

stno-estmt-00003655-1-X



CHANG CHOOON CHOW  
NO 11 JALAN PUTERI 11/11  
BANDAR PUTERI PUCHONG  
47100 PUCHONG

<b>Statement Date</b> <i>Tarikh Penyata</i>	07 SEP 2024
<b>Payment Due Date</b> <i>Bayar Sebelum</i>	27 SEP 2024
<b>Combine Credit Limit (RM)</b> <i>Had Kredit Gabungan (RM)</i>	100,000.00

Credit Card Number <i>Nombor Kad Kredit</i>	Credit Limit <i>Had Kredit (RM)</i>	Card Type <i>Jenis Kad</i>	Current Balance <i>Jumlah Terkini (RM)</i>	Overdue/Limit <i>Tunggakan/Lebih-Had (RM) [A]</i>	Minimum Payment <i>Bayaran Minimum (RM) [B]</i>
4902 8200 1072 2033	100,000.00	SUTERA VISA PLATINUM	5,063.02	0.00	2,956.07

**Total Current Balance**  
*Jumlah Terkini*

**5,063.02**

**TOTAL Minimum Payment**  
*Jumlah Bayaran Minimum*  
**Total** *Jumlah [A] + [B]*

**2,956.07**

**Visa Credit Card**

**Reload with us for more rewards**

Find out more at [www.hlb.com.my/reload](http://www.hlb.com.my/reload)

Promotion Period: 1 July - 30 September 2024  
Terms and conditions apply.

#### **WARNING ON PAYING ONLY MINIMUM MONTHLY REPAYMENT**

If you make only the minimum payment each period, you will pay more in interest and it will take you longer to pay off your balance. Please refer to the back page for more information. Alternatively, you may also refer to the credit card calculator available on our website [www.hlb.com.my](http://www.hlb.com.my) or bankinginfo website [www.bankinginfo.com.my](http://www.bankinginfo.com.my)

#### **AMARAN JIKA HANYA MEMBAYAR BAYARAN MINIMUM BULANAN**

Dengan hanya membayar bayaran minimum bulanan setiap tempoh, jumlah faedah dan tempoh pembayaran untuk menyelesaikan baki penuh akan bertambah. Sila rujuk kepada mukasurat di belakang untuk maklumat lanjut ataupun merujuk kepada kalkulator kad kredit yang sedia ada di laman web [www.hlb.com.my](http://www.hlb.com.my) atau di laman web bankinginfo [www.bankinginfo.com.my](http://www.bankinginfo.com.my)

**JOE CHANG**
**YOUR TRANSACTION DETAILS / TRANSAKSI TERPERINCI ANDA**

Transaction Date Tarikh Transaksi	Posting Date Tarikh Bil Diterima	Transaction Description Deskripsi Transaksi	Foreign Amount Amaun Wang Asing	Local Amount Amaun Tempatan (RM)
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**SUTERA VISA PLATINUM - 4902 8200 1072 2033**

08 AUG	08 AUG	<b>PREVIOUS BALANCE FROM LAST STATEMENT</b> <b>NEW TRANSACTION / CHARGES</b> QUICK CASH 03/60 QUICK CASH OTF 09/24 QUICK CASH 04/60 QUICK CASH 02/60 QUICK CASH 04/60 F.INTEREST 15.0000 % PPPPPPPP <b>PAYMENT RECEIVED - THANK YOU</b> PAYMENT THANK YOU - IB 02514114240223098780018 12PYMT FR 0550003419 3 INT00907		<b>5,149.44</b> 353.74 1,500.00 353.74 283.96 353.74 28.79 2,960.39 CR
27 AUG	27 AUG	<b>SUB TOTAL</b>		<b>5,063.02</b>

**TOTAL BALANCE** **5,063.02**

<b>REWARD POINTS SUMMARY / RUMUSAN MATA GANJARAN</b>					
<b>Carried Forward</b> <i>Dibawa Kehadapan</i>	<b>Earned</b> <i>Untung</i>	<b>Redeemed</b> <i>Penebusan</i>	<b>Expired</b> <i>Luput</i>	<b>Adjustment</b> <i>Penyelarasian</i>	<b>Available</b> <i>Sedia Ada</i>
189,615	0	0	0	0	189,615

