



Jose Rico Suan



Cebu, PH • jrmsuan2000@gmail.com • +639956318622

AI-Powered Full-Stack Engineer (.NET • Angular • SQL Server • Azure & AWS) | Test Automation, DevOps & LLM Integrations

AI-powered full-stack engineer and 2024 Computer Science graduate with over four years of professional experience delivering production systems for US-based clients. Skilled in building and maintaining applications across .NET/ASP.NET, Angular, Laravel, React, and SQL Server, with hands-on experience in both Azure and AWS environments. Comfortable owning features end-to-end requirements, implementation, testing, deployment, and monitoring like using tools like Docker, IIS, Azure App Services, Azure DevOps, AWS S3, Lambda, API Gateway, IAM, and CloudShell. Strong background in QA automation (Selenium) and internal tooling to reduce manual work, improve reliability, and surface meaningful metrics. Recently focused on integrating LLMs into workflows to assist development, testing, and operations while keeping codebases clean, maintainable, and well-documented. Quick learner who relies on documentation and AI tools effectively, and collaborates well with remote, cross-functional teams.

Skills

Programming Languages

- C#
- Kotlin
- Python
- Java
- JavaScript
- PHP
- C++
- T-SQL / SQL

Framework and Libraries

- .NET Core / ASP.NET
- Angular
- Laravel
- ReactJS
- Selenium

Dev Ops and Tools

- Docker
- Azure DevOps
- Git • IIS
- Azure App Services
- Azure Key Vault

Database and API's

- Microsoft SQL Server
- REST API Design
- JWT Authentication

Professional Skills

- Fluent in English
- Strong problem-solving and debugging skills
- Fast learner, adaptable to new technologies
- Effective in remote and cross-functional teams

Cloud & DevOps

- Azure (App Services, DevOps, Key Vault, IIS)
- AWS (S3, Lambda, API Gateway, IAM, CloudShell)
- Docker
- CI/CD pipelines
- basic monitoring

- Able to work under pressure and multitask efficiently
 - Experience mentoring junior developers
-

Work Experience

- June 4, 2018 - Dec 20, 2018

DySy Language Academy

At DySy Language Academy, I worked one-on-one with students to improve their language skills.

- Developed customized lesson plans and exercises tailored to each student's learning goals.
- Provided constructive feedback and coaching to help students steadily improve.
- Explained complex grammar and language concepts in a clear, approachable way.
- Built strong patience and adaptability by adjusting teaching styles to different student needs.

- March 2, 2020 - October 20, 2022

Medspecialized Inc.

At Medspecialized Inc., I supported US-based pharmacy clients with technical issues.

- Provided fast-response troubleshooting for pharmacy clients, addressing hardware, software, and basic network issues.
- Resolved technical problems while maintaining high levels of customer service and clear communication.
- Helped maintain computer systems and network components to ensure smooth and efficient daily operations.
- Strengthened troubleshooting and problem-solving skills in a live, production support environment.

- December 20, 2020 - May 13, 2022

Hatchit Solutions

At Hatchit Solutions, I contributed to the design, development, and testing of software applications.

- Designed and developed application features while writing clean, efficient, and maintainable code.
- Debugged and troubleshooted application issues to improve stability and user experience.
- Collaborated with cross-functional teams and participated in client meetings to clarify requirements and demonstrate progress.
- Delivered features within strict deadlines while maintaining quality and attention to detail.
- Continuously learned new tools and technologies to better support project and organizational goals.

- November 7, 2022 - May 7, 2023

Gemango Software Services

At Gemango Software Services, I helped build and maintain production-grade software solutions.

- Developed application features using a range of programming languages and technologies, contributing production-ready code.
- Worked closely with other developers, QA, and project managers to deliver stable releases.
- Supported projects through effective debugging, troubleshooting, and continuous testing.
- Tackled complex technical challenges, strengthening my analytical and problem-solving skills.
- Built a solid foundation in software engineering principles, agile workflows, and team-based development.

June 8, 2023 - September 15, 2023

Ramon Aboitiz Foundation Inc.

At RAFI, I focused on Laravel integrations within the Microsoft ecosystem and DevOps practices.

- Integrated Laravel-based systems with Microsoft Dynamics 365 to enable seamless data synchronization and process automation.
- Managed deployment pipelines using Windows IIS, ensuring stable, secure application rollouts.
- Set up and optimized Azure DevOps repositories and CI/CD pipelines (version control, environments, and pipeline configuration).
- Worked with Azure App Services, Azure Key Vault, Azure Repos, and Azure Pipelines to support secure and scalable deployments.
- Applied DevOps best practices to improve system reliability, maintainability, and release consistency.

September 25, 2023 - December 6, 2023

Wind's Gate Phil's

At Wind's Gate Phils, I contributed to crypto-related platforms across web and mobile components.

- Worked on existing cryptocurrency platforms using Laravel for back-end development.
- Used Docker and a Linux (Ubuntu) environment for containerized development and deployment.
- Built and debugged front-end features using ReactJS, integrating them with back-end services.
- Contributed to Android-related components using Kotlin, gaining exposure to mobile-integrated systems.
- Wrote SQL queries and supported database operations for reliable data handling.
- Collaborated with cross-functional teams to deliver features in a fast-paced, technically complex crypto environment.

December 10, 2023 ~ *Current*

N-Compass TV

At N-Compass TV, I held hybrid roles across QA, development, and R&D, contributing to system stability, team efficiency, and innovation.

- Led the automation testing initiative using Selenium with Python, significantly speeding up regression cycles and reducing production bugs.
- Designed and maintained automated test scripts and supported Raspberry Pi deployments for U.S.-based customers, improving reliability and supportability of on-site systems.
- Spearheaded website and workflow automation projects that improved release cycles and reduced manual operational work.
- Built internal tools and custom scripts to assist technical teams with monitoring, troubleshooting, and reporting, improving visibility into system health and performance.
- Developed full-stack features using Angular (front-end) and .NET (back-end) aligned with business requirements and project goals.
- Designed and optimized SQL Server databases, applying strong T-SQL and relational schema skills to support performant, maintainable data models.
- Secured APIs using JWT-based authentication and integrated them cleanly with Angular front-end applications.
- Transitioned into an R&D Engineer role focusing on Large Language Models (LLMs) evaluating, integrating, and optimizing multiple LLM platforms for internal tools and advanced AI solutions.
- Promoted best practices, mentored junior developers, and facilitated cross-functional collaboration in an English-speaking, remote-capable team environment.

- Workshop on Data Science and Machine Learning, Oct 2018
University of San Carlos
-

Certificates

- The 2023 1st International Conference on Modeling and E-Information Research, Artificial Learning and Digital Applications (ICMERALDA)
Mask Detection System using Convolutional Neural Network and K-nearest Neighbor Algorithm
-

Education

- Foundation University, Other, 2006 ~ 2011
I was a varsity soccer player that won 3rd place during the MILO Regionals in Visayas. Being outgoing and fluently speaking in English earned me the award of Athlete of the Year Award and Best English Speaker.
- Saceda Youth Lead School, High School Diploma, 2011 ~ 2014
With the exposure to leadership training camps and activities held by the school, I was able to grow more. During this time, I had earned the awards of being the Speaker of the Year, the SYL Leadership Award, Best in English, and graduated with honors.
- University of San Carlos, Graduated 2024
Demonstrated a passion for learning new programming languages and technologies, including C, Java, Python, Angular, JavaScript, Python, and PHP. Actively studying and expanding skills in these areas to improve as a developer and a person.