

Unit 10 Quiz

Due Apr 30 at 11:59pm **Points** 30 **Questions** 10 **Available** until Apr 30 at 11:59pm
Time Limit 60 Minutes

Instructions

This quiz covers the content in Unit 10. Before you start the quiz make sure you have completed all the readings and activities, and watched all the videos found in the unit.

This quiz consists of a bank of questions and you will be given 10 questions to answer from the bank. Your responses are scored. You have one chance to complete this quiz. Once you choose to start the quiz you will have 60 minutes to complete all 10 questions. You may refer back to the content in the unit to answer your questions, but you must submit an answer for each question within the 60 minutes.

NOTE: Time begins from the moment you start this **Unit Quiz** and runs continuously: once time begins there is no way to pause it, including loss of connectivity or logging out, so please plan accordingly.

Good luck!

Attempt History

	Attempt	Time	Score
LATEST	Attempt 1	12 minutes	30 out of 30

Score for this quiz: **30** out of 30

Submitted Apr 27 at 7:34pm

This attempt took 12 minutes.

Question 1

3 / 3 pts

A stakeholder could best be described as anyone that is affected by your project.

Correct!

☒ True

☐ False

Question 2

3 / 3 pts

Which of the following means to postpone IT investments with expected payoff and costs in order to learn about the potential outcomes before committing?

Correct!

☒ Defer

☐ Stage

☐ Explore☐ Outsource**Question 3****3 / 3 pts**

Training users and transition management occurs in which stage of project management?

☐ Initiation☐ Process Mapping☐ Evaluation☒ Implementation

Correct!

Question 4**3 / 3 pts**

Which of these is NOT a critical stage of project management?

☐ Initiate☐ Process mapping☐ Implement☒ Socialize

Correct!

Question 5**3 / 3 pts**

Operating Expenditures (OPEX) include which of these?

☒ On-going and recurring expenses that keep assets running☐ Money used to improve operating efficiency

Correct!

- ☐ Cost of software, hardware, and implementation
- ☐ Money spent to create additional facilities and increase capacity

Question 6**3 / 3 pts**

Present value means that a dollar is worth more _____ than a dollar _____.

- ☐ tomorrow, today
- ☒ today, tomorrow
- ☐ yesterday, next year
- ☐ in the past, in the future

Correct!

Question 7**3 / 3 pts**

Why is change management needed for IT projects?

- ☐ Because employees will not understand the new software
- ☐ Because training does not solve performance problems
- ☒ To minimize problems and standardize processes
- ☐ To maximize employee approval of the new software

Correct!

Question 8**3 / 3 pts**

Change management success is dependent on which of these?

- ☒ Training on the software
- ☐ Threats of layoffs

Correct!

- ☐ Low-level employees adopting the software first
- ☐ One hundred percent employee acceptance of the new software prior to implementation

Question 9**3 / 3 pts**

Identifying key players is a critical part of IT software implementation because of which of these?

- ☐ To be successful a project needs key players to pay for the project costs
- ☒ To be successful a project needs buy-in and support from key players
- ☐ To be successful a project needs key players identified as targets to blame
- ☐ This is not a critical part of IT software implementation

Correct!

Question 10**3 / 3 pts**

One of the primary reasons most large IT implementation projects fail is which of these?

- ☐ Low-skilled employees
- ☒ Poor change management
- ☐ Outdated policies
- ☐ Lack of training

Correct!

Quiz Score: **30** out of 30