

000572-003110-003110/01-05

CHEOK JUN YOON
124 JLN 4 TMN DUYUNG
70200 SEREMBAN
N SEMBILAN MY

IMPORTANT MESSAGE

1. Effective 22nd Aug 2023, Push Notification feature for credit card statement readiness and transaction alert will be introduced via HSBC Malaysia Mobile Banking app. You will get pop-up notification in your mobile device when your credit card statement is ready or when certain transactions are performed on your credit card, including supplementary cards.

If you wish to enjoy this Push Notification, please make sure you are registered to mobile banking with latest version of HSBC Malaysia Mobile Banking app and enabled the push notification feature.

2. You can handle your banking needs from home or any other location by using HSBC Online Banking and Mobile Banking. Visit www.hsbc.com.my/ways-to-bank/online-banking to learn more

3. Resident/Non-Resident only allowed to buy or sell foreign currency against ringgit or foreign currency against another foreign currency with a licensed onshore bank or any person licensed under Money Services Act 2011. A resident individual with domestic ringgit borrowing/financing is allowed to invest in foreign currency asset up to a limit of RM1 million in aggregate per calendar year if the investment is sourced from conversion of ringgit including through use of ringgit-denominated credit card.

| | | | | | |
|------------------|------------------------|------------------------|------------------------------|----------------|------------------|
| Statement Date | 13 May 2025 | | Payment Due Date | 03 June 2025 | |
| Card Number | Card Type | Statement Balance (RM) | Minimum Monthly Payment (RM) | Overlimit (RM) | Payment Due (RM) |
| 4364800001380034 | HSBC Live+ Credit Card | 50.00 | 50.00 | 0.00 | 50.00 |

Bank Negara Malaysia Guidelines for Customers

WARNING ON PAYING ONLY MINIMUM MONTHLY REPAYMENT

If you make only the minimum payment each period, you will pay more in interest and it will take you longer to pay off your balance. Please refer to the back page for more information. Alternatively, you may also refer to the credit card calculator available on bankinginfo.com.my.

AMARAN JIKA HANYA MEMBAYAR MINIMUM BAYARAN BULANAN

Jika anda hanya membuat bayaran minimum bulanan bagi setiap tempoh, anda akan dikenakan lebih faedah dan mengambil tempoh yang lebih lama untuk menjelaskan keseluruhan baki tertunggak anda. Sila rujuk muka surat belakang untuk maklumat lebih lanjut atau gunakan kalkulator kad kredit yang terdapat di bankinginfo.com.my.

Note:

Please check this statement immediately. If no discrepancy is reported to the Bank within 60 days from the date of this statement, the transaction record will be considered correct. Please see the next page for important information.

Si/a periksa penyata ini dengan segera. Jika tiada ketidaksamaan dilaporkan kepada Bank dalam tempoh 60 hari daripada tarikh penyata ini, rekod transaksi ini akan dianggap betul. Si/a lihat halaman sebelah untuk maklumat penting.

Account Statement

HSBC

| | | | | | |
|-------------|-----------------------------------------------|----------------|-------------|------|---|
| Card Number | HSBC Live+ Credit Card 4364 8000 0138 0034 | Statement Date | 13 MAY 2025 | Page | 2 |
|-------------|-----------------------------------------------|----------------|-------------|------|---|

000572-003111 -003111/02-05

| HSBC Cash Back Summary | | Minimum Payment & Overlimit Summary (RM) | |
|-----------------------------------|---------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------|
| Cash Back from previous statement | 1.65 | Arrears of Payment | + 0.00 |
| Cash Back earned | + 23.94 | Current Due | + 50.00 |
| Bonus Cash Back | + 0.00 | Minimum Monthly Payment | 50.00 |
| Cash Back adjustments | 0.00 | Overlimit | + 0.00 |
| Cash Back credited | -1.65 | Payment Due | 50.00 |
| Total Cash Back Balance | 23.94 | Payment Due Date | 03 JUN 2025 |
| | | Current Month Purchases Finance Charges Rate | 18.00% |
| | | * Note: Please pay the Payment Due amount in full to avoid usage interruption. <i>"Nota: Sila membayar Jumlah Perlu Dibayar sepenuhnya supaya tiada gangguan penggunaan"</i> | |

