



**ALLIANCE BANK**

Alliance Bank Malaysia Berhad 198201008390 (88103-W)

**Statement of Account  
Penyata Akaun**

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**CIF No.** No. CIF: 3700065122

**Statement Date** Tarikh Penyata: 31/01/2025

KLANG, 042

AI SMART TECH SDN. BHD.  
L2-02A (HUAWEI),CENTRAL I-CITY LEVEL 2  
PERSIARAN MULTIMEDIA SEKSYEN 7  
JALAN PLUMBUM, I-CITY  
40000 SHAH ALAM SELANGOR

AI SMART TECH SDN. BHD.

**CURRENT A/C - OTHERS**

Protected by PIDM up to RM250,000 for each depositor  
Dilindungi oleh PIDM setakat RM250,000 bagi setiap pendeposit

**Account No.** No. Akaun: 120790013035540  
**Currency Matawang:** MYR

Date Tarikh	Transaction Details Keterangan Urusniaga	Cheque No. No. Cek	Debit Debit	Credit Kredit	Balance Baki
010125	BEGINNING BALANCE				25,427.09 CR
020125	Instant Transfer AOBIFT02012025301912		25,000.00		427.09 CR
	Transfer from ABMB				
	Yeo Chee Wang				
	Transfer from ABMB				
	Yeo Chee Wang				
060125	CR ADVICE - IBG 03999061714			138,954.06	139,381.15 CR
	PBB-PBCS AC 3				
	2025010600014325				
070125	Instant Transfer AOBIFT07012025423612		35,000.00		104,381.15 CR
	Transfer from ABMB				
	Tan Zee Liang				
	Transfer from ABMB				
	Tan Zee Liang				
070125	Instant Transfer AOBIFT07012025423573		35,000.00		69,381.15 CR
	Transfer from ABMB				
	Yeo Chee Wang				
	Transfer from ABMB				
	Yeo Chee Wang				
070125	IB2G IBG Dr CA AOBIBG07012025946247		18,880.00		50,501.15 CR
	Transfer from ABMB				
	I22500039672				
	V				
070125	Tongle				
	DuitNow To Proxy				
	AOBDN07012025447453				
	Transfer from ABMB				
	comm				
	Tan Zee Liang				
	Transfer from ABMB				
	Tan Zee Liang				
	comm				
070125	CR ADVICE - IBG 03999061714			197,089.09	222,590.24 CR
	PBB-PBCS AC 3				
	2025010700014196				
070125	Instant Transfer AOBIFT07012025449441		30,000.00		192,590.24 CR
	Transfer from ABMB				
	TEO YOK CHU				

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**Alliance Bank Malaysia Berhad 198201008390 (88103-W)**

Menara Multi-Purpose, Capital Square

8 Jalan Munshi Abdullah

50100 Kuala Lumpur, Malaysia

[www.alliancebank.com.my](http://www.alliancebank.com.my)

For Customer Service, call (603) 5516 9988 or email to [info@alliancefg.com](mailto:info@alliancefg.com)

Untuk Khidmat Pelanggan, sila hubungi talian (603) 5516 9988 atau emel kepada [info@alliancefg.com](mailto:info@alliancefg.com)



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**Statement of Account  
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**CURRENT A/C - OTHERS**