<b>REWARD POINTS EXPIRING WITHIN NEXT 6 MONTHS / MATA GANJARAN LUPUT DALAM MASA 6 BULAN</b>					
<b>30 SEP 2024</b>	<b>31 OCT 2024</b>	<b>30 NOV 2024</b>	<b>31 DEC 2024</b>	<b>31 JAN 2025</b>	<b>28 FEB 2025</b>
0	0	0	0	0	0

<b>VISA &amp; MASTERCARD PLATINUM CASH REBATE SUMMARY / RUMUSAN TUNAI REBAT UNTUK VISA &amp; MASTERCARD PLATINUM</b>					
<b>Platinum Credit Card</b> <i>Kad Kredit Platinum</i>	<b>Brought Forward</b> <i>Dihantar Kehadapan</i>	<b>Earned This Month</b> <i>Untung Bulan Ini</i>	<b>Credited This Month</b> <i>Dikredit Bulan Ini</i>	<b>Carried Forward</b> <i>Dibawa Kehadapan</i>	<b>Total Cash Rebate Earned Year-To-Date</b> <i>Jumlah Rebat Tunai Dikumpul Terkini</i>
VISA	0.00	0.00	0.00	0.00	0.00

**MESSAGES, NEW SERVICES & PROMOTION HIGHLIGHTS / PESANAN, SERVIS & PROMOSI TERBARU**
**Revision of Credit Card Paper Statement Fee / Semakan Fi Penyata Bercetak Kad Kredit**

Effective 1 February 2024, the fee for monthly credit card paper statements will be revised from RM1 to RM2. We encourage you to switch and download e-Statement at zero fees on HLB Connect. Berkuatkuasa 1 Februari 2024, fi penyata bercetak bulanan kad kredit akan disemak dari RM1 ke RM2. Kami menggalakkan pemegang kad untuk bertukar kepada e-Penjata dan muat turun tanpa fi di HLB Connect.

**Overseas transactions performed online will be charged with 1% fee / Versi BM**

Effective 7 September 2023, a 1% fee will be charged for online transactions on websites hosted by overseas merchants. Visit [www.hlb.com.my/mcc](http://www.hlb.com.my/mcc) for more information. Berkuatkuasa 7 September 2023, fi sebanyak 1% akan dikenakan untuk transaksi melalui laman sesawang yang dikendalikan oleh peniaga di luar negara. Layari [www.hlb.com.my/mccb](http://www.hlb.com.my/mccb) untuk maklumat lanjut.

**Credit Card Overpayment**

Important Notice: Credit Cardholders are not allowed to overpay their credit card(s). Full details are available at [www.hlb.com.my/ca](http://www.hlb.com.my/ca).

**Say YES to Online Fund Transfers**

Enjoy ZERO COST for online fund transfers, while RM0.50 processing fee is charged per cheque issued. Log in to HLB Connect > Pay & Transact > select 3rd Party HLB Account/DuitNow/IBG, or if you're new to HLB Connect, please register at <https://s.hongleongconnect.my/rib/app/fo/sec/reg>.

## **IMPORTANT INFORMATION**

**(Untuk versi BM, sila layari [www.hlb.com.my/CC\\_BM](http://www.hlb.com.my/CC_BM))**

### **1. Finance Charges**

Finance Charges will be charged on all carried forward outstanding balances including interest and fees (excluding Late Payment Charges) at the Bank's prevailing rate, if full payment is not made on the Current Balance by the Payment Due Date in the prior month.

#### Cash Advance Transactions

-18% p.a. of the outstanding amount calculated on a daily basis from transaction date until full repayment date.

#### Retail Transactions

-At least twenty (20) days interest free period from the posting date of all retail transactions if full payment is made on the Current Balance by the Payment Due Date in the prior month.

-Retail interests will be charged on all new retail transactions from the posting date, if full payment is not made on the Current Balance by the Payment Due Date in the prior month, based on the following tiered rates:

<b>Cardholder's Payment Behaviour</b>	<b>Retail Interest Rate (%) per annum</b>
Cardholders who promptly settle their minimum payment due for 12 consecutive months	15%
Cardholders who promptly settle their minimum payment amount due for 10 months or more in a 12-month cycle	17%
Cardholders who do not fall within the above categories	18%

#### Balance Transfer

Interest on Balance Transfer is calculated on a daily basis and is charged on the outstanding balance of the Balance Transfer approved amount until full repayment.