| Post date | Transaction date | Transaction details | Amount (RM) |
|-----------|------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------|
| | | 4364 8000 0138 0034 CHEOK JUN YOON Your Credit Limit: RM25,000 Credit limit used last statement RM1,369.86 Your Previous Statement Balance | 1,369.86 |
| 07 MAY | 07 MAY | PAYMENT - THANK YOU | 13,874.21 CR |
| 14 APR | 13 APR | PETRON JALAN AMPANGAN SEREMBAN MY | 60.00 |
| 15 APR | 14 APR | KIM HENG CAR CARE SB PETALING JAYA MY | 1,200.00 |
| 15 APR | 14 APR | BASE CASHBACK CREDIT | 1.65CR |
| 16 APR | 15 APR | PETRON SEREMBAN 2 IJM SEREMBAN MY | 60.00 |
| 20 APR | 18 APR | PETRON SEREMBAN 2 IJM SEREMBAN MY | 60.00 |
| 21 APR | 19 APR | PETRON RSA SEREMBAN NB SEREMBAN MY | 60.00 |
| 22 APR | 20 APR | PETRON RSA SEREMBAN NB SEREMBAN MY | 50.00 |
| 24 APR | 23 APR | PETRON RSA SEREMBAN NB SEREMBAN MY | 60.00 |
| 27 APR | 25 APR | PETRON LABU SPUR (FI) SEREMBAN MY | 60.00 |
| 27 APR | 26 APR | PETRON SEREMBAN 2 IJM SEREMBAN MY | 60.00 |
| 30 APR | 29 APR | PETRON IOI PARK (FI) PUCHONG MY | 60.00 |
| 02 MAY | 30 APR | RIMAN MALAYSIA SDN. BH RIMAN.COM. MY/ MY | 5,388.00 |
| 02 MAY | 30 APR | RIMAN MALAYSIA SDN. BH RIMAN.COM. MY/ MY | 5,388.00 |
| 11 MAY | 09 MAY | PSS KLIA 1 SEPANG MY | 50.00 |
| | | Your charge(s) for this month RM12,554.35 | |
| | | Total credit limit used RM50.00 | |
| | | Your statement balance | 50.00 |
| | | ***Please forward your payment by 03 JUN 2025. Thank You. | |

| | | | | | |
|-------------|-----------------------------------------------|----------------|-------------|------|---|
| Card Number | HSBC Live+ Credit Card 4364 8000 0138 0034 | Statement Date | 13 MAY 2025 | Page | 3 |
|-------------|-----------------------------------------------|----------------|-------------|------|---|

000572-00311 2-00311 2/03-05

| GLOSSARY | | | |
|-------------------------------------|-------------------------------------------------|-----------------------------------|----------------------------------------|
| Amount | Amaun | Minimum Monthly Payment | Amaun Minimum Bulanan |
| Annual Rate | Kadar Faedah Tahunan | Overlimit | Melebihi Had Kredit |
| Arrears of Payment | Tungga kan Bayaran | Page | Halaman |
| HSBC Cash Back Summary | Ringkasan Cash Back HSBC | Payment Due | Amaun Perlu Dibayar |
| Card Number | Nombor Kad | Payment Due Date | Tarikh Akhir Pembayaran |
| Card Type | Jenis Kad | Cash Back from previous statement | Cash Back daripada penyata bulan lepas |
| Credit Limit | Had Kredit | Cash Back earned | Cash Back diperolehi |
| Credit Limit Used | Had Kredit Telah Diguna | Bonus Cash Back | Cash Back bonus |
| Current Due | Amaun Semasa Perlu Dibayar | Cash Back adjustments | Cash Back penyesuaian |
| Current Month Purchases | Pembelian Kadar Caj Kewangan untuk bulan ini | Cash Back credited | Cash Back yang telah dikreditkan |
| Finance Charges Rate | | Total Cash Back Balance | Jumlah Baki Cash Back |
| Minimum Payment & Overlimit Summary | Ringkasan Minimum Bulanan & Melebihi Had Kredit | Unbilled Principal Amount | Amaun Prinsipal belum dibil |
| Month Unbilled | Bulan Belum dibil | Account Statement | Penyata Akaun |
| Transaction Date | Tarikh Transaksi | Statement Balance | Jumlah Penyata |
| Transaction Details | Huraian Transaksi | Statement Date | Tarikh Penyata |
| Post Date | Tarikh Catalan | Principal Amount | Amaun Prinsipal |
| Summary of Instalment Plan | Ringkasan Pelan Ansuran | Monthly Instalment Amount | Amaun Ansuran Bulanan |
| Instalment Plan | Pelan Ansuran | | |