**Account No.** No. Akaun: 120790013035540  
**Currency** Matawang: MYR

Date Tarikh	Transaction Details Keterangan Urusniaga	Cheque No. No. Cek	Debit Debit	Credit Kredit	Balance Baki
080125	Transfer from ABMB TEO YOK CHU Instant Transfer AOBIFT08012025450582 Transfer from ABMB Yeo Chee Wang Transfer from ABMB Yeo Chee Wang CR ADVICE - IBG 03999061714 PBB-PBCS AC 3 2025010800012850		27,000.00		165,590.24 CR
080125	IB2G FND TRF CA - CA AOBFTR07012025520274 Transfer from ABMB WB RENTAL SDN. BHD. AI SMART TECH SDN. B			72,944.54	238,534.78 CR
080125	Instant Transfer AOBIFT07012025449578 Transfer from ABMB KENG CHOW ELECTRICAL Transfer from ABMB KENG CHOW ELECTRICAL SER		30,000.00		208,534.78 CR
080125	Instant Transfer AOBIFT07012025449530 Transfer from ABMB YEO CHEE WANG Transfer from ABMB YEO CHEE WANG		30,000.00		178,534.78 CR
080125	Instant Transfer AOBIFT07012025449513 Transfer from ABMB Tan Zee Liang Transfer from ABMB Tan Zee Liang		35,000.00		143,534.78 CR
080125	Instant Transfer AOBIFT07012025449496 Transfer from ABMB Yeo Chee Wang Transfer from ABMB Yeo Chee Wang Instant Transfer AOBIFT09012025477386		35,000.00		73,534.78 CR
090125	Transfer from ABMB order YEO CHEE WANG Transfer from ABMB YEO CHEE WANG order			20,000.00	53,534.78 CR
090125	Instant Transfer AOBIFT09012025477378 Transfer from ABMB YEO CHEE WANG Transfer from ABMB YEO CHEE WANG		25,000.00		28,534.78 CR
090125	Instant Transfer AOBIFT09012025489821 Transfer from ABMB Yeo Chee Wang Transfer from ABMB Yeo Chee Wang CR ADVICE - IBG 03999061714			3,000.00	25,534.78 CR
090125					177,591.17
					203,125.95 CR

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Alliance Bank Malaysia Berhad 198201008390 (88103-W)

**Statement of Account  
Penyata Akaun**

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**CURRENT A/C - OTHERS**

**Account No.** No. Akaun: 120790013035540  
**Currency** Matawang: MYR

Date Tarikh	Transaction Details Keterangan Urusniaga	Cheque No. No. Cek	Debit Debit	Credit Kredit	Balance Baki
090125	PBB-PBCS AC 3 2025010900012739 IB2G FND TRF CA - CA AOBFTR09012025525198 Transfer from ABMB WB RENTAL SDN. BHD. AI SMART TECH SDN. B		30,000.00		173,125.95 CR
090125	Instant Transfer AOBIFT09012025504362 Transfer from ABMB Tan Zee Liang Transfer from ABMB Tan Zee Liang		25,000.00		148,125.95 CR
090125	Instant Transfer AOBIFT09012025504357 Transfer from ABMB FEI SPRAY PAINTING A Transfer from ABMB FEI SPRAY PAINTING AND CAR KNOCKING		30,000.00		118,125.95 CR
090125	Instant Transfer AOBIFT09012025504417 Transfer from ABMB YEO CHEE WANG Transfer from ABMB YEO CHEE WANG		35,000.00		83,125.95 CR
090125	Instant Transfer AOBIFT09012025504385 Transfer from ABMB Yeo Chee Wang Transfer from ABMB Yeo Chee Wang		35,000.00		48,125.95 CR
090125	Instant Transfer AOBIFT08012025477356 Transfer from ABMB Yeo Chee Wang Transfer from ABMB Yeo Chee Wang		25,000.00		23,125.95 CR
100125	Instant Transfer AOBIFT09012025504601 Transfer from ABMB Tan Zee Liang Transfer from ABMB Tan Zee Liang		23,000.00		125.95 CR
130125	CR ADVICE - IBG 03999061714 PBB-PBCS AC 3 2025011300014154			194,211.22	194,337.17 CR
140125	Instant Transfer AOBIFT13012025580395 Transfer from ABMB Tan Zee Liang Transfer from ABMB Tan Zee Liang		50,000.00		144,337.17 CR
140125	Instant Transfer AOBIFT14012025580766 Transfer from ABMB CHIA VUI LEONG Transfer from ABMB CHIA VUI LEONG		10,000.00		134,337.17 CR
140125	Instant Transfer AOBIFT14012025580777 Transfer from ABMB CHIA VUI LEONG		20,000.00		114,337.17 CR

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**Statement of Account  
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**CURRENT A/C - OTHERS**

