 81  | fred  | 12 main   | sfo  |
|          | 111 | sally | 80 willow | la   |

new

CS 245

Notes12

48



## Monitoring Techniques

- Periodic snapshots
- Database triggers
- Log shipping
- Data shipping (replication service)
- Transaction shipping
- Polling (queries to source)
- Screen scraping
- Application level monitoring

Advantages & Disadvantages!!

CS 245

Notes12

49

## Monitoring Issues

- Frequency
  - ◆ periodic: daily, weekly, ...
  - ◆ triggered: on "big" change, lots of changes, ...
- Data transformation
  - ◆ convert data to uniform format
  - ◆ remove & add fields (e.g., add date to get history)
- Standards (e.g., ODBC)
- Gateways

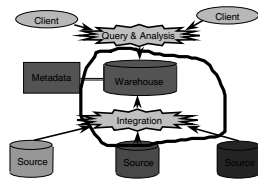
CS 245

Notes12

50

## Integration

- Data Cleaning
- Data Loading
- Derived Data



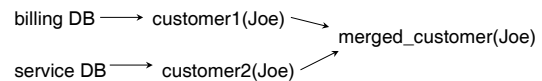
CS 245

Notes12

51

## Data Cleaning

- Migration (e.g., yen  $\Rightarrow$  dollars)
- Scrubbing: use domain-specific knowledge (e.g., social security numbers)
- Fusion (e.g., mail list, customer merging)



- Auditing: discover rules & relationships (like data mining)

CS 245

Notes12

52

## Loading Data

- Incremental vs. refresh
- Off-line vs. on-line
- Frequency of loading
  - ◆ At night, 1x a week/month, continuously
- Parallel/Partitioned load

CS 245

Notes12

53

## Derived Data

- Derived Warehouse Data
  - ◆ indexes
  - ◆ aggregates
  - ◆ materialized views (next slide)
- When to update derived data?
- Incremental vs. refresh

CS 245

Notes12

54

## Materialized Views

- Define new warehouse relations using SQL expressions

| sale | prodid | storeid | date | amt |
|------|--------|---------|------|-----|
|      | p1     | c1      | 1    | 12  |
|      | p2     | c1      | 1    | 11  |
|      | p1     | c3      | 1    | 50  |
|      | p2     | c2      | 1    | 8   |
|      | p1     | c1      | 2    | 44  |
|      | p1     | c2      | 2    | 4   |

| product | id | name | price |
|---------|----|------|-------|
|         | p1 | bolt | 10    |
|         | p2 | nut  | 5     |

| joinTb | prodid | name | price | storeid | date | amt |
|--------|--------|------|-------|---------|------|-----|
|        | p1     | bolt | 10    | c1      | 1    | 12  |
|        | p2     | nut  | 5     | c1      | 1    | 11  |
|        | p1     | bolt | 10    | c3      | 1    | 50  |
|        | p2     | nut  | 5     | c2      | 1    | 8   |
|        | p1     | bolt | 10    | c1      | 2    | 44  |
|        | p1     | bolt | 10    | c2      | 2    | 4   |

does not exist at any source

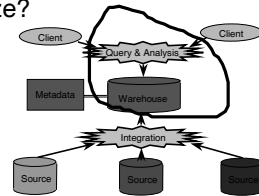
CS 245

Notes12

55

## Processing

- ROLAP servers vs. MOLAP servers
- Index Structures
- What to Materialize?
- Algorithms