Account Statement

HSBC

Grace Period

Cardholders who pay in full on or before the payment due date will enjoy an interest-free period of 20 days for all outstanding balances (except Balance Transfer and Cash Advance Balances).

Minimum Monthly Payment

The minimum monthly payment is 5% of the outstanding balance or RM50, whichever is higher. Effective 2 Oct 2019, minimum monthly payment will be revised to 5% of current balance + 100% monthly instalment of Credit Card Instalment Plan (if any) + any unpaid minimum payment specified in the preceding month's card statement. OR RM50, whichever is higher. The table below shows how long it would take to pay off an outstanding balance. The assumptions are based on: (1) interest rate of 18% p.a. for the entire repayment period; (2) there are no new retail transactions after the 1st month; (3) 30 days per month; and (4) payments are received on or before due date.

| Outstanding balance (RM) | 3,000 | | 5,000 | | 10,000 | |
|------------------------------|------------------------|-----------|------------------------|-----------|------------------------|-------|
| Monthly Repayment | Minimum Amount (RM150) | Pay RM250 | Minimum Amount (RM250) | Pay RM350 | Minimum Amount (RM500) | RM600 |
| Repayment Periods (Months) | 55 | 14 | 70 | 17 | 99 | 20 |
| Total Interest Incurred (RM) | 1,055 | 333 | 1,912 | 670 | 4,055 | 1,594 |

Finance Charges

The finance charge is charged at the applicable tiered rate (as in (a) of the table below) for *all retail* transactions from the posting date of the said *retail* transactions. For Cardholders who make minimum or partial payment in the prior month, finance charge will be imposed on the unpaid balances (except for late fee and applicable *laxj* and for all new retail transactions, *from* the date of posting.

Finance charge is calculated on a daily rest basis and also imposed on cash advance and balance transfer amounts commencing from the day they are posted to the card account.

After determining the balances and the respective periods on which the finance charges may be imposed, the following formula for the computation of finance charges is applicable:

$$f = (B) \times (P/D) \times (R)$$

$$F = \text{Sum}(f)$$

Where F is the total finance charges imposed for the month and Sum(f) is the sum with finance charge over the applicable periods during the month.

f is the finance charge for a particular balance "B" computed over the period of "P" days.

B is the balance that is imposed with finance charge.

P is respective period in days on which the balance "B" is imposed with finance charge.

D is 365 base days (366 for a leap year).

R is the nominal finance charge annual rate stated.

Fee & Charges

| Finance Charges | |
|--------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| a) Purchases | Tier 1: Cardholders with prompt payments for 12 consecutive months will enjoy 15%p.a. Tier 2: Cardholders with prompt payments for 10 consecutive months or more in the last 12 months will enjoy 17%p.a. Tier 3: Cardholders who do not <i>la!!</i> under above categories will enjoy 18%p.a. |
| b) Cash Advance | 18% p.a. of the cash advance amount calculated on daily basis. |
| c) Balance Transfer Instalment | Up to 18% p.a. of the balance accrued from Balance Transfer instalment amount, calculated on reducing balance basis. |
| d) Cash Instalment Plan | Up to 18% p.a. of the balances accrued from Cash Instalment Plan amount, calculated on reducing balance basis. |
| e) Auto Balance Conversion | Up to 18% p.a. of the balances accrued from Auto Balance Conversion Plan amount, calculated on reducing balance basis. |
| f) Balance Conversion Plan | Up to 18% p.a. of the balance accrued from Balance Conversion Plan amount, calculated on reducing balance basis. |
| g) Relief Balance Conversion | Up to 18% p.a. of the balance accrued from Relief Balance Conversion amount, calculated on reducing balance basis. |
| h) Card Instalment Plan | Up to 18% p.a. of the balance accrued from Card Instalment Plan amount, calculated on reducing balance basis. |
| Cash Advance Fee | 5% of cash advance fee of the amount advanced or a minimum of RM15, whichever is higher. This is incurred for each cash advance transaction. |
| Late Payment Fees | Minimum of RM10 or 1% of the outstanding balance, whichever is higher, up to a maximum of RM100. |

