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Dear Customer,

Thank you for purchasing your HiG centrifuge. Enclosed in this shipment is the latest release (r22562) of the HiG API. If you have an earlier release of the software from a previous purchase, we recommend that you uninstall it and use this version instead. If you require assistance with the installation or upgrade process, please contact BioNex Solutions Technical Support at support@bionexsolutions.com. Should you have any other questions or concerns regarding the HiG centrifuge or HiG software, please contact info@bionexsolutions.com.