**Account No.** No. Akaun: 120790013035540  
**Currency** Matawang: MYR

Date Tarikh	Transaction Details Keterangan Urusniaga	Cheque No. No. Cek	Debit Debit	Credit Kredit	Balance Baki
140125	Transfer from ABMB CHIA VUI LEONG Instant Transfer AOBIFT14012025580796 Transfer from ABMB TAN YONG SHENG Transfer from ABMB TAN YONG SHENG		30,000.00		84,337.17 CR
140125	Instant Transfer AOBIFT14012025580838 Transfer from ABMB CHIA VUI LEONG Transfer from ABMB CHIA VUI LEONG		14,365.00		69,972.17 CR
140125	Instant Transfer AOBIFT14012025580848 Transfer from ABMB TAN YONG SHENG Transfer from ABMB TAN YONG SHENG		40,000.00		29,972.17 CR
140125	Instant Transfer AOBIFT14012025580917 Transfer from ABMB TAN YONG SHENG Transfer from ABMB TAN YONG SHENG		28,200.00		1,772.17 CR
140125	CR ADVICE - IBG 03999061714 PBB-PBCS AC 3 2025011400010976			132,127.06	133,899.23 CR
150125	IB2G FND TRF CA - CA AOBFTR15012025536107 Transfer from ABMB WB RENTAL SDN. BHD.		25,000.00		108,899.23 CR
150125	AI SMART TECH SDN. B IB2G IBG Dr CA AOBIBG15012025962104 Transfer from ABMB I22500039672 V		18,880.00		90,019.23 CR
150125	Tongle Instant Transfer AOBIFT14012025610938 Transfer from ABMB LOH CHONG KAI Transfer from ABMB LOH CHONG KAI		6,216.00		83,803.23 CR
150125	Instant Transfer AOBIFT14012025610820 Transfer from ABMB GOH MUI HIM Transfer from ABMB GOH MUI HIM		4,569.72		79,233.51 CR
150125	Instant Transfer AOBIFT14012025610755 Transfer from ABMB OOI CHIEW FOONG Transfer from ABMB OOI CHIEW FOONG		28,858.16		50,375.35 CR
150125	Instant Transfer AOBIFT14012025610950 Transfer from ABMB Tan Zee Liang		50,000.00		375.35 CR

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**CURRENT A/C - OTHERS**

Date <i>Tarikh</i>	Transaction Details <i>Keterangan Urusniaga</i>	Cheque No. <i>No. Cek</i>	Debit <i>Debit</i>	Credit <i>Kredit</i>	Balance <i>Baki</i>
170125	Transfer from ABMB Tan Zee Liang CR ADVICE - IBG 03999061714 PBB-PBCS AC 3 2025011700012341			74,872.03	75,247.38 CR
170125	Instant Transfer AOBIFT17012025689353 Transfer from ABMB YEO CHEE WANG		25,000.00		50,247.38 CR
170125	Transfer from ABMB YEO CHEE WANG Instant Transfer AOBIFT17012025689344		50,000.00		247.38 CR
200125	Transfer from ABMB Tan Zee Liang Transfer from ABMB Tan Zee Liang CR ADVICE - IBG 03999061714 PBB-PBCS AC 3 2025012000018692			118,262.52	118,509.90 CR
200125	Instant Transfer AOBIFT20012025733341 Transfer from ABMB Yeo Chee Wang		49,000.00		69,509.90 CR
200125	Transfer from ABMB Yeo Chee Wang Instant Transfer AOBIFT20012025733324		50,000.00		19,509.90 CR
200125	Transfer from ABMB Tan Zee Liang Transfer from ABMB Tan Zee Liang IB2G IBG Dr CA AOBIBG20012025972898		18,880.00		629.90 CR
210125	Transfer from ABMB I22500039672 V Tongle CR ADVICE - IBG 03999061714 PBB-PBCS AC 3 2025012100012277			93,590.04	94,219.94 CR
220125	CR ADVICE - IBG 03999061714 PBB-PBCS AC 3 2025012200013477			18,718.01	112,937.95 CR
220125	Instant Transfer AOBIFT22012025788116 Transfer from ABMB INFINITE GZ SDN. BHD		50,000.00		62,937.95 CR
240125	Transfer from ABMB INFINITE GZ SDN. BHD. Instant Transfer AOBIFT24012025820512		25,000.00		37,937.95 CR
240125	Transfer from ABMB YEO CHEE WANG Transfer from ABMB YEO CHEE WANG Instant Transfer AOBIFT24012025820528		37,500.00		437.95 CR
	Transfer from ABMB				