| | |
|------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Conversion of Overseas Transaction | If the Cardholder uses the Credit Card for transactions in a currency other than Ringgit Malaysia, such amount shall be converted at the exchange rate as determined by Visa Inc. or Mastercard International, as the case may be, on the date of conversion in addition to a foreign currency conversion cost of 1.00% as well as any transaction fee charged by Visa Inc. or Mastercard International. |
| Replacement Card Fee | RM50 per card. |
| Sales Draft Retrieval Request Fee | RM20 per copy. |
| Service Tax | RM25 per annum for every principal and supplementary credit card. |

Note: Fees and charges include tax where applicable. Please visit hsbc.com.my for all the fees & charges related to credit cards.

Payment Allocation Statement

Payments made by the Cardholder to the Bank in respect of the Card Account will be applied to the outstanding amount of the Card Transactions, the order of settlement starting from the amounts subject to the highest Rate to the amounts subject to the lowest Rate. For full payment allocation hierarchy, please refer to Cardholder Agreement which forms part of the Universal Terms & Conditions

Loss or Theft of Credit Card and Disclosure of PIN of Unauthorised Persons

You must always take reasonable precautions to prevent disclosure of PIN, loss or theft of your credit card. If your credit card is lost or stolen and/or there is unauthorised usage, you must notify us immediately and lodge a police report, followed by a dispute form together with a copy of the police report not later than seven (7) days from the occurrence of the event. Note: You will be liable for any and all charges from any transaction whether authorised or otherwise, including all cash withdrawals and advances until such time you have reported any loss, theft or unauthorised use of your credit card promptly to us.

Convenient Payment Methods

- By online payment via www.hsbc.com.my or www.hsbcamaniah.com.my (you are required to register as a HSBC Personal Internet Banking user).
 - By Cash/Cheque through the Express Cash Deposit Machines or Cheque Deposit Machines or over the Bank's counter at any HSBC/HSBC Amanah branch nationwide. Note: Cheque payable to HSBC Credit Card, pls indicate, your name as per NRIC, Card number and Amount paid, on the reverse of the cheque.
 - By Standing Instruction to debit your HSBC/HSBC Amanah current/savings account/-i.
 - By TeleBanking (Please call our Contact Centre for more information on this service).
 - Interbank GIRO payment through participating banks.
 - By ATM Funds transfer.
 - By Mobile Banking.
- Services above may subject to fees and charges. For details, please refer to Tariff & Charges at www.hsbc.com.my or www.hsbcamaniah.com.my

Lost & Stolen Cards

For all lost and stolen cards, you can contact us at 1-300-88-1388 or you can temporarily block your account via Mobile/Internet Banking App.

Enquiries and Change of Contact Details

Credit card enquiries or request to change your contact details, you can contact us at 1-300-88-1388 or manage your account via Mobile/Internet Banking App.

For latest Credit Card Terms and Conditions, please refer to the Cardholder Agreement which forms part of the Universal Terms & Conditions at www.hsbc.com.my or www.hsbcamaniah.com.my

For enquires on matters *related* to financial sector, please contact Bank Negara

Malaysia's LINK at 1-300-88-5465:
BNMLINK Customer Service Centre (9a.m — 5p.m. Monday — Friday).
Ground Floor, Block D, Jalan Dato' Onn, 50480 Kuala Lumpur
or email: bnmtelelink@bnm.gov.my.

