200 XP ▶

Summary and knowledge check

5 minutes

In this module you learned about making sure your end users are informed about new experiences, features, and functionalities within Windows 10 and Microsoft 365 Apps. You also learned how to drive user adoption with Microsoft-provided training, communication templates, and reporting.

Check your knowledge

1. Which of the following is NOT a reason for end-user communication and training?

○   Educate end users and prepare them to use the new solutions they'll have access to.

○   Explain new features and capabilities that will be available to end users.

○   Provide them tips and guidance to make the transition easier.

○   Assess compatibility of applications and devices with the new versions of Windows and Office

2. Which of the following is NOT one of the three phases of the deployment process?

○   Pilot

○   Initial

○   Broad production deployment

○   IT team and early adopters

3. The phased deployment process is recommended for large organizations but isn't necessary for smaller deployments.

○   True

○   False

Check your answers