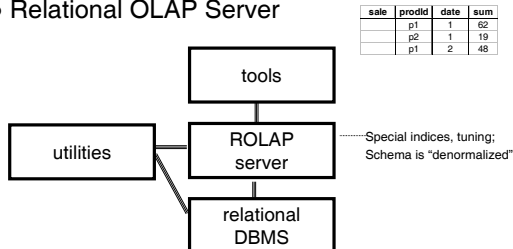
CS 245

Notes12

56

## ROLAP Server

- Relational OLAP Server



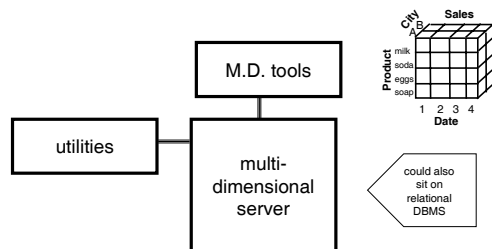
CS 245

Notes12

57

## MOLAP Server

- Multi-Dimensional OLAP Server



CS 245

Notes12

58

## Index Structures

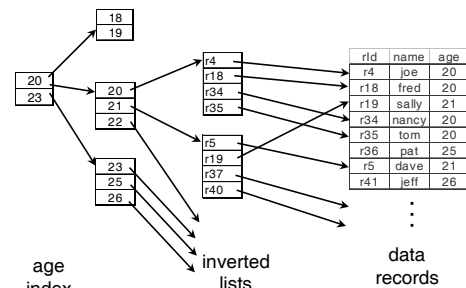
- Traditional Access Methods
  - B-trees, hash tables, R-trees, grids, ...
- Popular in Warehouses
  - inverted lists
  - bit map indexes
  - join indexes
  - text indexes

CS 245

Notes12

59

## Inverted Lists



CS 245

Notes12

60

## Using Inverted Lists

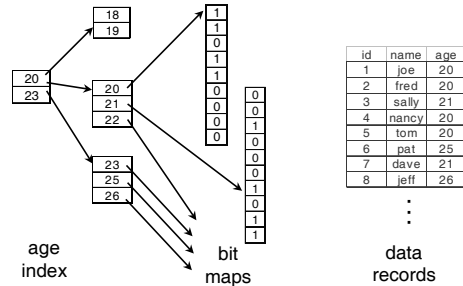
- Query:
  - Get people with age = 20 and name = "fred"
- List for age = 20: r4, r18, r34, r35
- List for name = "fred": r18, r52
- Answer is intersection: r18

CS 245

Notes12

61

## Bit Maps



CS 245

Notes12

62

## Using Bit Maps

- Query:
  - Get people with age = 20 and name = "fred"
- List for age = 20: 1101100000
- List for name = "fred": 0100000001
- Answer is intersection: 010000000000
- Good if domain cardinality small
- Bit vectors can be compressed

CS 245

Notes12

63

## Join

- "Combine" SALE, PRODUCT relations
- In SQL: `SELECT * FROM SALE, PRODUCT`

| sale | prodId | storeId | date | amt |
|------|--------|---------|------|-----|
|      | p1     | c1      | 1    | 12  |
|      | p2     | c1      | 1    | 11  |
|      | p1     | c3      | 1    | 50  |
|      | p2     | c2      | 1    | 8   |
|      | p1     | c1      | 2    | 44  |
|      | p1     | c2      | 2    | 4   |

| product | id | name | price |
|---------|----|------|-------|
|         | p1 | bolt | 10    |
|         | p2 | nut  | 5     |

| joinTb | prodId | name | price | storeId | date | amt |
|--------|--------|------|-------|---------|------|-----|
|        | p1     | bolt | 10    | c1      | 1    | 12  |
|        | p2     | nut  | 5     | c1      | 1    | 11  |
|        | p1     | bolt | 10    | c3      | 1    | 50  |
|        | p2     | nut  | 5     | c2      | 1    | 8   |
|        | p1     | bolt | 10    | c1      | 2    | 44  |
|        | p1     | bolt | 10    | c2      | 2    | 4   |

CS 245

Notes12

64

## Join Indexes

| product | id | name | price | join index     |
|---------|----|------|-------|----------------|
|         | p1 | bolt | 10    | r1, r3, r5, r6 |
|         | p2 | nut  | 5     | r2, r4         |

| sale | rId | prodId | storeId | date | amt |
|------|-----|--------|---------|------|-----|
|      | r1  | p1     | c1      | 1    | 12  |
|      | r2  | p2     | c1      | 1    | 11  |
|      | r3  | p1     | c3      | 1    | 50  |
|      | r4  | p2     | c2      | 1    | 8   |
|      | r5  | p1     | c1      | 2    | 44  |
|      | r6  | p1     | c2      | 2    | 4   |

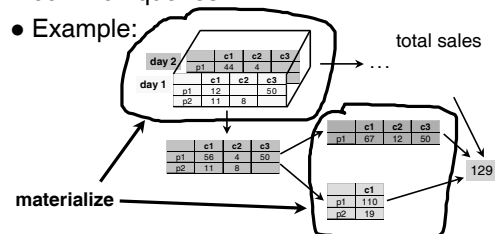
CS 245

Notes12

65

## What to Materialize?

- Store in warehouse results useful for common queries
- Example:



