



# 5011

## Cause

Printer error has occurred.

## What to Do

Turn off the machine and unplug it.

Plug in the machine again and turn it back on.

If this does not solve the problem, contact your nearest Canon service center to request a repair.

## »» Important

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- Do not tilt the machine when moving it since the ink may leak out.
  - When transporting the machine for repairing it, see [Repairing Your Machine](#).
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