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Alliance Bank Malaysia Berhad 198201008390 (88103-W)

**Statement of Account  
Penyata Akaun**

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**CURRENT A/C - OTHERS**

**Account No.** No. Akaun: 120790013035540  
**Currency** Matawang: MYR

Date Tarikh	Transaction Details Keterangan Urusniaga	Cheque No. No. Cek	Debit Debit	Credit Kredit	Balance Baki
280125	Tan Zee Liang Transfer from ABMB Tan Zee Liang CR ADVICE - IBG 03999061714 PBB-PBCS AC 3 2025012800012529			182,776.08	183,214.03 CR
300125	Instant Transfer AOBIFT29012025931493 Transfer from ABMB Tan Zee Liang Transfer from ABMB Tan Zee Liang Instant Transfer AOBIFT29012025930604		45,000.00		138,214.03 CR
300125	Transfer from ABMB INFINITE GZ SDN. BHD Transfer from ABMB INFINITE GZ SDN. BHD. Instant Transfer AOBIFT28012025927944		50,000.00		88,214.03 CR
300125	Transfer from ABMB comm WOO WEN BIN Transfer from ABMB WOO WEN BIN comm Instant Transfer AOBIFT30012025934631		40,000.00		48,214.03 CR
300125	Transfer from ABMB YEONG CHEE WANG Transfer from ABMB YEONG CHEE WANG Instant Transfer AOBIFT30012025934629		20,000.00		28,214.03 CR
300125	Transfer from ABMB Yeo Chee Wang Transfer from ABMB Yeo Chee Wang SERVICE CHARGES AOBADL21012025744603		28,000.00		214.03 CR
310125	BFF MonthlyFee Dec24 CENTRAL PROCESSING C 000000001051990051 SERVICE CHARGES AOBADL21012025747307		30.00		184.03 CR
310125	BFF IBG Fee Dec24 CENTRAL PROCESSING C 000000001051990057 ENDING BALANCE		0.10		183.93 CR
<b>TOTAL DEBIT/CREDIT JUMLAH DEBIT/KREDIT</b>			<b>1,426,378.98</b>	<b>1,401,135.82</b>	



**Cardholder Responsibilities**

1. Abide by the Terms and Conditions for the use of Debit Card.
2. Take reasonable steps to keep your Debit Card and PIN secure at all times, including at your place of residence. These include not:
  - a) Disclosing your Debit Card details or PIN to any other person,
  - b) Writing down the PIN on your Debit Card, or on anything kept in close proximity with the card,

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- c) Using the PIN selected from your birth date, identity card, passport, driving license or contact numbers, and
- d) Allowing any other person to use your Debit Card and PIN
- 3. Notify the Bank as soon as reasonably practicable after having discovered that your Debit Card is lost, stolen, an unauthorised transaction had occurred or your PIN may have been compromised.
- 4. Notify the Bank immediately upon receiving short message service (SMS) transaction alert if the transaction was unauthorised.
- 5. Notify the Bank immediately of any change in your contact number.
- 6. Use your Debit Card responsibly, including not using your credit card for unlawful activity.
- 7. Check your account statement and report any discrepancy without undue delay.

