

# ZACHARY DANIEL MILOT

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**EDUCATION**    **Blackstone Valley Regional Vocational Technical High School** – Class of 2015  
Information Technology, Telecommunications, & Networking  
**Massachusetts Maritime Academy** – 2012  
Oceanography  
**Massachusetts Maritime Academy** – 2013  
Aquaculture  
**Harvard University** – 2013  
Introduction to Programing with Python

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**SKILLS & ABILITIES**

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|----------------------|------------------------------|
| • Critical Thinking  | • Complex Problem Solving    |
| • Troubleshooting    | • Time Management            |
| • Active Listening   | • Management                 |
| • Project Management | • Web Design and Development |
| • Video Production   | • Python Programing          |
| • Cisco Networking   | • Microsoft PowerShell       |

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**EXPERIENCE**    **INFORMATION SERVICES INTERN, TMC ENVIRONMENTAL**  
06/2014 to Present  
Trained end users on computer system and network use; Provide users with technical support of computer problems; Implement and provide technical support for voice services and equipment, such as private branch exchange, voice mail system, and telecom system; Manage backup, security and user help systems

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**AWARDS AND CERTIFICATIONS**    **Skills USA Leadership & Skills State Conference for Computer Repair 2013** – 4<sup>th</sup> Place  
**Information Technology Outstanding Student Award** 2011, 2013  
**Perfect Attendance Award** 2011-2012, 2012-2013, 2013-2014  
**CompTIA A+ Certification** June 2013  
**OSHA 10-Hour Certification** January 2013  
**TestOut PC Pro Certification** July 2013

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**LEADERSHIP AND CO-CURRICULARS**    **National Honor Society** 2013-2014, 2014-2015  
Community Service Projects Include: St. Jude Give Thanks Walk, Southwick's Zoo Walk, Riverside Community Care Annual Pancake Breakfast  
**BVT Jam Band** 2012-2013, 2014-2015  
Co-creator & President of School Band  
**BVT Math Team** 2012-2013, 2013-2014  
**BVT First Robotics** 2014-2015  
Secretary of Software Development

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**COMMUNITY SERVICE**    **Hockomock Area YMCA Volunteer**  
Helped with preforming arts programs and productions; Helped with sports education  
**Franklin Food Pantry Volunteer**  
Assisted with inventory and checked dates