Agensi Kaunseling Dan Pengurusan Kredit has been established by Bank Negara Malaysia to provide free services on money management, credit counselling, financial education and debt restructuring for individuals. For enquiries, please call 603 2616 7766.

HSBC Bank Malaysia Berhad 198401015221 (127776-V)
Address: Head Office, Menara IQ, Li ngkaran TRX, 5 5188 Tun Razak Exchange, Kuala Lumpur, Malaysia.

Account Statement

HSBC

Tempoh Ihsan

Pemegang Kad yang mem buat bayaran sepenuh nya atau bayar sebel um tamat tempoh akan menikmati tempoh beba s faedah 20 hari bagi semua ba ki tertunggak (kecuali Pinda han Baki dan Baki Penda huluan Tunai).

Pembayaran Bulanan Minimum

Pem bayaran bula nan minimum a dalah 5% daripada baki belum jela s atau RM 50, yang mana lebih tinggi.

Berkuat kuasa 2 Okt 2019, bayaran bulanan minimum akan dipinda kepada 5% baki semasa + 100% ansuran bulanan Pelan Ansuran Kad Kredit (jika ada) + sebarang bayaran minimum tertunggak yang dinyatakan di dalam penyata kad bulan terdahulu, ATAU RMSO, yang mana lebih tinggi. Jadual di bawah h menunjukkan n ma sa yang diambil untuk menjelaskan baki belum jela s. Andaian berda sarkan: (1) yura n pengurusan sebanyak k 18% seta hun untuk seluruh ma sa pembaya ra n; (2) tiada transa ksi runcit baru selesa s bula n pertama; (3) 30 hari sebulan; (4) pelanggan mem buat pembayaran minimum pada atau sebel um tarikh akhir pembaya ra n.

| Baki Belum Jela s (R M) | 3,000 | | S.000 | | 10,000 | |
|------------------------------------------------|------------------------------------------|-------------------|-------------------------------------------|-------------------|-------------------------------------------|-------------------|
| Bayaran Balik Bulanan | Membuat Bayaran Minimum (RM150) | Bayaran R M250 | Membuat Bayaran Minimum (R M250) | Bayaran R M350 | Membuat Bayaran Minimum (R M500) | Bayaran RM6 00 |
| Tempoh Bayaran Balik (Bulan) | 55 | 14 | 70 | 17 | 88 | 20 |
| Jumlah Caj Kewanga n Dikena ka n (RM) | 1,055 | 333 | 1,91 2 | 670 | 4,055 | 1,594 |

Caj Kewangan

Caj kewa ngan dikenakan berda sarkan tahap (seperti tenara di (a) di jadual berikut) untuk semua transa ksi runcit dari tarikh transa ksi ditampikan di aka un kad. Bagi Pemegang Kad yang membuat bayaran minimum atau seba hagian untuk bulan sebel umnya, caj kewanga n aka n dikenakan atas sem ua baki yang tidak dibayar, (kecuali yuran lewat dan cukai) yang berkenaan dan untuk semua transa ksi runcit ba haru, dari sark h penghantaran.

Caj kewa ngan akan dikira berda sarkan baki harian dan juga dikenakan atas penda huluan wang tuna i dan jumlah peminda ha n baki yang berm ula pada hari ditampikan di aka un kad.

Selepa s menentukan baki dan tempoh yang mana caj kewanga n akan dikenakan, formula untuk pengiraan caj kewanga n akan dikena ka n:

$$f = (B) \times (P/D) \times (R)$$

$$F = \text{Jumlah}(f)$$

Dimana F adalah jumlah caj kewanga n yang dikena ka n pada bulan tersebut dan Jumlah(f) adalah jumlah semua caj kewanga n yang dikira atas baki yang berbeza yang boleh dikena ka n dengan caj kewanga n atas tempoh berkenaan sepanjang bulan itu.

f adalah caj kewa ngan untuk baki "B" yang dikira meliputi tempoh "P" hari.

B adalah baki yang dikenakan caj kewanga n.