**Tanggungjawab Pemilik Kad**

1. Mematuhi Terma dan Syarat penggunaan Kad Debit.
2. Mengambil langkah yang sepatutnya untuk memastikan Kad Debit dan PIN selamat pada bila-bila masa, termasuk di dalam kediaman. Ia termasuk tidak:
  - a) Memberitahu butiran Kad Debit atau PIN kepada individu lain,
  - b) Menulis PIN pada Kad Debit atau pada sesuatu yang diletakkan berhampiran dengan kad tersebut,
  - c) Menggunakan PIN dengan nombor berkaitan tarikh lahir, nombor kad pengenalan, nombor pasport, nombor lesen memandu atau nombor telefon, dan
  - d) Membenarkan individu lain untuk menggunakan Kad Debit dan PIN.
3. Memaklumkan kepada pihak Bank seawal mungkin selepas mendapati Kad Debit anda hilang, dicuri, terdapat transaksi yang tidak dibenarkan berlaku atau PIN mungkin telah terdedah kepada orang lain.
4. Memaklumkan kepada pihak Bank seawal mungkin selepas menerima Mesej Pesanan Ringkas (SMS) bagi transaksi yang tidak dibenarkan.
5. Memaklumkan kepada pihak Bank jika terdapat perubahan pada nombor telefon anda.
6. Menggunakan kad Debit anda dengan bertanggungjawab, termasuk tidak menggunakannya untuk aktiviti yang menyalahi undang-undang.
7. Menyemak penyata akaun dan melaporkan jika terdapat apa-apa kesilapan atau percanggahan tanpa berlengah.

**Discontinuation of Physical Copies of Monthly Deposit Account Statements**

Please be informed that Alliance Bank will discontinue the delivery of all physical copies of monthly deposit account statements. You may logon to allianceonline (if you are an individual customer) or Alliance BizSmart® (if you are a business customer) to view and download your account statements.

**(A) If you are an individual customer**

We have discontinued the delivery of all physical copies of monthly deposit account statements effective 1 December 2021. If you have yet to register as an allianceonline user, here's how you can self-register as an allianceonline user with 5 simple steps at <https://www.alliancebank.com.my/eservices/allianceonline.aspx>.

**(B) If you are a business customer**

<u>For existing Alliance BizSmart® user registered before 1 October 2022</u>	<u>If you have NOT register as an Alliance BizSmart® user before 1 October 2022</u>
You will no longer receive physical copies of monthly deposit account statements effective 1 January 2023. No action is required from you.	You will no longer receive physical copies of monthly deposit account statements effective 1 April 2023. Scan QR code to signup Alliance BizSmart® now and enjoy free inquiry package with monthly subscription fee waived.



For more info, please call our Customer Service at 03-5516 9988 (for individual customer) or 1300-80-3388 (for business customer).

**Pemberhentian Penghantaran Salinan Fizikal Penyata Akaun Deposit Bulanan**

Dimaklumkan bahawa Bank Alliance akan memberhentikan penghantaran semua salinan fizikal penyata akaun deposit bulanan. Anda boleh log masuk allianceonline (sekiranya anda pelanggan individu) atau Alliance BizSmart® (sekiranya anda pelanggan perniagaan) untuk melihat dan memuat turun penyata akaun anda.

**(A) Jika anda pelanggan individu**

Kami telah memberhentikan penghantaran semua salinan penyata akaun deposit bulanan berkuat kuasa 1 Disember 2021. Sekiranya anda masih belum mendaftar sebagai pengguna allianceonline, anda boleh mendaftar sendiri sebagai pengguna allianceonline dengan 5 langkah mudah menerusi pautan <https://www.alliancebank.com.my/eservices/allianceonline.aspx>

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**(B) Jika anda pelanggan perniagaan**

<b>Bagi pengguna Alliance BizSmart® yang telah berdaftar sebelum 1 Oktober 2022</b>	<b>Jika anda BELUM mendaftar sebagai pengguna Alliance BizSmart® sebelum 1 Oktober 2022</b>
<p>Anda tidak akan lagi menerima salinan fizikal penyata akaun deposit bulanan berkuat kuasa 1 Januari 2023. Tiada tindakan yang perlu anda lakukan.</p>	<p>Anda tidak akan lagi menerima salinan fizikal penyata akaun deposit bulanan berkuat kuasa 1 Januari 2023. Imbas kod QR untuk mendaftarkan diri sebagai pengguna Alliance BizSmart® sekarang dan nikmati paket penyisatan percuma dengan mengetepikan yuran langganan bulanan.</p>



Untuk maklumat lebih lanjut, sila hubungi Perkhidmatan Pelanggan kami di talian 03-5516 9988 (bagi pelanggan individu) atau 1300-80-3388 (bagi pelanggan perniagaan).

