200 XP ▶

Summary and knowledge check

5 minutes

In this module, you learned how to prepare your organization to upgrade from Skype for Business to Microsoft Teams, assess your environment, prepare your environment and organization, and conduct a user pilot.

Now that you have completed this module, you should be able to:

- Explain how to assess your current environment.
- Describe how to prepare your IT staff for the upgrade.
- Verify your environment meets all prerequisites and dependencies for Teams.
- Describe how to prepare your network for the upgrade.
- Explain how to prepare the service for the upgrade.
- Describe how to prepare your users for the upgrade.
- Explain how to conduct a user pilot.

Check your knowledge

1. Environmental discovery allows you to evaluate all aspects of your:

○   IT infrastructure, networking, and operations

○   IT staffing

○   Collaboration and cloud voice services

2. Preparing your network to upgrade to Teams includes ensuring that:

○   You've configured direct routing for Teams.

○   TCP ports 3478 through 3481 and outgoing UDP ports 80 and 443 are open from clients that will use Teams.

○   TCP ports 80 and 443 and outgoing UDP ports 3478 through 3481 are open from clients that will use Teams.

3. Preparing your users to upgrade to Teams includes:

○   Determining whether they want to upgrade to Teams or prefer to remain with Skype for Business.

○   Assessing organizational change readiness, preparing a user

readiness plan, and conducting a user pilot.

○ Opening TCP ports 80 and 443 and outgoing UDP ports 3478 and 3481 from clients that will use Teams.

Check your answers