The formula used for the computation of the finance charges is as follows:

$f = (B) \times (P/D) \times (R)$  Where: f - is the interest charge for a particular balance B computed over the period of P days

B - is the balance that is imposed with finance charge

P - is the respective interest bearing period in days on which balance is imposed with finance charges

D - is the number of days used as the base for annual rate

R - is the annual finance charge stated

### **2. Notice on Monthly Payment**

Standard illustrative examples on how long it would take to pay-off outstanding balance. The computations are based on Finance Charge of 18%p.a. without new transactions, payment is credited on the Payment Due Date and there are thirty (30) days in a month.

Examples under different outstanding amount scenarios:

Outstanding Balance	RM3,000	RM5,000	RM10,000
Repayment (Monthly)	Pay only minimum amount (RM150 in 1st month)	Pay RM250	Pay only minimum amount (RM500 in 1st month)
Repayment Period	4 years 7 months	1 year 2 months	5 years 9 months
Total Interest Incurred	RM1,055	RM333	RM1,912
Total Amount to be settled	RM4,055	RM3,333	RM6,912
			RM5,670
			RM14,055
			RM11,594

Payments received will be allocated to settle balances (i.e. items appearing in the statement) according to their interest rates, in descending order, where the items attracting the highest interest rate shall be paid first.

Payment received will be applied towards settlement in the order: tax, outstanding finance charges, outstanding principal balance and, fees and charges.

### **3. Fees and Charges\***

For the full list of fees and charges, please visit our website [www.hlb.com.my/cc1](http://www.hlb.com.my/cc1) or scan here:



\*Subject to Government Tax, if applicable.

### **4. Usage of Credit Card for unlawful activities**

Your card is not to be used for any unlawful activities, including but not limited to illegal online betting or gambling. The Bank shall be entitled to terminate your credit card immediately without any liability to you if the card is found to be used for this purpose.

### **5. Statement Accuracy**

Please examine your transaction details, reward points and advise us of any errors within fourteen (14) days upon receiving the statement.

### **6. Lost or Stolen Cards**

Call 03-7626 8899 (available 24 hours, daily) immediately to lodge the report. If your card is lost/stolen while travelling abroad, please report to Visa and MasterCard Travel Service or the nearest affiliates for assistance. If you have informed HLB of the lost/stolen card(s) as soon as reasonably practicable and that you have not acted fraudulently, your maximum liability for unauthorised transactions shall be limited to RM 250.

### **7. Credit Card Customer Service**

For your convenience, we have added Social Media into our list of contact channels. You may now reach us at:

• ☎ Phone Banking 03-7626 8899 • ✉ Mailing Address - Hong Leong Bank Card Service, Customer Service Department, P.O Box 12109, 50768 Kuala Lumpur Or Message Us at:

• 📱 Hong Leong Connect • 🌐 <https://www.facebook.com/HLBMalaysia/> • 🌐 <https://twitter.com/MyHongLeong> • 🔍 Search 'Hong Leong Bank Malaysia'

### **8. Bank Negara Malaysia Contact Details**

For enquiries on matters related to the financial sector, please contact Bank Negara Malaysia LINK or TELELINK at: Block D, Bank Negara Malaysia, Jalan Dato' Onn, 50480 Kuala Lumpur. Tel: 1-300-88-5465 Fax: +603-2174 1515 E-mail: [bnmtelelink@bnm.gov.my](mailto:bnmtelelink@bnm.gov.my)

### **9. Cardholder's responsibilities to:**

- (a) abide by the terms and conditions for the use of the Card;
- (b) take reasonable steps to keep the Card and PIN secure at all times, including at the Cardholder's place of residence. These include not:
  - i. disclosing the Card details or PIN to any other person;
  - ii. writing down the PIN on the Card, or on anything kept in close proximity with the Card;
  - iii. using a PIN selected from the Cardholder's birth date, identity card, passport, driving licence or contact numbers; and
  - iv. allowing any other person to use the Card and PIN.
- (c) notify HLB as soon as reasonably practicable after having discovered that the Card is lost, stolen, an unauthorised transaction had occurred or the PIN may have been compromised;
- (d) notify the Bank immediately upon receiving Notification via Hong Leong Bank Connect App notification, short message service (SMS) and/or e-mail if the transaction was unauthorised;
- (e) notify HLB immediately of any change in the Cardholder's contact number;
- (f) use the Card responsibly, including not using the Card for unlawful activity; and
- (g) check the account statement and report any discrepancy without undue delay.