Terma dan Syarat ini akan berkuat kuasa mulai 20 Oktober 2021 bagi semua pelanggan Bank Alliance yang baharu dan sedia ada. Terma dan Syarat Yang Mengawal Deposit Tetap Bank Alliance yang telah disemak boleh dicapai menerusi hiperpautan berikut: [www.alliancebank.com.my](http://www.alliancebank.com.my).

**Renewal of Debit Card**

Please check the expiry of your Debit Card. A renewed Debit Card will be sent to you three (3) months before the expiry of your card.

A renewed Debit Card will be sent to your mailing address of your most recent Current or Savings account (CASA-i) opened\* and linked to the Debit Card as follows:

- Cards will be sent via courier to an address in Malaysia/Singapore.
- If the address is a P.O. Box, the renewed card will be sent via normal mail.
- If your mailing address is overseas, you may contact us to arrange for the card to be sent to your overseas address (courier charges apply). Alternatively, you may update the mailing address to a local address 3 months prior to us sending out the card.

You will be notified of the status of the renewed Debit Card delivery via SMS.

\*For joint or minor accountholder, the renewed Debit Card will be sent to the primary CASA-i accountholder's mailing address.

To ensure smooth delivery of your card, please update your mailing address (if any changes) of your CASA-i 3 months before the new card is delivered to you. You may update your mailing address via the following options:

- allianceonline at "My Profile" tab (Update of P.O. Box address via allianceonline is not applicable) or
- Call our Customer Service at +603-5516 9988.

**Pembaharuan Kad Debit**

Sila semak tarikh luput Kad Debit anda. Kad Debit baharu akan dihantar kepada anda tiga (3) bulan sebelum tarikh luput kad sedia ada anda.

Kad Debit baharu akan dihantar ke alamat surat-menyurat akaun Semasa atau Simpanan (CASA-i) terkini\* anda yang telah dibuka dan dihubungkan dengan Kad Debit anda seperti berikut:

- Kad akan dihantar melalui kurier ke alamat di Malaysia/Singapura.
- Jika alamat ialah alamat Peti Surat, kad baharu akan dihantar melalui mel biasa.
- Jika alamat surat-menyurat anda berada di luar negara, anda boleh menghubungi kami untuk mengatur agar kad dihantar ke alamat luar negara anda (caj kurier dikenakan). Sebagai alternatif, anda boleh mengemaskini alamat surat-menyurat ke alamat tempatan 3 bulan sebelum kami menghantar kad tersebut.

Anda akan dimaklumkan bahawa status penghantaran Kad Debit baharu melalui SMS.

\*Bagi pemegang akaun bersama atau kanak-kanak bawah umur, Kad Debit yang diperbaharui akan dihantar ke alamat surat-menyurat pemegang akaun CASA-i utama.

Untuk memastikan penghantaran kad anda lancar, sila kemaskini alamat surat-menyurat (sekiranya terdapat apa-apa perubahan) CASA-i 3 bulan sebelum kad baharu dihantar kepada anda. Anda boleh mengemaskini alamat surat-menyurat akaun anda melalui pilihan-pilihan berikut:

- allianceonline di tab "My Profile"(Kemaskini alamat Peti Surat melalui allianceonline tidak dibenarkan) atau
- Hubungi Talian Khidmat Pelanggan kami di +603 5516 9988.

**Notification for Receipt less Withdrawal for Fixed Deposit ("FD") / Term Deposit-i ("TD-i"):**

Effective 01st December 2021, Customers are not required to present the original Fixed Deposit/ Term Deposit-i receipt or

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certificate for renewal or withdrawal.

This shall apply to the following FD/TD-i products:

- |                   |                                |                                     |
|-------------------|--------------------------------|-------------------------------------|
| a) Fixed Deposit  | c) Alliance FD Gold            | e) Foreign Currency - Fixed Deposit |
| b) Term Deposit-i | d) Junior Smart Term Deposit-i |                                     |

For more info, please call our Customer Service at 03-5516 9988 or log on to [www.alliancebank.com.my](http://www.alliancebank.com.my)

**Pemberitahuan Pengeluaran Tanpa Resit bagi Deposit Tetap ("FD")/Deposit Bertempoh-i ("TD-i"):**

Berkuat kuasa 1 Disember 2021, pelanggan tidak diminta untuk menunjukkan resit Deposit Tetap/ Deposit Bertempoh-i yang asal atau sijil bagi pembaharuan atau pengeluaran.