CS 245

Notes12

66

## Materialization Factors

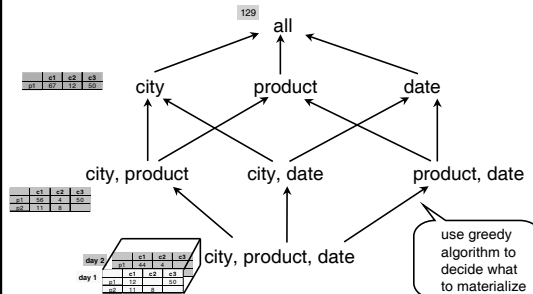
- Type/frequency of queries
- Query response time
- Storage cost
- Update cost

CS 245

Notes12

67

## Cube Aggregates Lattice



CS 245

Notes12

68

## Dimension Hierarchies

all  
|  
state  
|  
city

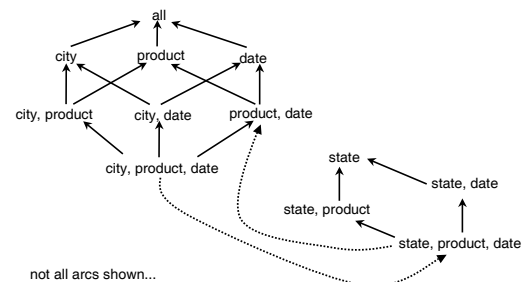
| cities | city | state |
|--------|------|-------|
|        | c1   | CA    |
|        | c2   | NY    |

CS 245

Notes12

69

## Dimension Hierarchies

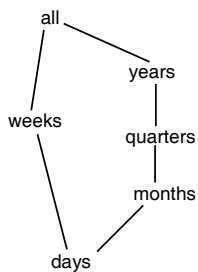


CS 245

Notes12

70

## Interesting Hierarchy



| time | day | week | month | quarter | year |
|------|-----|------|-------|---------|------|
| 1    | 1   | 1    | 1     | 1       | 2000 |
| 2    | 1   | 1    | 1     | 1       | 2000 |
| 3    | 1   | 1    | 1     | 1       | 2000 |
| 4    | 1   | 1    | 1     | 1       | 2000 |
| 5    | 1   | 1    | 1     | 1       | 2000 |
| 6    | 1   | 1    | 1     | 1       | 2000 |
| 7    | 1   | 1    | 1     | 1       | 2000 |
| 8    | 2   | 1    | 1     | 1       | 2000 |

conceptual  
dimension table

CS 245

Notes12

71

## Algorithms

- Query Optimization
- Parallel Processing
- Data Mining

CS 245

Notes12

72

## Example: Association Rules

- How do we perform rule mining efficiently?
- Observation: If set  $X$  has support  $t$ , then each  $X$  subset must have at least support  $t$
- For 2-sets:
  - if we need support  $s$  for  $\{i, j\}$
  - then each  $i, j$  must appear in at least  $s$  baskets

CS 245

Notes12

73

## Algorithm for 2-Sets

- Find OK products
  - those appearing in  $s$  or more baskets
- Find high-support pairs using only OK products

CS 245

Notes12

74

## Algorithm for 2-Sets

- INSERT INTO okBaskets(basket, item)  
SELECT basket, item  
FROM Baskets  
GROUP BY item  
HAVING COUNT(basket) >= s;
- Perform mining on okBaskets  
SELECT I.item, J.item, COUNT(I.basket)  
FROM okBaskets I, okBaskets J  
WHERE I.basket = J.basket AND  
I.item < J.item  
GROUP BY I.item, J.item  
HAVING COUNT(I.basket) >= s;

CS 245

Notes12

75

## Counting Efficiently

- One way:

threshold = 3

| basket | I.item | J.item |
|--------|--------|--------|
| t1     | p5     | p8     |
| t2     | p5     | p8     |
| t2     | p8     | p11    |
| t3     | p2     | p3     |
| t3     | p5     | p8     |
| t3     | p2     | p8     |
| ...    | ...    | ...    |

sort

| basket | I.item | J.item |
|--------|--------|--------|
| t3     | p2     | p3     |
| t3     | p2     | p8     |
| t1     | p5     | p8     |
| t2     | p5     | p8     |
| t3     | p5     | p8     |
| t2     | p8     | p11    |
| ...    | ...    | ...    |

count & remove

| count | I.item | J.item |
|-------|--------|--------|
| 3     | p5     | p8     |
| 5     | p12    | p18    |
| ...   | ...    | ...    |

