**Software Evaluation**

**EXPERTISE BASED SKILL MANAGEMENT SYSTEMS (EBSMS)**

**Name:**

**Designation: Experience:**

1. What is your overall feeling about the performance of (Expertise Based Skill Management Software)?

|  |
| --- |
| Very Satisfied |
| Somewhat Satisfied |
| Neutral |
| Somewhat Unsatisfied |
| Very Unsatisfied |

1. **Usefulness** of “Expertise Based Skill Management” Software

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  | **Strongly**  **Agree** | **Agree** | **Neutral** | **Disagree** | **Strongly**  **Disagree** |
| It helps me be more effective. |  |  |  |  |  |
| It helps me be more productive and improves my job performance |  |  |  |  |  |
| It is useful in my job |  |  |  |  |  |
| It makes the things I want to accomplish easier to get done. |  |  |  |  |  |
| It saves my time when I use it. |  |  |  |  |  |
| It meets my needs. |  |  |  |  |  |
| It makes it easier to do my job. |  |  |  |  |  |

1. **Ease of Use** when using “Expertise Based Skill Management” software

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  | **Strongly**  **Agree** | **Agree** | **Neutral** | **Disagree** | **Strongly**  **Disagree** |
| It is easy to use. |  |  |  |  |  |
| It is user friendly. |  |  |  |  |  |
| It requires the fewest steps possible to accomplish what I want to do with it. |  |  |  |  |  |
| I can use it without written instructions. |  |  |  |  |  |
| I don't notice any inconsistencies as I use it. |  |  |  |  |  |
| I can recover from mistakes quickly and easily. |  |  |  |  |  |
| I can use it successfully every time. |  |  |  |  |  |
| My interaction with EBSMS would be clear and understandable. |  |  |  |  |  |
| EBSMS is flexible to interact with. |  |  |  |  |  |

1. **Ease of Learning** “Expertise Based Skill Management” Software

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  | **Strongly**  **Agree** | **Agree** | **Neutral** | **Disagree** | **Strongly**  **Disagree** |
| I learned to use it quickly. |  |  |  |  |  |
| I easily remember how to use it. |  |  |  |  |  |
| I quickly became skillful with it. |  |  |  |  |  |

1. Employees **Satisfaction** to work with “Expertise Based Skill Management” Software

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  | **Strongly**  **Agree** | **Agree** | **Neutral** | **Disagree** | **Strongly Disagree** |
| It works the way I want it to work. |  |  |  |  |  |
| I feel, I need to have it. |  |  |  |  |  |

1. Answer the following in the light of **System Usability** :

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  | **Strongly**  **Agree** | **Agree** | **Neutral** | **Disagree** | **Strongly**  **Disagree** |
| I think that I would like to use EBSM frequently |  |  |  |  |  |
| I found the system unnecessarily complex |  |  |  |  |  |
| I think that I would need the support of a technical person to be able to use this system |  |  |  |  |  |
| I found that various functions in this system were well integrated |  |  |  |  |  |
| I thought there was too much inconsistency in this system |  |  |  |  |  |
| I would imagine that most people would learn to use this system very quickly |  |  |  |  |  |
| I found the system very cumbersome to use |  |  |  |  |  |
| I feel confident using the system |  |  |  |  |  |
| I needed to learn a lot of things before using this system |  |  |  |  |  |

1. **Performance expectancy** of software

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  | **Strongly**  **Agree** | **Agree** | **Neutral** | **Disagree** | **Strongly**  **Disagree** |
| I would find the system useful in my job. |  |  |  |  |  |
| Using the system enables me to accomplish tasks more quickly. |  |  |  |  |  |
| Using the system increases my productivity. |  |  |  |  |  |

1. **Effort expectancy** of software

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  | **Strongly**  **Agree** | **Agree** | **Neutral** | **Disagree** | **Strongly**  **Disagree** |
| My interaction with the system is clear and understandable. |  |  |  |  |  |
| It would be easy for me to become skillful at using the system. |  |  |  |  |  |
| I find the system easy to use. |  |  |  |  |  |
| Learning to operate the system is easy. |  |  |  |  |  |

1. **Attitude toward using technology (or using this software)**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  | **Strongly**  **Agree** | **Agree** | **Neutral** | **Disagree** | **Strongly**  **Disagree** |
| Using the system is a good idea. |  |  |  |  |  |
| The system makes work more interesting. |  |  |  |  |  |
| I feel excited to work with the system. |  |  |  |  |  |
| I like working with the system. |  |  |  |  |  |

1. **Self-efficacy**

I could complete a job or task using the system...

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  | **Strongly**  **Agree** | **Agree** | **Neutral** | **Disagree** | **Strongly**  **Disagree** |
| If there was no one around to tell me what to do as I go. |  |  |  |  |  |
| If I could call someone for help if I got stuck. |  |  |  |  |  |
| If I had a lot of time to complete the job for which the software was provided. |  |  |  |  |  |
| If I had just the built-in help facility for assistance. |  |  |  |  |  |

1. **Please rate your level of satisfaction with the following aspects of our software:**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  | **Very Satisfied** | **Somewhat Satisfied** | **Neutral** | **Somewhat Unsatisfied** | **Very Unsatisfied** |
| Ease of Installation |  |  |  |  |  |
| Hardware Compatibility |  |  |  |  |  |
| Operating System Compatibility |  |  |  |  |  |
| Consistency with Interface |  |  |  |  |  |
| Clarity of Documentation |  |  |  |  |  |
| Overall Reliability |  |  |  |  |  |
| Overall Performance |  |  |  |  |  |
| Please add any additional comments/suggestions: | | | | | |

1. How likely are you to recommend our software to others?

|  |
| --- |
| Highly likely 100% |
| Quite likely 75% |
| Maybe yes |
| Maybe no |
| Not very likely |
| Wouldn't recommend it to anyone |