Ini terpakai untuk produk-produk FD/TD-i berikut:

- |                        |                                      |                                    |
|------------------------|--------------------------------------|------------------------------------|
| a) Deposit Tetap       | c) Emas FD Alliance                  | e) Mata Wang Asing – Deposit Tunai |
| b) Deposit Bertempoh-i | d) Deposit Bertempoh Pintar Junior-i |                                    |

Untuk maklumat lebih lanjut, sila hubungi Perkhidmatan Pelanggan kami di talian 03-5516 9988 atau log masuk ke laman web kami: [www.alliancebank.com.my](http://www.alliancebank.com.my).

**Safeguard your Debit Card PIN**

You will be liable for unauthorised card-present transaction(s) which require PIN and signature verification or use of your contactless Debit Card(s) if you have:

- acted fraudulently;
- delayed in notifying the Bank immediately after having discovered the loss or unauthorised use of your Debit Card;
- voluntarily disclosed PIN to another person;
- recorded the PIN on your Debit Card, or on anything kept in close proximity with the Card;
- left your Debit Card or an item containing the card unattended in places visible and accessible to others; or
- voluntarily allowed another person to use your Debit Card.

**Lindungi Kad Debit PIN anda**

Anda akan bertanggungjawab untuk transaksi tidak dibenarkan kad dikemukakan yang memerlukan pengesahan PIN atau tandatangan atau atau penggunaan Kad Debit tanpa sentuh, jika anda:

- melakukan penipuan
- lewat dalam memaklumkan pihak Bank dengan secepat mungkin selepas anda menyedari akan kehilangan atau penggunaan tanpa kebenaran Kad Debit anda
- secara sukarela mendedahkan PIN kepada orang lain.
- merekodkan PIN di atas Kad Debit, atau di atas apa-apa yang disimpan berdekatan dengan Kad Debit
- meninggalkan Kad Debit atau barang yang mengandungi Kad Debit tanpa pengawasan di tempat-tempat yang boleh dilihat dan diakses oleh orang lain, atau
- secara sukarela membenarkan orang lain untuk menggunakan Kad Debit anda

**SMS Transaction Alerts for Debit Card**

You will receive SMS alerts on transactions made on your Debit Card. This helps you to track movements in your account and safeguard you against any unauthorised transactions. If you wish to set a preferred threshold amount for transaction alerts, visit any Alliance Bank branch or call our Customer Service at 03-5516 9988.

Note: The transaction alert can be disabled. However, we strongly encourage you not to disable the alerts to safeguard yourself against any unauthorised transactions.

To make this request, please visit any Alliance Bank Branch or call Customer Service at 03-5516 9988

**SMS Amaran Transaksi Kad Debit**

Anda akan menerima SMS amaran berkenaan transaksi Kad Debit anda. Ini akan membantu anda untuk menjelajah perubahan akaun anda dan melindungi anda daripada transaksi tanpa kebenaran anda. Sekiranya anda ingin menetapkan had amaun pilihan anda untuk SMS amaran, sila lawat mana-mana Cawangan Bank atau hubungi Khidmat Pelanggan kami di 03-5516 9988.

Catatan: SMS amaran boleh dihentikan. Akan tetapi, kami amat menggalakkan anda supaya tidak menghentikan amaran untuk melindungi anda daripada transaksi tanpa kebenaran anda.

Untuk membuat permintaan ini, sila lawat mana-mana Cawangan Bank atau hubungi Khidmat Pelanggan kami di 03-5516 9988.

It is important that we have your accurate and updated personal details in order for us to serve you better. If there are any changes in your personal details, kindly visit your nearest branch to update the same.