CS 245

Notes12

76

## Counting Efficiently

- Another way:

threshold = 3

| basket | I.item | J.item |
|--------|--------|--------|
| t1     | p5     | p8     |
| t2     | p5     | p8     |
| t2     | p8     | p11    |
| t3     | p2     | p3     |
| t3     | p5     | p8     |
| t3     | p2     | p8     |
| ...    | ...    | ...    |

scan & count

| count | I.item | J.item |
|-------|--------|--------|
| 1     | p2     | p3     |
| 2     | p2     | p8     |
| 3     | p5     | p8     |
| 5     | p12    | p18    |
| 1     | p21    | p22    |
| 2     | p21    | p23    |
| ...   | ...    | ...    |

remove

| count | I.item | J.item |
|-------|--------|--------|
| 3     | p5     | p8     |
| 5     | p12    | p18    |
| ...   | ...    | ...    |

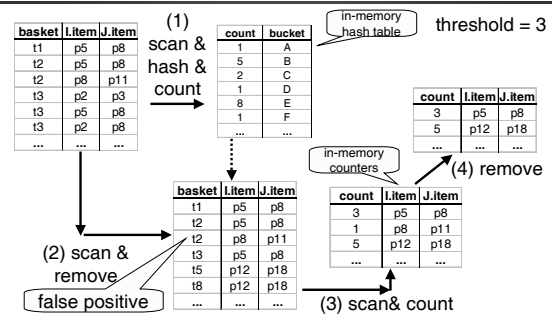
~~keep counter array in memory~~

CS 245

Notes12

77

## Yet Another Way



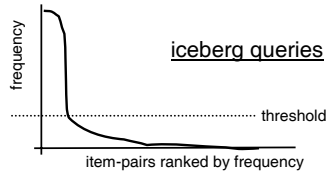
CS 245

Notes12

78

## Discussion

- Hashing scheme: 2 (or 3) scans of data
- Sorting scheme: requires a sort!
- Hashing works well if few high-support pairs and many low-support ones



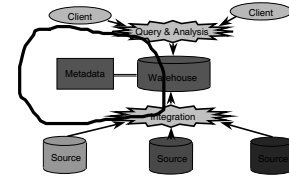
CS 245

Notes12

79

## Managing

- Metadata
- Warehouse Design
- Tools



CS 245

Notes12

80

## Metadata

- Administrative
  - ◆ definition of sources, tools, ...
  - ◆ schemas, dimension hierarchies, ...
  - ◆ rules for extraction, cleaning, ...
  - ◆ refresh, purging policies
  - ◆ user profiles, access control, ...

CS 245

Notes12

81

## Metadata

- Business
  - ◆ business terms & definition
  - ◆ data ownership, charging
- Operational
  - ◆ data lineage
  - ◆ data currency (e.g., active, archived, purged)
  - ◆ use stats, error reports, audit trails

CS 245

Notes12

82

## Design

- What data is needed?
- Where does it come from?
- How to clean data?
- How to represent in warehouse (schema)?
- What to summarize?
- What to materialize?
- What to index?

CS 245

Notes12

83

## Tools

- Development
  - ◆ design & edit: schemas, views, scripts, rules, queries, reports
- Planning & Analysis
  - ◆ what-if scenarios (schema changes, refresh rates), capacity planning
- Warehouse Management
  - ◆ performance monitoring, usage patterns, exception reporting
- System & Network Management
  - ◆ measure traffic (sources, warehouse, clients)
- Workflow Management
  - ◆ "reliable scripts" for cleaning & analyzing data

CS 245

Notes12

84

## Current State of Industry

- Extraction and integration done off-line
  - ◆ Usually in large, time-consuming, batches
- Everything copied at warehouse
  - ◆ Not selective about what is stored
  - ◆ Query benefit vs storage & update cost
- Query optimization aimed at OLTP
  - ◆ High throughput instead of fast response
  - ◆ Process whole query before displaying anything

CS 245

Notes12

85

## Future Directions

- Better performance
- Larger warehouses
- Easier to use
- What are companies & research labs working on?

CS 245

Notes12

86

## Research (1)

- Incremental Maintenance
- Data Consistency
- Data Expiration
- Recovery
- Data Quality
- Error Handling (Back Flush)

CS 245

Notes12

87

## Research (2)

- Rapid Monitor Construction
- Temporal Warehouses
- Materialization & Index Selection
- Data Fusion
- Data Mining
- Integration of Text & Relational Data

CS 245

Notes12

88

## Conclusions

- Massive amounts of data and complexity of queries will push limits of current warehouses
- Need better systems:
  - ◆ easier to use
  - ◆ provide quality information

CS 245

Notes12

89