P adalah tempoh masing-masing yang berkaitan dima na baki "B" dikenakan caj kewanga n.

D adalah 365 hari asa s (366 bagi ta hun lompat).

R adalah caj kewanga n nomina l ka dar tahunan yang dinyatakan.

Yuran & Caj

| Caj Kewangan | |
|------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| a) Pembelian | Tahap 1: Pemega ng Kad yang membuat baya ran sebel um tarikh akhir pembaya ran selama 12 bulan berturut-turut akan menikmati 15% seta hun. Tahap 2: Pemega ng Kad yang membuat baya ran sebel um tarikh akhir pembaya ran selama 10 bulan berturut-turut ata u lebih akan menikmati 17% seta hun. Tahap 3: Pemega ng Kad yang tidak terma suk dalam kategori di atas akan menikmati 18% seta hun. |
| b) Penda huluan Tunai | 18% seta hun diripa da jumlah penda huluan tuna i dikira atas da sar harian. |
| c) Ansuran Pinda han Baki | Sehingga 18% seta hun atas baki terakru diripa da jumlah Pelan Ansuran Pinda han Baki, yang dikira atas da sar baki berkuranga n. |
| d) Pelan Ansuran Tunai | Sehingga 18% seta hun atas baki terakru diripa da jumlah Pelan Ansuran Tunai, yang dikira atas da sar baki berkuranga n. |
| e) Penukara n Baki Auto | Sehingga 18% seta hun atas baki terakru diripa da jumlah Penukara n Baki Auto, yang dikira atas da sar baki berkuranga n. |
| f) Pelan Penukara n Baki | Sehingga 18% seta hun atas baki terakru diripa da jumlah Pelan Penukara n Baki, yang dikira atas da sar baki berkuranga n. |
| g) Relief Balance Conversion | Sehingga 18% seta hun atas baki terakru diripa da jumlah Relief Balance Conversion, yang dikira atas da sar baki berkuranga n. |
| h) Pelan Ansuran Kad | Sehingga 18% seta hun atas baki terakru diripa da jumlah Pelan Ansuran Kad, yang dikira atas da sar baki berkuranga n. |

| | |
|-------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Yuran Penda huluan Tunai | 5% atas ama un penda huluan tuna i atau minimum RM15, yang mana lebi h tinggi. Yuran ini dikena ka n atas setiap transa ksi penda huluan tuna i. |
| Yuran Bayaran Lewat | Minimum RM10 atau 1% daripada baki belum jela s, yang mana lebi h tinggi, sehingga RM100. |
| Urus Niaga Luar Negara | Jika Pemegang Kad mengguna ka n kad kredit untuk transa ksi da lam mata wang selain daripada Ringgit Malaysia, jumlah tersebut akan ditukar berda sarkan kadar pertukara n yang ditentukan oleh Visa Ine. / Mastercard International, terma suk kos pertukara matawa ng asing sebanyak 1.00% serta yuran da lam yang dikenakan oleh Visa Ine. / Mastercard International. |
| Yuran Pengga ntian Kad | RM50 setiap kad. |
| Yuran Perminta an Ceta ka n Semula Draf Juala n | RM20 setiap salinan. |
| Cukai Perkhidmatan | RM25 seta hun setiap kad (Utama dan Tambahan). |

Nota: Yuran & caj mengandungi cukai jika berkenaan. Sila layari hsbc.com.my untuk semua yuran dan caj yang berkenaan kad kredit.

Penyata Peruntukan Pembayaran

Bayaran yang dibuat oleh Pemega ng Kad kepa da Bank bagi Akaun Kad akan diguna kai untuk jum lah tertunga k bagi Transa ksi Kad, aturan penyelesaian bermula dari jumlah ama un yang tera kluk pa da kadar yang paling tinggi ke jumlah ama un ya ng tera kluk pada kadar yang paling renda h. Untuk tata susuna n peruntukan pembaya ran lengkap, sila ruju k kepa da Perja njia n Pemega ng Kad yang mem bentuk seba hagian daripada Terma & Syarat Universal.

