

Raghav Kohli

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[GitHub](#)

Professional Summary

Software Development Specialist with over 3 years of experience in IT services management and application development. Proven expertise in developing interactive applications using technologies like React.js, Node.js, Python, and JavaScript, as well as SQL Server and MongoDB. Skilled in collaborating with multidisciplinary teams to deliver client-focused solutions. Currently pursuing a Master's in IT at Griffith University, with practical experience in developing a comprehensive shopping app.

Education**Master of Information Technology**

Griffith University, Australia

March 2023 - Present (Expected October 2024)

Bachelor of Computer Applications

Panjab University

August 2018 - July 2021

Work Experience**Masters Student**

Griffith University

March 2023 – Present

- [Shopping App Development](#)
 - Developed a fully functional shopping app using Node.js and backend APIs connected to MongoDB.
 - Designed and implemented key features for product browsing, shopping cart, and checkout processes to enhance user experience.
 - Ensured application scalability and performance by optimizing backend queries and implementing efficient data retrieval methods.
 - Utilized GitHub for version control and project management, maintaining code integrity and facilitating collaboration.
 - Conducted user testing and gathered feedback to continuously improve application functionality and user interface.

Team Member, IT Services Management

TaskUs

December 2021 - February 2023

- Managed IT services for a diverse portfolio of clients, ensuring high levels of service delivery and client satisfaction.
- Utilized Jira to track and manage IT service requests, prioritize tasks, and ensure timely resolution of issues.
- Developed and maintained Python scripts to automate routine IT processes, reducing manual effort and increasing efficiency.
- Collaborated with cross-functional teams to troubleshoot and resolve complex technical issues, providing robust IT support.
- Created detailed documentation of IT processes and troubleshooting guides to aid team members and improve service quality.

Front End Developer Intern

Arcedior International

July 2021 - September 2021

- Developed and maintained front-end features for retail management systems using JavaScript and MongoDB.
- Assisted in the design and development of user interfaces, focusing on enhancing user experience and interface accessibility.
- Integrated visual elements designed by the creative team into the web application, ensuring a cohesive and visually appealing product.
- Participated in code reviews and collaborated with senior developers to implement best practices and improve code quality.
- Provided support in debugging and resolving front-end issues, ensuring the smooth operation of web applications.

Graphic Designer Intern

Bastta

July 2020 - September 2021

- Designed a wide range of artwork and graphic content for a retail outfit using Photoshop and Illustrator.
- Collaborated closely with the marketing team to create engaging and visually appealing graphic materials for marketing campaigns.
- Developed creative solutions to enhance the brand identity and visual presence of the company.
- Produced high-quality graphics for both digital and print media, adhering to brand guidelines and project requirements.
- Managed multiple design projects simultaneously, ensuring timely delivery and maintaining a high standard of work.

Skills

- **Programming Languages:** Python, JavaScript, Node.js, React.js
- **Tools:** Jira, Photoshop, Illustrator
- **Databases:** MongoDB, SQL Server
- **Soft Skills:** Communication, Team Collaboration, Client Management

Certifications

- Certificate in Python Programming
- Advanced JavaScript Certification