



Penn Tech Solutions

Your Local IT Partner for Small Businesses

SERVICE CATALOG

IT Services Overview

Technology Solutions Sized for Small Business



Greater Philadelphia Area
Montgomery, Bucks, Chester & Delaware Counties

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Why Penn Tech Solutions?

Penn Tech Solutions is your local IT partner in the Greater Philadelphia area. We provide the personalized service and hands-on support that only a local team can deliver—no call centers, no runaround, just real people who know your business.

100+

Local Businesses
Served

Fast

Response Times

Local

Philly-Based Team

Fair

Transparent Pricing

Our Core Values

Local & Personal

We're your neighbors, not a distant call center. When you call, you get a real person who knows your set-up.

Full-Service IT

Phones, networks, security, websites—we handle it all so you have one trusted partner for all your tech needs.

Right-Sized Solutions

We recommend what you actually need, not the most expensive option. Your budget matters to us.

Cloud-First Approach

We specialize in cloud solutions that eliminate expensive on-premise hardware while providing enterprise-grade reliability and security. This means lower upfront costs, easier maintenance, and technology that scales with your business.



Service Areas

We proudly serve small businesses throughout the Greater Philadelphia area, including:

Montgomery County

Bucks County

Chester County

Delaware County

Philadelphia



01 Our Services

From phone systems to security cameras, networks to websites—we provide comprehensive technology solutions tailored for small businesses. Click-through to learn more about each service.

Cloud VoIP & Telecom

Ditch the expensive PBX hardware. Our cloud phone systems give small businesses enterprise-level features at a fraction of the cost—use your existing computers and smartphones as soft phones, and only add desk phones where they make sense.

- + No Costly PBX Hardware
- + Soft Phones on Devices You Own
- + Pay-Per-User Pricing
- + Professional Conference Solutions

Network Infrastructure

Small businesses don't need enterprise-grade complexity. We build lean, secure networks sized for your team—whether that's 5 employees or 50. No unnecessary hardware, no inflated costs.

- + Business-Grade Firewalls
- + Managed Switch Infrastructure
- + Structured Cabling
- + Enterprise WiFi Coverage

Point of Sale Systems

Get your retail shop or restaurant running smoothly with modern point-of-sale systems. We handle setup, payment integration, and training so you can serve customers from day one.

- + Quick Setup & Go-Live



- + Payment Processing Ready
- + Basic Inventory Tracking
- + Hands-On Staff Training



Professional Websites

Your small business needs an online presence that works—not an overpriced agency project. We build clean, professional websites that load fast, look great on phones, and help customers find you.

- + Affordable Custom Design
- + Mobile-First Approach
- + Google-Friendly SEO
- + Easy Self-Service Updates

Security Systems

Protect your storefront, office, or warehouse without breaking the bank. We install camera systems and access control sized for small business budgets—with remote viewing so you can check in anytime.

- + Budget-Friendly Cameras
- + Keycard & Fob Access
- + View From Your Phone
- + Local or Cloud Storage

Anti-Virus & Data Protection

Cyber attacks are at an all-time high—and hackers know small businesses are easy targets. We set up real protection that stops ransomware, phishing, and data breaches before they devastate your business.

- + Enterprise-Grade Antivirus
- + Automated Backup Systems
- + Email & Phishing Protection
- + Security Awareness Training



Equipment Procurement

Skip the markup from big-box stores. We source computers, networking gear, and peripherals at competitive prices—and set everything up so it works together out of the box.

- + Wholesale Pricing Access
- + No Overselling
- + Complete Setup Included
- + Warranty Coordination

Custom App Development

Got a manual process eating up your team's time? We build simple custom tools to automate the busy-work—inventory trackers, scheduling apps, customer portals—whatever helps your small business run smoother.

- + Workflow Automation
- + Connect Your Existing Tools
- + Simple Mobile Apps
- + Affordable Maintenance

AI Business Integration

AI isn't just for big corporations anymore. We help small businesses harness practical AI tools—chatbots, document processing, workflow automation—without the complexity.

- + 24/7 AI Chatbots
- + Automated Data Entry
- + Plain-English Business Insights
- + Team Training Included

Bundle & Save



Many of our clients choose to bundle multiple services for a complete IT solution. Ask us about package pricing during your free consultation.



02 How We Work

No complicated onboarding. No confusing processes. Getting started with Penn Tech Solutions is straightforward and stress-free.

01

Free Consultation

Tell us about your business and challenges. No sales pressure—just a genuine conversation.

02

Assessment

We evaluate your current IT environment to understand what's working and what needs attention.

03

Custom Proposal

You receive clear recommendations with transparent, itemized pricing. No hidden fees.

04

Implementation

Our team handles everything with minimal disruption to your daily operations.

05

Ongoing Support

We're always here when you need us—think of us as your outsourced IT department.

"Penn Tech Solutions transformed our outdated phone system into a modern cloud solution. The transition was seamless, and our team loves the new features."

— **Local Business Owner** Greater Philadelphia Area



03 Technology Partners

We partner with industry-leading technology vendors to deliver reliable, enterprise-grade solutions at small business prices.

Cisco

Ubiquiti

SonicWall

Nimble

Netgear

Yealink

04 Ready to Get Started?

Free IT Consultation

No obligation, no pressure—just expert advice

Email

info@penntechsolutions.com

Phone

(215) 555-1234

Service Area

Greater Philadelphia Area

Support Hours

M-F 8am-6pm ET
[Emergency Support Available](#)

What to Expect

During your free consultation, we'll discuss your current IT setup, pain points, and goals. You'll receive honest recommendations—never a hard sell. Most consultations take 30-45 minutes and can be done on-site or via video call.



Your technology should work for you, not against you.
Let's make that happen.