Kehilangan atau Kecurian Kad Kredit dan Pendedahan PIN kepada Pihak yang Tidak Diberikuasa

Anda mestila h sentia sa mengam bil langka h berja ga-jaga yang muna sabah untuk m encega h penda ha n PIN, kehilangan dan kecur ian kad Kredit anda. Jika Ka d Kredit anda hilang atau dicuri dan/atau pengguna n ka d anda ta npa keizinan, anda me stila h m ema klumkan kepa da kami serta-merta, diikuti dengan mem beri penge sahan bertuli s ata u bersama satu salinan laporan poli s tida k lewat dari tujuh (7) hari dari tarikh berla kunya keja d ian tersebut. PERHATIAN : Anda akan berda nggunga ba ata s segala caj yang dikena ka n terha dap sebarang transa ksi sama a da dengan keizinan atau seba l iknya, terma suk Vansaksi penda huluan tuna i sehingga suata ma sa anda tela h mela porkan kehi langan, kecur ian atau pengguna n ka d ta npa izin seba ra pa sege ra kepa da kami.

Kaedah Pembayaran yang Mudah

- Pem bayaran onli ne melalui www.hsbc.com.my atau www.hsbcamane h.com.m'y (anda perlu mendafta r sebaga i pengguna HSBC Personal Internet Banking).
- Wang tuna i/Cek melai ui Mesin Depo sit Tunai Express atau Mesin Deposit Cek ata u melalui Ka unta r cawanga n Bank di mana-mana HSBC/HS BC Amana h di seluruh Negara. Nota: Cek henda klah dibaya r ke HSBC kredit kad, sila tuli skan nama penuh seperti di K.P, no kad dan jumlah bayara n di belaka ng cek.
- Dengan Arahan Tetap untuk mendebit a ka un sema sa/simpa nan/i HSBC/HSBC Ama nah.
- Dengan Tele Perba nkan (Sila hubungi Pusat Perh ubunga n kami untuk makluma t lanjut mengena i perkhidmatan ini).
- Pembaya n Interbank GIRO amara Bank yang mengambi l baha gian.
- Dengan peminda han dana ATM.
- Dengan Muda h Alih.

Yuran dan caj a ka n dikena ka n untuk perkhidmatan di ata s. Sila ruju k Tarif & Caj melai ui www.hsbc.com.my atau www.hsbcamane h.com.my

Kehilangan atau kecurian Kat Kredit

Untuk penanya n mengenai kad kredit atau permintaan untuk menukar makluma t perhubunga n anda, sila hubungi kami di 1-300-88-1388.

Pertanya n dan Penukara n Makluma t Perhubunga n

Untuk penanya n mengenai kad kredit atau permintaan untuk menukar makluma t perhubunga n anda, sila hubungi kami di 1-300-88-1388.

Untuk terma-term a & syara t-syara t Kad Kredit terki ni, sila ruju k Perjanja n Pemega ng Kad yang mem bentuk seba hagian daripada Terma-term a & Syara t-syara t raw Universal melai ui www.hsbc.com.my atau www.hsbcamane h.com.my

Untuk penanya n mengenai perkara-perkara yang berkaita n dengan sektor kewanga n, sila hubungi Bank Negara Malaysia di 1-300-88-5465: BNMLINK Pusat Khidmat Pelanga n (9 pagi - 5 petang, Isni n - Jumaat). Ground Floor, Block D, Jalan Dato Onn, 50480 Kuala Lumpur atau emel: bnmtelelink@bnm.gov.m'y.

Agensi Kaunseling Dan Pengurusan Kredit telah ditubuh ka n oleh Bank Negara Malaysia untuk menyedia kan perkhidmatan pengurusan kewanga n, kaunseling kredit, pendidikan kewanga n dan penstruktura n semula pinjaman secara percuma kepa da individu. Untuk penanya n, sila hubungi talia n 603 2616 7766.

HSBC Bank Malaysia Berhad 198401015221 (127776-V))

Alamat: Head Office, Menara IQ, Lingkara n TRX, 55188 Tun Razak Exchange, Kuala Lumpur