Ini penting bagi kami mempunyai maklumat peribadi anda yang tepat dan terkini agar kami dapat memberikan perkhidmatan yang lebih baik kepada anda. Sekiranya terdapat sebarang perubahan pada maklumat peribadi anda, sila kunjungi cawangan Bank Alliance yang terdekat untuk pengemaskinian.

**BEWARE OF PHONE SCAM!**

NEVER respond to any PHONE CALLS or MESSAGES claiming to be from the police, Bank Negara Malaysia, or any other authorities which require you to perform banking transactions or to reveal your bank account details. IT'S A SCAM!

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**BERHATI-HATI DENGAN PENIPUAN TELEFON**

JANGAN sekali-kali menjawab mana-mana PANGGILAN TELEFON atau MESEJ yang mendakwa panggilan atau mesej tersebut daripada pihak polis, Bank Negara Malaysia, atau mana-mana pihak berkuasa lain yang meminta anda melakukan transaksi perbankan atau mendedahkan butiran akaun bank anda. INI ADALAH SATU PENIPUAN!

**How to Protect Yourself from Online Banking Fraud?**

- 1) Always check your transaction alerts in a timely manner. Regularly check your account balance and/or bank statements. Call us immediately if you notice any unusual, unauthorised transactions or discrepancies in your account.
- 2) Always verify the authenticity of messages received from Alliance Bank. Avoid clicking on links from unknown sources or opening email attachments from unfamiliar senders.
- 3) Please take note of the security tips and warnings provided on the bank's website and allianceonline (web and mobile banking applications). Ensure you thoroughly read and understand our Privacy Notice to know how we manage and safeguard your personal data.
- 4) Avoid sharing your banking credentials, including online banking log in usernames, passwords, personal identification numbers (PIN) with others.
- 5) Only download mobile applications from official app stores, such as Google Play Store, Apple App Store & Huawei AppGallery. Make it a habit to regularly update your device's operating system to the latest version. You may want to consider installing antivirus and anti-malware software on your device. Be cautious of clicking on suspicious links or downloading Android Package Kit (APK) files from untrusted resources.
- 6) If you have shared your banking credentials such as username and password with others, or lost your device, or suspect you've been scammed, please call us immediately.

**Bagaimana Melindungi Diri Anda daripada Penipuan Perbankan Atas Talian?**

- 1) Sentiasa semak maklumat transaksi anda tepat pada masanya. Semak baki akaun dan/atau penyata bank anda dengan kerap. Hubungi kami dengan segera jika anda mengesyaki atau menyedari sebarang transaksi tidak sah, tanpa kebenaran atau sebarang percanggahan yang dikesan dalam akaun anda.
- 2) Sentiasa sahkan kesahihan mesej yang diterima daripada Alliance Bank. Jangan klik pada pautan yang tidak diketahui atau membuka sebarang lampiran e-mel daripada pengirim yang tidak dikenali.
- 3) Sila beri perhatian kepada tips dan amaran keselamatan yang dikongsikan oleh pihak Bank di laman web bank dan allianceonline (aplikasi perbankan web dan mudah alih). Sila baca dan fahami Notis Privasi secara teliti untuk memahami cara pihak Bank mengurus dan melindungi data peribadi anda.
- 4) Jangan dedahkan kelayakan perbankan anda seperti nama pengguna log masuk, perbankan dalam talian, kata laluan, nombor pengenalan peribadi (PIN) dengan orang lain.
- 5) Hanya muat turun aplikasi dari gedung aplikasi rasmi sahaja seperti Google Play Store, Apple App Store & Huawei AppGallery. Kemas kini sistem pengendalian peranti anda dengan kerap kepada versi terkini. Anda mungkin ingin mempertimbangkan untuk memasang perisian antivirus dan anti-malware pada peranti anda. JANGAN klik pada pautan yang mencurigakan atau muat turun fail Android Package Kit (APK) daripada sumber yang tidak dipercayai.
- 6) Sekiranya anda pernah berkongsi bukti kelayakan perbankan anda seperti nama pengguna dan kata laluan dengan orang lain, atau kehilangan peranti anda, atau mengesyaki anda telah ditipu, sila hubungi kami dengan segera.

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